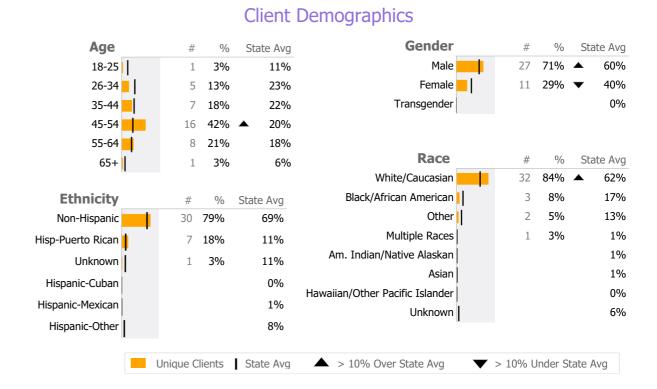
New London Homeless Hospitality Center

New London, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Provider Activity 1 Yr Ago Variance % Monthly Trend Measure Actual **Unique Clients** 38 39 -3% 5 25% 🔺 Admits 4 Discharges 2 6 -67% ▼ Service Hours 1,529 1% 1,513 ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type % **Mental Health** Case Management 38 100.0%



Survey Data Not Available

BOS 193 Units New London

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	12	-8%
Admits	1	1	0%
Discharges	-	2	-100% ▼
Service Hours	531	450	18% 🔺

Recovery

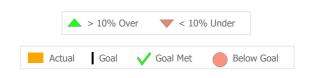
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Stable Living Situation		11	100%	85%	89%	15%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
V	Clients Receiving Services		10	91%	90%	97%	1%

Data Submission Quality



Data Submitted to DMHAS by Month Sep Oct Nov Dec Jan Feb





^{*} State Avg based on 99 Active Supportive Housing – Scattered Site Programs

FUSE - 19 Jay St

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	13	0%	
Admits	2	3	-33%	•
Discharges	1	2	-50%	•
Service Hours	453	385	17%	_

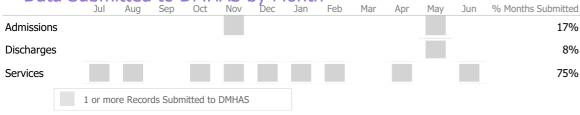
Recovery

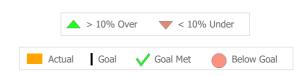
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Stable Living Situation		9	69%	85%	89%	-16%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		10	83%	90%	97%	-7%	

Data Submission Quality



Data Submitted to DMHAS by Month





^{*} State Avg based on 99 Active Supportive Housing – Scattered Site Programs

Social Innovation Fund

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Actual %

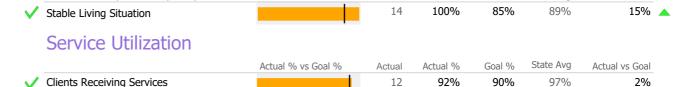
Actual

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	2	-	
Discharges	1	2	-50% ▼
Service Hours	545	678	-20% ~

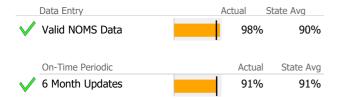
Recovery

National Recovery Measures (NOMS)

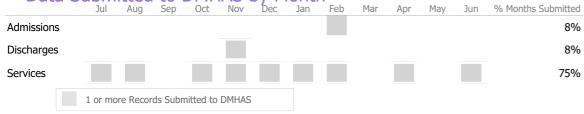


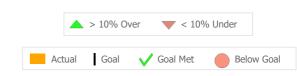
Actual % vs Goal %

Data Submission Quality



Data Submitted to DMHAS by Month





^{*} State Avg based on 99 Active Supportive Housing – Scattered Site Programs