

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,787	3,470	-20% ▼
	Admits	843	1,359	-38% ▼
	Discharges	1,016	1,580	-36% ▼
	Service Hours	1,104	1,256	-12% ▼
	Bed Days	7,202	9,095	-21% ▼
	S.Rehab/PHP/IOP	150	877	-83% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 1,535 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		88%	80%	92%
✓ Quality and Appropriateness		88%	80%	93%
✓ Overall		86%	80%	91%
✓ Respect		84%	80%	91%
✓ Recovery		81%	80%	79%
✓ General Satisfaction		81%	80%	92%
✓ Access		81%	80%	88%
● Outcome		79%	80%	83%

■ Satisfied % | ■ Goal % | ■ 0-80% | ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	1,624	55.2%
Addiction			
	Outpatient	642	21.8%
	Residential Services	386	13.1%
	Case Management	157	5.3%
	Medication Assisted Treatment	64	2.2%
	IOP	43	1.5%
Mental Health			
	Case Management	25	0.9%

Client Demographics

Age	#	%	State Avg
18-25	347	13%	8%
26-34	918	34% ▲	21%
35-44	632	23%	22%
45-54	425	16%	20%
55-64	320	12%	20%
65+	91	3%	9%

Gender	#	%	State Avg
Male	1,978	71% ▲	58%
Female	802	29% ▼	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	2,104	75%	69%
Hispanic-Other	308	11%	8%
Unknown	211	8%	11%
Hisp-Puerto Rican	134	5%	12%
Hispanic-Mexican	27	1%	1%
Hispanic-Cuban	3	0%	0%

Race	#	%	State Avg
White/Caucasian	1,907	68%	63%
Other	357	13%	13%
Black/African American	320	11%	16%
Unknown	164	6%	5%
Asian	29	1%	1%
Am. Indian/Native Alaskan	5	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Multiple Races	1	0%	1%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84	78	8%
Admits	3	3	0%
Discharges	-	1	-100% ▼
Service Hours	4	32	-88% ▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		3	100%	50%	56%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	73	89	-18% ▼
Admits	48	45	7%
Discharges	34	55	-38% ▼
Service Hours	161	243	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic 6 Month Updates	N/A	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		31	91%	50%	38%	41% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		68	93%	60%	60%	33% ▲
✓ Stable Living Situation		66	90%	80%	82%	10%
✓ Employed		19	26%	20%	27%	6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		37	95%	90%	80%	5%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	22	9%
Admits	8	6	33% ▲
Discharges	10	10	0%
Service Hours	61	171	-64% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	87%
Valid TEDS Data	100%	87%
On-Time Periodic		
6 Month Updates	100%	17%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	50%	50%	46%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		18	72%	55%	41%	17% ▲
● Not Arrested		18	72%	75%	68%	-3%
● Stable Living Situation		20	80%	95%	66%	-15% ▼
● Employed		7	28%	50%	26%	-22% ▼
✓ Improved/Maintained Axis V GAF Score		13	76%	75%	34%	1%
● Self Help		8	32%	60%	17%	-28% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	45%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		6	86%	75%	58%	11% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	113	163	-31% ▼
Admits	39	94	-59% ▼
Discharges	52	85	-39% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	87%
Valid TEDS Data	99%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	5%	17%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	91%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		28	54%	50%	46%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		97	86%	75%	68%	11% ▲
✓ Employed		59	52%	50%	26%	2%
● Abstinence/Reduced Drug Use		55	49%	55%	41%	-6%
● Stable Living Situation		100	88%	95%	66%	-7%
✓ Improved/Maintained Axis V GAF Score		68	92%	75%	34%	17% ▲
● Self Help		6	5%	60%	17%	-55% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		25	64%	75%	58%	-11% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	100	-57% ▼
Admits	24	77	-69% ▼
Discharges	21	77	-73% ▼
Social Rehab/PHP/IOP Days	150	877	-83% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	78%
Valid TEDS Data	100%	82%
On-Time Periodic		
6 Month Updates	33%	1%
Co-occurring		
MH Screen Complete	100%	80%
SA Screen Complete	100%	80%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	62%	50%	66%	12% ▲
● Follow-up within 30 Days of Discharge		8	62%	90%	54%	-28% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		36	84%	75%	78%	9%
✓ Employed		25	58%	50%	24%	8%
● Stable Living Situation		40	93%	95%	79%	-2%
✓ Improved/Maintained Axis V GAF Score		20	83%	75%	48%	8%
● Abstinence/Reduced Drug Use		11	26%	55%	47%	-29% ▼
● Self Help		4	9%	60%	19%	-51% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 53 Active Standard IOP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	30	-3%
Admits	22	23	-4%
Discharges	26	23	13% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	62%	69%
Valid TEDS Data	98%	98%
On-Time Periodic		
6 Month Updates	0%	0%
Co-occurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		20	77%	50%	72%	27% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		11	37%	50%	29%	-13% ▼
● Stable Living Situation		24	80%	95%	71%	-15% ▼
● Improved/Maintained Axis V GAF Score		17	61%	75%	57%	-14% ▼
● Self Help		8	27%	60%	28%	-33% ▼
● Not Arrested		12	40%	75%	50%	-35% ▼
● Abstinence/Reduced Drug Use		4	13%	55%	21%	-42% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70	30	133% ▲
Admits	20	7	186% ▲
Discharges	7	4	75% ▲
Service Hours	334	142	136% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	70%	92%
Valid TEDS Data	9%	36%
On-Time Periodic		
6 Month Updates	0%	56%
Co-occurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	57%	75%	79%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		53	84%	90%	84%	-6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		16	80%	75%	78%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

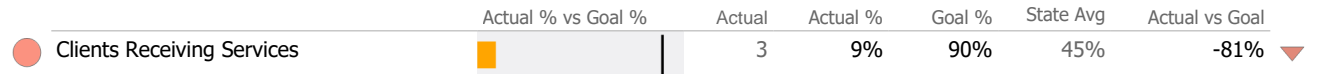
* State Avg based on 5 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	56	-38% ▼
Admits	3	35	-91% ▼
Discharges	4	32	-88% ▼
Service Hours	8	67	-88% ▼

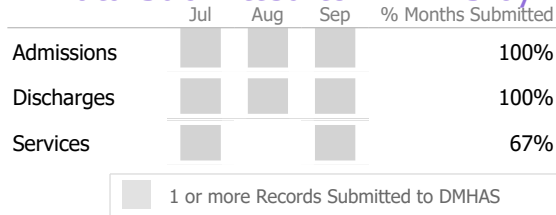
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	102	93	10%
Admits	86	73	18% ▲
Discharges	86	73	18% ▲
Bed Days	1,492	1,823	-18% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	86%
Valid TEDS Data	100%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	13%

Co-occurring	Actual	State Avg
MH Screen Complete	98%	92%
SA Screen Complete	98%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	█	█	█	100%
Discharges	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		44	51%	80%	65%	-29% ▼
No Re-admit within 30 Days of Discharge		74	86%	85%	90%	1%
Follow-up within 30 Days of Discharge		24	55%	90%	62%	-35% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		76	88%	75%	79%	13% ▲
Self Help		58	55%	60%	35%	-5%
Abstinence/Reduced Drug Use		15	14%	70%	30%	-56% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	20 days	0.2	81%	90%	129%	-9%

█ < 90%
 █ 90-110%
 █ >110%

▲ > 10% Over ▼ < 10% Under

█ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	361	295	22% ▲
Admits	138	172	-20% ▼
Discharges	217	181	20% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	87%
Valid TEDS Data	96%	87%
On-Time Periodic		
6 Month Updates	55%	17%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		96	44%	50%	46%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		170	45%	55%	41%	-10% ▼
Employed		141	37%	50%	26%	-13% ▼
Stable Living Situation		308	82%	95%	66%	-13% ▼
Improved/Maintained Axis V GAF Score		207	87%	75%	34%	12% ▲
Not Arrested		207	55%	75%	68%	-20% ▼
Self Help		7	2%	60%	17%	-58% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		84	62%	75%	58%	-13% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	74	71	4%
Admits	29	42	-31% ▼
Discharges	54	41	32% ▲
Service Hours	227	316	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	87%
Valid TEDS Data	100%	87%
On-Time Periodic		
6 Month Updates	33%	17%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		39	72%	50%	46%	22% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		46	60%	55%	41%	5%
✓ Not Arrested		61	79%	75%	68%	4%
● Employed		35	45%	50%	26%	-5%
● Stable Living Situation		63	82%	95%	66%	-13% ▼
✓ Improved/Maintained Axis V GAF Score		44	77%	75%	34%	2%
● Self Help		10	13%	60%	17%	-47% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		23	96%	90%	45%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		16	59%	75%	58%	-16% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

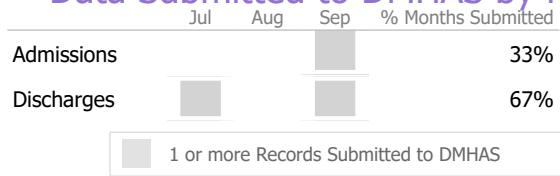
* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	101	-54% ▼
Admits	6	22	-73% ▼
Discharges	12	51	-76% ▼

Data Submitted to DMHAS by Month



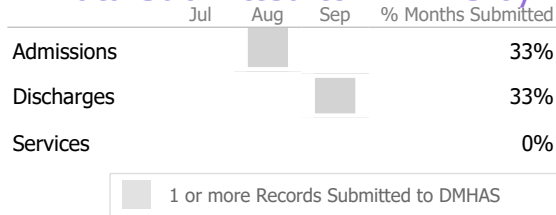
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	219	-73% ▼
Admits	1	47	-98% ▼
Discharges	12	115	-90% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month

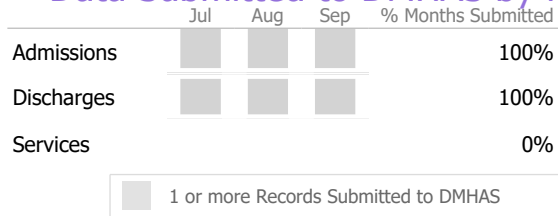


* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	170	342	-50% ▼
Admits	26	118	-78% ▼
Discharges	52	151	-66% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month

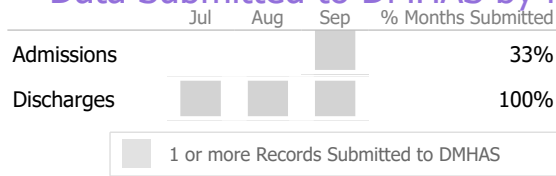


* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	741	945	-22% ▼
Admits	5	102	-95% ▼
Discharges	15	150	-90% ▼

Data Submitted to DMHAS by Month



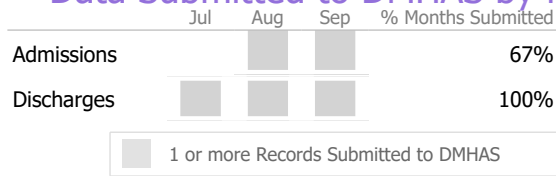
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	542	645	-16% ▼
Admits	11	58	-81% ▼
Discharges	29	100	-71% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Residential Detox 945353

Midwestern CT Council on Alcoholism (MCCA)

Addiction - Residential Services - Medically Monitored Detox 3.7D

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	220	246	-11% ▼
Admits	237	255	-7%
Discharges	238	252	-6%
Bed Days	1,028	1,324	-22% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	78%
Valid TEDS Data	98%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	8%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		152	64%	80%	62%	-16% ▼
No Re-admit within 30 Days of Discharge		195	82%	85%	81%	-3%
Follow-up within 30 Days of Discharge		93	61%	90%	50%	-29% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		14	4 days	0.1	80%	90%	150%	-10%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

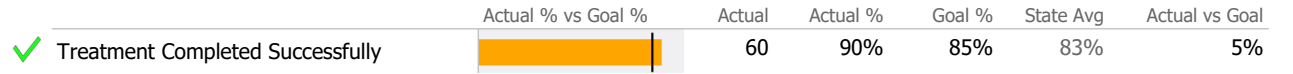
* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

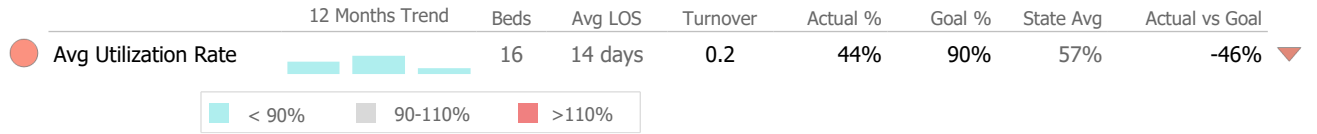
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	99	-33% ▼
Admits	62	86	-28% ▼
Discharges	67	87	-23% ▼
Bed Days	643	1,567	-59% ▼

Discharge Outcomes



Bed Utilization



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	19	84% ▲
Admits	9	11	-18% ▼
Discharges	24	10	140% ▲
Service Hours	102	93	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	88%
Valid TEDS Data	96%	96%
On-Time Periodic		
6 Month Updates	0%	31%
Co-occurring		
MH Screen Complete	100%	77%
SA Screen Complete	100%	88%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		11	46%	50%	34%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		30	79%	75%	61%	4%
Improved/Maintained Axis V GAF Score		29	91%	75%	31%	16% ▲
Abstinence/Reduced Drug Use		23	61%	55%	45%	6%
Stable Living Situation		30	79%	95%	60%	-16% ▼
Employed		10	26%	50%	23%	-24% ▼
Self Help		2	5%	60%	17%	-55% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		14	100%	90%	36%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

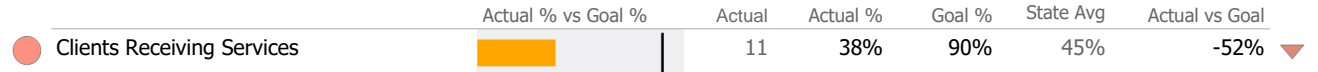
* State Avg based on 22 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

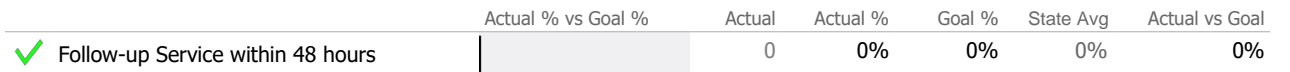
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	46	-15% ▼
Admits	18	32	-44% ▼
Discharges	10	27	-63% ▼
Service Hours	38	62	-39% ▼

Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	25	0%
Admits	10	9	11% ▲
Discharges	9	10	-10%
Service Hours	169	130	31% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		23	92%	85%	93%	7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	17	-24% ▼
Admits	4	6	-33% ▼
Discharges	5	9	-44% ▼
Bed Days	892	982	-9%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	100%	60%	70%	40% ▲
No Re-admit within 30 Days of Discharge		1	20%	85%	62%	-65% ▼
Follow-up within 30 Days of Discharge		5	100%	90%	62%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		9	69%	70%	62%	-1%
Improved/Maintained Axis V GAF Score		5	100%	75%	97%	25% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		11	141 days	0.8	88%	90%	88%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	73	-7%
Admits	34	36	-6%
Discharges	32	36	-11% ▼
Bed Days	3,147	3,399	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	98%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	96%	97%
SA Screen Complete	96%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	66%	60%	70%	6%
● No Re-admit within 30 Days of Discharge		22	69%	85%	62%	-16% ▼
● Follow-up within 30 Days of Discharge		11	52%	90%	62%	-38% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		41	60%	70%	62%	-10%
✓ Improved/Maintained Axis V GAF Score		31	97%	75%	97%	22% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		39	101 days	0.6	88%	90%	88%	-2%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Long Term Care 3.3 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.