

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	4,149	5,241	-21% ▼
	Admits	2,821	3,984	-29% ▼
	Discharges	2,785	4,227	-34% ▼
	Service Hours	3,545	3,799	-7%
	Bed Days	22,505	27,126	-17% ▼
	S.Rehab/PHP/IOP	509	1,973	-74% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 1,535 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		88%	80%	92%
✓ Quality and Appropriateness		88%	80%	93%
✓ Overall		86%	80%	91%
✓ Respect		84%	80%	91%
✓ Recovery		81%	80%	79%
✓ General Satisfaction		81%	80%	92%
✓ Access		81%	80%	88%
● Outcome		79%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	1,056	23.5%
	Residential Services	852	18.9%
	Case Management	220	4.9%
	Medication Assisted Treatment	98	2.2%
	IOP	78	1.7%
	Forensic SA	Forensics Community-based	2,161
Mental Health	Case Management	33	0.7%

Client Demographics

Age	#	%	State Avg
18-25	556	14%	10%
26-34	1,321	32%	22%
35-44	989	24%	23%
45-54	645	16%	19%
55-64	466	11%	19%
65+	116	3%	8%

Gender	#	%	State Avg
Male	2,955	71%	▲ 58%
Female	1,185	29%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	3,098	75%	69%
Hispanic-Other	478	12%	8%
Unknown	311	7%	11%
Hisp-Puerto Rican	220	5%	12%
Hispanic-Mexican	38	1%	0%
Hispanic-Cuban	4	0%	0%

Race	#	%	State Avg
White/Caucasian	2,844	69%	62%
Black/African American	518	12%	17%
Other	500	12%	13%
Unknown	226	5%	6%
Asian	43	1%	1%
Am. Indian/Native Alaskan	7	0%	0%
Hawaiian/Other Pacific Islander	7	0%	0%
Multiple Races	4	0%	1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

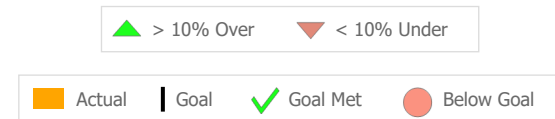
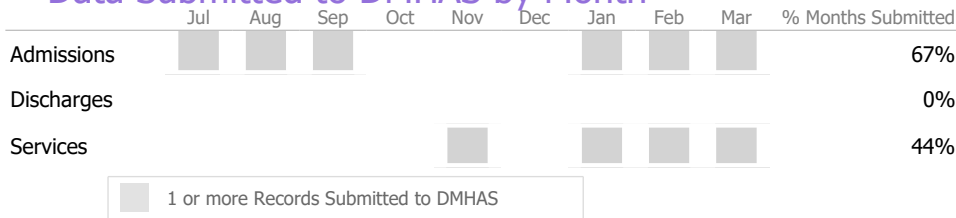
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	88	117	-25% ▼
Admits	7	42	-83% ▼
Discharges	-	36	-100% ▼
Service Hours	10	334	-97% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		7	100%	50%	73%	50% ▲

Data Submitted to DMHAS by Month



* State Avg based on 23 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	132	147	-10% ▼
Admits	108	106	2%
Discharges	89	116	-23% ▼
Service Hours	564	538	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic		
6 Month Updates	100%	65%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		79	89%	50%	52%	39% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		128	96%	60%	60%	36% ▲
✓ Stable Living Situation		125	94%	80%	82%	14% ▲
✓ Employed		40	30%	20%	28%	10%

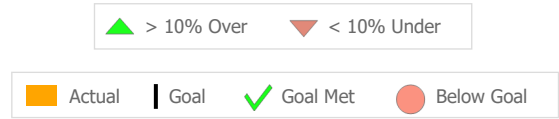
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		43	98%	90%	84%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■		■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS



* State Avg based on 8 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	49	4%
Admits	40	37	8%
Discharges	33	37	-11% ▼
Service Hours	202	523	-61% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	85%
Valid TEDS Data	100%	85%
On-Time Periodic		
6 Month Updates	100%	21%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	36%	50%	51%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		31	54%	55%	48%	-1%
Employed		22	39%	50%	31%	-11% ▼
Not Arrested		37	65%	75%	76%	-10%
Stable Living Situation		47	82%	95%	76%	-13% ▼
Self Help		10	18%	60%	18%	-42% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		21	88%	90%	69%	-2%

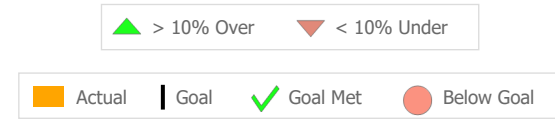
Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		26	70%	75%	62%	-5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										100%

1 or more Records Submitted to DMHAS



* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	209	293	-29% ▼
Admits	144	244	-41% ▼
Discharges	143	247	-42% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	85%
Valid TEDS Data	100%	85%
On-Time Periodic		
6 Month Updates	90%	21%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		82	57%	50%	51%	7%

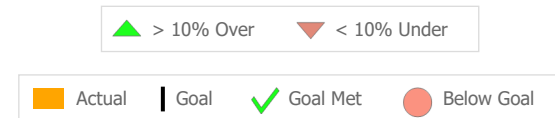
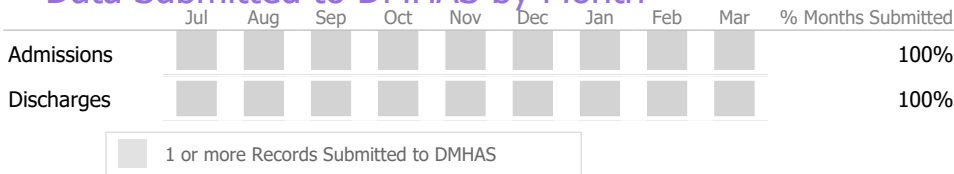
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		188	86%	75%	76%	11% ▲
✓ Employed		115	53%	50%	31%	3%
● Abstinence/Reduced Drug Use		116	53%	55%	48%	-2%
● Stable Living Situation		197	90%	95%	76%	-5%
● Self Help		12	6%	60%	18%	-54% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		89	63%	75%	62%	-12% ▼

Data Submitted to DMHAS by Month



* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

IOP - Derby 055

Midwestern CT Council on Alcoholism (MCCA)

Addiction - IOP - Standard IOP

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	78	183	-57% ▼
Admits	64	175	-63% ▼
Discharges	66	168	-61% ▼
Social Rehab/PHP/IOP Days	509	1,973	-74% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	82%
Valid TEDS Data	100%	87%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	100%	85%
SA Screen Complete	100%	85%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		34	52%	50%	60%	2%
● Follow-up within 30 Days of Discharge		20	59%	90%	55%	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		67	81%	75%	78%	6%
● Employed		38	46%	50%	25%	-4%
● Stable Living Situation		77	93%	95%	85%	-2%
● Abstinence/Reduced Drug Use		21	25%	55%	53%	-30% ▼
● Self Help		5	6%	60%	24%	-54% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 61 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	61	-26% ▼
Admits	39	54	-28% ▼
Discharges	47	49	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	66%	74%
Valid TEDS Data	99%	97%
On-Time Periodic		
6 Month Updates	N/A	24%
Co-occurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

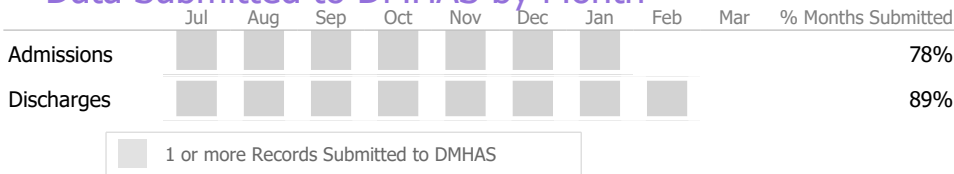
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	81%	50%	76%	31% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		39	83%	95%	79%	-12% ▼
● Employed		12	26%	50%	36%	-24% ▼
● Self Help		12	26%	60%	28%	-34% ▼
● Not Arrested		18	38%	75%	58%	-37% ▼
● Abstinence/Reduced Drug Use		5	11%	55%	37%	-44% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	89	50	78% ▲
Admits	44	29	52% ▲
Discharges	20	23	-13% ▼
Service Hours	1,256	398	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	89%
Valid TEDS Data	29%	39%
On-Time Periodic		
6 Month Updates	2%	46%
Co-occurring		
MH Screen Complete	100%	99%
SA Screen Complete	100%	99%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	55%	75%	71%	-20% ▼

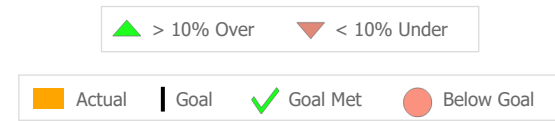
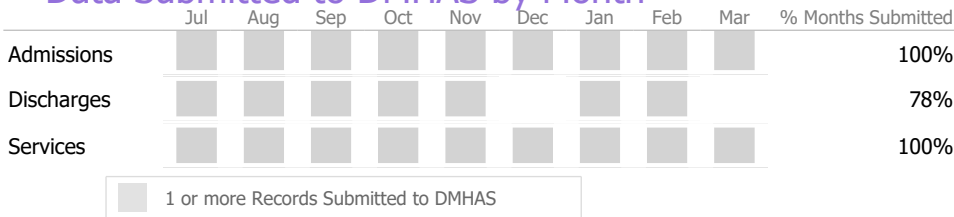
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		67	96%	90%	97%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		35	80%	75%	77%	5%

Data Submitted to DMHAS by Month



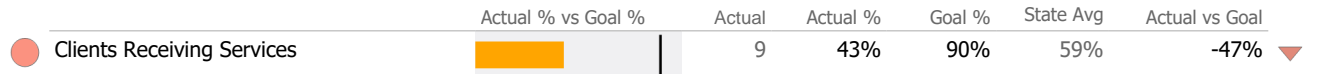
* State Avg based on 4 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

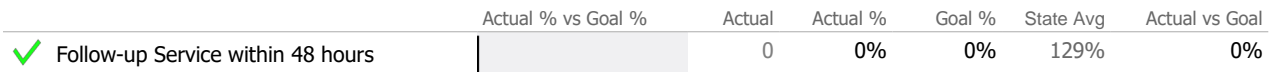
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	89	-45% ▼
Admits	20	70	-71% ▼
Discharges	29	66	-56% ▼
Service Hours	46	132	-65% ▼

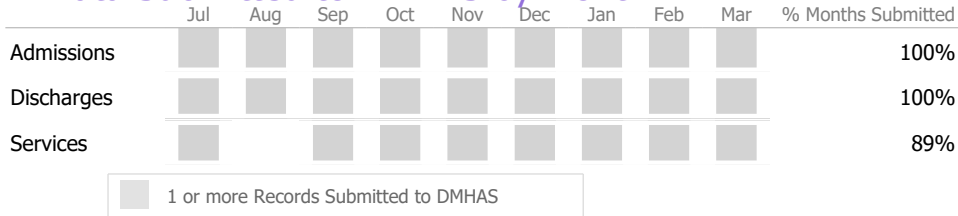
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	240	243	-1%
Admits	236	230	3%
Discharges	237	230	3%
Bed Days	5,037	5,330	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	83%
Valid TEDS Data	99%	97%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
MH Screen Complete	97%	93%
SA Screen Complete	97%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		161	68%	80%	69%	-12% ▼
No Re-admit within 30 Days of Discharge		207	87%	85%	90%	2%
Follow-up within 30 Days of Discharge		108	67%	90%	65%	-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		173	68%	60%	45%	8%
Abstinence/Reduced Drug Use		35	14%	70%	37%	-56% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	23 days	0.1	92%	90%	94%	2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	575	590	-3%
Admits	395	525	-25% ▼
Discharges	515	542	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	85%
Valid TEDS Data	95%	85%
On-Time Periodic		
6 Month Updates	100%	21%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		252	49%	50%	51%	-1%

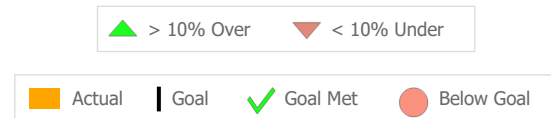
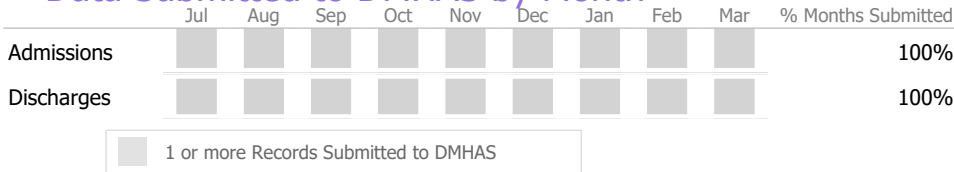
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		450	71%	75%	76%	-4%
Abstinence/Reduced Drug Use		286	45%	55%	48%	-10% ▼
Employed		233	37%	50%	31%	-13% ▼
Stable Living Situation		510	80%	95%	76%	-15% ▼
Self Help		11	2%	60%	18%	-58% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		243	66%	75%	62%	-9%

Data Submitted to DMHAS by Month



* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	134	136	-1%
Admits	98	114	-14% ▼
Discharges	109	126	-13% ▼
Service Hours	632	957	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	85%
Valid TEDS Data	96%	85%
On-Time Periodic		
6 Month Updates	100%	21%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		82	75%	50%	51%	25% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		121	83%	75%	76%	8%
Abstinence/Reduced Drug Use		73	50%	55%	48%	-5%
Employed		68	47%	50%	31%	-3%
Stable Living Situation		121	83%	95%	76%	-12% ▼
Self Help		16	11%	60%	18%	-49% ▼

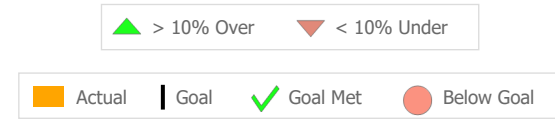
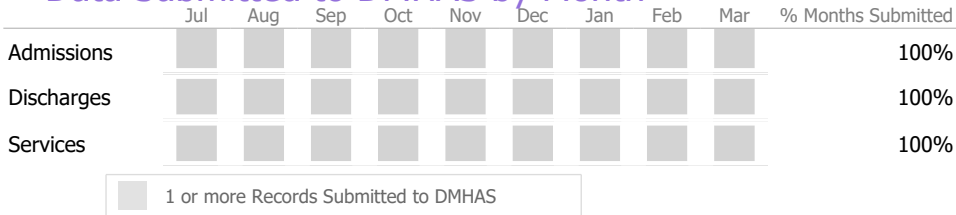
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	84%	90%	69%	-6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		59	66%	75%	62%	-9%

Data Submitted to DMHAS by Month



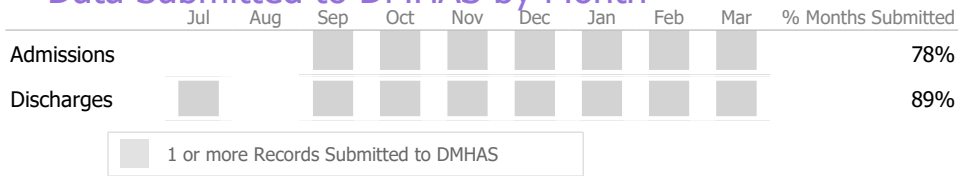
* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	71	166	-57% ▼
Admits	30	87	-66% ▼
Discharges	23	105	-78% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

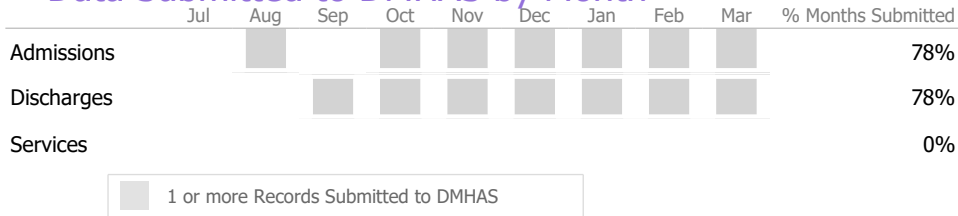
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	116	301	-61% ▼
Admits	56	129	-57% ▼
Discharges	36	225	-84% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP - New Haven

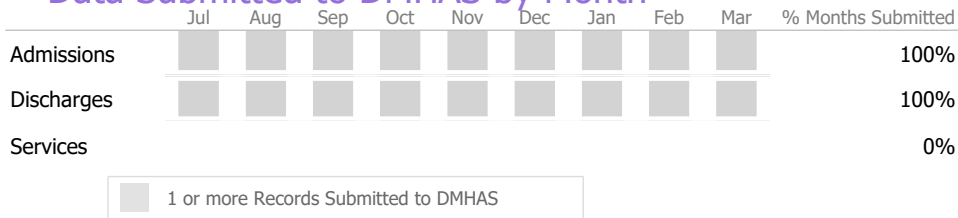
Midwestern CT Council on Alcoholism (MCCA)

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	300	591	-49% ▼
Admits	153	372	-59% ▼
Discharges	122	406	-70% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

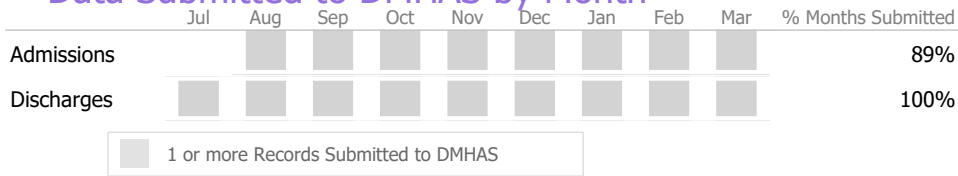
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	895	1,120	-20% ▼
Admits	149	279	-47% ▼
Discharges	81	327	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

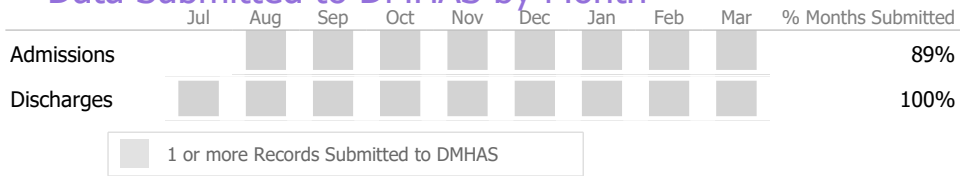
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	665	755	-12% ▼
Admits	124	170	-27% ▼
Discharges	91	209	-56% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	589	602	-2%
Admits	756	776	-3%
Discharges	756	777	-3%
Bed Days	3,472	3,962	-12% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		513	68%	80%	67%	-12% ▼
● No Re-admit within 30 Days of Discharge		608	80%	85%	80%	-5%
● Follow-up within 30 Days of Discharge		306	60%	90%	54%	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97% 80%
✓ Valid TEDS Data		99% 98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
✓ MH Screen Complete		100% 95%
✓ SA Screen Complete		100% 95%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	5 days	0.0	91%	90%	72%	1%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual |
 Goal
✓ Goal Met
 ● Below Goal

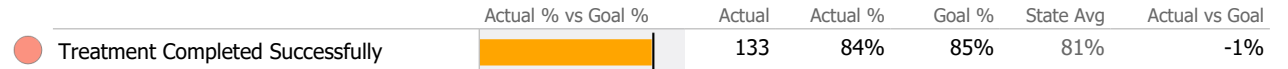
* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

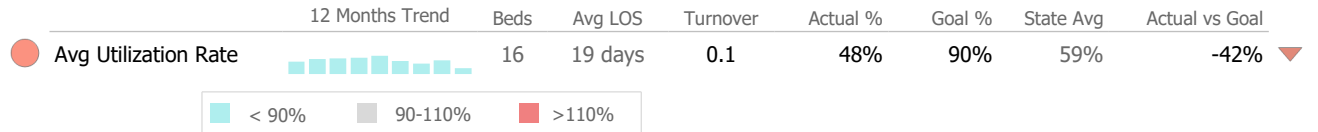
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	147	263	-44% ▼
Admits	153	271	-44% ▼
Discharges	158	277	-43% ▼
Bed Days	2,109	4,326	-51% ▼

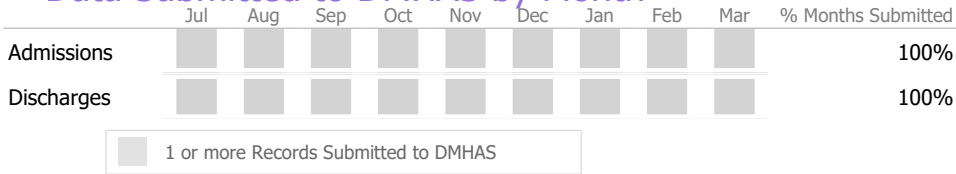
Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS by Month



* State Avg based on 12 Active Recovery House Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	60	-12% ▼
Admits	29	64	-55% ▼
Discharges	58	54	7%
Service Hours	220	371	-41% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	88%
Valid TEDS Data	98%	96%
On-Time Periodic		
6 Month Updates	N/A	24%
Co-occurring		
MH Screen Complete	100%	76%
SA Screen Complete	97%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		41	71%	50%	51%	21% ▲

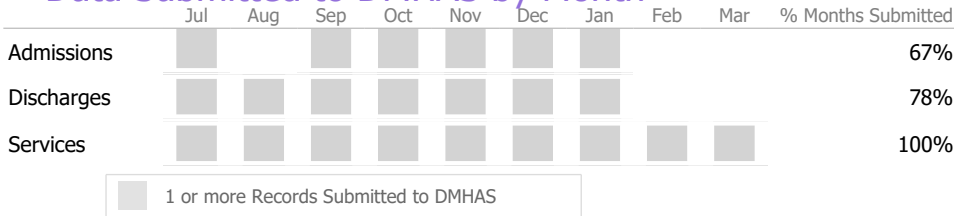
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		45	78%	75%	66%	3%
✓ Abstinence/Reduced Drug Use		34	59%	55%	47%	4%
● Stable Living Situation		46	79%	95%	65%	-16% ▼
● Employed		18	31%	50%	24%	-19% ▼
● Self Help		3	5%	60%	19%	-55% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	36%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

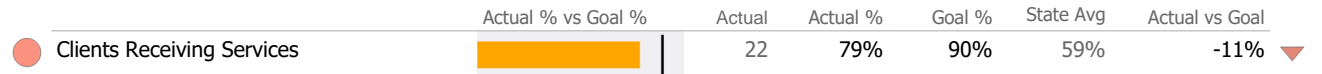
* State Avg based on 21 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	81	-5%
Admits	56	72	-22% ▼
Discharges	50	72	-31% ▼
Service Hours	112	143	-21% ▼

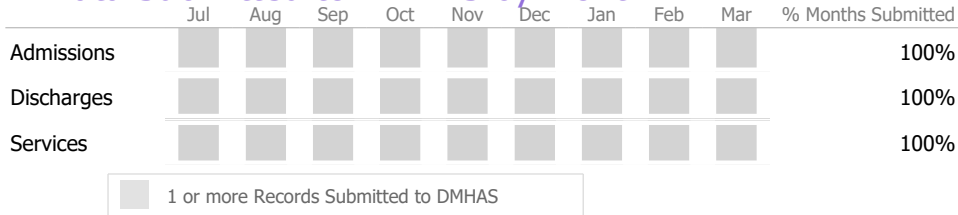
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	36	-8%
Admits	18	20	-10%
Discharges	16	19	-16% ▼
Service Hours	504	404	25% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		31	94%	85%	95%	9%

Service Utilization

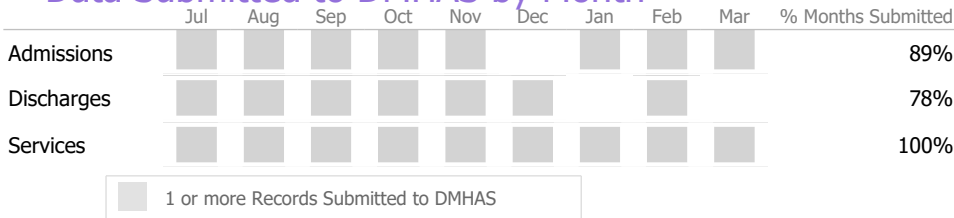
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		17	100%	90%	99%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 65 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	34	3%
Admits	26	23	13% ▲
Discharges	24	25	-4%
Bed Days	2,458	2,663	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
Valid TEDS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actual	State Avg
MH Screen Complete	98%	97%
SA Screen Complete	98%	97%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	62%	60%	67%	2%
● No Re-admit within 30 Days of Discharge		15	62%	85%	58%	-23% ▼
● Follow-up within 30 Days of Discharge		8	53%	90%	68%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		20	57%	70%	64%	-13% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		11	119 days	0.2	82%	90%	87%	-8%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■		■	■	■	■	■	■	89%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	105	130	-19% ▼
Admits	76	95	-20% ▼
Discharges	82	91	-10%
Bed Days	9,429	10,845	-13% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	98%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	96%	97%
SA Screen Complete	96%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		56	68%	60%	67%	8%
● No Re-admit within 30 Days of Discharge		46	56%	85%	58%	-29% ▼
● Follow-up within 30 Days of Discharge		40	71%	90%	68%	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		72	65%	70%	64%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		39	140 days	0.2	88%	90%	87%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.