

Reporting Period: July 2020 - March 2021 (Data as of Jun 28, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	157	235	-33% ▼
	Admits	196	276	-29% ▼
	Discharges	183	292	-37% ▼
	Service Hours	1,141	1,293	-12% ▼
	Bed Days	9,474	12,953	-27% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 117 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		86%	80%	91%
✓ Overall		84%	80%	91%
✓ Quality and Appropriateness		82%	80%	93%
✓ Participation in Treatment		80%	80%	92%
● Recovery		77%	80%	79%
● General Satisfaction		76%	80%	92%
● Outcome		76%	80%	83%
● Access		74%	80%	88%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	93	36.2%
	Outpatient	83	32.3%
	Medication Assisted Treatment	42	16.3%
Mental Health	Community Support	22	8.6%
	Residential Services	17	6.6%

Client Demographics

Age	#	%	State Avg
18-25	17	11%	10%
26-34	51	32%	22%
35-44	36	23%	23%
45-54	30	19%	19%
55-64	21	13%	19%
65+	2	1%	8%

Gender	#	%	State Avg
Male	132	84%	▲ 58%
Female	25	16%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	118	75%	69%
Hispanic-Other	15	10%	8%
Unknown	12	8%	11%
Hisp-Puerto Rican	11	7%	12%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	98	62%	62%
Black/African American	23	15%	17%
Other	23	15%	13%
Unknown	10	6%	6%
Am. Indian/Native Alaskan	2	1%	0%
Hawaiian/Other Pacific Islander	1	1%	0%
Asian			1%
Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	83	111	-25% ▼
Admits	68	84	-19% ▼
Discharges	57	87	-34% ▼
Service Hours	120	206	-42% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	85%
Valid TEDS Data	99%	85%
On-Time Periodic		
6 Month Updates	N/A	21%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		39	68%	50%	51%	18% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		65	77%	55%	48%	22% ▲
✓ Not Arrested		81	96%	75%	76%	21% ▲
✓ Self Help		52	62%	60%	18%	2%
● Stable Living Situation		52	62%	95%	76%	-33% ▼
● Employed		1	1%	50%	31%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		21	75%	90%	69%	-15% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		43	63%	75%	62%	-12% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	89%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 109 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	59	-42% ▼
Admits	27	44	-39% ▼
Discharges	23	47	-51% ▼
Bed Days	2,172	4,058	-46% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	90%
Valid TEDS Data	98%	99%
On-Time Periodic		
6 Month Updates	N/A	5%
Co-occurring		
MH Screen Complete	100%	89%
SA Screen Complete	100%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		14	61%	70%	67%	-9%
No Re-admit within 30 Days of Discharge		22	96%	85%	89%	11% ▲
Follow-up within 30 Days of Discharge		9	64%	90%	70%	-26% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		22	65%	70%	68%	-5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	93 days	0.3	53%	90%	79%	-37% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	78	-23% ▼
Admits	52	60	-13% ▼
Discharges	44	63	-30% ▼
Bed Days	4,124	4,920	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	90%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	5%
Co-occurring		
MH Screen Complete	98%	89%
SA Screen Complete	98%	89%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		29	66%	70%	67%	-4%
No Re-admit within 30 Days of Discharge		36	82%	85%	89%	-3%
Follow-up within 30 Days of Discharge		17	59%	90%	70%	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		51	84%	70%	68%	14% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	99 days	0.2	79%	90%	79%	-11% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	5	20% ▲
Admits	2	-	
Discharges	1	1	0%
Bed Days	994	1,109	-10%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	75%	67%	25% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	72%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	77%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		87% 97%
On-Time Periodic	Actual	State Avg
6 Month Updates		0% 85%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		100% 89%
✓ SA Screen Complete		100% 90%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 100%

Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	5	1,716 days	0.4	73%	90%	92%	-17% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										22%
Discharges										11%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
 |
 Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	24	-67% ▼
Admits	5	8	-38% ▼
Discharges	7	22	-68% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	74%
Valid TEDS Data	100%	97%
On-Time Periodic		
6 Month Updates	0%	24%
Co-occurring		
MH Screen Complete	100%	95%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

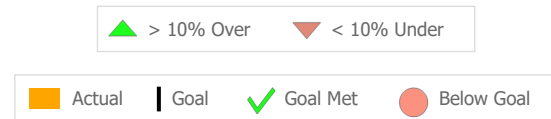
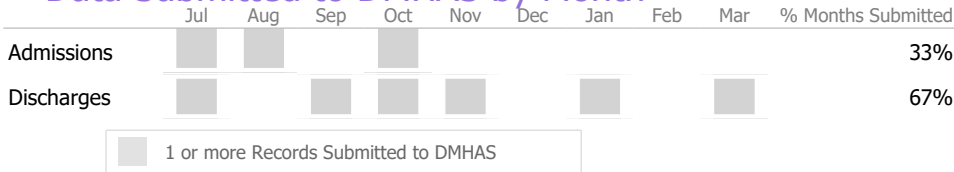
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	71%	50%	76%	21% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		7	78%	55%	37%	23% ▲
Not Arrested		8	89%	75%	58%	14% ▲
Employed		4	44%	50%	36%	-6%
Stable Living Situation		7	78%	95%	79%	-17% ▼
Self Help		3	33%	60%	28%	-27% ▼

Data Submitted to DMHAS by Month



* State Avg based on 7 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	2	1	100% ▲
Discharges	3	2	50% ▲
Bed Days	1,088	1,552	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	82%
SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	80%	90%	20% ▲
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	96%	15% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	89%	10%

Recovery

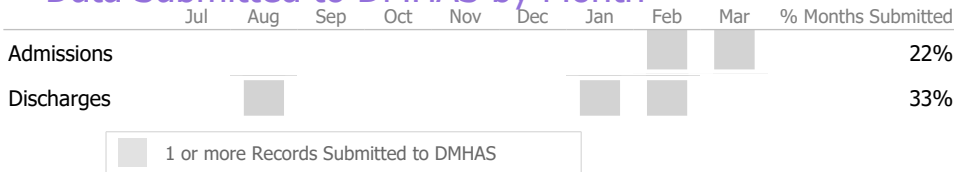
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	71%	60%	88%	11% ▲
● Stable Living Situation		6	86%	90%	98%	-4%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	877 days	0.4	66%	90%	89%	-24% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% ▼
Admits	-	1	-100% ▼
Discharges	1	1	0%
Service Hours	150	190	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	81%
On-Time Periodic		
6 Month Updates	100%	86%
Co-occurring		
MH Screen Complete	N/A	85%
SA Screen Complete	N/A	72%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	100%	65%	58%	35% ▲

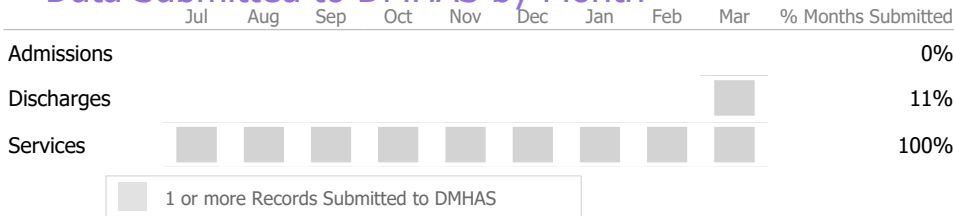
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		4	100%	60%	81%	40% ▲
Stable Living Situation		4	100%	80%	88%	20% ▲
Employed		1	25%	20%	12%	5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		3	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	65	-45% ▼
Admits	21	56	-63% ▼
Discharges	22	41	-46% ▼
Service Hours	442	307	44% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	88%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	0%	24%
Co-occurring		
MH Screen Complete	100%	76%
SA Screen Complete	100%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		17	77%	50%	51%	27% ▲

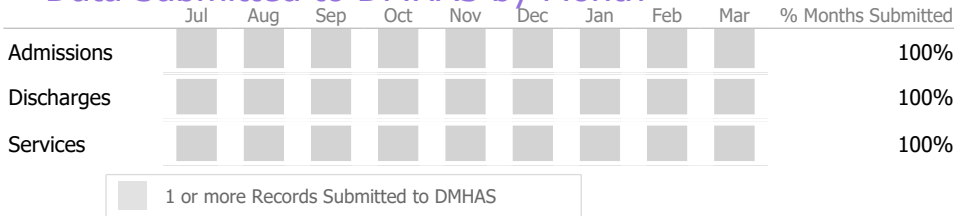
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		31	86%	75%	66%	11% ▲
✓ Abstinence/Reduced Drug Use		22	61%	55%	47%	6%
● Self Help		13	36%	60%	19%	-24% ▼
● Stable Living Situation		25	69%	95%	65%	-26% ▼
● Employed		8	22%	50%	24%	-28% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		13	93%	90%	36%	3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 21 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	15	20% ▲
Admits	5	5	0%
Discharges	3	3	0%
Service Hours	219	254	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	81%
On-Time Periodic		
6 Month Updates	100%	86%
Co-occurring		
MH Screen Complete	100%	85%
SA Screen Complete	100%	72%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	65%	58%	2%

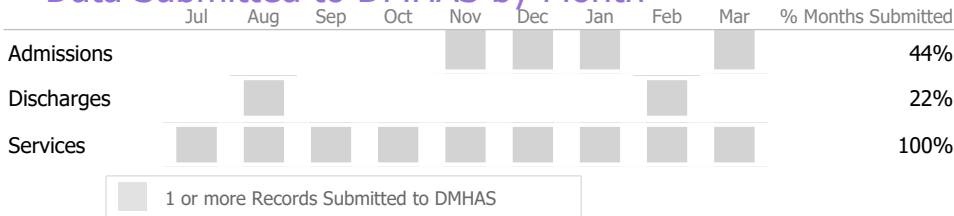
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		14	78%	60%	81%	18% ▲
✓ Stable Living Situation		17	94%	80%	88%	14% ▲
● Employed		1	6%	20%	12%	-14% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	10	-60% ▼
Admits	-	5	-100% ▼
Discharges	-	7	-100% ▼
Bed Days	1,096	1,314	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	84%
Co-occurring		
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	92%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	90%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	96%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	89%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		4	100%	60%	88%	40% ▲
Stable Living Situation		4	100%	90%	98%	10%

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	435 days	0.5	67%	90%	89%	-23% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 24 Active Group Home Programs