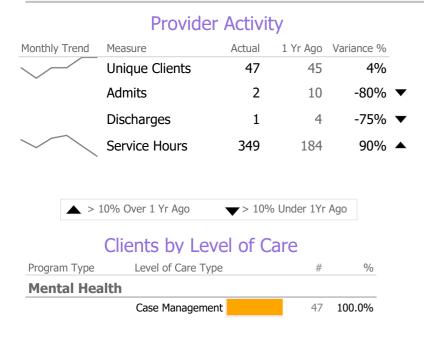
#### Homes with Hope (formerly Interfaith Housing) Unknown, NA

### Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)



## **Client Demographics**

Age		#	%	State Avg	Gender	#	%	State Avg
18-25				9%	Male 🗾	26	55%	58%
26-34 <mark> </mark>		4	9%	<b>▼</b> 21%	Female	21	45%	42%
35-44 📒		9	19%	22%	Transgender			0%
45-54		13	28%	19%				
55-64 📕		17	36%	<b>▲</b> 20%				
65+		4	9%	8%	Race	#	%	State Avg
					White/Caucasian	32	68%	62%
Ethnicity		#	%	State Avg	Black/African American	9	19%	17%
Non-Hispanic		34	72%	70%	Multiple Races	2	4%	1%
Hisp-Puerto Rican		7	15%	12%	Hawaiian/Other Pacific Islander	2	4%	0%
Hispanic-Other		3	6%	8%	Other	1	2%	▼ 13%
Unknown		3	6%	10%	Unknown	1	2%	6%
, <b>1</b>		J	070		Am. Indian/Native Alaskan			1%
Hispanic-Cuban				0%	Asian			1%
Hispanic-Mexican				0%				
	Uniqu	ie Cli	ients	State Avg	▲ > 10% Over State Avg	▼ > 10% l	Jnder St	ate Avg

### Survey Data Not Available

#### Next Step Dev Fair St126550

Homes with Hope (formerly Interfaith Housing) Mental Health - Case Management - Supportive Housing – Development Connecticut Dept of Mental Health and Addiction Services

#### Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	1	-	
Discharges	1	-	
Service Hours	78	33	134% 🔺

	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Stable Living Situation		11	100%	85%	94%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		10	100%	90%	97%	10%	

# Data Submission Quality



#### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							17%
Services							100%
	1 or m	ore Recor	ds Subr	nitted to	DMHAS		

	▲ > 10% (	Over 🔻 < 10	)% Under	
Actua	al Goal	V Goal Met	Belov	v Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

Decovery

#### Next Step Dev. Hales Court, Westport

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

#### Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	-	-	
Discharges	-	2	-100% 🔻
Service Hours	93	45	107% 🔺

#### Recovery

	· · · · · · · · · · · · · · · · · · ·							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Stable Living Situation		11	100%	85%	94%	15%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
$\checkmark$	Clients Receiving Services		11	100%	90%	97%	10%	

# Data Submission Quality



# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS		

	<b>▲</b> >	> 10% Ove	er 🔻 <	< 10% Under	
A	ctual	Goal	V Goal M	1et 🛑 Belo	w Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

#### Next Steps SupportiveHsg126551

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

#### Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

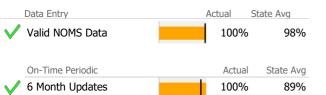
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Service Hours	25	16	59% 🔺

#### Recovery

6 Goal % State Avg Actual vs Goal
<b>6 85%</b> 94% 15% 🔺
6 Goal % State Avg Actual vs Goal
<b>6 90%</b> 97% <b>10%</b>
6

# Data Submission Quality



# Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS		

	<b>^</b> >	10% Ove	er	< 10	% Under	
Act	tual	Goal	$\checkmark$	Goal Met	Belo	w Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

#### **Permanent Supportive Housing**

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

#### Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	1	10	-90% 🔻
Discharges	-	2	-100% 🔻
Service Hours	154	90	70% 🔺

# Data Submission Quality



# Data Submitted Jul Aug to Sep Oct DMHAS by Month Admissions 17% Discharges 0% Services 100%

1 or more Records Submitted to DMHAS

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation			17	89%	85%	90%	4%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
$\checkmark$	Clients Receiving Services		18	95%	90%	95%	5%

	> 10% Ove	er	▼ < 10%	Under	
Actual	Goal	$\checkmark$	Goal Met	Belo	w Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.