

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	127	165	-23% ▼
	Admits	21	30	-30% ▼
	Discharges	21	54	-61% ▼
	Service Hours	2,102	3,795	-45% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	111	87.4%
	Outpatient	16	12.6%

Consumer Satisfaction Survey

(Based on 47 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		98%	80%	93%
✓ General Satisfaction		96%	80%	92%
✓ Access		96%	80%	88%
✓ Respect		93%	80%	91%
● Outcome		68%	80%	83%
● Recovery		68%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	12	9%	10%	Male	70	55%	58%
26-34	22	17%	22%	Female	57	45%	42%
35-44	26	20%	23%	Transgender			0%
45-54	25	20%	19%				
55-64	35	28%	19%				
65+	7	6%	8%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	72	57%	▼ 69%	White/Caucasian	56	44%	▼ 62%
Hisp-Puerto Rican	31	24%	▲ 12%	Black/African American	40	31%	▲ 17%
Unknown	17	13%	11%	Other	22	17%	13%
Hispanic-Other	7	6%	8%	Unknown	7	6%	6%
Hispanic-Cuban		0%	0%	Asian	1	1%	1%
Hispanic-Mexican		0%	0%	Multiple Races	1	1%	1%
				Am. Indian/Native Alaskan		0%	0%
				Hawaiian/Other Pacific Islander		0%	0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	37	-57% ▼
Admits	5	14	-64% ▼
Discharges	6	22	-73% ▼
Service Hours	165	232	-29% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Valid TEDS Data	100%	85%
On-Time Periodic		
6 Month Updates	71%	21%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	33%	50%	51%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		15	94%	75%	76%	19% ▲
Abstinence/Reduced Drug Use		11	69%	55%	48%	14% ▲
Employed		10	62%	50%	31%	12% ▲
Stable Living Situation		16	100%	95%	76%	5%
Self Help		2	12%	60%	18%	-48% ▼

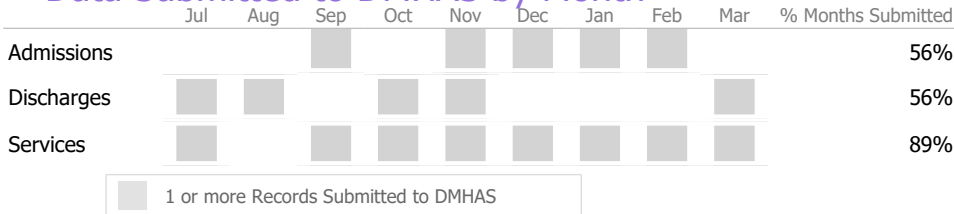
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	100%	90%	69%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		4	80%	75%	62%	5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	128	-13% ▼
Admits	16	16	0%
Discharges	15	32	-53% ▼
Service Hours	1,937	3,563	-46% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	81%
On-Time Periodic		
6 Month Updates	67%	86%
Co-occurring		
MH Screen Complete	100%	85%
SA Screen Complete	100%	72%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	33%	65%	58%	-32% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		105	94%	80%	88%	14% ▲
Social Support		80	71%	60%	81%	11% ▲
Employed		21	19%	20%	12%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		96	99%	90%	98%	9%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■		■	■	■	89%
Discharges	■		■	■	■	■	■	■		78%
Services	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.