

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,284	3,781	-13% ▼
	Admits	2,626	4,390	-40% ▼
	Discharges	2,655	4,049	-34% ▼
	Service Hours	20,254	32,129	-37% ▼
	Bed Days	34,480	41,752	-17% ▼
	S.Rehab/PHP/IOP	2	2,715	-100% ▼

Consumer Satisfaction Survey

(Based on 369 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Access		87%	80%	88%
● Outcome		79%	80%	83%
● Recovery		71%	80%	79%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,314	32.2%
	Community Support	426	10.4%
	Crisis Services	181	4.4%
	Employment Services	118	2.9%
	Social Rehabilitation	97	2.4%
	Case Management	77	1.9%
	Residential Services	26	0.6%
	ACT	16	0.4%
Addiction	Residential Services	1,320	32.3%
	Outpatient	429	10.5%
	Case Management	12	0.3%
Forensic MH	Forensics Community-based	56	1.4%
	Residential Services	11	0.3%

Client Demographics

Age	#	%	State Avg
18-25	264	8%	10%
26-34	781	24%	22%
35-44	752	23%	23%
45-54	639	19%	19%
55-64	648	20%	18%
65+	200	6%	7%

Gender	#	%	State Avg
Male	2,040	62%	59%
Female	1,242	38%	41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,403	73%	68%
Hispanic-Other	564	17%	8%
Unknown	198	6%	12%
Hisp-Puerto Rican	115	4%	11%
Hispanic-Mexican	4	0%	0%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	2,239	68%	61%
Other	488	15%	13%
Black/African American	368	11%	17%
Unknown	152	5%	6%
Asian	21	1%	1%
Am. Indian/Native Alaskan	8	0%	0%
Multiple Races	6	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	48	-13% ▼
Admits	-	4	-100% ▼
Discharges	2	6	-67% ▼
Service Hours	3	143	-98% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
Valid TEDS Data	100%	86%
On-Time Periodic		
6 Month Updates	0%	26%
Co-occurring		
MH Screen Complete	N/A	92%
SA Screen Complete	N/A	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	50%	51%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		24	57%	55%	49%	2%
● Not Arrested		28	67%	75%	79%	-8%
● Stable Living Situation		27	64%	95%	78%	-31% ▼
● Self Help		11	26%	60%	18%	-34% ▼
● Employed		3	7%	50%	32%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	3%	90%	72%	-88% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	61%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													8%
Services													8%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,031	1,074	-4%
Admits	346	537	-36% ▼
Discharges	353	410	-14% ▼
Service Hours	8,921	10,735	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	36%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	19%	54%
Co-occurring	Actual	State Avg
MH Screen Complete	1%	80%
SA Screen Complete	1%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		20	6%	50%	36%	-44% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		504	45%	60%	62%	-15% ▼
Employed		137	12%	30%	24%	-18% ▼
Stable Living Situation		340	31%	95%	75%	-64% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		547	72%	90%	85%	-18% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		231	71%	75%	75%	-4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 88 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	239	257	-7%
Admits	30	96	-69% ▼
Discharges	43	55	-22% ▼
Service Hours	1,941	1,557	25% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	66%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	26%	54%
Co-occurring	Actual	State Avg
MH Screen Complete	33%	80%
SA Screen Complete	37%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	49%	50%	36%	-1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		167	69%	60%	62%	9%
Employed		26	11%	30%	24%	-19% ▼
Stable Living Situation		95	39%	95%	75%	-56% ▼

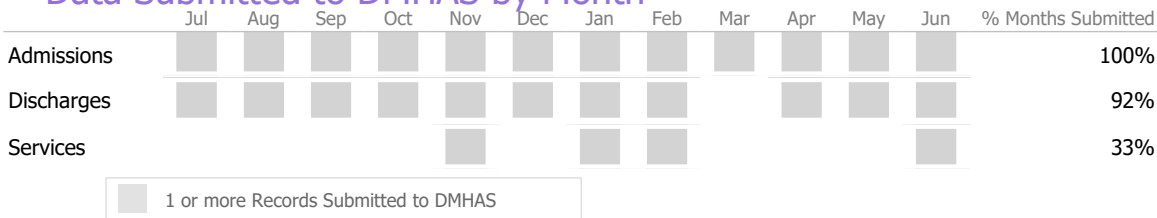
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		194	98%	90%	85%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	37%	75%	75%	-38% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 88 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	6	8	-25% ▼
Discharges	5	6	-17% ▼
Bed Days	1,965	1,275	54% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	42%	42%
On-Time Periodic		
6 Month Updates	0%	0%
Co-occurring		
MH Screen Complete	0%	0%
SA Screen Complete	0%	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

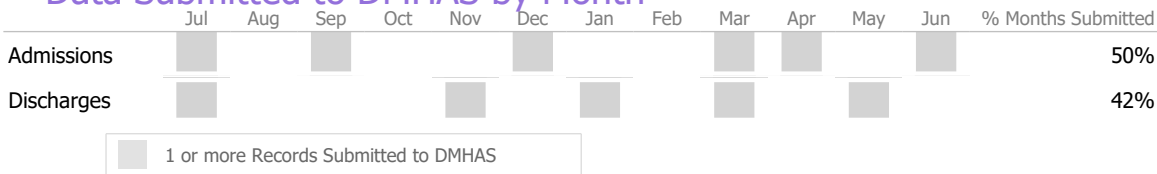
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	20%	75%	20%	-55% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	100%	15% ▲
Follow-up within 30 Days of Discharge		1	100%	90%	100%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	311 days	0.2	90%	90%	90%	0%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	195	-39% ▼
Admits	49	125	-61% ▼
Discharges	60	138	-57% ▼
Service Hours	255	448	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		54	44%	35%	43%	9%

Service Utilization

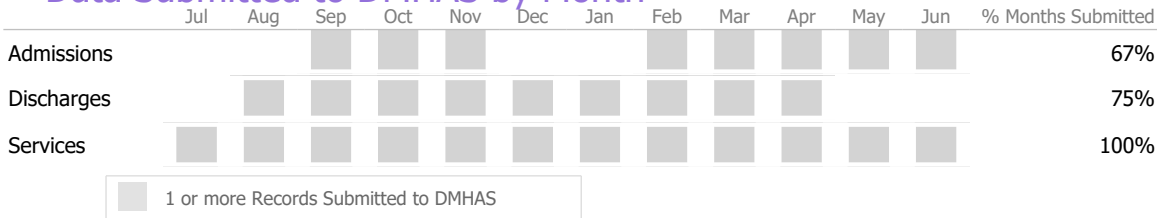
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		59	94%	90%	98%	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
6 Month Updates		93%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

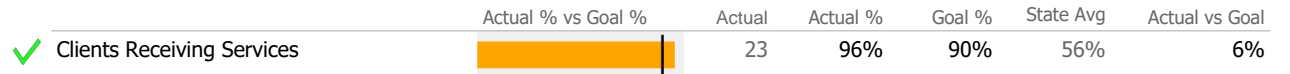
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

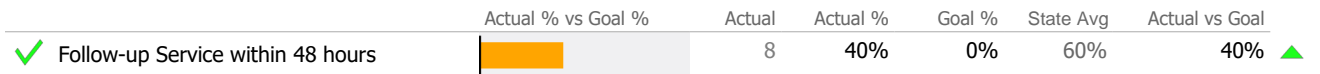
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	56	74	-24% ▼
Admits	38	55	-31% ▼
Discharges	33	60	-45% ▼
Service Hours	65	63	4%

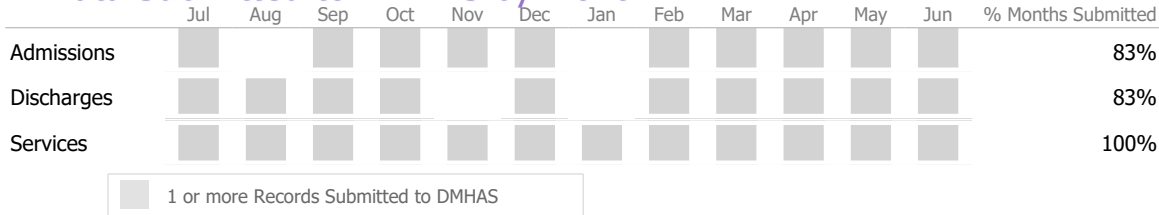
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	59	76	-22% ▼
Admits	66	82	-20% ▼
Discharges	64	85	-25% ▼
Bed Days	1,269	1,693	-25% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		59	92%	85%	91%	7%
● Follow-up within 30 Days of Discharge		35	78%	90%	76%	-12% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	30 days	0.1	35%	90%	48%	-55% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

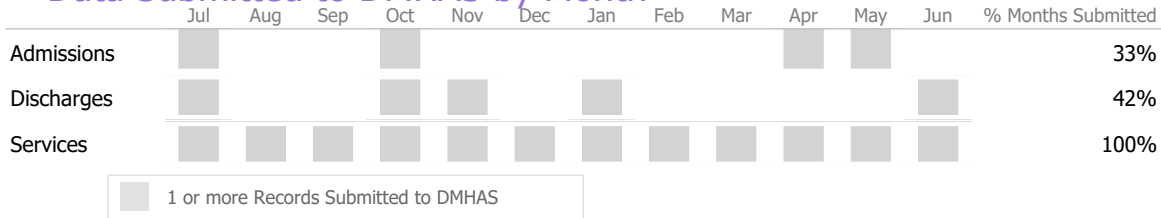
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	97	142	-32% ▼
Admits	5	52	-90% ▼
Discharges	8	53	-85% ▼
Service Hours	719	1,169	-39% ▼
Social Rehab/PHP/IOP Days	2	2,715	-100% ▼

Service Utilization



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

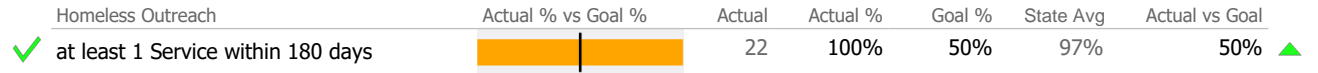
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

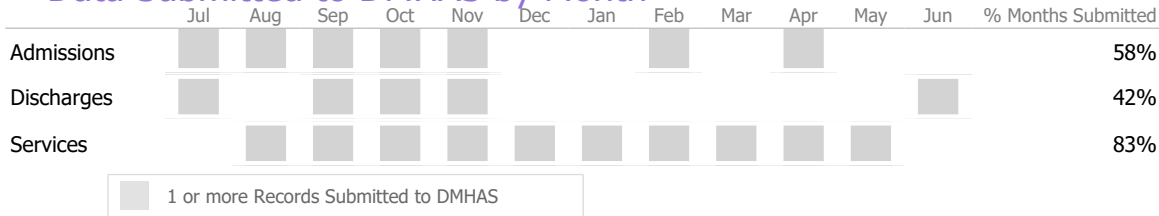
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	9	178% ▲
Admits	22	6	267% ▲
Discharges	11	6	83% ▲
Service Hours	90	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	203	215	-6%
Admits	37	69	-46% ▼
Discharges	44	42	5%
Service Hours	1,919	2,559	-25% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	62%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	34%	54%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	80%
SA Screen Complete	0%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	5%	50%	36%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		129	59%	60%	62%	-1%
Employed		17	8%	30%	24%	-22% ▼
Stable Living Situation		62	28%	95%	75%	-67% ▼

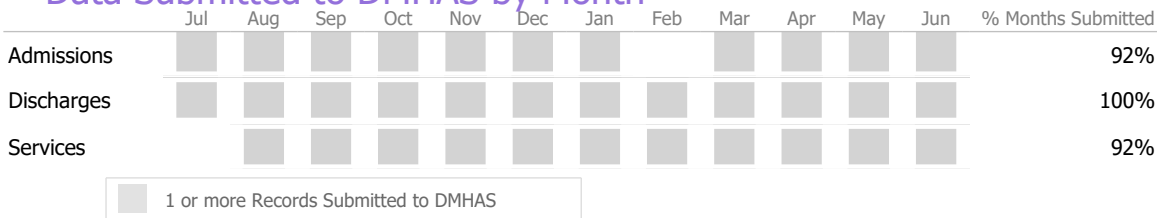
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		122	70%	90%	85%	-20% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		32	94%	75%	75%	19% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 88 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	23	-13% ▼
Admits	2	4	-50% ▼
Discharges	2	5	-60% ▼
Bed Days	6,611	7,026	-6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	79%	40% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	79%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	76%	60%	84%	16% ▲
● Employed		5	24%	25%	12%	-1%
● Stable Living Situation		3	14%	95%	94%	-81% ▼

Data Submission Quality

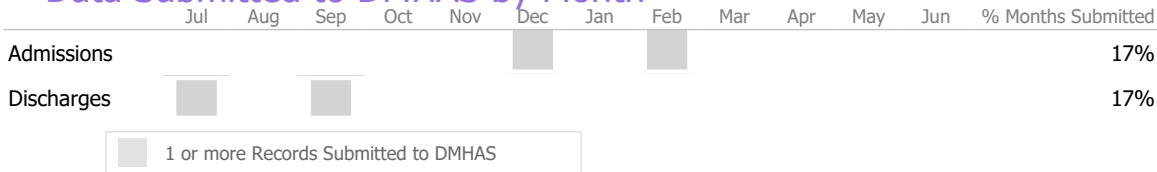
Data Entry	Actual	State Avg
✓ Valid NOMS Data		77% 76%
● On-Time Periodic	Actual	State Avg
● 6 Month Updates		61% 88%
Co-occurring	Actual	State Avg
MH Screen Complete		50% 91%
SA Screen Complete		50% 77%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 99%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		21	1,805 days	0.3	86%	90%	94%	-4%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	-	178	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 86%
Valid TEDS Data		N/A 86%
On-Time Periodic		
6 Month Updates		0% 26%
Co-occurring		
MH Screen Complete		N/A 92%
SA Screen Complete		N/A 96%
Diagnosis		
Valid Axis I Diagnosis		100% 99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	51%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		4	80%	75%	79%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	49%	5%
● Stable Living Situation		4	80%	95%	78%	-15% ▼
● Self Help		2	40%	60%	18%	-20% ▼
● Employed		0	0%	50%	32%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	72%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	61%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Mobile Crisis Program

Rushford Center

Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

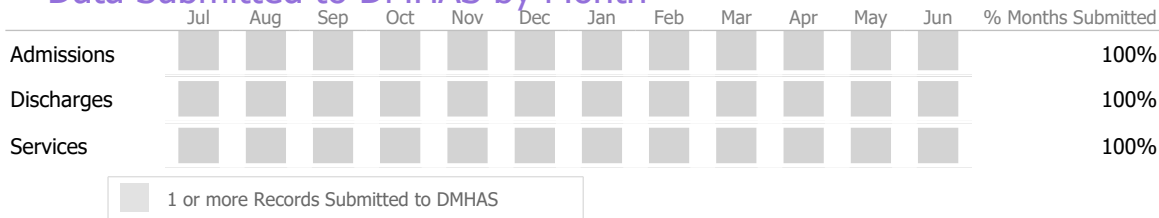
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	133	113	18% ▲
Admits	163	138	18% ▲
Discharges	161	138	17% ▲
Service Hours	84	7	

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		146	90%	75%	78%	15% ▲
● Community Location Evaluation		114	70%	80%	75%	-10% ▼
● Follow-up Service within 48 hours		36	88%	90%	70%	-2%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	261	384	-32% ▼
Admits	31	305	-90% ▼
Discharges	6	172	-97% ▼
Service Hours	724	1,685	-57% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	10%	86%
Valid TEDS Data	3%	86%
On-Time Periodic		
6 Month Updates	0%	26%
Co-occurring		
MH Screen Complete	16%	92%
SA Screen Complete	16%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	51%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		49	19%	50%	32%	-31% ▼
Abstinence/Reduced Drug Use		50	19%	55%	49%	-36% ▼
Not Arrested		90	34%	75%	79%	-41% ▼
Self Help		43	16%	60%	18%	-44% ▼
Stable Living Situation		66	25%	95%	78%	-70% ▼

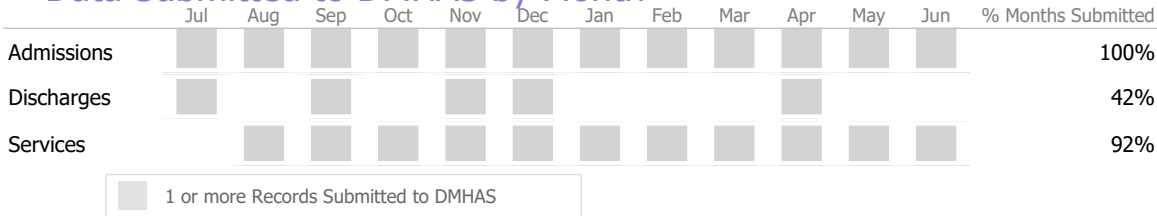
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		66	26%	90%	72%	-64% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		12	39%	75%	61%	-36% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	1	-	
Discharges	1	1	0%
Bed Days	1,811	1,902	-5%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	75%	70%	-75% ▼
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	77%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	77%	N/A

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		97%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		87%
Co-occurring	Actual	State Avg
MH Screen Complete		86%
SA Screen Complete		87%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	1,737 days	0.2	99%	90%	91%	9%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													8%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	22	-23% ▼
Admits	-	2	-100% ▼
Discharges	1	6	-83% ▼
Service Hours	53	149	-64% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		5	29%	85%	89%	-56% ▼

Service Utilization

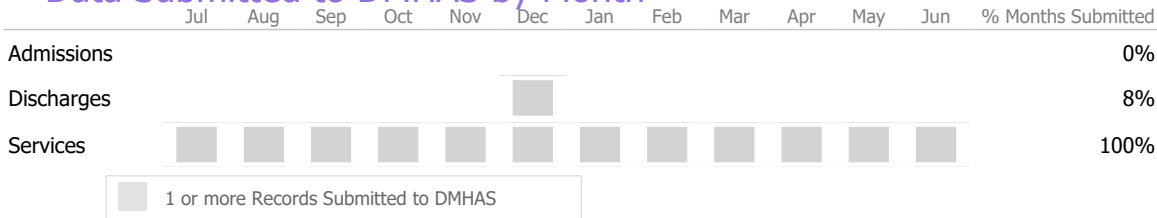
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		14	88%	90%	97%	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 106 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	530	715	-26% ▼
Admits	518	749	-31% ▼
Discharges	534	739	-28% ▼
Bed Days	9,291	12,921	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	63%	83%
Valid TEDS Data	98%	97%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	39%	93%
SA Screen Complete	34%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		306	57%	80%	68%	-23% ▼
✓ No Re-admit within 30 Days of Discharge		484	91%	85%	90%	6%
● Follow-up within 30 Days of Discharge		139	45%	90%	66%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Self Help		261	47%	60%	50%	-13% ▼
● Abstinence/Reduced Drug Use		187	33%	70%	41%	-37% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		34	19 days	0.1	75%	90%	88%	-15% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	922	1,145	-19% ▼
Admits	1,131	1,418	-20% ▼
Discharges	1,135	1,419	-20% ▼
Bed Days	4,640	5,659	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	67%	80%
Valid TEDS Data	99%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
MH Screen Complete	34%	96%
SA Screen Complete	33%	95%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		716	63%	80%	67%	-17% ▼
No Re-admit within 30 Days of Discharge		972	86%	85%	80%	1%
Follow-up within 30 Days of Discharge		309	43%	90%	54%	-47% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	4 days	0.0	67%	90%	72%	-23% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	426	487	-13% ▼
Admits	62	157	-61% ▼
Discharges	86	133	-35% ▼
Service Hours	4,710	10,984	-57% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	54%	81%
On-Time Periodic	Actual	State Avg
6 Month Updates	17%	86%
Co-occurring	Actual	State Avg
MH Screen Complete	6%	87%
SA Screen Complete	6%	77%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	20%	65%	56%	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		287	67%	60%	81%	7%
Employed		32	7%	20%	13%	-13% ▼
Stable Living Situation		108	25%	80%	88%	-55% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		311	90%	90%	98%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 36 Active CSP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	33	12% ▲
Admits	5	3	67% ▲
Discharges	3	1	200% ▲
Service Hours	148	311	-52% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		6	16%	85%	89%	-69% ▼

Service Utilization

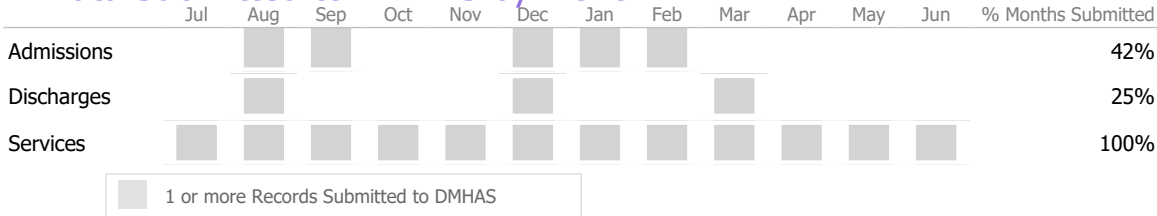
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	91%	90%	97%	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 106 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	131	-25% ▼
Admits	76	110	-31% ▼
Discharges	80	109	-27% ▼
Bed Days	6,697	8,313	-19% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	49%	88%
Valid TEDS Data	85%	98%
On-Time Periodic		
6 Month Updates	0%	4%
Co-occurring		
MH Screen Complete	45%	88%
SA Screen Complete	45%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		40	50%	70%	68%	-20% ▼
No Re-admit within 30 Days of Discharge		78	98%	85%	89%	13% ▲
Follow-up within 30 Days of Discharge		27	68%	90%	71%	-22% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		55	56%	70%	69%	-14% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		26	94 days	0.2	71%	90%	83%	-19% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	275	-96% ▼
Admits	-	284	-100% ▼
Discharges	-	284	-100% ▼
Service Hours	-	333	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	66%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1	8%	20%	29%	-12% ▼
Stable Living Situation		4	33%	80%	82%	-47% ▼
Self Help		0	0%	60%	61%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	85%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	253	-51% ▼
Admits	28	181	-85% ▼
Discharges	14	174	-92% ▼
Service Hours	623	1,809	-66% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	20%	86%
Valid TEDS Data	17%	86%
On-Time Periodic		
6 Month Updates	0%	26%
Co-occurring		
MH Screen Complete	18%	92%
SA Screen Complete	18%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	51%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		46	37%	55%	49%	-18% ▼
Employed		31	25%	50%	32%	-25% ▼
Not Arrested		61	48%	75%	79%	-27% ▼
Self Help		29	23%	60%	18%	-37% ▼
Stable Living Situation		59	47%	95%	78%	-48% ▼

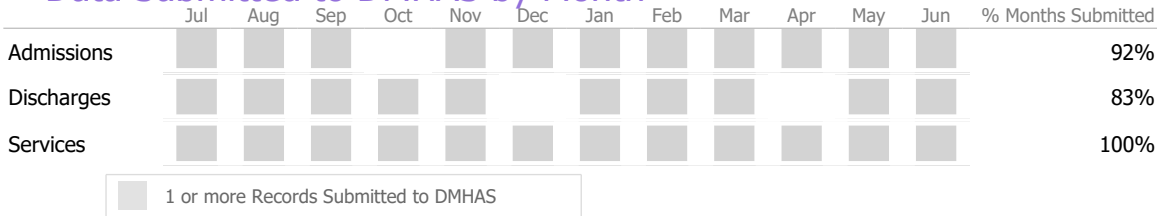
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		46	41%	90%	72%	-49% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	79%	75%	61%	4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	13	23% ▲
Admits	10	4	150% ▲
Discharges	9	6	50% ▲
Bed Days	2,196	2,963	-26% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	16%	83%
On-Time Periodic		
6 Month Updates	0%	87%
Co-occurring		
MH Screen Complete	10%	93%
SA Screen Complete	0%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	11%	65%	46%	-54% ▼
No Re-admit within 30 Days of Discharge		8	89%	85%	93%	4%
Follow-up within 30 Days of Discharge		0	0%	90%	56%	-90% ▼

Recovery

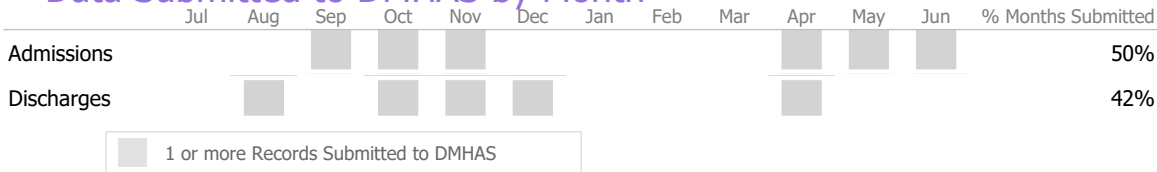
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	15%	16%	-15% ▼
Social Support		3	18%	60%	79%	-42% ▼
Stable Living Situation		3	18%	60%	92%	-42% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	654 days	0.3	60%	90%	60%	-30% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Variations in data may be indicative of operational adjustments related to the pandemic.