

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	48	23	109%	▲
	Admits	35	16	119%	▲
	Discharges	18	9	100%	▲
	Service Hours	489	252	94%	▲

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	48	100.0%

### Consumer Satisfaction Survey

(Based on 3 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	7	19%	11%
26-34	8	22%	23%
35-44	7	19%	22%
45-54	7	19%	20%
55-64	7	19%	18%
65+	1	3%	6%

Gender	#	%	State Avg
Female	28	58%	▲ 40%
Male	20	42%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	42	88%	▲ 69%
Hispanic-Other	3	6%	8%
Hisp-Puerto Rican	3	6%	11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			▼ 11%

Race	#	%	State Avg
White/Caucasian	38	79%	▲ 62%
Black/African American	5	10%	17%
Other	4	8%	13%
Asian	1	2%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

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Unique Clients	48	23	109% ▲
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### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	90%
Valid TEDS Data	99%	89%
<b>On-Time Periodic</b>		
6 Month Updates	60%	20%
<b>Co-occurring</b>		
MH Screen Complete	100%	88%
SA Screen Complete	100%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	6%	50%	48%	-44% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		48	98%	75%	82%	23% ▲
Abstinence/Reduced Drug Use		30	61%	55%	53%	6%
Stable Living Situation		49	100%	95%	81%	5%
Employed		26	53%	50%	40%	3%
Self Help		21	43%	60%	27%	-17% ▼
Improved/Maintained Axis V GAF Score		14	37%	75%	56%	-38% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	100%	90%	62%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		27	79%	75%	66%	4%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■			■	■	■	83%
Discharges		■	■		■	■	■			■	■	■	67%
Services	■		■	■	■	■	■	■			■		67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs