Recovery Network of Programs
Bridgeport, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - June 2020   (Data as of Oct 19, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	3,257	3,293	-1%
	Admits	2,182	2,217	-2%
	Discharges	2,042	2,279	-10%
	Service Hours	28,892	32,076	-10%
	Bed Days	37,759	37,956	-1%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Medication Assisted Treatment	2,341	65.5%
	Residential Services	665	18.6%
	Outpatient	496	13.9%
Mental Health			
	Residential Services	74	2.1%

Consumer Satisfaction Survey   (Based on 201 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		99%	80%	91%
✓ Outcome		99%	80%	83%
✓ Quality and Appropriateness		98%	80%	93%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		96%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Recovery		94%	80%	79%
✓ Access		94%	80%	88%

Satisfied % | Goal %   0-80%   80-100%   ✓ Goal Met   ⬤ Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	243	7%	11%
26-34	809	25%	23%
35-44	857	26%	22%
45-54	716	22%	20%
55-64	542	17%	18%
65+	90	3%	6%

Gender

	#	%	State Avg
Male	2,110	65%	60%
Female	1,144	35%	40%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	2,370	73%	69%
Hisp-Puerto Rican	563	17%	11%
Hispanic-Other	226	7%	8%
Unknown	80	2%	11%
Hispanic-Mexican	10	0%	1%
Hispanic-Cuban	8	0%	0%

Race

	#	%	State Avg
White/Caucasian	1,839	56%	62%
Other	645	20%	13%
Black/African American	608	19%	17%
Asian	98	3%	1%
Unknown	35	1%	6%
Multiple Races	17	1%	1%
Am. Indian/Native Alaskan	9	0%	1%
Hawaiian/Other Pacific Islander	6	0%	0%

Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

2445 Main St. # 2 SupRes 117-252
Recovery Network of Programs
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	-	3	-100%	▼
Discharges	-	1	-100%	▼
Bed Days	2,562	2,361	9%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	52%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	86%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	64%
SA Screen Complete		N/A	59%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	72%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	82%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	71%	60%	86%	11% ▲
✓ Improved/Maintained Axis V GAF Score		7	100%	95%	64%	5%
✓ Stable Living Situation		7	100%	95%	94%	5%
🔴 Employed		0	0%	25%	9%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	5,024 days	0.3	100%	90%	97%	10%

🟦 < 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

2445 Main St..SupRes 117-250
Recovery Network of Programs
Mental Health - Residential Services - Residential Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	34	-15%	▼
Admits	5	4	25%	▲
Discharges	4	10	-60%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		1	25%	50%	76%	-25%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		24	83%	60%	83%	23%	▲
✓	Stable Living Situation		29	100%	85%	98%	15%	▲
✓	Improved/Maintained Axis V GAF Score		27	96%	95%	61%	1%	
🔴	Employed		2	7%	25%	10%	-18%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	99%

	On-Time Periodic		Actual	State Avg
✓	6 Month Updates		100%	98%

	Co-occurring		Actual	State Avg
✓	MH Screen Complete		100%	91%
✓	SA Screen Complete		100%	95%

	Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis		100%	95%
✓	Valid Axis V GAF Score		100%	94%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪			▪	▪						▪	33%
Discharges		▪										▪	17%

□ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 25 Active Residential Support Programs

964 Iranistan AveGrpRes117-241
Recovery Network of Programs
Mental Health - Residential Services - Group Home

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	9	22%	▲
Admits	3	3	0%	
Discharges	3	1	200%	▲
Bed Days	2,646	2,751	-4%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		3	100%	80%	83%	20%	▲
✓	No Re-admit within 30 Days of Discharge		3	100%	85%	82%	15%	▲
✓	Follow-up within 30 Days of Discharge		3	100%	90%	79%	10%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	89%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	76%
✓	SA Screen Complete	100%	86%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	99%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		9	82%	60%	88%	22%	▲
✓	Stable Living Situation		11	100%	90%	99%	10%	
🔴	Improved/Maintained Axis V GAF Score		8	89%	95%	74%	-6%	

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		8	1,176 days	0.3	90%	90%	94%	0%

🟦	< 90%	⬜ 90-110%	🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions						▪		▪	▪				25%
Discharges			▪			▪							17%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 24 Active Group Home Programs

Ctr for Human Ser MM 100454
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,155	1,256	-8%	
Admits	396	486	-19%	▼
Discharges	385	526	-27%	▼
Service Hours	10,336	12,419	-17%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	99%
✔	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
⬤	6 Month Updates	85%	86%

Co-occurring		Actual	State Avg
✔	MH Screen Complete	100%	98%
✔	SA Screen Complete	100%	98%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%
✔	Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Treatment Completed Successfully		212	55%	50%	56%	5%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		936	76%	50%	74%	26%	▲
✔	Not Arrested		1,202	97%	75%	95%	22%	▲
✔	Improved/Maintained Axis V GAF Score		1,060	95%	75%	85%	20%	▲
✔	Employed		559	45%	40%	43%	5%	
✔	Stable Living Situation		1,191	96%	90%	93%	6%	
⬤	Self Help		653	53%	60%	61%	-7%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		855	100%	90%	93%	10%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Length of Stay over 1 Year		766	66%	50%	68%	16%	▲

Data Submitted to DMHAS by Month
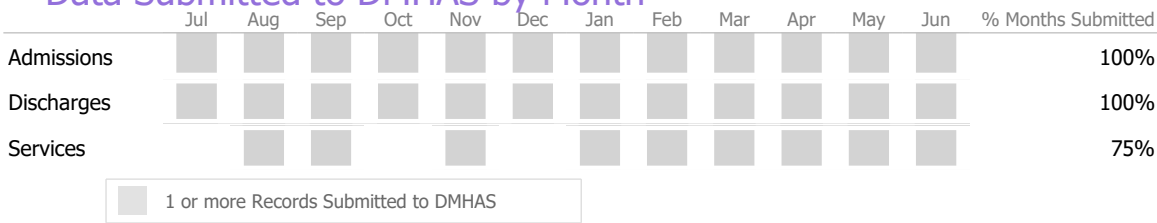
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	100%
Discharges	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	100%
Services		▫	▫		▫	▫	▫	▫	▫	▫	▫	▫	75%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✔ Goal Met   ⬤ Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Horizon Inten Res 025601
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	223	227	-2%
Admits	219	218	0%
Discharges	220	217	1%
Bed Days	4,893	5,335	-8%

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		100%	85%
✓ Valid TEDS Data		100%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	98%
✓ SA Screen Complete	100%	98%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		166	75%	80%	76%	-5%
🔴 No Re-admit within 30 Days of Discharge		185	84%	85%	90%	-1%
🔴 Follow-up within 30 Days of Discharge		123	74%	90%	65%	-16% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		202	86%	60%	54%	26% ▲
✓ Abstinence/Reduced Drug Use		219	94%	70%	49%	24% ▲
✓ Improved/Maintained Axis V GAF Score		211	96%	75%	91%	21% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Avg Utilization Rate		15	24 days	0.1	89%	90%	102%	-1%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Kinsella Treatment Center MM 301862
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,126	1,263	-11%	▼
Admits	434	563	-23%	▼
Discharges	446	627	-29%	▼
Service Hours	13,695	15,714	-13%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	99%
✓	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	86%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	98%
✓	SA Screen Complete	100%	98%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully		239	54%	50%	56%	4%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		1,171	97%	75%	95%	22%	▲
✓	Abstinence/Reduced Drug Use		736	61%	50%	74%	11%	▲
✓	Improved/Maintained Axis V GAF Score		974	89%	75%	85%	14%	▲
✓	Stable Living Situation		1,133	94%	90%	93%	4%	
●	Employed		462	38%	40%	43%	-2%	
●	Self Help		515	43%	60%	61%	-17%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		761	100%	90%	93%	10%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		693	62%	50%	68%	12%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

New Prospects 025613
Recovery Network of Programs
Addiction - Residential Services - SA Intensive Residential - Enhanced

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	315	303	4%
Admits	308	293	5%
Discharges	309	291	6%
Bed Days	7,537	7,601	-1%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		257	83%	50%	82%	33%	▲
● No Re-admit within 30 Days of Discharge		245	79%	85%	86%	-6%	
● Follow-up within 30 Days of Discharge		202	79%	90%	76%	-11%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	100%
✓ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		310	94%	70%	89%	24%	▲
✓ Improved/Maintained Axis V GAF Score		308	100%	75%	91%	25%	▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		23	26 days	0.1	90%	90%	86%	0%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Recovery Counseling Services OP
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	383	254	51%	▲
Admits	347	191	82%	▲
Discharges	216	196	10%	▲
Service Hours	2,677	1,860	44%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	90%
✓	Valid TEDS Data	92%	89%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	88%	20%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	88%
✓	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	98%	99%
✓	Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		103	48%	50%	48%	-2%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		415	96%	75%	82%	21%	▲
✓ Abstinence/Reduced Drug Use		263	61%	55%	53%	6%	
✓ Self Help		268	62%	60%	27%	2%	
✓ Stable Living Situation		414	96%	95%	81%	1%	
● Employed		158	37%	50%	40%	-13%	▼
✓ Improved/Maintained Axis V GAF Score		234	89%	75%	56%	14%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		181	84%	90%	62%	-6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		245	76%	75%	66%	1%

Data Submitted to DMHAS by Month
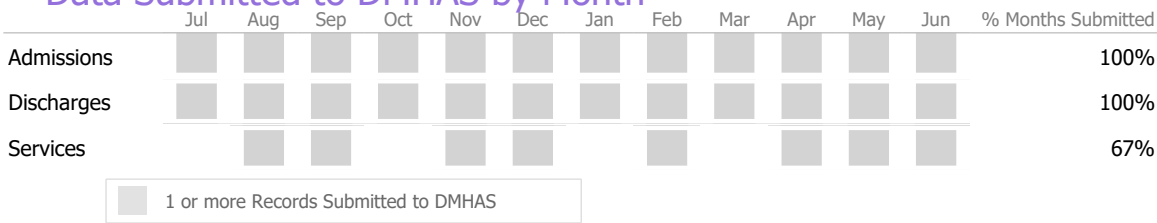
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■	■		■			■		■		■	67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Recovery Empowerment Services 750
Recovery Network of Programs
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	144	111	30%	▲
Admits	119	97	23%	▲
Discharges	99	76	30%	▲
Service Hours	988	646	53%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	90%
✔	Valid TEDS Data	95%	89%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	56%	20%

Co-occurring		Actual	State Avg
✔	MH Screen Complete	100%	88%
✔	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	99%	99%
✔	Valid Axis V GAF Score	100%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		52	53%	50%	48%	3%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Not Arrested		153	95%	75%	82%	20%	▲
✔	Abstinence/Reduced Drug Use		112	70%	55%	53%	15%	▲
✔	Stable Living Situation		160	99%	95%	81%	4%	
●	Self Help		92	57%	60%	27%	-3%	
✔	Employed		81	50%	50%	40%	0%	
✔	Improved/Maintained Axis V GAF Score		108	94%	75%	56%	19%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Clients Receiving Services		60	97%	90%	62%	7%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	2 or more Services within 30 days		99	94%	75%	66%	19%	▲

Data Submitted to DMHAS by Month
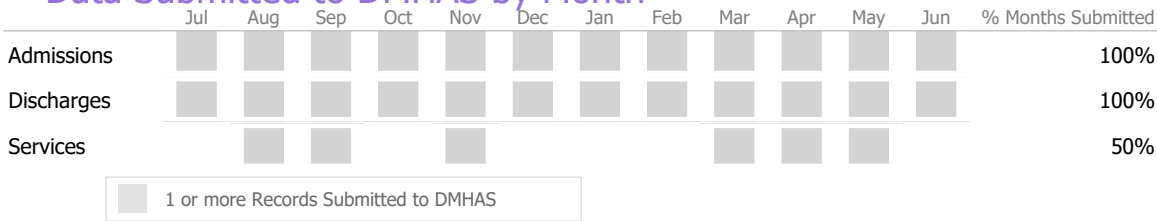
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services		■	■		■				■	■			50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Shelter 301450
Recovery Network of Programs
Addiction - Residential Services - Shelter

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	133	176	-24%	▼
Admits	110	160	-31%	▼
Discharges	112	158	-29%	▼
Bed Days	12,033	11,459	5%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢				75%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢		▢	92%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal
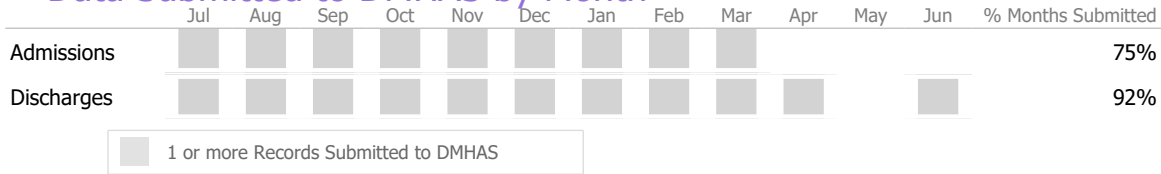
* State Avg based on 4 Active Shelter Programs

SOR - BPT CC MM
Recovery Network of Programs
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	177	115	54%	▲
Admits	163	117	39%	▲
Discharges	166	92	80%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	99%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	86%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		153	92%	50%	56%	42%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Employed		0	0%	40%	43%	-40%	▼
● Abstinence/Reduced Drug Use		0	0%	50%	74%	-50%	▼
● Self Help		0	0%	60%	61%	-60%	▼
● Not Arrested		0	0%	75%	95%	-75%	▼
● Stable Living Situation		0	0%	90%	93%	-90%	▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Length of Stay over 1 Year		2	1%	50%	68%	-49%	▼

Data Submitted to DMHAS by Month
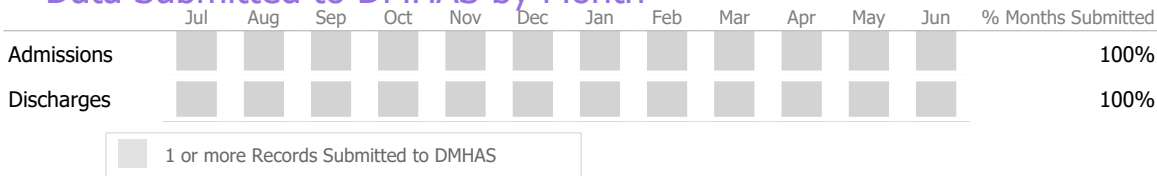
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

SOR Recovery Coach - MM
Recovery Network of Programs
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal
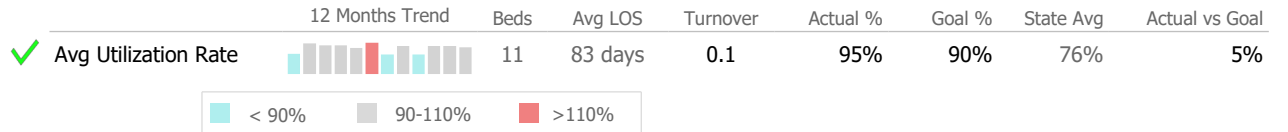
* State Avg based on 9 Active Peer Based Mentoring Programs

Tina Klem Serenity House 301 038
Recovery Network of Programs
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	70	-13%	▼
Admits	53	64	-17%	▼
Discharges	56	65	-14%	▼
Bed Days	3,820	3,997	-4%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Treatment Completed Successfully	▉	48	86%	85%	80%	1%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate	▮▮▮▮▮▮▮▮▮▮	11	83 days	0.1	95%	90%	76%	5%

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

| ■ Actual | | Goal | ✓ Goal Met | ● Below Goal |
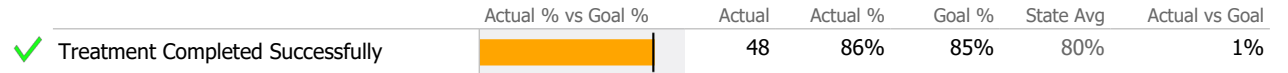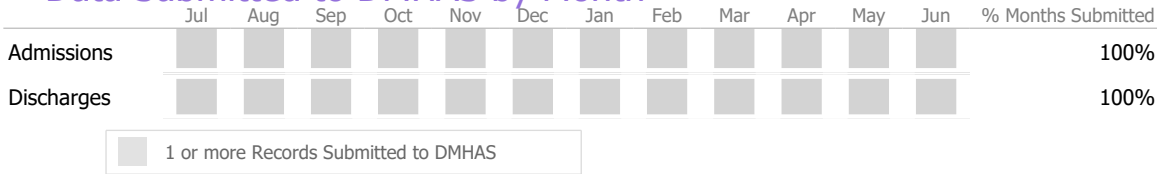
* State Avg based on 13 Active Recovery House Programs

Urban Model (Supportive) 117-260
Recovery Network of Programs
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	16	13%	▲
Admits	10	8	25%	▲
Discharges	10	8	25%	▲
Service Hours	1,194	1,437	-17%	▼
Bed Days	2,865	2,872	0%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		7	70%	60%	72%	10%	▲
✓	Follow-up within 30 Days of Discharge		7	100%	90%	82%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		17	94%	60%	86%	34%	▲
✓	Stable Living Situation		18	100%	95%	94%	5%	
🔴	Employed		1	6%	25%	9%	-19%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	52%

	On-Time Periodic		Actual	State Avg
🔴	6 Month Updates		0%	86%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		8	353 days	0.2	98%	90%	97%	8%

Legend: ▢ < 90%   ▢ 90-110%   ▢ >110%
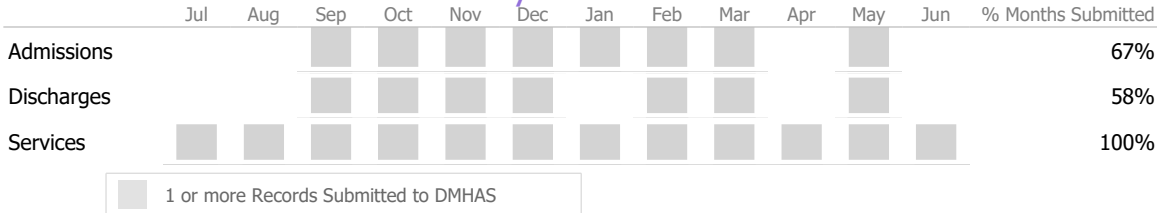
Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▢	▢	▢	▢	▢	▢	▢		▢		67%
Discharges			▢	▢	▢	▢		▢	▢		▢		58%
Services		▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Urban Model TransHsing 117-251
Recovery Network of Programs
Mental Health - Residential Services - Transitional

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	13	38%	▲
Admits	15	10	50%	▲
Discharges	16	11	45%	▲
Bed Days	1,403	1,580	-11%	▼

Data Submission Quality

Data Entry	Actual % vs Goal	Actual	State Avg
✔ Valid NOMS Data		100%	95%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	83%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		100%	95%
✔ SA Screen Complete		100%	95%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	98%
✔ Valid Axis V GAF Score		100%	92%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		11	69%	95%	78%	-26%	▼
✔	No Re-admit within 30 Days of Discharge		15	94%	85%	96%	9%	
🔴	Follow-up within 30 Days of Discharge		9	82%	90%	80%	-8%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Improved/Maintained Axis V GAF Score		16	100%	75%	76%	25%	▲

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		5	164 days	0.2	77%	90%	80%	-13%	▼

- 🟦 < 90%
- ⬜ 90-110%
- 🟥 >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	⬜		⬜		⬜		⬜	⬜			⬜	⬜	67%
Discharges	⬜		⬜	⬜	⬜	⬜		⬜			⬜	⬜	75%

⬜ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 6 Active Transitional Programs