

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 44 | 47 | -6% |
| | Admits | 15 | 13 | 15% ▲ |
| | Discharges | 13 | 19 | -32% ▼ |
| | Service Hours | 269 | 595 | -55% ▼ |
| | Bed Days | 1,436 | 1,457 | -1% |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|----------------------|----|-------|
| Mental Health | Case Management | 28 | 63.6% |
| | Residential Services | 16 | 36.4% |

Client Demographics

| Age | # | % | State Avg |
|-------|----|-------|-----------|
| 18-25 | 3 | 7% | 10% |
| 26-34 | 9 | 20% | 22% |
| 35-44 | 8 | 18% | 23% |
| 45-54 | 8 | 18% | 19% |
| 55-64 | 13 | 30% ▲ | 19% |
| 65+ | 3 | 7% | 8% |

| Ethnicity | # | % | State Avg |
|-------------------|----|-----|-----------|
| Non-Hispanic | 29 | 66% | 69% |
| Hisp-Puerto Rican | 9 | 20% | 12% |
| Hispanic-Other | 4 | 9% | 8% |
| Hispanic-Cuban | 1 | 2% | 0% |
| Unknown | 1 | 2% | 11% |
| Hispanic-Mexican | | | 0% |

| Gender | # | % | State Avg |
|-------------|----|-------|-----------|
| Male | 31 | 70% ▲ | 58% |
| Female | 13 | 30% ▼ | 42% |
| Transgender | | | 0% |

| Race | # | % | State Avg |
|---------------------------------|----|-------|-----------|
| White/Caucasian | 24 | 55% | 62% |
| Black/African American | 18 | 41% ▲ | 17% |
| Other | 2 | 5% | 13% |
| Am. Indian/Native Alaskan | | | 0% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Unknown | | | 6% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 28 | 32 | -13% ▼ |
| Admits | 5 | 3 | 67% ▲ |
| Discharges | 5 | 6 | -17% ▼ |
| Service Hours | 124 | 471 | -74% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 27 | 96% | 85% | 89% | 11% ▲ |

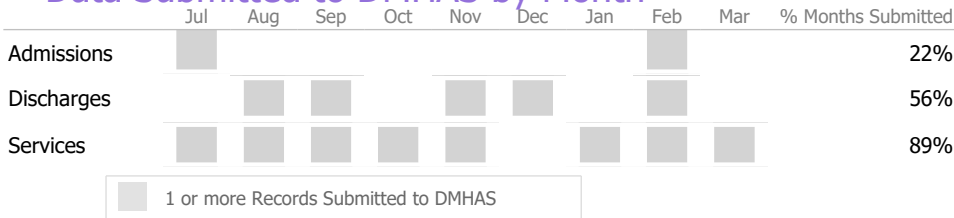
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 23 | 100% | 90% | 98% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 96% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | | 92% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 104 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 16 | 15 | 7% |
| Admits | 10 | 10 | 0% |
| Discharges | 8 | 13 | -38% ▼ |
| Service Hours | 145 | 124 | 17% ▲ |
| Bed Days | 1,436 | 1,457 | -1% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ● Treatment Completed Successfully | | 5 | 62% | 95% | 84% | -33% ▼ |
| ✓ No Re-admit within 30 Days of Discharge | | 8 | 100% | 85% | 98% | 15% ▲ |
| ✓ Follow-up within 30 Days of Discharge | | 5 | 100% | 90% | 84% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|--------------------------|--------|-----------|
| ✓ Valid NOMS Data | | 96% |
| On-Time Periodic | Actual | State Avg |
| ✓ 6 Month Updates | | 92% |
| Co-occurring | Actual | State Avg |
| ✓ MH Screen Complete | | 100% |
| ✓ SA Screen Complete | | 97% |
| Diagnosis | Actual | State Avg |
| ✓ Valid Axis I Diagnosis | | 98% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 8 | 100% | 90% | 86% | 10% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| ● Avg Utilization Rate | | 8 | 181 days | 0.3 | 66% | 90% | 65% | -24% ▼ |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | | | ■ | ■ | ■ | ■ | ■ | 78% |
| Discharges | ■ | ■ | ■ | ■ | | ■ | ■ | | | 67% |
| Services | ■ | ■ | ■ | ■ | ■ | | ■ | | ■ | 78% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional Programs

Variations in data may be indicative of operational adjustments related to the pandemic.