

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	40	50	-20% ▼
	Admits	7	12	-42% ▼
	Discharges	10	11	-9%
	Service Hours	149	462	-68% ▼
	Bed Days	874	1,145	-24% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	28	70.0%
	Residential Services	12	30.0%

### Client Demographics

Age	#	%	State Avg
18-25	3	8%	9%
26-34	8	20%	21%
35-44	8	20%	22%
45-54	7	18%	19%
55-64	11	28%	20%
65+	3	8%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	23	58%	70% ▼
Hisp-Puerto Rican	8	20%	12%
Hispanic-Other	5	13%	8%
Unknown	3	8%	10%
Hispanic-Cuban	1	3%	0%
Hispanic-Mexican			0%

Gender	#	%	State Avg
Male	28	70%	58% ▲
Female	12	30%	42% ▼
Transgender			0%

Race	#	%	State Avg
White/Caucasian	22	55%	62%
Black/African American	15	38%	17% ▲
Other	3	8%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

■ Unique Clients    | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	32	-25% ▼
Admits	1	3	-67% ▼
Discharges	4	2	100% ▲
Service Hours	61	356	-83% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		23	96%	85%	90%	11% ▲

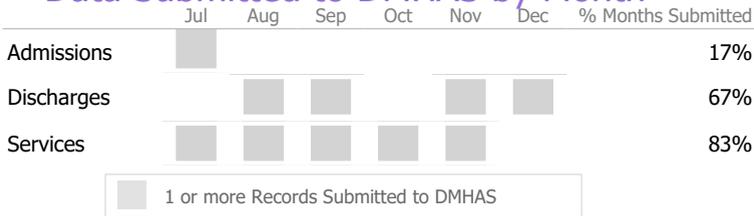
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		21	100%	90%	95%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%
○ On-Time Periodic		
○ 6 Month Updates		88%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	14	-14% ▼
Admits	6	9	-33% ▼
Discharges	6	9	-33% ▼
Service Hours	87	107	-18% ▼
Bed Days	874	1,145	-24% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	50%	95%	86%	-45% ▼
✓ No Re-admit within 30 Days of Discharge		6	100%	85%	98%	15% ▲
✓ Follow-up within 30 Days of Discharge		3	100%	90%	83%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%
● On-Time Periodic	0%	86%
✓ Co-occurring	100%	100%
✓ MH Screen Complete	100%	100%
✓ SA Screen Complete	100%	100%
✓ Diagnosis	100%	99%
✓ Valid Axis I Diagnosis		99%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		5	83%	90%	78%	-7%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	184 days	0.5	59%	90%	62%	-31% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							67%
Discharges							83%
Services							83%

Legend: Grey box = 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 8 Active Transitional Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

# Rapid Re-Housing Program - 250

Pacific House (formerly Shelter for the Homeless)

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		0	0%	85%	90%	-85% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	95%	N/A ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
6 Month Updates		88%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							0%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.