Hispanic Health Council
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - June 2020   (Data as of Oct 19, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	101	104	-3%	
	Admits	60	53	13%	▲
	Discharges	57	62	-8%	
	Service Hours	353	906	-61%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Mental Health				
	Employment Services		57	53.3%
Addiction				
	Employment Services		50	46.7%

Consumer Satisfaction Survey   (Based on 45 FY19 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		100%	80%	93%
✓	Participation in Treatment		100%	80%	92%
✓	General Satisfaction		100%	80%	92%
✓	Overall		100%	80%	91%
✓	Respect		100%	80%	91%
✓	Access		100%	80%	88%
✓	Outcome		90%	80%	83%
✓	Recovery		90%	80%	79%

Satisfied %	Goal %	0-80%	80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	9	9%	11%
26-34	18	19%	23%
35-44	29	30%	22%
45-54	24	25%	20%
55-64	15	15%	18%
65+	2	2%	6%

Gender

Gender	#	%	State Avg
Male	52	51%	60%
Female	49	49%	40%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Hisp-Puerto Rican	95	94%	▲	11%
Hispanic-Other	6	6%		8%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Non-Hispanic			▼	69%
Unknown			▼	11%

Race

Race	#	%		State Avg
Other	84	83%	▲	13%
Unknown	8	8%		6%
White/Caucasian	5	5%	▼	62%
Black/African American	3	3%	▼	17%
Multiple Races	1	1%		1%
Am. Indian/Native Alaskan				1%
Asian				1%
Hawaiian/Other Pacific Islander				0%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Latino Supported Employment Program
Hispanic Health Council
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	57	104	-45%	▼
Admits	10	53	-81%	▼
Discharges	57	62	-8%	
Service Hours	170	906	-81%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Employed		38	67%	35%	43%	32%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		N/A	N/A	90%	96%	N/A	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	83%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢											17%
Discharges	▢	▢	▢										25%
Services	▢	▢	▢										25%

▢ 1 or more Records Submitted to DMHAS
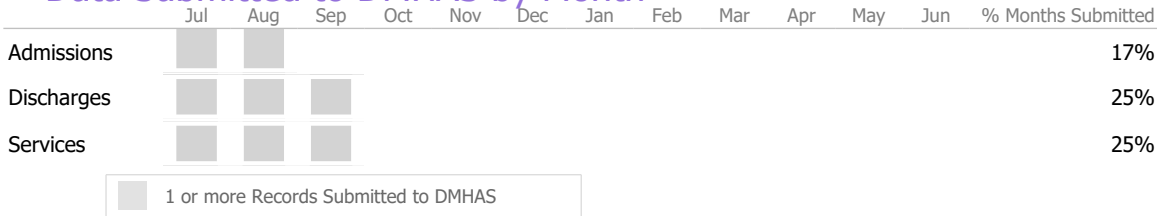
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 42 Active Employment Services Programs

SOR-Employment
Hispanic Health Council
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50		
Admits	50	-	
Discharges	-	-	
Service Hours	183	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		8	16%	35%	30%	-19% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		39	78%	90%	69%	-12% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	77%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		31%	31%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▪	▪	▪	▪	▪	▪	▪	▪	▪	75%
Discharges													0%
Services							▪	▪	▪				25%

▪ 1 or more Records Submitted to DMHAS
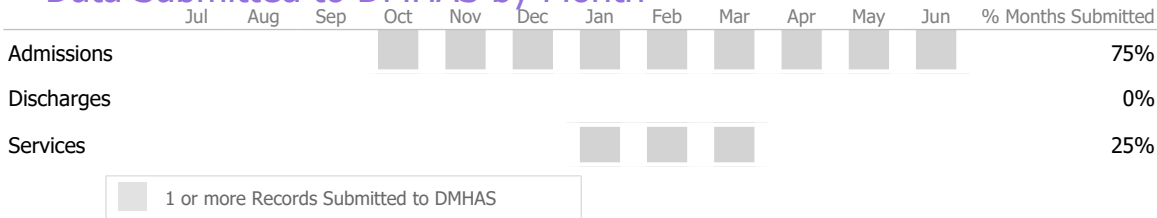
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 15 Active Employment Services Programs