


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	19	20	-5%
	Admits	1	2	-50% ▼
	Discharges	1	2	-50% ▼
	Service Hours	241	138	75% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	19	100.0%

Consumer Satisfaction Survey

(Based on 9 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Respect		88%	80%	91%
● Outcome		78%	80%	83%
● Recovery		67%	80%	79%




Client Demographics

Age	#	%	State Avg
18-25			10%
26-34	1	5%	22% ▼
35-44	4	21%	23%
45-54	4	21%	19%
55-64	10	53%	18% ▲
65+			7%

Gender	#	%	State Avg
Male	13	68%	59%
Female	6	32%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	19	100%	68% ▲
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Hispanic-Other			8%
Hisp-Puerto Rican			11% ▼
Unknown			12% ▼

Race	#	%	State Avg
White/Caucasian	18	95%	61% ▲
Black/African American	1	5%	17% ▼
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼
Unknown			6%



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

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Unique Clients	19	20	-5%
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Discharges	1	2	-50% ▼
Service Hours	241	138	75% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		9	47%	85%	89%	-38% ▼

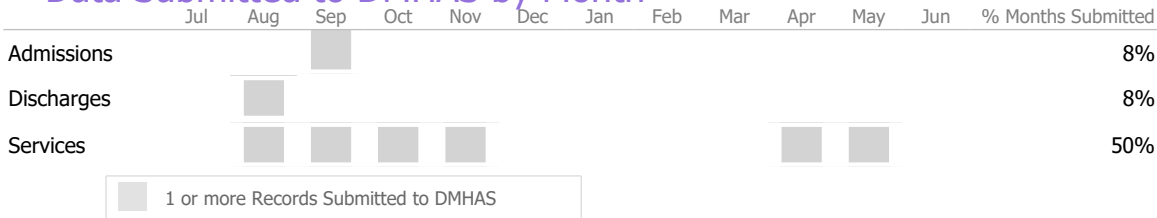
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	83%	90%	97%	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%
On-Time Periodic	Actual	State Avg
6 Month Updates		87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 106 Active Supportive Housing – Scattered Site Programs

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