Hartford Behavioral Health

Hartford, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Provider Activity

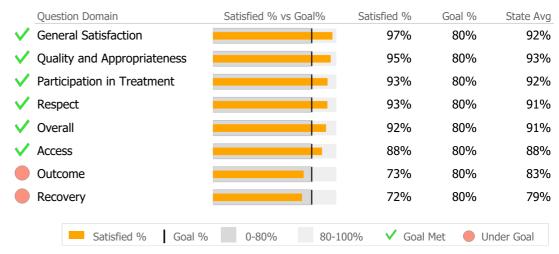




Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	530	100.0%

Consumer Satisfaction Survey (Based on 155 FY19 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25	40	7%	11%	Female Female	321	60%	4 0%	
26-34	75	14%	23%	Male 📒 📗	218	40%	▼ 60%	
35-44	79	15%	22%	Transgender			0%	
45-54	138	26%	20%					
55-64	140	26%	18%					
65+	66	12%	6%	Race	#	%	State Avg	
				Other	267	50%	13 %	
Ethnicity	#	%	State Avg	White/Caucasian	131	24%	▼ 62%	
Hisp-Puerto Rican	329	61%	11%	Black/African American	113	21%	17%	
Non-Hispanic	153	28%	▼ 69%	Multiple Races	10	2%	1%	
Hispanic-Other	44	8%	8%	Unknown	7	1%	6%	
Unknown	9	2%	11%	Hawaiian/Other Pacific Islander	5	1%	0%	
•				Am. Indian/Native Alaskan	4	1%	1%	
Hispanic-Cuban	3	1%	0%	Asian	2	0%	1%	
Hispanic-Mexican	1	0%	1%					
	Unique Clients							

Mental Health Outpatient608210

Hartford Behavioral Health

Mental Health - Outpatient - Standard Outpatient

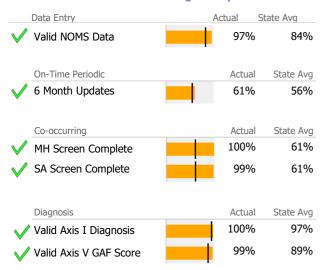
Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	539	673	-20%	•
Admits	162	262	-38%	•
Discharges	117	297	-61%	•
Service Hours	2,644	3,278	-19%	•

Data Submission Quality

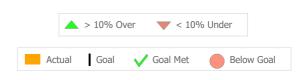


Discharge Outcomes

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	26	22%	50%	39%	-28%	-
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	341	63%	60%	64%	3%	
	511	94%	95%	81%	-1%	
	342	74%	75%	55%	-1%	
<u> </u>	70	13%	30%	25%	-17%	-
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	406	95%	90%	85%	5%	
Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	106	66%	75%	74%	-9%	
	Actual % vs Goal % Actual % vs Goal %	Actual % vs Goal % Actual 341 511 342 70 Actual % vs Goal % Actual 406 Actual % vs Goal % Actual	Actual % vs Goal %	Actual % vs Goal % Actual % vs Goal % 341 63% 60% 511 94% 95% 342 74% 75% 70 13% 30% Actual % vs Goal % Actual % vs Goal % Actual % vs Goal % Actual Actual % Goal % Actual % vs Goal % Actual Actual % Goal % Actual % vs Goal %	Actual % vs Goal % Actual Actual % Goal % State Avg 341 63% 60% 64% 511 94% 95% 81% 342 74% 75% 55% 70 13% 30% 25% Actual % vs Goal % Actual Actual % Goal % State Avg Actual % vs Goal % Actual Actual % Goal % State Avg	Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal vs Goal % 341 63% 60% 64% 3% 511 94% 95% 81% -1% 342 74% 75% 55% -1% 70 13% 30% 25% -17% Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal

Data Submitted to DMHAS by Month

Data	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%
	1 or m	ore Recor	ds Subr	mitted to	DMHAS								



^{*} State Avg based on 89 Active Standard Outpatient Programs