Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

	Provide	r Activit	ty					Client	Demographics			
Monthly Trend	d Measure	Actual	1 Yr Ago	Variance %								
	Unique Clients	46	43	7%	Age	#	%	State Avg	Gender	#	%	State Avg
~	Admits	1	8	-88%	18-25			8%	Male	26	57%	58%
	Aumits	1	O	-0070	26-34	4	9%	<b>▼</b> 21%	Female	20	43%	42%
	Discharges	1	1	0%	35-44	8	17%	22%	Transgender			0%
_ /	Service Hours	178	84	111%	45-54	13	28%	20%				
	Service Hours	170	01	111 /0	55-64	17	37%	<b>Δ</b> 20%				
					65+	4	9%	9%	Race	#	%	State Avg
					-				White/Caucasian	32	70%	63%
_	> 10% Over 1 Yr Ago	<b>&gt;</b> 10%	6 Under 1Yr	Ago	Ethnicity	#	%	State Avg	Black/African American	9	20%	16%
					Non-Hispanic	34	74%	69%	Multiple Races	2	4%	1%
	Clients by Le	vel of C	are		Hisp-Puerto Rican	7	15%	12%	Hawaiian/Other Pacific Islander	1	2%	0%
Program Typ	e Level of Care Ty	ре	#	%	Unknown	3	7%	11%	Other	1	2%	<b>▼</b> 13%
Mental H	ealth								Unknown	1	2%	5%
	Case Manageme	ent	46	100.0%	Hispanic-Other	2	4%	8%	Am. Indian/Native Alaskan			1%
					Hispanic-Cuban			0%	Asian			1%
					Hispanic-Mexican			1%	- 201			

Unique Clients State Avg

Survey Data Not Available

▲ > 10% Over State Avg

▼ > 10% Under State Avg

#### **Next Step Dev Fair St126550**

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	1	-	
Discharges	1	-	
Service Hours	35	14	145%

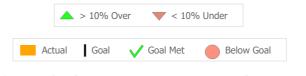
### Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>V</b>	Stable Living Situation		10	91%	85%	93%	6%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>V</b>	Clients Receiving Services		10	100%	90%	96%	10%

#### **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	89%	90%

		Jul	Aug	Sep	% Months Submitted	
Admissions	5				33%	
Discharges	5				33%	
Services					100%	
	1 or more Records Submitted to DMHAS					



<sup>\*</sup> State Avg based on 66 Active Supportive Housing – Development Programs

#### **Next Step Dev. Hales Court, Westport**

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	-	-	
Discharges	-	-	
Service Hours	47	19	152%

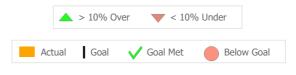
# Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	85%	93%	15%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	96%	10%

### **Data Submission Quality**

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actua	l State Avg
6 Month Updates	90%	90%

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%
	1 or more Records Submitted to DMHAS			



<sup>\*</sup> State Avg based on 66 Active Supportive Housing – Development Programs

#### **Next Steps SupportiveHsg126551**

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

100%

90%

96%

10%

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	6	0%	
Admits	-	-		
Discharges	-	-		
Service Hours	14	9	56% 🔺	

# Recovery

Clients Receiving Services

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<b>V</b>	Stable Living Situation		6	100%	85%	93%	15% 🔺
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

### **Data Submission Quality**

Data Entry	Actual State Avg
✓ Valid NOMS Data	100% 99%
On-Time Periodic	Actual State Avg
✓ 6 Month Updates	100% 90%

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%
	1 or mo	re Recor	ds Subr	mitted to DMHAS



<sup>\*</sup> State Avg based on 66 Active Supportive Housing – Development Programs

#### **Permanent Supportive Housing**

Homes with Hope (formerly Interfaith Housing)

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	17	6%	
Admits	-	8	-100%	•
Discharges	-	1	-100%	•
Service Hours	81	42	93%	•

# Recovery

<b>V</b>	Clients Receiving Services		18	100%	90%	92%	10%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
<b>V</b>	Stable Living Situation		17	94%	85%	88%	9%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

### **Data Submission Quality**

Data Entry	Actual State Avg
✓ Valid NOMS Data	100% 96%
On-Time Periodic	Actual State Avg
✓ 6 Month Updates	100% 87%

		Jul	Aug	Sep	% Months Submitted
Admissions	;				0%
Discharges					0%
Services					100%
		1 or mo	ore Recor	rds Subr	nitted to DMHAS



<sup>\*</sup> State Avg based on 101 Active Supportive Housing – Scattered Site Programs