Midwestern CT Council on Alcoholism (MCCA)
Danbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - December 2020   (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	3,407	4,432	-23%	▼
	Admits	1,756	2,712	-35%	▼
	Discharges	1,872	2,934	-36%	▼
	Service Hours	2,168	2,654	-18%	▼
	Bed Days	15,402	18,114	-15%	▼
	S.Rehab/PHP/IOP	312	1,360	-77%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 1,535 FY20 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Participation in Treatment		88%	80%	92%
✓	Quality and Appropriateness		88%	80%	93%
✓	Overall		86%	80%	91%
✓	Respect		84%	80%	91%
✓	Recovery		81%	80%	79%
✓	General Satisfaction		81%	80%	92%
✓	Access		81%	80%	88%
●	Outcome		79%	80%	83%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type		#	%
Forensic SA				
	Forensics Community-based		1,845	50.4%
Addiction				
	Outpatient		817	22.3%
	Residential Services		635	17.4%
	Case Management		184	5.0%
	Medication Assisted Treatment		87	2.4%
	IOP		63	1.7%
Mental Health				
	Case Management		28	0.8%

Client Demographics

Age		#	%	State Avg
18-25		440	13%	9%
26-34		1,113	33% ▲	21%
35-44		781	23%	22%
45-54		524	16%	19%
55-64		389	12%	20%
65+		106	3%	8%

Gender		#	%	State Avg
Male		2,418	71% ▲	58%
Female		981	29% ▼	42%
Transgender				0%

Ethnicity		#	%	State Avg
Non-Hispanic		2,564	75%	70%
Hispanic-Other		373	11%	8%
Unknown		263	8%	10%
Hisp-Puerto Rican		169	5%	12%
Hispanic-Mexican		34	1%	0%
Hispanic-Cuban		4	0%	0%

Race		#	%	State Avg
White/Caucasian		2,347	69%	62%
Other		418	12%	13%
Black/African American		400	12%	17%
Unknown		194	6%	6%
Asian		36	1%	1%
Am. Indian/Native Alaskan		6	0%	1%
Hawaiian/Other Pacific Islander		5	0%	0%
Multiple Races		1	0%	1%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.
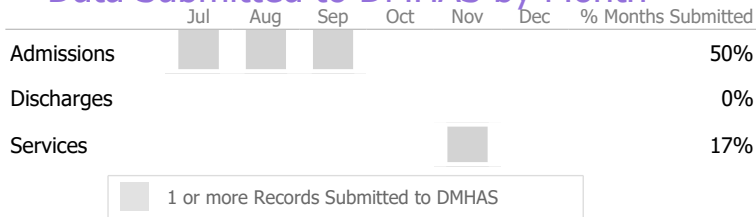
CM Latino Outreach 945728
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	84	117	-28%	▼
Admits	3	42	-93%	▼
Discharges	-	17	-100%	▼
Service Hours	6	334	-98%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		3	100%	50%	67%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪				50%
Discharges							0%
Services					▪		17%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Danbury Case Management
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	100	121	-17%	▼
Admits	75	78	-4%	
Discharges	59	97	-39%	▼
Service Hours	323	381	-15%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	93%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	63%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		54	92%	50%	48%	42%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		95	95%	60%	59%	35%	▲
✓ Stable Living Situation		93	93%	80%	81%	13%	▲
✓ Employed		30	30%	20%	28%	10%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		41	100%	90%	83%	10%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Danbury Women's Pgm OP 945201
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	36	-8%
Admits	20	22	-9%
Discharges	21	24	-13% ▼
Service Hours	108	303	-64% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		88%	85%
✓ Valid TEDS Data		100%	84%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	21%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		7	33%	50%	53%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		24	65%	55%	47%	10%
🔴 Stable Living Situation		30	81%	95%	73%	-14% ▼
🔴 Not Arrested		23	62%	75%	74%	-13% ▼
🔴 Employed		11	30%	50%	30%	-20% ▼
🔴 Self Help		11	30%	60%	18%	-30% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		13	81%	90%	60%	-9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		12	67%	75%	60%	-8%

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Derby SA/Outpatient CSSD Program 727
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	157	231	-32%	▼
Admits	88	175	-50%	▼
Discharges	99	160	-38%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	85%
✓ Valid TEDS Data		100%	84%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	21%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		57	58%	50%	53%	8%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		145	90%	75%	74%	15%	▲
✓ Employed		87	54%	50%	30%	4%	
● Abstinence/Reduced Drug Use		87	54%	55%	47%	-1%	
● Stable Living Situation		146	90%	95%	73%	-5%	
● Self Help		8	5%	60%	18%	-55%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		53	61%	75%	60%	-14%	▼

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

IOP - Derby 055
Midwestern CT Council on Alcoholism (MCCA)
Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	139	-55%	▼
Admits	47	123	-62%	▼
Discharges	49	121	-60%	▼
Social Rehab/PHP/IOP Days	312	1,360	-77%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	80%
✓	Valid TEDS Data	100%	84%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	1%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	83%
✓	SA Screen Complete	100%	83%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		24	49%	50%	61%	-1%	
●	Follow-up within 30 Days of Discharge		14	58%	90%	57%	-32%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		54	82%	75%	81%	7%	
✓	Employed		35	53%	50%	26%	3%	
●	Stable Living Situation		62	94%	95%	84%	-1%	
●	Abstinence/Reduced Drug Use		20	30%	55%	52%	-25%	▼
●	Self Help		5	8%	60%	25%	-52%	▼

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 52 Active Standard IOP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MAT - Naltrexone - Danbury
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	43	2%	
Admits	38	36	6%	
Discharges	42	38	11%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		63%	71%
✓ Valid TEDS Data		99%	98%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	11%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	95%
✓ SA Screen Complete		100%	99%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		33	79%	50%	72%	29%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Stable Living Situation		38	83%	95%	74%	-12%	▼
● Employed		12	26%	50%	29%	-24%	▼
● Self Help		11	24%	60%	31%	-36%	▼
● Not Arrested		17	37%	75%	49%	-38%	▼
● Abstinence/Reduced Drug Use		5	11%	55%	29%	-44%	▼

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MCCA - Bettor Choice 740
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	72	35	106%	▲
Admits	28	12	133%	▲
Discharges	15	8	88%	▲
Service Hours	738	256	188%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		8	53%	75%	72%	-22%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		56	97%	90%	95%	7%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	2 or more Services within 30 days		21	75%	75%	77%	0%

Data Submission Quality

	Data Entry		Actual	State Avg
	Valid NOMS Data		78%	90%
✔	Valid TEDS Data		22%	38%

	On-Time Periodic		Actual	State Avg
🔴	6 Month Updates		0%	53%

	Co-occurring		Actual	State Avg
✔	MH Screen Complete		100%	99%
✔	SA Screen Complete		100%	99%

	Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							83%
Services							100%

☐ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under
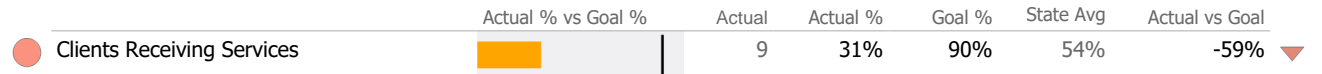
🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 4 Active Gambling Outpatient Programs

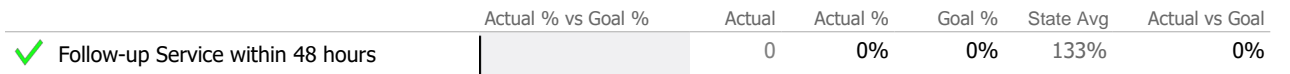Variances in data may be indicative of operational adjustments related to the pandemic.

MCCA TPP Torrington
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	70	-36%	▼
Admits	14	50	-72%	▼
Discharges	17	48	-65%	▼
Service Hours	22	94	-76%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		9	31%	90%	54%	-59%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	133%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢		▢	▢	▢	▢	83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

McDonough Inten Res 945601
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	170	161	6%	
Admits	158	143	10%	
Discharges	160	143	12%	▲
Bed Days	3,310	3,506	-6%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		107	67%	80%	69%	-13%	▼
✔	No Re-admit within 30 Days of Discharge		138	86%	85%	91%	1%	
🔴	Follow-up within 30 Days of Discharge		68	64%	90%	64%	-26%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	99%	83%
✔	Valid TEDS Data	99%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Co-occurring		Actual	State Avg
✔	MH Screen Complete	98%	92%
✔	SA Screen Complete	98%	92%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Self Help		120	67%	60%	42%	7%	
🔴	Abstinence/Reduced Drug Use		26	15%	70%	35%	-55%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔	Avg Utilization Rate		20	23 days	0.1	90%	90%	97%	0%

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	⬜	⬜	⬜	⬜	⬜	⬜	100%
Discharges	⬜	⬜	⬜	⬜	⬜	⬜	100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual		Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

New Haven SA/Outpatient Program 739
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	454	460	-1%
Admits	248	366	-32% ▼
Discharges	366	391	-6%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		87%	85%
✓ Valid TEDS Data		95%	84%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		95%	21%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		173	47%	50%	53%	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Abstinence/Reduced Drug Use		228	47%	55%	47%	-8%
🔴 Not Arrested		319	66%	75%	74%	-9%
🔴 Stable Living Situation		400	82%	95%	73%	-13% ▼
🔴 Employed		175	36%	50%	30%	-14% ▼
🔴 Self Help		9	2%	60%	18%	-58% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		157	66%	75%	60%	-9%

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

New Milford OP 945202
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	103	106	-3%	
Admits	62	80	-23%	▼
Discharges	77	73	5%	
Service Hours	381	670	-43%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		92%	85%
✓ Valid TEDS Data		98%	84%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		75%	21%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		57	74%	50%	53%	24%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		90	82%	75%	74%	7%	
●	Abstinence/Reduced Drug Use		58	53%	55%	47%	-2%	
●	Employed		49	45%	50%	30%	-5%	
●	Stable Living Situation		91	83%	95%	73%	-12%	▼
●	Self Help		13	12%	60%	18%	-48%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		28	85%	90%	60%	-5%

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		35	60%	75%	60%	-15%	▼

▲ > 10% Over   ▼ < 10% Under
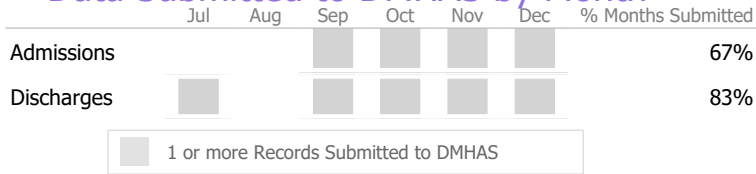
🟧 Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP - 23 Poplar St. 620710
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	136	-56%	▼
Admits	19	57	-67%	▼
Discharges	18	80	-78%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions			▯	▯	▯	▯	67%
Discharges	▯		▯	▯	▯	▯	83%

▯ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
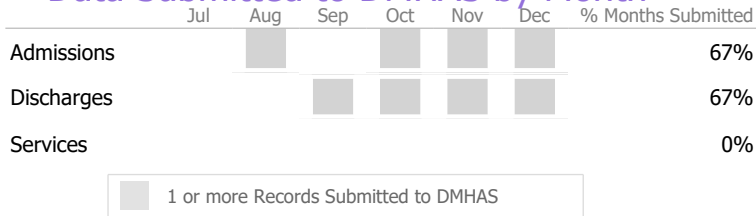
| Actual | | Goal | ✓ Goal Met | ⬤ Below Goal |

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP - Derby
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	264	-70%	▼
Admits	17	92	-82%	▼
Discharges	23	188	-88%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▢		▢	▢	▢	67%
Discharges			▢	▢	▢	▢	67%
Services							0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
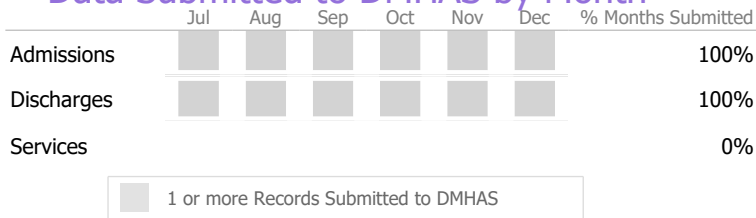
◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP - New Haven
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	222	480	-54%	▼
Admits	75	258	-71%	▼
Discharges	76	274	-72%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services							0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

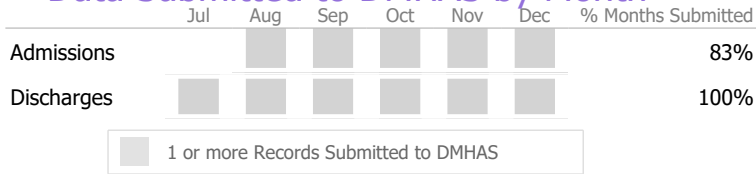■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP-38 Old RidgeburyRd.620708
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	806	1,037	-22%	▼
Admits	65	195	-67%	▼
Discharges	40	245	-84%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▇	▇	▇	▇	▇	83%
Discharges	▇	▇	▇	▇	▇	▇	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
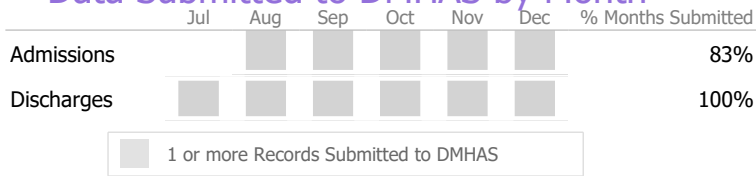
▢ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP-Torrington 620714
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	587	691	-15%	▼
Admits	49	105	-53%	▼
Discharges	53	152	-65%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions		▪	▪		▪	▪	83%
Discharges	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Residential Detox 945353
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	425	435	-2%
Admits	510	514	-1%
Discharges	510	514	-1%
Bed Days	2,345	2,701	-13% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		338	66%	80%	65%	-14% ▼
🔴 No Re-admit within 30 Days of Discharge		413	81%	85%	80%	-4%
🔴 Follow-up within 30 Days of Discharge		208	62%	90%	53%	-28% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✅ Valid NOMS Data		96%	79%
✅ Valid TEDS Data		99%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring		Actual	State Avg
✅ MH Screen Complete		100%	94%
✅ SA Screen Complete		100%	94%

Diagnosis		Actual	State Avg
✅ Valid Axis I Diagnosis		100%	100%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✅ Avg Utilization Rate		14	5 days	0.0	91%	90%	75%	1%

🟦 < 90%   ⬜ 90-110%   🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
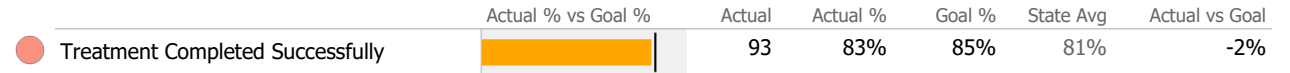
🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

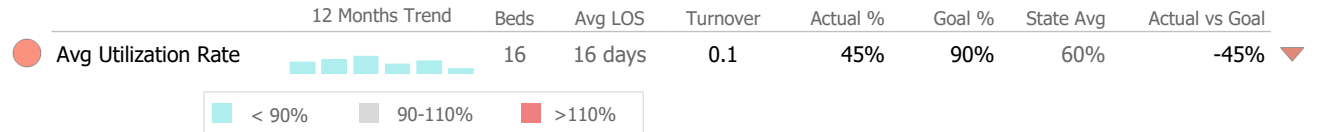Variances in data may be indicative of operational adjustments related to the pandemic.

Sobering Center 945602
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	107	185	-42%	▼
Admits	109	183	-40%	▼
Discharges	112	185	-39%	▼
Bed Days	1,332	2,934	-55%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		93	83%	85%	81%	-2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		16	16 days	0.1	45%	90%	60%	-45% ▼

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal
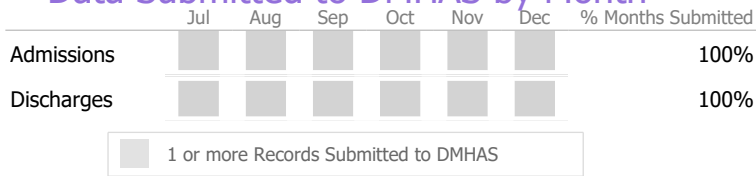
* State Avg based on 12 Active Recovery House Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

STR MAT
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	43	39	10%	▲
Admits	18	38	-53%	▼
Discharges	33	31	6%	
Service Hours	190	250	-24%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✔ Valid NOMS Data		96%	87%
✔ Valid TEDS Data		97%	96%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	26%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		100%	73%
✔ SA Screen Complete		100%	86%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Treatment Completed Successfully		19	58%	50%	45%	8%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Not Arrested		37	79%	75%	64%	4%	
✔ Abstinence/Reduced Drug Use		28	60%	55%	47%	5%	
🔴 Stable Living Situation		37	79%	95%	63%	-16%	▼
🔴 Employed		13	28%	50%	24%	-22%	▼
🔴 Self Help		3	6%	60%	18%	-54%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		15	100%	90%	39%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■		■	■	■	■	83%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under
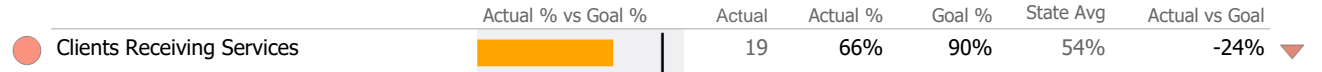
🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

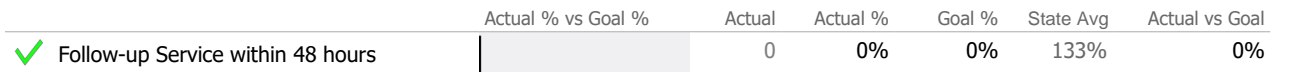Variances in data may be indicative of operational adjustments related to the pandemic.

STR TPP - Waterbury
Midwestern CT Council on Alcoholism (MCCA)
Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	56	64	-13%	▼
Admits	35	50	-30%	▼
Discharges	27	54	-50%	▼
Service Hours	70	98	-29%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		19	66%	90%	54%	-24%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	133%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Sunrise Terr.PILOTS Dev.945551
Midwestern CT Council on Alcoholism (MCCA)
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	31	-10%	
Admits	13	15	-13%	▼
Discharges	13	14	-7%	
Service Hours	332	269	23%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		27	96%	85%	94%	11%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	98%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		83%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS
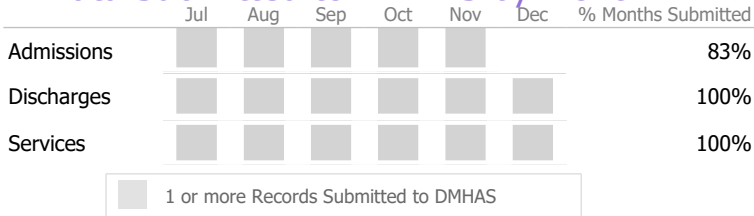
▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Trinity Glen Women's Program 603
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Long Term Care 3.3

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	24	-4%
Admits	14	13	8%
Discharges	16	16	0%
Bed Days	1,695	1,837	-8%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		12	75%	60%	65%	15%	▲
●	No Re-admit within 30 Days of Discharge		9	56%	85%	65%	-29%	▼
●	Follow-up within 30 Days of Discharge		6	50%	90%	53%	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	98%
✓	Valid TEDS Data	99%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	96%	94%
✓	SA Screen Complete	96%	94%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Abstinence/Reduced Drug Use		15	65%	70%	67%	-5%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
●	Avg Utilization Rate		11	124 days	0.4	84%	90%	91%	-6%

- < 90%
- 90-110%
- >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							83%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Trinity Glen-DMHAS 945700
Midwestern CT Council on Alcoholism (MCCA)
Addiction - Residential Services - Long Term Care 3.3

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	82	100	-18%	▼
Admits	51	65	-22%	▼
Discharges	46	61	-25%	▼
Bed Days	6,720	7,136	-6%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		28	61%	60%	65%	1%	
●	No Re-admit within 30 Days of Discharge		31	67%	85%	65%	-18%	▼
●	Follow-up within 30 Days of Discharge		15	54%	90%	53%	-36%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	98%
✓	Valid TEDS Data	99%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	0%	0%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	94%	94%
✓	SA Screen Complete	94%	94%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Abstinence/Reduced Drug Use		57	67%	70%	67%	-3%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		39	137 days	0.3	94%	90%	91%	4%

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual	Goal	✓ Goal Met	● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.