

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	11	9	22%	▲
	Admits	2	1	100%	▲
	Discharges	2			
	Service Hours	276	273	1%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	11	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	9%	11%
26-34	2	18%	23%
35-44	4	36%	▲ 22%
45-54	4	36%	▲ 20%
55-64			▼ 18%
65+			6%

Ethnicity	#	%	State Avg
Non-Hispanic	10	91%	▲ 69%
Hisp-Puerto Rican	1	9%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown			▼ 11%

Gender	#	%	State Avg
Female	9	82%	▲ 40%
Male	2	18%	▼ 60%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	8	73%	▲ 62%
Multiple Races	2	18%	▲ 1%
Other	1	9%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 17%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

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Unique Clients	11	9	22% ▲
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Discharges	2	-	
Service Hours	276	273	1%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	85%	89%	15% ▲

Service Utilization

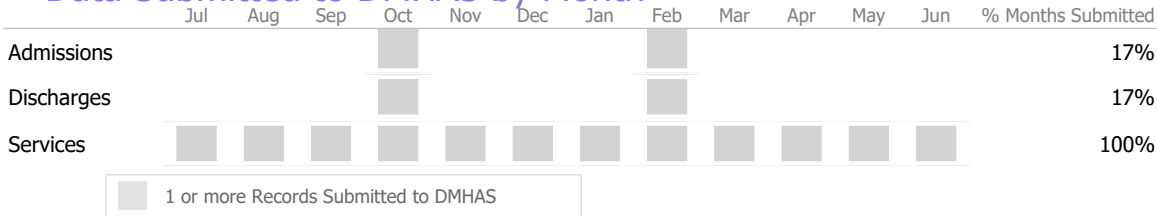
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 99 Active Supportive Housing – Scattered Site Programs