

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,958	5,752	-14% ▼
	Admits	3,994	4,936	-19% ▼
	Discharges	3,744	5,160	-27% ▼
	Service Hours	4,763	4,851	-2%
	Bed Days	30,138	35,166	-14% ▼
	S.Rehab/PHP/IOP	719	1,980	-64% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 1,535 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		88%	80%	92%
✓ Quality and Appropriateness		88%	80%	93%
✓ Overall		86%	80%	91%
✓ Respect		84%	80%	91%
✓ Recovery		81%	80%	79%
✓ General Satisfaction		81%	80%	92%
✓ Access		81%	80%	88%
● Outcome		79%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	1,293	23.9%
	Residential Services	1,103	20.4%
	Case Management	254	4.7%
	IOP	106	2.0%
	Medication Assisted Treatment	98	1.8%
	Forensic SA	Forensics Community-based	2,515
Mental Health	Case Management	35	0.6%

Client Demographics

Age	#	%	State Avg
18-25	686	14%	10%
26-34	1,558	32%	22%
35-44	1,206	25%	23%
45-54	770	16%	19%
55-64	550	11%	18%
65+	131	3%	7%

Gender	#	%	State Avg
Male	3,498	71%	▲ 59%
Female	1,451	29%	▼ 41%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	3,726	75%	68%
Hispanic-Other	586	12%	8%
Unknown	327	7%	12%
Hisp-Puerto Rican	269	5%	11%
Hispanic-Mexican	45	1%	0%
Hispanic-Cuban	5	0%	0%

Race	#	%	State Avg
White/Caucasian	3,445	69%	61%
Black/African American	642	13%	17%
Other	562	11%	13%
Unknown	229	5%	6%
Asian	57	1%	1%
Am. Indian/Native Alaskan	11	0%	0%
Hawaiian/Other Pacific Islander	8	0%	0%
Multiple Races	4	0%	1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

CM Latino Outreach 945728

Midwestern CT Council on Alcoholism (MCCA)

Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

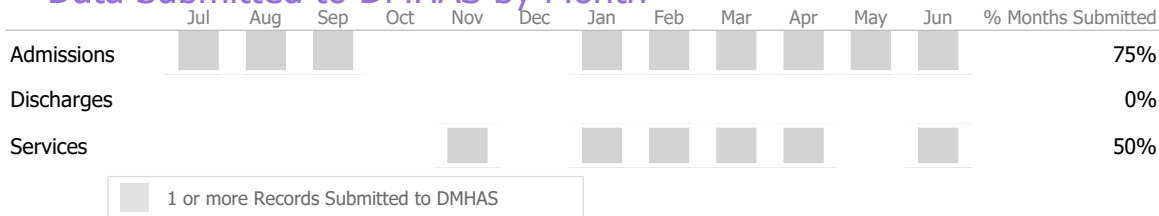
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	117	-21% ▼
Admits	11	42	-74% ▼
Discharges	-	36	-100% ▼
Service Hours	16	334	-95% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		11	100%	50%	76%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	162	171	-5%
Admits	139	131	6%
Discharges	127	150	-15% ▼
Service Hours	708	672	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic		
6 Month Updates	100%	66%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		101	80%	50%	52%	30% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		159	97%	60%	61%	37% ▲
✓ Stable Living Situation		153	93%	80%	82%	13% ▲
✓ Employed		50	30%	20%	29%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	100%	90%	85%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■		■	■	■	■	■	■	■		83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	55	55	0%
Admits	49	44	11% ▲
Discharges	50	45	11% ▲
Service Hours	299	583	-49% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	86%
Valid TEDS Data	100%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	26%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	92%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	36%	50%	51%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		49	74%	75%	79%	-1%
Abstinence/Reduced Drug Use		33	50%	55%	49%	-5%
Employed		26	39%	50%	32%	-11% ▼
Stable Living Situation		54	82%	95%	78%	-13% ▼
Self Help		11	17%	60%	18%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	100%	90%	72%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		30	71%	75%	61%	-4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	269	325	-17% ▼
Admits	216	285	-24% ▼
Discharges	188	291	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	86%
Valid TEDS Data	100%	86%
On-Time Periodic		
6 Month Updates	100%	26%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		114	61%	50%	51%	11% ▲

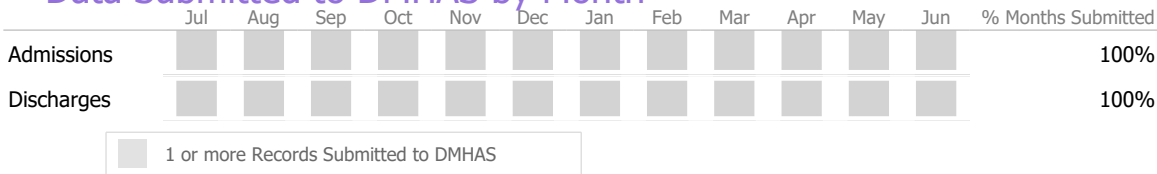
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		245	84%	75%	79%	9%
Employed		155	53%	50%	32%	3%
Abstinence/Reduced Drug Use		153	53%	55%	49%	-2%
Stable Living Situation		266	92%	95%	78%	-3%
Self Help		14	5%	60%	18%	-55% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		133	65%	75%	61%	-10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

IOP - Derby 055

Midwestern CT Council on Alcoholism (MCCA)

Addiction - IOP - Standard IOP

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	189	-44% ▼
Admits	95	190	-50% ▼
Discharges	91	201	-55% ▼
Social Rehab/PHP/IOP Days	719	1,980	-64% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	83%
Valid TEDS Data	100%	87%
On-Time Periodic		
6 Month Updates	100%	1%
Co-occurring		
MH Screen Complete	100%	85%
SA Screen Complete	100%	86%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

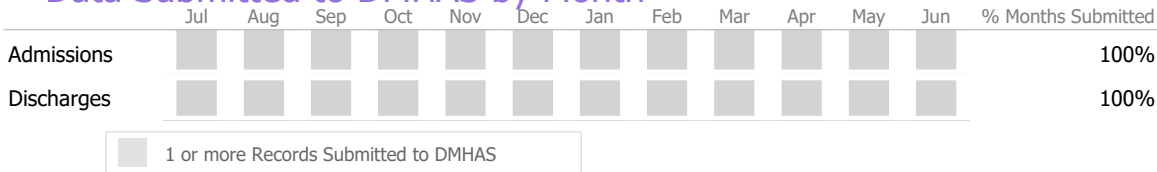
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		49	54%	50%	59%	4%
● Follow-up within 30 Days of Discharge		29	59%	90%	57%	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		95	83%	75%	78%	8%
● Employed		52	46%	50%	25%	-4%
● Stable Living Situation		106	93%	95%	85%	-2%
● Abstinence/Reduced Drug Use		31	27%	55%	54%	-28% ▼
● Self Help		6	5%	60%	23%	-55% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 62 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	66	-32% ▼
Admits	39	59	-34% ▼
Discharges	47	58	-19% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	66%	79%
Valid TEDS Data	99%	96%
On-Time Periodic		
6 Month Updates	N/A	17%
Co-occurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

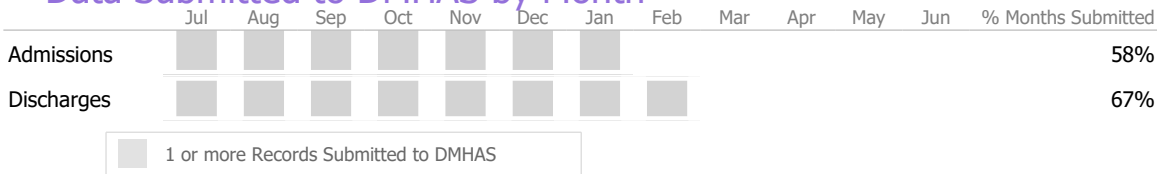
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	81%	50%	70%	31% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		39	83%	95%	82%	-12% ▼
● Employed		12	26%	50%	35%	-24% ▼
● Self Help		12	26%	60%	36%	-34% ▼
● Not Arrested		18	38%	75%	68%	-37% ▼
● Abstinence/Reduced Drug Use		5	11%	55%	46%	-44% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	100	75	33% ▲
Admits	57	54	6%
Discharges	33	31	6%
Service Hours	1,716	602	185% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	90%
Valid TEDS Data	42%	42%
On-Time Periodic		
6 Month Updates	2%	45%
Co-occurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	64%	75%	69%	-11% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		68	97%	90%	98%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		42	75%	75%	77%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

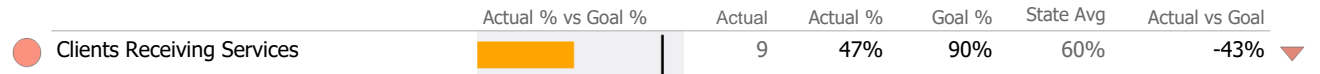
* State Avg based on 4 Active Gambling Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

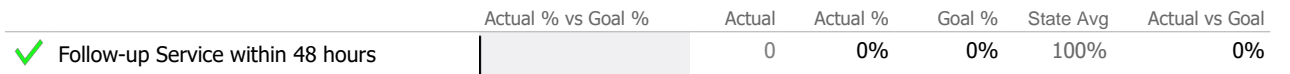
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	58	94	-38% ▼
Admits	30	75	-60% ▼
Discharges	41	67	-39% ▼
Service Hours	64	142	-55% ▼

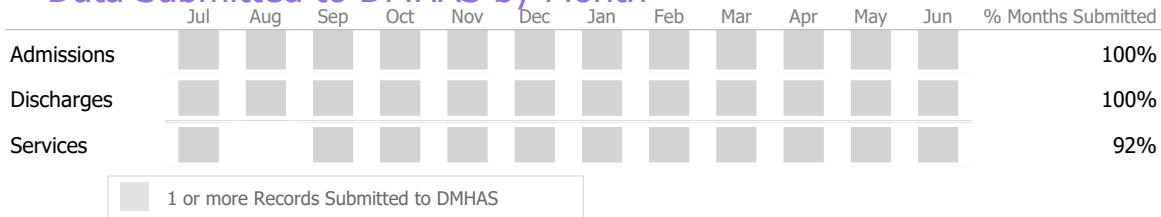
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	314	320	-2%
Admits	317	311	2%
Discharges	316	311	2%
Bed Days	6,841	7,136	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	83%
Valid TEDS Data	99%	97%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	96%	93%
SA Screen Complete	96%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		230	73%	80%	68%	-7%
No Re-admit within 30 Days of Discharge		278	88%	85%	90%	3%
Follow-up within 30 Days of Discharge		154	67%	90%	66%	-23%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		221	66%	60%	50%	6%
Abstinence/Reduced Drug Use		46	14%	70%	41%	-56%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	23 days	0.1	94%	90%	88%	4%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	711	806	-12% ▼
Admits	555	777	-29% ▼
Discharges	647	670	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	86%
Valid TEDS Data	95%	86%
On-Time Periodic		
6 Month Updates	92%	26%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		342	53%	50%	51%	3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Not Arrested		589	74%	75%	79%	-1%
● Abstinence/Reduced Drug Use		364	46%	55%	49%	-9%
● Employed		304	38%	50%	32%	-12% ▼
● Stable Living Situation		641	81%	95%	78%	-14% ▼
● Self Help		13	2%	60%	18%	-58% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		335	66%	75%	61%	-9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	160	178	-10% ▼
Admits	132	162	-19% ▼
Discharges	143	148	-3%
Service Hours	919	1,299	-29% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	86%
Valid TEDS Data	96%	86%
On-Time Periodic		
6 Month Updates	75%	26%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		102	71%	50%	51%	21% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		146	81%	75%	79%	6%
Employed		88	49%	50%	32%	-1%
Abstinence/Reduced Drug Use		90	50%	55%	49%	-5%
Stable Living Situation		149	83%	95%	78%	-12% ▼
Self Help		20	11%	60%	18%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		35	90%	90%	72%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		78	68%	75%	61%	-7%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%
Services	█	█	█	█	█	█	█	█	█	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

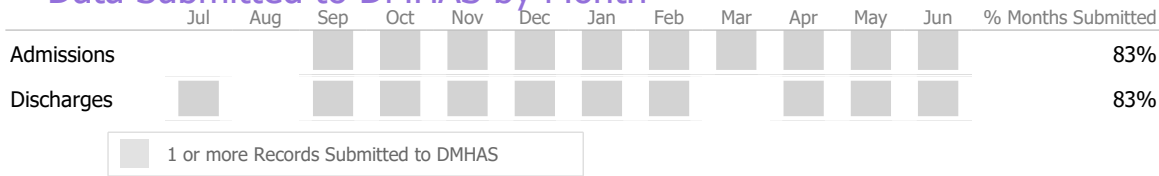
* State Avg based on 111 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	167	-53% ▼
Admits	36	88	-59% ▼
Discharges	30	124	-76% ▼

Data Submitted to DMHAS by Month



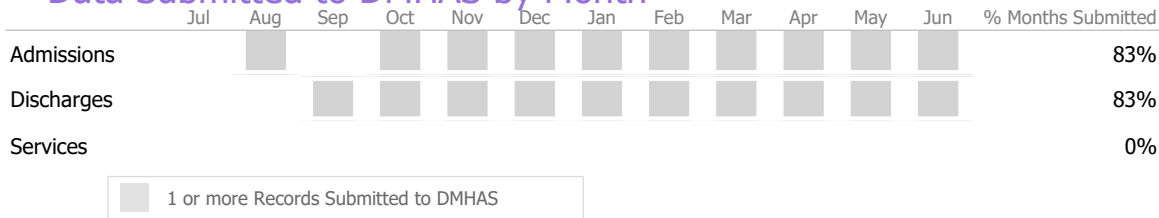
* State Avg based on 17 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	200	304	-34% ▼
Admits	138	132	5%
Discharges	63	240	-74% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 17 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP - New Haven

Midwestern CT Council on Alcoholism (MCCA)

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services

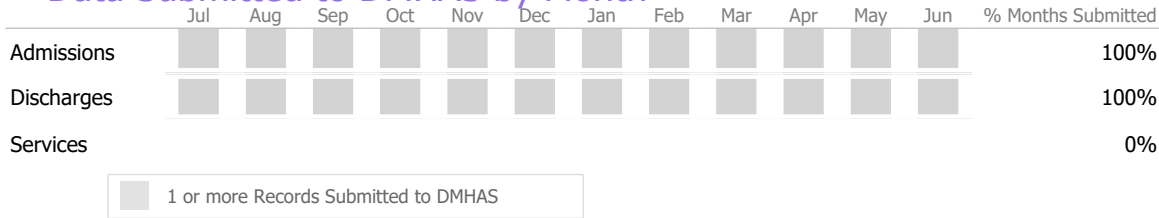
Program Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	400	614	-35% ▼
Admits	244	395	-38% ▼
Discharges	172	464	-63% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month



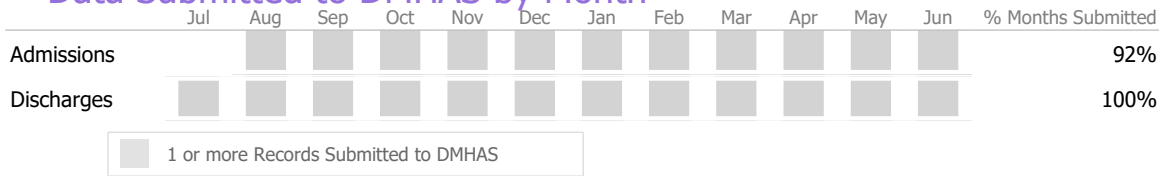
* State Avg based on 17 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	994	1,126	-12% ▼
Admits	246	287	-14% ▼
Discharges	134	382	-65% ▼

Data Submitted to DMHAS by Month



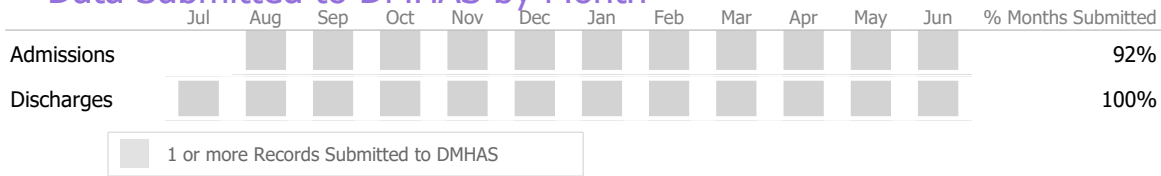
* State Avg based on 17 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	707	763	-7%
Admits	167	179	-7%
Discharges	112	225	-50% ▼

Data Submitted to DMHAS by Month



* State Avg based on 17 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Residential Detox 945353

Midwestern CT Council on Alcoholism (MCCA)

Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	758	757	0%
Admits	1,033	1,043	-1%
Discharges	1,030	1,043	-1%
Bed Days	4,720	5,179	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	80%
Valid TEDS Data	99%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	100%	96%
SA Screen Complete	100%	95%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		687	67%	80%	67%	-13% ▼
No Re-admit within 30 Days of Discharge		819	80%	85%	80%	-5%
Follow-up within 30 Days of Discharge		416	61%	90%	54%	-29% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	5 days	0.0	92%	90%	72%	2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

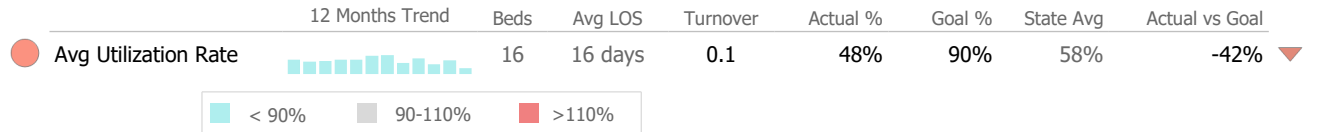
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	213	316	-33% ▼
Admits	233	342	-32% ▼
Discharges	232	349	-34% ▼
Bed Days	2,830	5,202	-46% ▼

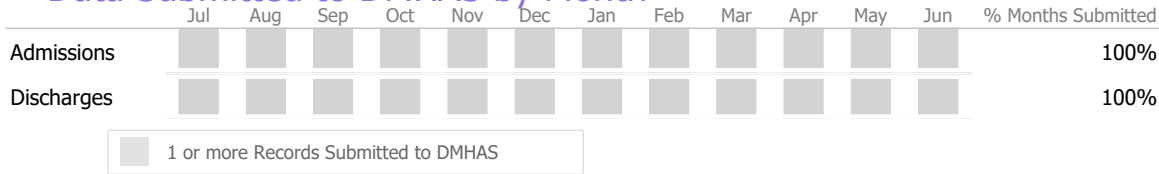
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS by Month



* State Avg based on 12 Active Recovery House Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	74	-28% ▼
Admits	29	87	-67% ▼
Discharges	58	70	-17% ▼
Service Hours	220	507	-57% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	88%
Valid TEDS Data	98%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	23%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	80%
SA Screen Complete	97%	89%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		41	71%	50%	48%	21% ▲

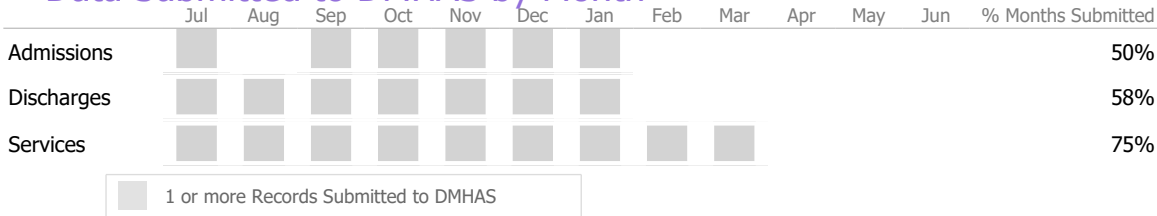
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		45	78%	75%	70%	3%
✓ Abstinence/Reduced Drug Use		34	59%	55%	50%	4%
● Stable Living Situation		46	79%	95%	67%	-16% ▼
● Employed		18	31%	50%	24%	-19% ▼
● Self Help		3	5%	60%	19%	-55% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	38%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

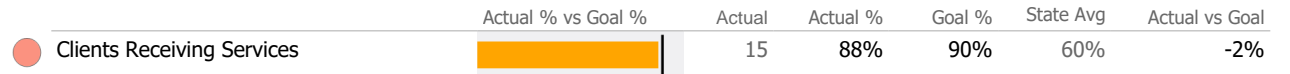
* State Avg based on 21 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

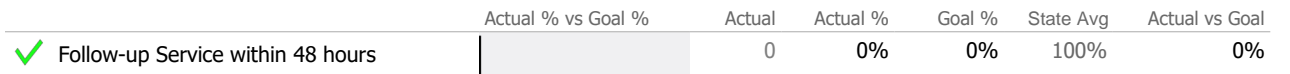
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	93	-3%
Admits	70	84	-17% ▼
Discharges	74	79	-6%
Service Hours	140	161	-13% ▼

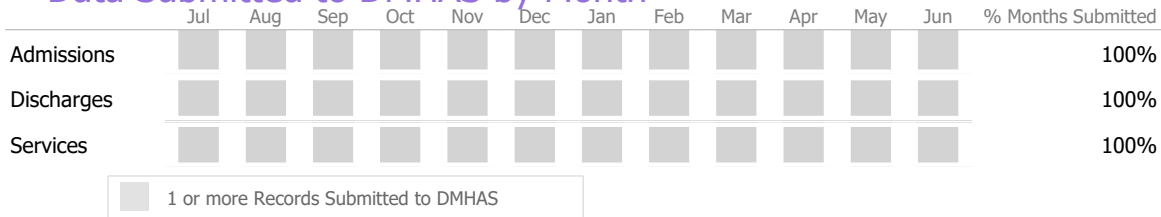
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	40	-13% ▼
Admits	20	24	-17% ▼
Discharges	18	25	-28% ▼
Service Hours	682	553	23% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		33	94%	85%	95%	9%

Service Utilization

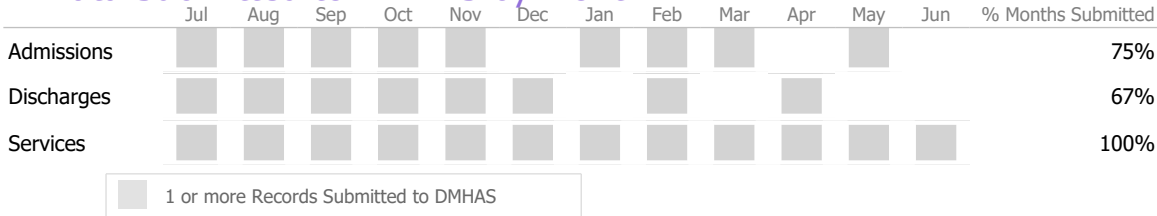
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		17	100%	90%	94%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		93%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	43	-2%
Admits	33	33	0%
Discharges	32	35	-9%
Bed Days	3,378	3,427	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
Valid TEDS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
MH Screen Complete	98%	96%
SA Screen Complete	98%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	56%	60%	59%	-4%
No Re-admit within 30 Days of Discharge		18	56%	85%	59%	-29%
Follow-up within 30 Days of Discharge		11	61%	90%	67%	-29%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		26	62%	70%	62%	-8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		11	125 days	0.2	84%	90%	86%	-6%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	133	146	-9%
Admits	105	112	-6%
Discharges	106	116	-9%
Bed Days	12,369	14,222	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	95%	96%
SA Screen Complete	95%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		64	60%	60%	59%	0%
● No Re-admit within 30 Days of Discharge		64	60%	85%	59%	-25% ▼
● Follow-up within 30 Days of Discharge		44	69%	90%	67%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		84	60%	70%	62%	-10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		39	136 days	0.2	87%	90%	86%	-3%

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.