

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	60	74	-19% ▼
	Admits	51	62	-18% ▼
	Discharges	54	63	-14% ▼
	Service Hours		-	
	Bed Days	4,645	4,849	-4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 11 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
Respect		73%	80%	91%
Recovery		73%	80%	79%
Quality and Appropriateness		64%	80%	93%
Participation in Treatment		64%	80%	92%
Overall		64%	80%	91%
Outcome		64%	80%	83%
General Satisfaction		45%	80%	92%
Access		45%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	60	100.0%

Client Demographics

Age	#	%	State Avg
18-25	9	15%	11%
26-34	18	30%	23%
35-44	18	30%	22%
45-54	11	18%	20%
55-64	4	7% ▼	18%
65+			6%

Gender	#	%	State Avg
Male	59	100% ▲	60%
Female			40% ▼
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	40	67%	69%
Hisp-Puerto Rican	20	33% ▲	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown			11% ▼

Race	#	%	State Avg
Black/African American	28	47% ▲	17%
White/Caucasian	13	22% ▼	62%
Unknown	10	17% ▲	6%
Other	9	15%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	83%
Valid TEDS Data	100%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	13%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	86%
SA Screen Complete	100%	86%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		40	74%	70%	76%	4%
No Re-admit within 30 Days of Discharge		51	94%	85%	92%	9%
Follow-up within 30 Days of Discharge		28	70%	90%	71%	-20%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		56	88%	70%	73%	18%
Improved/Maintained Axis V GAF Score		53	98%	95%	88%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	106 days	0.1	85%	90%	93%	-5%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: 1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs