

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	83	95	-13%	▼
	Admits	15	19	-21%	▼
	Discharges	26	26	0%	
	Service Hours	641	679	-6%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	77	92.8%
	Medication Assisted Treatment	6	7.2%

Consumer Satisfaction Survey

(Based on 39 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ General Satisfaction		97%	80%	92%
✓ Overall		97%	80%	91%
✓ Quality and Appropriateness		97%	80%	93%
✓ Outcome		89%	80%	83%
✓ Recovery		81%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	5	6%	9%
26-34	11	13%	21%
35-44	11	13%	22%
45-54	14	17%	19%
55-64	28	34%	20%
65+	14	17%	8%

Gender	#	%	State Avg
Female	47	57%	42%
Male	36	43%	58%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	73	88%	70%
Hispanic-Other	5	6%	8%
Hisp-Puerto Rican	5	6%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			0%
Unknown			10%

Race	#	%	State Avg
White/Caucasian	70	84%	62%
Other	6	7%	13%
Black/African American	5	6%	17%
Asian	2	2%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	82	-6%
Admits	15	19	-21% ▼
Discharges	25	22	14% ▲
Service Hours	641	679	-6%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		19	76%	75%	72%	1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		52	98%	90%	95%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		13	87%	75%	77%	12% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%
✓ Valid TEDS Data		38%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		53%

Co-occurring	Actual	State Avg
MH Screen Complete		99%
SA Screen Complete		99%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							83%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 4 Active Gambling Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.