

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,044	1,022	2%
	Admits	276	223	24% ▲
	Discharges	237	230	3%
	Service Hours	943	522	81% ▲
	Bed Days	9,189	7,293	26% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 2,408 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		98%	80%	93%
✓ Overall		98%	80%	91%
✓ Participation in Treatment		97%	80%	92%
✓ General Satisfaction		97%	80%	92%
✓ Respect		96%	80%	91%
✓ Access		93%	80%	88%
✓ Outcome		92%	80%	83%
✓ Recovery		88%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	593	55.4%
	Residential Services	208	19.4%
	Recovery Support	154	14.4%
	Employment Services	47	4.4%
Mental Health	Case Management	46	4.3%
	Employment Services	23	2.1%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	38	4%	9%	Male	598	57%	58%
26-34	224	21%	20%	Female	445	43%	42%
35-44	335	32%	23%	Transgender			0%
45-54	248	24%	19%				
55-64	164	16%	20%				
65+	34	3%	9%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	886	85%	▲ 69%	White/Caucasian	619	59%	63%
Hisp-Puerto Rican	121	12%	12%	Black/African American	233	22%	17%
Hispanic-Other	28	3%	8%	Other	183	18%	13%
Unknown	7	1%	11%	Asian	5	0%	1%
Hispanic-Mexican	2	0%	0%	Am. Indian/Native Alaskan	2	0%	1%
Hispanic-Cuban			0%	Multiple Races	1	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Unknown			5%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - September 2021 (Data as of Feb 01, 2022)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	79	-41% ▼
Admits	6	14	-57% ▼
Discharges	4	25	-84% ▼
Service Hours	139	198	-30% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		13	28%	35%	31%	-7%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		31	72%	90%	56%	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99% 81%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100% 46%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 10 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	20	40% ▲
Admits	15	8	88% ▲
Discharges	15	9	67% ▲
Bed Days	1,167	1,110	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	84%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	N/A	6%
Co-occurring		
MH Screen Complete	73%	94%
SA Screen Complete	73%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		12	80%	70%	66%	10% ▲
✓ No Re-admit within 30 Days of Discharge		15	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		10	83%	90%	72%	-7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		17	61%	70%	62%	-9%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	94 days	0.5	85%	90%	92%	-5%		

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 25 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	5	▼
Admits	-	3	-100% ▼
Discharges	-	3	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 84%
Valid TEDS Data		N/A 96%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 6%

Co-occurring	Actual	State Avg
MH Screen Complete		N/A 94%
SA Screen Complete		N/A 90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	70%	66%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	91%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	72%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	70%	62%	-70% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	N/A	N/A	0%	90%	92%	-90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 25 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	77	-4%
Admits	47	45	4%
Discharges	36	48	-25% ▼
Bed Days	3,020	2,741	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	84%
✓ Valid TEDS Data	100%	96%
On-Time Periodic		
● 6 Month Updates	0%	6%
Co-occurring		
MH Screen Complete	47%	94%
SA Screen Complete	47%	90%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		30	83%	70%	66%	13% ▲
✓ No Re-admit within 30 Days of Discharge		33	92%	85%	91%	7%
● Follow-up within 30 Days of Discharge		22	73%	90%	72%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		47	64%	70%	62%	-6%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	84 days	0.6	80%	90%	92%	-10%		

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 25 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	80	33% ▲
Admits	62	46	35% ▲
Discharges	53	36	47% ▲
Bed Days	5,002	3,291	52% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	84%
Valid TEDS Data	98%	96%
On-Time Periodic		
6 Month Updates	0%	6%
Co-occurring		
MH Screen Complete	47%	94%
SA Screen Complete	47%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		43	81%	70%	66%	11% ▲
✓ No Re-admit within 30 Days of Discharge		50	94%	85%	91%	9%
● Follow-up within 30 Days of Discharge		34	79%	90%	72%	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		84	79%	70%	62%	9%

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate				49	128 days	0.5	111%	90%	92%	21% ▲

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	11	45% ▲
Admits	2	1	100% ▲
Discharges	5	4	25% ▲
Service Hours	97	32	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		6	38%	35%	47%	3%

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	91%	90%	91%	1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	593	531	12% ▲
Admits	114	87	31% ▲
Discharges	112	60	87% ▲
Service Hours	672	226	197% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	97%	88%
On-Time Periodic		
6 Month Updates	17%	25%
Co-occurring		
MH Screen Complete	80%	94%
SA Screen Complete	80%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	16%	50%	50%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		336	56%	75%	69%	-19% ▼
Abstinence/Reduced Drug Use		186	31%	55%	37%	-24% ▼
Employed		124	21%	50%	25%	-29% ▼
Stable Living Situation		323	54%	95%	67%	-41% ▼
Self Help		35	6%	60%	13%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		249	51%	90%	50%	-39% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		47	42%	75%	62%	-33% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 106 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	15	-53% ▼
Admits	2	5	-60% ▼
Discharges	2	8	-75% ▼
Service Hours	35	66	-47% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		4	57%	35%	47%	22% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		4	80%	90%	91%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	23	-4%
Admits	2	2	0%
Discharges	1	4	-75% ▼

Data Submission Quality

Data Entry	Actual	State Avg
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Valid TEDS Data  N/A 0%

Co-occurring	Actual	State Avg
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MH Screen Complete  0% 50%

SA Screen Complete  0% 52%

Diagnosis	Actual	State Avg
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✓ Valid Axis I Diagnosis  100% 10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	132	84	57% ▲
Admits	20	10	100% ▲
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
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Data Submitted to DMHAS by Month



1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

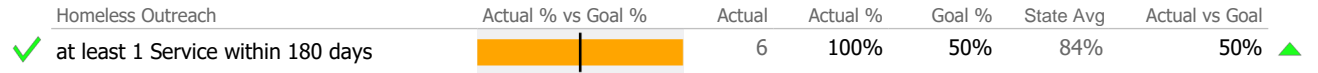
* State Avg based on 8 Active Peer Based Mentoring Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

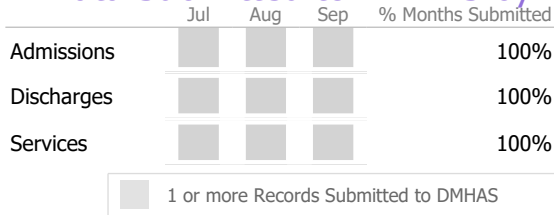
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	82	-44% ▼
Admits	6	2	200% ▲
Discharges	9	33	-73% ▼
Service Hours	-	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 43 Active Outreach & Engagement Programs