

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	211	164	29%	▲
	Admits	16	36	-56%	▼
	Discharges				
	Service Hours		-		

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Other	Other	211	100.0%

Consumer Satisfaction Survey

(Based on 1 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

Client Demographics

Age	#	%	State Avg
18-25	5	2%	9%
26-34	10	5%	20%
35-44	29	14%	23%
45-54	58	27%	19%
55-64	82	39%	20%
65+	27	13%	9%

Gender	#	%	State Avg
Female	148	70%	42%
Male	63	30%	58%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	150	71%	12%
Non-Hispanic	37	18%	69%
Hispanic-Other	21	10%	8%
Hispanic-Cuban	2	1%	0%
Unknown	1	0%	11%
Hispanic-Mexican			0%

Race	#	%	State Avg
Other	90	43%	13%
White/Caucasian	87	41%	63%
Black/African American	26	12%	17%
Am. Indian/Native Alaskan	3	1%	1%
Unknown	2	1%	5%
Asian	1	0%	1%
Multiple Races	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

