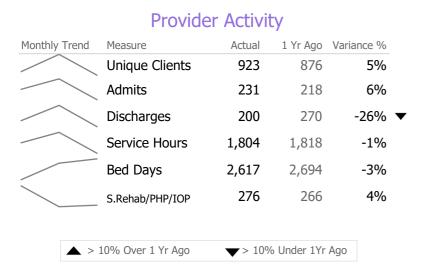
Chemical Abuse Services Agency (CASA) Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

(Based on 269 FY21 Surveys)

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)



Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicatio	on Assisted Treatment	540	52.2%
	Case Management	233	22.5%
	Outpatient	85	8.2%
	Residential Services	58	5.6%
	Recovery Support	40	3.9%
	PHP	29	2.8%
	IOP	20	1.9%
Mental Health	n		
	Case Management	30	2.9%

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
V Overall		90%	80%	91%
 Quality and Appropriateness 		85%	80%	93%
General Satisfaction		82%	80%	92%
Respect		77%	80%	91%
Participation in Treatment		75%	80%	92%
Recovery		74%	80%	79%
Access		72%	80%	88%
Outcome		66%	80%	83%
	_			
Satisfied % Goal %	0-80% 80-1	00% Goal	Met 🛛 🛑 Ur	nder Goal

Consumer Satisfaction Survey

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	25	3%	9%	Male 🗾	601	65%	58%
26-34	187	20%	20%	Female	322	35%	42%
35-44	245	27%	23%	Transgender			0%
45-54	226	25%	19%				
55-64	187	20%	20%				
65+	49	5%	9%	Race	#	%	State Avg
				Other	416	45%	▲ 13%
Ethnicity	#	%	State Avg	White/Caucasian 🦰 📔	351	38%	▼ 63%
Non-Hispanic	482	52%	▼ 69%	Black/African American	133	14%	17%
Hisp-Puerto Rican	350	38%	▲ 12%	Unknown	10	1%	5%
Hispanic-Other	67	7%	8%	Am. Indian/Native Alaskan	7	1%	1%
· · · ·	17	2%	0%	Asian	3	0%	1%
Hispanic-Mexican				Hawaiian/Other Pacific Islander	2	0%	0%
Unknown	5	1%	11%	Multiple Races	1	0%	1%
Hispanic-Cuban	2	0%	0%	1			
	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder Si	tate Avg

Areyto Apts PILOTS Dev.124-551

Chemical Abuse Services Agency (CASA) Mental Health - Case Management - Supportive Housing – Development Connecticut Dept of Mental Health and Addiction Services

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Quality Dashboard

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	-	-	
Discharges	-	1	-100% 🔻
Service Hours	20	44	-55% 🔻

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		19	95%	85%	93%	10%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	20%	90%	91%	-70%

Data Submission Quality

Data Entry	Actua	al St	tate Avg
Valid NOMS Data		N/A	98%
On-Time Periodic	A	Actual	State Avg
6 Month Updates		30%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted				
Admissions				0%				
Discharges				0%				
Services				100%				
	1 or mo	1 or more Records Submitted to DMHAS						

	> 10% 0	ver 🔻 < 10°	% Under	
Actual	Goal	🗸 Goal Met	Below	Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

CASA Harrison Pilots 989732

Chemical Abuse Services Agency (CASA) Mental Health - Case Management - Supportive Housing – Development Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Service Hours	45	15	197%

Recovery

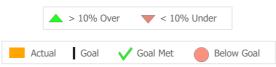
	· ·							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Stable Living Situation		6	100%	85%	93%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Clients Receiving Services		6	100%	90%	91%	10%	

Data Submission Quality



Data Submitted to DMHAS by Month

	Aug	Sep	% Months Submitted
Admissions			0%
Discharges			0%
Services			100%



* State Avg based on 65 Active Supportive Housing – Development Programs

Chemical Abuse Services Agency (CASA) Addiction - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	11	-45%	•
Admits	-	4	-100%	•
Discharges	2	6	-67%	•
Service Hours	-	33	-100%	•

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	100%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	25%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	5
SA Screen Complete	N/A	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		2	100%	50%	50%	50%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Abstinence/Reduced Drug Use		4	67%	55%	37%	12%	
\checkmark	Not Arrested		5	83%	75%	69%	8%	
	Stable Living Situation	i	5	83%	95%	67%	-12%	
	Employed	— '	1	17%	50%	25%	-33%	
	Self Help	'	0	0%	60%	13%	-60%	-
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		0	0%	90%	50%	N/A	▼
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	2 or more Services within 30 days		0	0%	75%	62%	-75%	

Data Submitted to DMHAS by Month

Admissions		0%
Discharges		33%
Services		0%

	▲ > 10% C)ver 🔻 < 10)% Under	
Actu	al Goal	V Goal Met	Belo	w Goal

* State Avg based on 106 Active Standard Outpatient Programs

Casa Hostos Intermediate Res

Chemical Abuse Services Agency (CASA) Addiction - Residential Services - Transitional/Halfway House 3.1 Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	18	-33% 🔻	•
Admits	5	13	-62% 🔻	•
Discharges	8	13	-38% 🔻	•
Bed Days	497	481	3%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	90%
Valid TEDS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	94%
V SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg

Data Submitted to DMHAS by Month

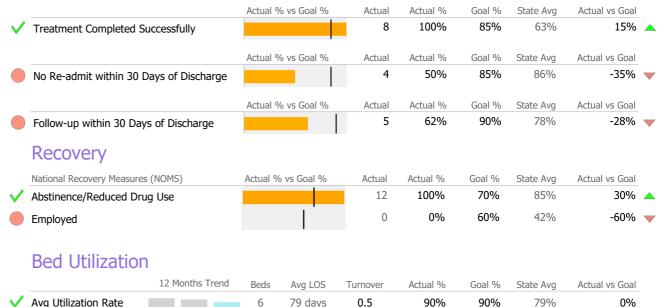
100%

100%

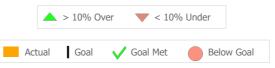


Valid Axis I Diagnosis

Discharge Outcomes



\checkmark	Avg Utilization F	Rate		6	79 days	0.5	90%	90%	79%	
		< 90%	90-110%		>110%					



* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	27	-15% 🔻
Admits	9	14	-36% 🔻
Discharges	2	19	-89% 🔻
Service Hours	-	-	
Social Rehab/PHP/IOP Days	0	207	-100% 🔻

Data Submission Quality

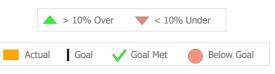
Data Entry	Ac	tual	State Avg
Valid NOMS Data		100%	37%
Valid TEDS Data		100%	37%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		0%	0%
Co-occurring		Actual	State Avg
V MH Screen Complete		100%	34%
V SA Screen Complete		100%	34%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

Admissions 679 Discharges 679
Services 0°

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		1	50%	50%	67%	0%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	No Re-admit within 30 Days of Discharge		2	100%	85%	83%	15%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Follow-up within 30 Days of Discharge		1	100%	90%	50%	10%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Stable Living Situation		16	70%	95%	76%	-25%	▼
	Employed		5	22%	50%	21%	-28%	-
	Self Help		2	9%	60%	24%	-51%	▼
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		0	0%	90%	9%	N/A	▼



* State Avg based on 12 Active Partial Hospitalization Services Programs

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	43	-53% 🔻	
Admits	9	16	-44% 🔻	
Discharges	13	15	-13% 🔻	
Service Hours	10	140	-93% 🔻	
Social Rehab/PHP/IOP Days	171	59	190% 🔺	

Data Submission Quality

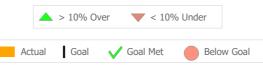
Data Entry	Actual S	tate Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	100%	87%
On-Time Periodic	Actual	State Avg
V 6 Month Updates	100%	4%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	87%
SA Screen Complete	100%	87%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%





Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		10	77%	50%	62%	27%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		8	80%	90%	64%	-10%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Not Arrested		20	100%	75%	68%	25%	
Abstinence/Reduced Drug Use		15	75%	55%	39%	20%	
Stable Living Situation		20	100%	95%	74%	5%	
Employed	– 1 [–]	3	15%	50%	23%	-35%	
Self Help		1	5%	60%	11%	-55%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		7	100%	90%	45%	10%	



* State Avg based on 55 Active Standard IOP Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	35	237% 🔺
Admits	49	-	
Discharges	-	-	
Service Hours	14	-	

Service Engagement



Data Submitted to DMHAS by Month

		Jui	Aug	Sep	% Months Submitted
Admissions					100%
Discharges					0%
Services					0%
	1 0	or moi	e Recor	ds Subn	nitted to DMHAS

	> 10% Ove	er	▼ < 10%	Under	
Actual	Goal	\checkmark	Goal Met	E	Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Chemical Abuse Services Agency (CASA) Addiction - Medication Assisted Treatment - Methadone Maintenance

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	533	572	-7%
Admits	58	49	18% 🔺
Discharges	78	59	32% 🔺
Service Hours	1,027	1,034	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	99%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	98%	79%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	87%
V SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg

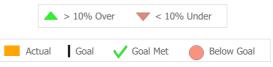
Diagnosis Actual State Avg Valid Axis I Diagnosis 100% 99%

Data Submitted to Sep Month Submitted



Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	1
/ Treatment Completed	I Successfully		54	69%	50%	56%	19%	_
Recovery								
Recovery								
National Recovery Measu	ires (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	_
Abstinence/Reduced I	Drug Use		474	88%	50%	62%	38%	
Self Help			498	93%	60%	54%	33%	
Not Arrested			534	100%	75%	86%	25%	
Stable Living Situation	ı		513	96%	90%	83%	6%	
Employed			180	34%	40%	39%	-6%	
Service Utiliz	ation							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Serv	rices		449	98%	90%	86%	8%	
Service Enga	agement							
Medication Assisted T	reatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Length of Stay over 1	Year		386	72%	50%	71%	22%	



* State Avg based on 34 Active Methadone Maintenance Programs

CASA MAAS OP NonMethMn 989202

Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	48	47	2%
Admits	15	18	-17% 🔻
Discharges	18	12	50% 🔺
Service Hours	184	146	26% 🔺

Data Submission Quality

Data Entry	Actu	al S	tate Avg
Valid NOMS Data		100%	87%
Valid TEDS Data		100%	88%
On-Time Periodic		Actual	State Avg
V 6 Month Updates		77%	25%
Co-occurring		Actual	State Avg
V MH Screen Complete		100%	94%
🗸 SA Screen Complete		100%	94%
Diagnosis		Actual	State Avg

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		12	67%	50%	50%	17%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Abstinence/Reduced Drug Use		38	79%	55%	37%	24%	
Not Arrested		47	98%	75%	69%	23%	
Self Help		33	69%	60%	13%	9%	
Stable Living Situation		46	96%	95%	67%	1%	
Employed		14	29%	50%	25%	-21%	▼
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	_
Clients Receiving Services		28	93%	90%	50%	3%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		11	73%	75%	62%	-2%	
	Recovery National Recovery Measures (NOMS) Abstinence/Reduced Drug Use Not Arrested Self Help Stable Living Situation Employed Service Utilization Clients Receiving Services Service Engagement Outpatient	Treatment Completed Successfully Recovery National Recovery Measures (NOMS) Abstinence/Reduced Drug Use Not Arrested Self Help Stable Living Situation Employed Service Utilization Clients Receiving Services Service Engagement Outpatient	Treatment Completed Successfully 12 Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Abstinence/Reduced Drug Use 38 38 Not Arrested 47 33 Stable Living Situation 46 47 Employed 14 14 Service Utilization Actual % vs Goal % Actual Clients Receiving Services 28 28 Service Engagement 28 28	Treatment Completed Successfully 12 67% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Abstinence/Reduced Drug Use 38 79% Not Arrested 47 98% Self Help 33 69% Stable Living Situation 46 96% Employed 14 29% Service Utilization 4ctual % vs Goal % Actual % Clients Receiving Services 28 93% Service Engagement 28 93%	Treatment Completed Successfully 12 67% 50% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % Abstinence/Reduced Drug Use 38 79% 55% Not Arrested 47 98% 75% Self Help 33 69% 60% Stable Living Situation 46 96% 95% Employed 14 29% 50% Clients Receiving Services 28 93% 90% Service Engagement 28 93% 90% Outpatient Actual % vs Goal % Actual % Goal %	Treatment Completed Successfully 12 67% 50% 50% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Actual % Goal % State Avg Abstinence/Reduced Drug Use 38 79% 55% 37% Not Arrested 47 98% 75% 69% Self Help 33 69% 60% 13% Stable Living Situation 46 96% 95% 67% Employed 14 29% 50% 25% Service Utilization Actual % vs Goal % Actual % Goal % State Avg Clients Receiving Services 28 93% 90% 50% Service Engagement 28 93% 90% 50% Outpatient Actual % vs Goal % Actual % Goal % State Avg	Treatment Completed Successfully 12 67% 50% 50% 17% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual // Actual % Goal % State Avg Actual vs Goal % Abstinence/Reduced Drug Use 38 79% 55% 37% 24% Not Arrested 47 98% 75% 69% 23% Self Help 33 69% 60% 13% 9% Stable Living Situation 46 96% 95% 67% 1% Employed 14 29% 50% 25% -21% Service Utilization 28 93% 90% 50% 3% Clients Receiving Services 28 93% 90% 50% 3% Service Engagement 28 93% 90% 50% 3% Outpatient Actual % vs Goal % Actual % Actual % Goal % State Avg Actual vs Goal %

Data Submitted to DMHAS by Month

100%

99%

	Jui	Aug	Sep	70 MONTHS SUDMILLEU
Admissions				100%
Discharges				100%
Services				100%
Services	_			
	1 or mo	ore Reco	rds Subr	nitted to DMHAS

Valid Axis I Diagnosis

	> 10% 0	ver 🔻 < 10	% Under	
Actual	Goal	V Goal Met	Belov	v Goal

* State Avg based on 106 Active Standard Outpatient Programs

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	
Admits	3	3	0%	
Discharges	4	5	-20%	▼
Service Hours	44	5		
Social Rehab/PHP/IOP Days	105	0		

Data Submission Quality

Data Entry	Actual State Avg	
Valid NOMS Data	100% 33	7%
Valid TEDS Data	100% 37	7%
On-Time Periodic	Actual State	Avg
6 Month Updates	N/A)%
Co-occurring	Actual State	Avg
MH Screen Complete	100% 34	4%
V SA Screen Complete	100% 34	4%
Diagnosis	Actual State	Avg

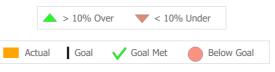


Data Submitted to DMHAS by Month



Discharge Outcomes

 ✓ Treatment Completed Successfully Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % Goal % State Avg Actual vs Goal % Actual % Goal % State Avg Actual % vs Goal % Actual % Goal % State Avg		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge 3 75% 85% 83% -106 Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal Follow-up within 30 Days of Discharge 1 33% 90% 50% -576 Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal % Self Help 4 5 83% 60% 24% 23% Stable Living Situation 6 100% 95% 76% 5% Employed 1 17% 50% 21% -33% Actual % vs Goal % Actual % Actual % Goal % State Avg Actual vs Goal % Actual % vs Goal % Actual % Actual % Goal % State Avg Actual vs Goal % Stable Living Situation 4 4 1 17% 50% 21% -33% Service Utilization 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 </td <td>Treatment Completed Successfully</td> <td></td> <td>3</td> <td>75%</td> <td>50%</td> <td></td> <td>25%</td>	Treatment Completed Successfully		3	75%	50%		25%
Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal % Follow-up within 30 Days of Discharge 1 33% 90% 50% -57% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Actual % Goal % State Avg Actual vs Goal % Self Help 5 83% 60% 24% 23% Stable Living Situation 6 100% 95% 76% 5% Employed 1 17% 50% 21% -33% Actual % vs Goal % Actual % Actual % Goal % State Avg Actual vs Goal % Actual % vs Goal % Actual % Actual % Goal % State Avg Actual vs Goal %		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge 1 33% 90% 50% -57% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal % Self Help 5 83% 60% 24% 23% Stable Living Situation 6 100% 95% 76% 5% Employed 1 17% 50% 21% -33% Service Utilization Actual % vs Goal % Actual % dcual % Goal % State Avg Actual vs Goal %	No Re-admit within 30 Days of Discharge		3	75%	85%	83%	-10%
Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual % Coal % State Avg Actual vs Goal % Self Help 5 83% 60% 24% 23% Stable Living Situation 6 100% 95% 76% 5% Employed 1 17% 50% 21% -33% Actual % vs Goal % Actual % Coal % State Avg Actual vs Goal %		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
National Recovery Measures (NOMS) Actual % vs Goal % Actual % Actual % Goal % State Avg Actual vs Goal % Self Help 5 83% 60% 24% 23% Stable Living Situation 6 100% 95% 76% 5% Employed 1 17% 50% 21% -33% Actual % vs Goal % Actual % Actual % Goal % State Avg Actual vs Goal %	Follow-up within 30 Days of Discharge		1	33%	90%	50%	-57%
Self Help 5 83% 60% 24% 23% Stable Living Situation 6 100% 95% 76% 5% Employed 1 17% 50% 21% -33% Service Utilization Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal	Recovery						
Stable Living Situation 6 100% 95% 76% 5% Employed 1 17% 50% 21% -33% Service Utilization Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal %	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed 1 17% 50% 21% -33 Service Utilization Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal	Self Help		5	83%	60%	24%	23%
Service Utilization Actual % vs Goal % Actual % Goal % State Avg Actual vs Goal %	Stable Living Situation		6	100%	95%	76%	5%
Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Go	Employed		1	17%	50%	21%	-33%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Clients Receiving Services		2	100%	90%	9%	10%



* State Avg based on 12 Active Partial Hospitalization Services Programs

CASA Recovery PILOTS 989255

Chemical Abuse Services Agency (CASA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	-	8	-100%	▼

Data Submission Quality

Data Entry	Actual State Avg
Valid NOMS Data	N/A 98%
On-Time Periodic	Actual State Avg
6 Month Updates	0% 87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%
	1 or mo	re Recor	ds Subr	nitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		2	50%	85%	93%	-35%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	91%	N/A	

	> 10% 0	ver 🔻 < 10	% Under
Actual	Goal	V Goal Met	Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

CASA Res Intensive 989601

Chemical Abuse Services Agency (CASA) Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7 Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	36	-11% 🔻	
Admits	24	31	-23% 🔻	
Discharges	13	29	-55% 🔻	
Bed Days	1,004	694	45% 🔺	

Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	100%	86%
Valid TEDS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	0%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	94%
V SA Screen Complete	100%	94%
	•	
Diagnosis	Actual	State Avg

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		8	62%	80%	70%	-18%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
No Re-admit within 30 Days of Discharge		10	77%	85%	89%	-8%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		7	88%	90%	63%	-2%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Abstinence/Reduced Drug Use		13	41%	70%	44%	-29%	▼
Self Help		7	22%	60%	64%	-38%	
Bed Utilization							
12 Months Trend	Beds Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	

		12 1	Months I rend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Avg Utilization Ra	ate		10	58 days	0.3	109%	90%	99%	19%	
		< 90%	90-110%		>110%						

Data Submitted to DMHAS by Month

100%

100%



Valid Axis I Diagnosis

	> 10% 0	ver 🔻 < 10 ⁶	% Under	
Actual	Goal	V Goal Met	Below	Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	8	13% 🔺
Admits	2	2	0%
Discharges	2	-	
Bed Days	648	705	-8%

Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	79%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%
	1 or mo	ore Recor	ds Subr	nitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	85%	57%	-85%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	50%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		2	22%	60%	54%	-38%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization F	Rate		10	422 days	1.1	70%	90%	85%	-20%	
	<	90% 90-110%		>110%						

	^ >	10% Ove	er	▼ < 10%	Under	
Actu	al	Goal	\checkmark	Goal Met	Belo	w Goal

* State Avg based on 3 Active AIDS Residential Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	2	1350% 🔺
Admits	3	-	
Discharges	-	-	
Service Hours	8	-	

Service Engagement



Data Submitted to DMHAS by Month

	JUI	Aug	Sep	% Months Submitted
Admission	5			33%
Discharge	5			0%
Services				33%
	1 or n	nore Reco	ords Subr	mitted to DMHAS

	> 10% C	Over 🔻 < 10	% Under	
Actua	Goal	🗸 Goal Met	Belo	w Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	ore Reco	rds Subr	mitted to DMHAS

		> 10% Ove	er	< 100	% Under	
A	ctual	Goal	\checkmark	Goal Met	Bel	ow Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Chemical Abuse Services Agency (CASA)

Addiction - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	16	0%
Admits	4	8	-50% 🔻
Discharges	3	8	-63% 🔻
Service Hours	-	65	-100% 🔻

Data Submission Quality

Data Entry	Actual S	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	100%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	25%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	94%
V SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		2	67%	50%	50%	17%)
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	[
Employed		12	75%	50%	25%	25%	,
Not Arrested		14	88%	75%	69%	13%	,
Abstinence/Reduced Drug Use		9	56%	55%	37%	1%)
Stable Living Situation		15	94%	95%	67%	-1%	,
Self Help	• I .	1	6%	60%	13%	-54%	,
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	1
Clients Receiving Services		0	0%	90%	50%	N/A	١
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	1
2 or more Services within 30 days		0	0%	75%	62%	-75%)

Data Submitted to DMHAS by Month

100%

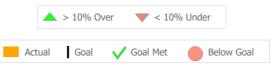
99%

	Jui	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				0%

Valid Axis I Diagnosis

 \checkmark

1 or more Records Submitted to DMHAS



* State Avg based on 106 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	10	2	400% 🔺
Discharges	4	7	-43% 🔻
Service Hours	99	47	111% 🔺

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	96%	88%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	25%
	A sture l	Chata Aug
Co-occurring	Actual	State Avg
MH Screen Complete	100%	94%
V SA Screen Complete	100%	94%
Disesso	A should	Chaba Aura

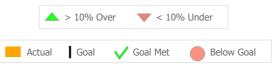
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	100%	50%	50%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		15	100%	75%	69%	25%
Abstinence/Reduced Drug Use		11	73%	55%	37%	18%
Stable Living Situation		15	100%	95%	67%	5%
Employed	– 1 [–]	2	13%	50%	25%	-37%
Self Help		0	0%	60%	13%	-60%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	100%	90%	50%	10%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		10	100%	75%	62%	25%



* State Avg based on 106 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	69	-42% 🔻
Admits	-	19	-100% 🔻
Discharges	2	42	-95% 🔻
Service Hours	-	4	-100% 🔻

Data Submitted to DMHAS by Month

		Jui	Aug	Sep	% Months Submitted
Admission	S				0%
Discharge	5				67%
Services					0%
		1 or mo	re Recor	ds Subr	nitted to DMHAS

	> 10% 0	ver 🔻	′ < 10%	6 Under	
Actual	Goal	V Goa	l Met	Belo	w Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

Chemical Abuse Services Agency (CASA) Addiction - Residential Services - Recovery House

Program Activity

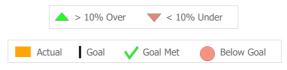
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	16	-25% 🔻
Admits	10	7	43% 🔺
Discharges	6	8	-25% 🔻
Bed Days	468	814	-43% 🔻

Discharge Outcomes



Data Submitted to DMHAS by Month





* State Avg based on 12 Active Recovery House Programs

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	15	-53% 🔻	
Admits	-	5	-100% 🔻	
Discharges	-	7	-100% 🔻	
Service Hours	-	1	-100% 🔻	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/	/A 92%
Valid TEDS Data	N/	/A 94%
	•	
On-Time Periodic	Actu	ial State Avg
6 Month Updates	00	% 23%
Co-occurring	Actu	ial State Avg
MH Screen Complete	N/	/A 76%
SA Screen Complete	N/	/A 92%
Diagnosis	Actu	al State Avg

Data Submitted to DMHAS by Month

100%

100%

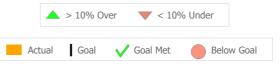
	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

Valid Axis I Diagnosis

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual N/A	Actual %	Goal %	State Avg 54%	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	54%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Not Arrested		4	57%	75%	58%	-18%	
Employed		0	0%	50%	19%	-50%	
Abstinence/Reduced Drug Use		0	0%	55%	40%	-55%	
Self Help	Ι.	0	0%	60%	13%	-60%	*
Stable Living Situation		2	29%	95%	56%	-66%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	39%	N/A	•



* State Avg based on 20 Active Buprenorphine Maintenance Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
	1 or mo	ore Recor	rds Subr	mitted to DMHAS

	>	10% Over	▼ <	10% Und	er
Actu	Jal	Goal	🗸 Goal M	et 🔴	Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	83	4%
Admits	30	26	15% 🔺
Discharges	45	38	18% 🔺
Service Hours	354	276	28% 🔺

Service Engagement



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted		
Admissions	;				100%		
Discharges					67%		
Services					100%		
	1 or more Records Submitted to DMHAS						

		> 10% Ove	er	▼ < 10%	Unde	er
ļ	Actual	Goal	\checkmark	Goal Met		Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs