Hartford Dispensary
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
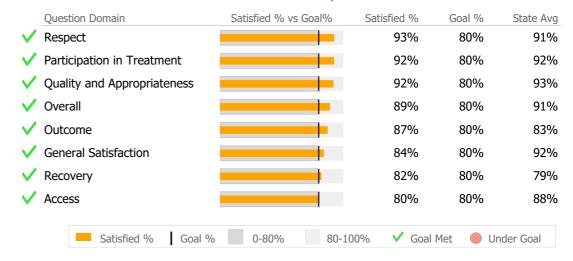Reporting Period: July 2019 - June 2020   (Data as of Oct 19, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	6,871	6,797	1%	
	Admits	2,836	2,221	28%	▲
	Discharges	2,827	2,300	23%	▲
	Service Hours	33,659	43,305	-22%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Medication Assisted Treatment		6,864	98.4%
	Case Management		114	1.6%

Consumer Satisfaction Survey   (Based on 639 FY19 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Respect		93%	80%	91%
✓	Participation in Treatment		92%	80%	92%
✓	Quality and Appropriateness		92%	80%	93%
✓	Overall		89%	80%	91%
✓	Outcome		87%	80%	83%
✓	General Satisfaction		84%	80%	92%
✓	Recovery		82%	80%	79%
✓	Access		80%	80%	88%

Legend: Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	222	3%	11%
26-34	1,867	27%	23%
35-44	1,962	29%	22%
45-54	1,466	21%	20%
55-64	1,065	15%	18%
65+	289	4%	6%

Gender

	#	%	State Avg
Male	4,184	61%	60%
Female	2,679	39%	40%
Transgender			0%

Ethnicity

	#	%	State Avg
Non-Hispanic	5,195	76%	69%
Hisp-Puerto Rican	1,394	20%	11%
Hispanic-Other	177	3%	8%
Unknown	88	1%	11%
Hispanic-Mexican	9	0%	1%
Hispanic-Cuban	8	0%	0%

Race

	#	%		State Avg
White/Caucasian	5,305	77%	▲	62%
Other	1,114	16%		13%
Black/African American	377	5%	▼	17%
Unknown	32	0%		6%
Am. Indian/Native Alaskan	23	0%		1%
Asian	11	0%		1%
Hawaiian/Other Pacific Islander	6	0%		0%
Multiple Races	3	0%		1%

Legend: Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Bristol Clinic MM 656816
Hartford Dispensary
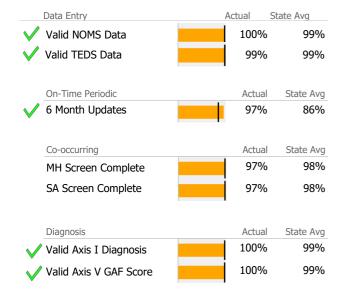Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	753	703	7%
Admits	244	238	3%
Discharges	210	195	8%
Service Hours	2,736	3,784	-28% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		99%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		97%	86%

Co-occurring		Actual	State Avg
MH Screen Complete		97%	98%
SA Screen Complete		97%	98%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		106	50%	50%	56%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		699	87%	60%	61%	27% ▲
✓ Abstinence/Reduced Drug Use		614	77%	50%	74%	27% ▲
✓ Not Arrested		783	98%	75%	95%	23% ▲
✓ Employed		409	51%	40%	43%	11% ▲
✓ Improved/Maintained Axis V GAF Score		653	88%	75%	85%	13% ▲
✓ Stable Living Situation		789	99%	90%	93%	9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		574	97%	90%	93%	7%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		507	67%	50%	68%	17% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Doctor's Clinic, MM 100132
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	880	884	0%	
Admits	345	270	28%	▲
Discharges	366	319	15%	▲
Service Hours	4,466	4,503	-1%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		99%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		91%	86%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	98%
✓ SA Screen Complete		100%	98%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		139	38%	50%	56%	-12%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		690	72%	50%	74%	22%	▲
✓ Not Arrested		935	98%	75%	95%	23%	▲
✓ Stable Living Situation		905	95%	90%	93%	5%	
✓ Self Help		588	62%	60%	61%	2%	
✓ Improved/Maintained Axis V GAF Score		700	78%	75%	85%	3%	
🔴 Employed		293	31%	40%	43%	-9%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		568	96%	90%	93%	6%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		542	62%	50%	68%	12%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢			83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Henderson/JohnsonClinicMM100124
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,151	1,103	4%	
Admits	484	378	28%	▲
Discharges	500	398	26%	▲
Service Hours	5,677	6,723	-16%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	99%
✔	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	100%	86%

Co-occurring		Actual	State Avg
✔	MH Screen Complete	100%	98%
✔	SA Screen Complete	100%	98%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%
✔	Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		282	56%	50%	56%	6%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		891	72%	50%	74%	22%	▲
✔	Not Arrested		1,209	98%	75%	95%	23%	▲
✔	Self Help		879	71%	60%	61%	11%	▲
✔	Improved/Maintained Axis V GAF Score		1,040	91%	75%	85%	16%	▲
✔	Stable Living Situation		1,206	97%	90%	93%	7%	
●	Employed		424	34%	40%	43%	-6%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		700	94%	90%	93%	4%

Service Engagement

	Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Length of Stay over 1 Year		686	60%	50%	68%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													92%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Intensive CM Main St. 830-290
Hartford Dispensary
Addiction - Case Management - Standard Case Management

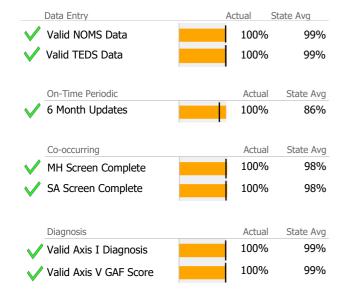Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	114	99	15%	▲
Admits	50	51	-2%	
Discharges	54	34	59%	▲
Service Hours	785	303	159%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		98%	49%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Treatment Completed Successfully		28	52%	50%	78%	2%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Stable Living Situation		99	86%	80%	86%	6%
✔	Self Help		71	62%	60%	74%	2%
✔	Employed		25	22%	20%	35%	2%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		61	100%	90%	80%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪		▪	▪	▪	92%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%
Services	▪	▪	▪	▪	▪	▪	▪		▪	▪	▪	▪	92%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Manchester Clinic MM 656735
Hartford Dispensary
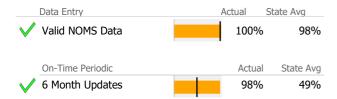Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
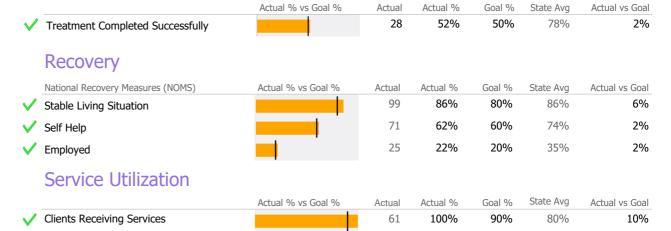Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	890	929	-4%	
Admits	269	235	14%	▲
Discharges	255	308	-17%	▼
Service Hours	3,996	5,328	-25%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	99%
✔ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		68%	86%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		100%	98%
✔ SA Screen Complete		100%	98%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Treatment Completed Successfully		140	55%	50%	56%	5%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		711	76%	50%	74%	26%	▲
✔ Not Arrested		918	98%	75%	95%	23%	▲
✔ Self Help		716	76%	60%	61%	16%	▲
✔ Employed		465	50%	40%	43%	10%	
✔ Stable Living Situation		923	98%	90%	93%	8%	
✔ Improved/Maintained Axis V GAF Score		648	76%	75%	85%	1%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		640	94%	90%	93%	4%	

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Length of Stay over 1 Year		625	70%	50%	68%	20%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	83%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

New Britain Clinic MM 656815
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,094	993	10%	▲
Admits	424	324	31%	▲
Discharges	453	270	68%	▲
Service Hours	3,974	5,594	-29%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		99%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		94%	86%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		99%	98%
✓ SA Screen Complete		99%	98%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		207	46%	50%	56%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		1,177	98%	75%	95%	23%	▲
✓ Abstinence/Reduced Drug Use		820	68%	50%	74%	18%	▲
✓ Stable Living Situation		1,152	96%	90%	93%	6%	
✓ Employed		526	44%	40%	43%	4%	
✓ Improved/Maintained Axis V GAF Score		916	84%	75%	85%	9%	
✓ Self Help		737	62%	60%	61%	2%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		696	93%	90%	93%	3%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Length of Stay over 1 Year		695	64%	50%	68%	14%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													75%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

New London Clinic MM 100146
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	763	652	17%	▲
Admits	325	199	63%	▲
Discharges	304	193	58%	▲
Service Hours	3,078	4,342	-29%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		99%	99%
✔ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		99%	86%

Co-occurring		Actual	State Avg
MH Screen Complete		97%	98%
SA Screen Complete		97%	98%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		187	62%	50%	56%	12%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		639	79%	50%	74%	29%	▲
✔	Not Arrested		791	98%	75%	95%	23%	▲
✔	Employed		395	49%	40%	43%	9%	
✔	Stable Living Situation		787	97%	90%	93%	7%	
✔	Improved/Maintained Axis V GAF Score		585	81%	75%	85%	6%	
●	Self Help		457	56%	60%	61%	-4%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		481	95%	90%	93%	5%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Length of Stay over 1 Year		443	58%	50%	68%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Norwich Clinic MM 301847
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	699	666	5%	
Admits	240	153	57%	▲
Discharges	270	188	44%	▲
Service Hours	2,983	4,769	-37%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		54%	86%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		99%	98%
✓ SA Screen Complete		99%	98%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		209	77%	50%	56%	27%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		598	80%	50%	74%	30%	▲
✓	Not Arrested		730	97%	75%	95%	22%	▲
✓	Self Help		544	73%	60%	61%	13%	▲
✓	Employed		382	51%	40%	43%	11%	▲
✓	Stable Living Situation		734	98%	90%	93%	8%	
✓	Improved/Maintained Axis V GAF Score		562	86%	75%	85%	11%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		445	93%	90%	93%	3%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		466	67%	50%	68%	17%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Torrington MM Clinic 819
Hartford Dispensary
Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	594	589	1%
Admits	194	199	-3%
Discharges	194	215	-10%
Service Hours	2,706	3,541	-24% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	99%	99%
✔	Valid TEDS Data	100%	99%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	99%	86%

Co-occurring		Actual	State Avg
	MH Screen Complete	95%	98%
	SA Screen Complete	95%	98%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	99%
✔	Valid Axis V GAF Score	100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Treatment Completed Successfully		113	58%	50%	56%	8%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Abstinence/Reduced Drug Use		469	75%	50%	74%	25% ▲
✔	Not Arrested		596	96%	75%	95%	21% ▲
✔	Employed		306	49%	40%	43%	9%
✔	Improved/Maintained Axis V GAF Score		513	88%	75%	85%	13% ▲
✔	Self Help		413	66%	60%	61%	6%
✔	Stable Living Situation		601	96%	90%	93%	6%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		420	98%	90%	93%	8%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Length of Stay over 1 Year		395	66%	50%	68%	16% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫		92%
Discharges	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫	100%
Services	▫	▫	▫	▫	▫	▫	▫	▫	▫	▫			83%

▫ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 36 Active Methadone Maintenance Programs

Willimantic Clinic MM 100918
Hartford Dispensary
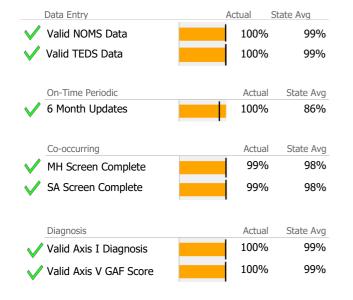Addiction - Medication Assisted Treatment - Methadone Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
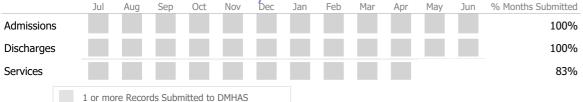Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	698	624	12%	▲
Admits	261	174	50%	▲
Discharges	221	180	23%	▲
Service Hours	3,259	4,418	-26%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
✓ Valid TEDS Data		100%	99%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	86%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		99%	98%
✓ SA Screen Complete		99%	98%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	99%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		125	57%	50%	56%	7%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		597	80%	50%	74%	30%	▲
✓	Not Arrested		725	98%	75%	95%	23%	▲
✓	Self Help		585	79%	60%	61%	19%	▲
✓	Improved/Maintained Axis V GAF Score		619	96%	75%	85%	21%	▲
✓	Employed		360	49%	40%	43%	9%	
✓	Stable Living Situation		725	98%	90%	93%	8%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		477	92%	90%	93%	2%

Service Engagement

Medication Assisted Treatment		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Length of Stay over 1 Year		445	64%	50%	68%	14%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal
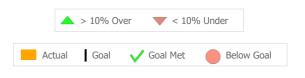
* State Avg based on 36 Active Methadone Maintenance Programs