

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	166	157	6%
	Admits	31	44	-30% ▼
	Discharges	61	21	190% ▲
	Service Hours	4,310	5,951	-28% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Community Support	128	77.1%
	Outpatient	38	22.9%

Consumer Satisfaction Survey

(Based on 67 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Participation in Treatment		96%	80%	92%
✓ Respect		91%	80%	91%
✓ Recovery		81%	80%	79%
● Outcome		79%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	12	7%	11%
26-34	33	20%	23%
35-44	35	21%	22%
45-54	37	22%	20%
55-64	36	22%	18%
65+	13	8%	6%

Gender	#	%	State Avg
Male	94	57%	60%
Female	72	43%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	100	60%	69%
Hisp-Puerto Rican	36	22%	▲ 11%
Unknown	19	11%	11%
Hispanic-Other	11	7%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	84	51%	▼ 62%
Black/African American	45	27%	17%
Other	25	15%	13%
Unknown	11	7%	6%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	28	36% ▲
Admits	15	15	0%
Discharges	28	4	600% ▲
Service Hours	274	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
Valid TEDS Data	100%	89%
On-Time Periodic		
6 Month Updates	100%	20%
Co-occurring		
MH Screen Complete	100%	88%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		8	29%	50%	48%	-21% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		30	77%	50%	40%	27% ▲
Not Arrested		38	97%	75%	82%	22% ▲
Stable Living Situation		39	100%	95%	81%	5%
Abstinence/Reduced Drug Use		20	51%	55%	53%	-4%
Improved/Maintained Axis V GAF Score		27	77%	75%	56%	2%
Self Help		10	26%	60%	27%	-34% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	100%	90%	62%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		13	87%	75%	66%	12% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■				■	75%
Discharges	■	■	■	■	■	■	■	■		■	■		83%
Services		■		■	■	■	■	■	■		■		67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	128	129	-1%
Admits	16	29	-45% ▼
Discharges	33	17	94% ▲
Service Hours	4,036	5,951	-32% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	71%
On-Time Periodic	Actual	State Avg
6 Month Updates	98%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	89%	40%
SA Screen Complete	89%	36%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	98%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		19	58%	65%	62%	-7%

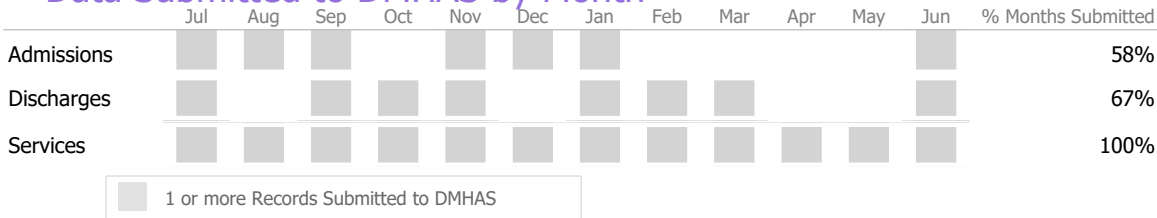
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		124	97%	80%	87%	17% ▲
Social Support		86	67%	60%	81%	7%
Employed		28	22%	20%	13%	2%
Improved/Maintained Axis V GAF Score		84	69%	65%	66%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		95	98%	90%	99%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs