St. Mary's Hospital Corporation
Waterbury, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - June 2020   (Data as of Oct 19, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,002	1,283	-22%	▼
	Admits	5	313	-98%	▼
	Discharges		303	-100%	▼
	Service Hours	115	6,544	-98%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Outpatient		1,002	100.0%

Consumer Satisfaction Survey   (Based on 111 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Respect		92%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Access		90%	80%	88%
✓ Overall		88%	80%	91%
● Outcome		73%	80%	83%
● Recovery		70%	80%	79%

▮ Satisfied %	▏ Goal %	▮ 0-80%	▮ 80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

Age		#	%		State Avg
18-25		23	2%		11%
26-34		78	8%	▼	23%
35-44		153	15%		22%
45-54		248	25%		20%
55-64		307	31%	▲	18%
65+		193	19%	▲	6%

Gender

Gender		#	%		State Avg
Female		643	64%	▲	40%
Male		358	36%	▼	60%
Transgender					0%

Ethnicity

Ethnicity		#	%		State Avg
Non-Hispanic		498	50%	▼	69%
Hisp-Puerto Rican		403	40%	▲	11%
Hispanic-Other		98	10%		8%
Hispanic-Mexican		2	0%		1%
Hispanic-Cuban		1	0%		0%
Unknown				▼	11%

Race

Race		#	%		State Avg
White/Caucasian		493	49%	▼	62%
Other		384	38%	▲	13%
Black/African American		114	11%		17%
Hawaiian/Other Pacific Islander		7	1%		0%
Unknown		2	0%		6%
Am. Indian/Native Alaskan		1	0%		1%
Multiple Races		1	0%		1%
Asian					1%

▮ Unique Clients	▏ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

56 Franklin St. OPClin 520-210
St. Mary's Hospital Corporation
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,002	1,283	-22% ▼
Admits	5	313	-98% ▼
Discharges	-	303	-100% ▼
Service Hours	115	6,544	-98% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	56%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		866	86%	60%	64%	26% ▲
🔴 Improved/Maintained Axis V GAF Score		719	72%	75%	55%	-3%
🔴 Stable Living Situation		903	90%	95%	81%	-5%
🔴 Employed		136	14%	30%	25%	-16% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		280	28%	90%	85%	-62% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		2	40%	75%	74%	-35% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													8%
Discharges													0%
Services													17%

■ 1 or more Records Submitted to DMHAS
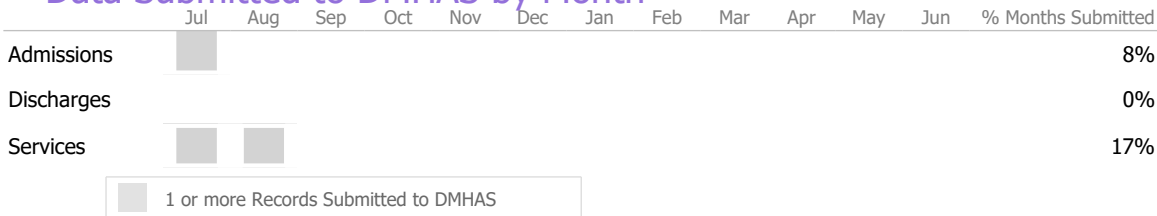
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs