

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	168	192	-13% ▼
	Admits	145	155	-6%
	Discharges	151	169	-11% ▼
	Service Hours	693	644	8%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	168	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	17	10%	10%
26-34	24	14%	22%
35-44	23	14%	23%
45-54	40	24%	19%
55-64	37	22%	18%
65+	26	16%	7%

  

Ethnicity	#	%	State Avg
Non-Hispanic	128	76%	68%
Unknown	32	19%	12%
Hisp-Puerto Rican	6	4%	11%
Hispanic-Other	2	1%	8%
Hispanic-Cuban		0%	
Hispanic-Mexican		0%	

Gender	#	%	State Avg
Female	109	65%	41% ▲
Male	58	35%	59% ▼
Transgender			0%

Race	#	%	State Avg
White/Caucasian	125	74%	61% ▲
Unknown	28	17%	6% ▲
Black/African American	14	8%	17%
Hawaiian/Other Pacific Islander	1	1%	0%
Am. Indian/Native Alaskan			0%
Asian			1%
Multiple Races			1%
Other			13% ▼

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

# Case Management Program

Middlesex Hospital Mental Health Clinic

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - June 2021 (Data as of Sep 20, 2021)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	168	192	-13% ▼
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Service Hours	693	644	8%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	67%	59%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		112	74%	50%	64%	24% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		166	88%	60%	72%	28% ▲
✓ Stable Living Situation		170	90%	80%	82%	10%
● Employed		35	19%	20%	12%	-1%

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	97%	90%	71%	7%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.