

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	74	96	-23%	▼
	Admits	21	43	-51%	▼
	Discharges	22	44	-50%	▼
	Service Hours	769	945	-19%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	74	100.0%

Consumer Satisfaction Survey (Based on 37 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		94%	80%	91%
● Outcome		72%	80%	83%
● Recovery		67%	80%	79%

Satisfied % |
 Goal % |
 0-80% |
 80-100% |
 Goal Met |
 Under Goal

Client Demographics

Age	#	%	State Avg
18-25	4	6%	11%
26-34	20	28%	23%
35-44	17	24%	22%
45-54	16	23%	20%
55-64	9	13%	18%
65+	5	7%	6%

Gender	#	%	State Avg
Male	41	55%	60%
Female	33	45%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	71	96%	▲ 69%
Hisp-Puerto Rican	2	3%	11%
Hispanic-Other	1	1%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			▼ 11%

Race	#	%	State Avg
White/Caucasian	71	96%	▲ 62%
Black/African American	2	3%	▼ 17%
Other	1	1%	▼ 13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

Unique Clients |
 State Avg |
 > 10% Over State Avg |
 > 10% Under State Avg

Program Activity

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Unique Clients	74	96	-23% ▼
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	90%
Valid TEDS Data	95%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	88%
SA Screen Complete	100%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	9%	50%	48%	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		64	86%	75%	82%	11% ▲
Stable Living Situation		66	89%	95%	81%	-6%
Employed		32	43%	50%	40%	-7%
Abstinence/Reduced Drug Use		23	31%	55%	53%	-24% ▼
Improved/Maintained Axis V GAF Score		21	31%	75%	56%	-44% ▼
Self Help		5	7%	60%	27%	-53% ▼

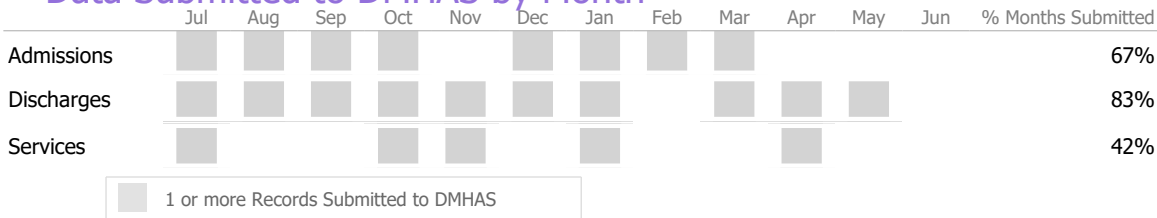
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		51	98%	90%	62%	8%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	52%	75%	66%	-23% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs