

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	53	54	-2%
	Admits	4	7	-43% ▼
	Discharges	7	5	40% ▲
	Service Hours	2,981	4,316	-31% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	53	100.0%

### Consumer Satisfaction Survey

(Based on 32 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		97%	80%	88%
✓ Respect		97%	80%	91%
✓ Outcome		96%	80%	83%
✓ Recovery		89%	80%	79%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25			▼ 11%
26-34	6	11%	▼ 23%
35-44	2	4%	▼ 22%
45-54	10	19%	20%
55-64	22	42%	▲ 18%
65+	13	25%	▲ 6%

Gender	#	%	State Avg
Male	42	79%	▲ 60%
Female	11	21%	▼ 40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	51	96%	▲ 69%
Hisp-Puerto Rican	2	4%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown			▼ 11%

Race	#	%	State Avg
White/Caucasian	40	75%	▲ 62%
Black/African American	13	25%	17%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 13%
Unknown			6%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

**Liberty Commons 314290**

St. Vincent DePaul Place Middletown Inc.

Mental Health - Case Management - Supportive Housing – Development

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	23	-4%
Admits	2	4	-50% ▼
Discharges	2	3	-33% ▼
Service Hours	1,471	1,558	-6%

**Recovery**

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		22	100%	85%	91%	15% ▲

**Service Utilization**

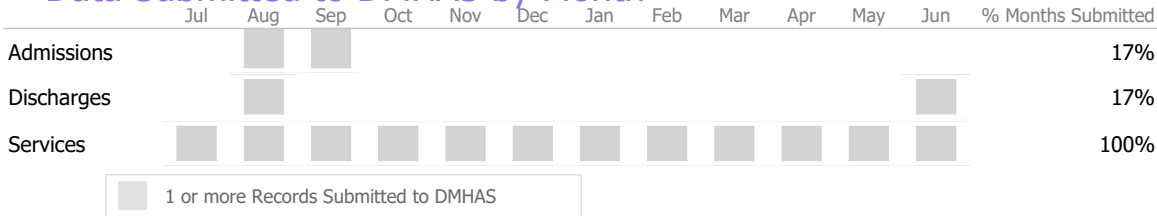
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		21	100%	90%	97%	10%

**Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		87%

**Data Submitted to DMHAS by Month**



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

## Next Step Supportive Hsg314551

St. Vincent DePaul Place Middletown Inc.

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	31	31	0%
Admits	2	3	-33% ▼
Discharges	5	2	150% ▲
Service Hours	1,511	2,758	-45% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		29	94%	85%	89%	9%

### Service Utilization

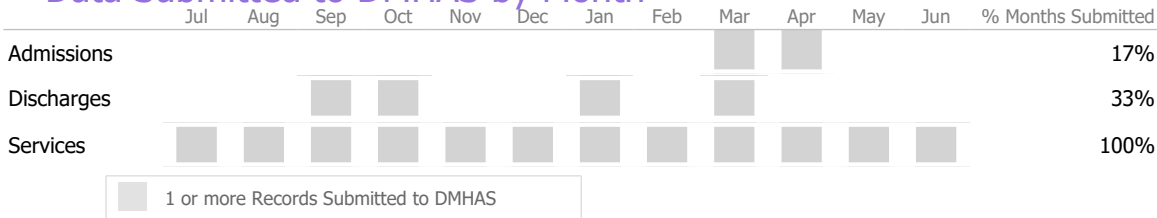
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		26	100%	90%	97%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 99 Active Supportive Housing – Scattered Site Programs