

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	131	197	-34% ▼
	Admits	131	195	-33% ▼
	Discharges	96	195	-51% ▼
	Service Hours	957	903	6%
	Bed Days	6,360	8,772	-27% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 117 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		86%	80%	91%
✓ Overall		84%	80%	91%
✓ Quality and Appropriateness		82%	80%	93%
✓ Participation in Treatment		80%	80%	92%
● Recovery		77%	80%	79%
● General Satisfaction		76%	80%	92%
● Outcome		76%	80%	83%
● Access		74%	80%	88%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100%    Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Residential Services	69	34.0%
	Outpatient	68	33.5%
	Medication Assisted Treatment	36	17.7%
<b>Mental Health</b>	Community Support	17	8.4%
	Residential Services	13	6.4%

### Client Demographics

Age	#	%	State Avg
18-25	11	8%	9%
26-34	41	31%	21%
35-44	31	24%	22%
45-54	28	21%	19%
55-64	18	14%	20%
65+	2	2%	8%

Gender	#	%	State Avg
Male	114	87%	▲ 58%
Female	17	13%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	101	77%	70%
Hispanic-Other	17	13%	8%
Hisp-Puerto Rican	9	7%	12%
Unknown	3	2%	10%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	82	63%	62%
Black/African American	23	18%	17%
Other	22	17%	13%
Am. Indian/Native Alaskan	2	2%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Unknown	1	1%	6%
Asian			1%
Multiple Races			1%

■ Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	88	-23% ▼
Admits	45	61	-26% ▼
Discharges	29	54	-46% ▼
Service Hours	84	142	-41% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	85%
Valid TEDS Data	99%	84%
<b>On-Time Periodic</b>		
6 Month Updates	0%	21%
<b>Co-occurring</b>		
MH Screen Complete	100%	90%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	62%	50%	53%	12% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		66	97%	75%	74%	22% ▲
Abstinence/Reduced Drug Use		49	72%	55%	47%	17% ▲
Self Help		44	65%	60%	18%	5%
Stable Living Situation		48	71%	95%	73%	-24% ▼
Employed		2	3%	50%	30%	-47% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		28	72%	90%	60%	-18% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		22	49%	75%	60%	-26% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	47	-51% ▼
Admits	16	32	-50% ▼
Discharges	15	31	-52% ▼
Bed Days	1,425	2,678	-47% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	90%
Valid TEDS Data	98%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	7%
<b>Co-occurring</b>		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	53%	70%	64%	-17% ▼
No Re-admit within 30 Days of Discharge		15	100%	85%	87%	15% ▲
Follow-up within 30 Days of Discharge		4	50%	90%	69%	-40% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		14	61%	70%	64%	-9%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	95 days	0.5	52%	90%	77%	-38% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	47	61	-23% ▼
Admits	38	43	-12% ▼
Discharges	31	42	-26% ▼
Bed Days	2,686	3,351	-20% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	90%
Valid TEDS Data	99%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	7%
Co-occurring	Actual	State Avg
MH Screen Complete	97%	92%
SA Screen Complete	97%	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		19	61%	70%	64%	-9%
No Re-admit within 30 Days of Discharge		23	74%	85%	87%	-11% ▼
Follow-up within 30 Days of Discharge		10	53%	90%	69%	-37% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		33	70%	70%	64%	0%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		19	92 days	0.3	77%	90%	77%	-13% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual ■ Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Bed Days	736	745	-1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	66%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	69%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

### Bed Utilization

12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	5	1,930 days	0.6	80%	90%	93%	-10%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

Actual   
 Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	23	-65% ▼
Admits	5	7	-29% ▼
Discharges	4	19	-79% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	71%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	0%	11%
<b>Co-occurring</b>		
MH Screen Complete	100%	95%
SA Screen Complete	100%	99%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

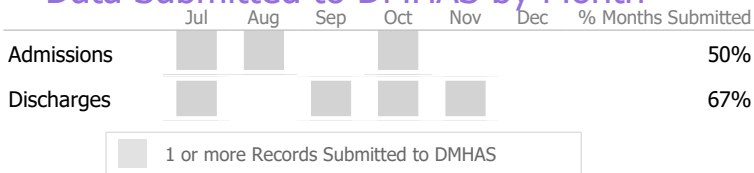
### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	50%	50%	72%	0%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		7	88%	75%	49%	13% ▲
✓ Abstinence/Reduced Drug Use		5	62%	55%	29%	7%
● Stable Living Situation		6	75%	95%	74%	-20% ▼
● Self Help		3	38%	60%	31%	-22% ▼
● Employed		2	25%	50%	29%	-25% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 7 Active Naltrexone Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	7	-29% ▼
Admits	-	1	-100% ▼
Discharges	1	1	0%
Bed Days	777	1,082	-28% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	84%
Co-occurring		
MH Screen Complete	N/A	80%
SA Screen Complete	N/A	91%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	80%	94%	20% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	97%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	91%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	80%	60%	90%	20% ▲
✓ Stable Living Situation		5	100%	90%	100%	10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	862 days	0.7	70%	90%	90%	-20% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 24 Active Group Home Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% ▼
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	100	127	-21% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	80%
On-Time Periodic		
6 Month Updates	75%	81%
Co-occurring		
MH Screen Complete	N/A	80%
SA Screen Complete	N/A	61%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	59%	N/A

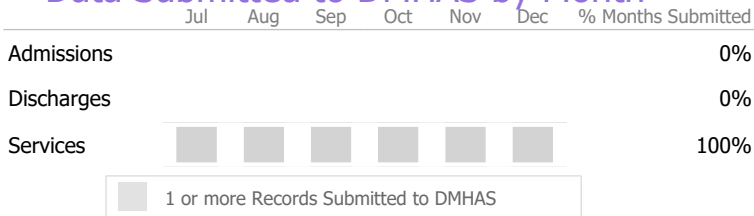
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	100%	60%	82%	40% ▲
✓ Stable Living Situation		4	100%	80%	88%	20% ▲
✓ Employed		1	25%	20%	13%	5%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	97%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	45	-33% ▼
Admits	13	34	-62% ▼
Discharges	4	30	-87% ▼
Service Hours	434	191	127% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	87%
Valid TEDS Data	100%	96%
<b>On-Time Periodic</b>		
6 Month Updates	0%	26%
<b>Co-occurring</b>		
MH Screen Complete	100%	73%
SA Screen Complete	100%	86%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	75%	50%	45%	25% ▲

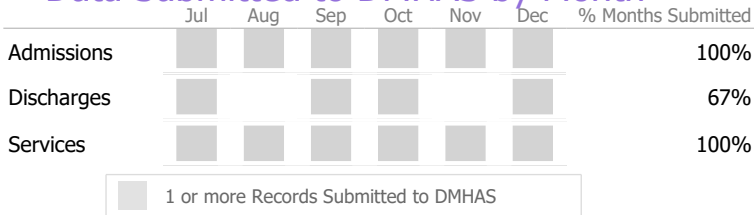
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		26	87%	75%	64%	12% ▲
Abstinence/Reduced Drug Use		17	57%	55%	47%	2%
Stable Living Situation		22	73%	95%	63%	-22% ▼
Employed		7	23%	50%	24%	-27% ▼
Self Help		9	30%	60%	18%	-30% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		22	85%	90%	39%	-5%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 22 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	14	-7%
Admits	-	4	-100% ▼
Discharges	2	1	100% ▲
Service Hours	130	168	-23% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	80%
On-Time Periodic		
6 Month Updates	100%	81%
Co-occurring		
MH Screen Complete	N/A	80%
SA Screen Complete	N/A	61%
Diagnosis		
Valid Axis I Diagnosis	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	65%	59%	-15% ▼

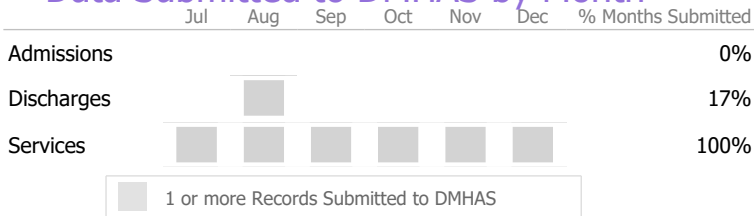
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		11	85%	60%	82%	25% ▲
Stable Living Situation		13	100%	80%	88%	20% ▲
Employed		1	8%	20%	13%	-12% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	100%	90%	97%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 36 Active CSP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	8	-50% ▼
Admits	-	3	-100% ▼
Discharges	-	3	-100% ▼
Bed Days	736	916	-20% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic		
6 Month Updates	100%	84%
Co-occurring		
MH Screen Complete	N/A	80%
SA Screen Complete	N/A	91%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	94%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	97%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	91%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		4	100%	60%	90%	40% ▲
Stable Living Situation		4	100%	90%	100%	10%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	336 days	0.8	67%	90%	90%	-23% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 24 Active Group Home Programs

Variances in data may be indicative of operational adjustments related to the pandemic.