

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	200	209	-4%
	Admits	127	132	-4%
	Discharges	122	130	-6%
	Service Hours	195	9	
	Bed Days	63,312	45,584	39% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	122	58.4%
	Case Management	87	41.6%

Client Demographics

Age	#	%	State Avg
18-25	9	5%	11%
26-34	30	15%	23%
35-44	52	26%	22%
45-54	44	22%	20%
55-64	48	24%	18%
65+	17	9%	6%

Ethnicity	#	%	State Avg
Non-Hispanic	141	71%	69%
Hispanic-Other	59	30%	▲ 8%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 11%
Unknown			▼ 11%

Gender	#	%	State Avg
Male	114	57%	60%
Female	85	43%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	136	68%	62%
Black/African American	58	29%	▲ 17%
Multiple Races	2	1%	1%
Other	2	1%	▼ 13%
Am. Indian/Native Alaskan	1	1%	1%
Unknown	1	1%	6%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	-	-	
Discharges	1	-	
Service Hours	96	3	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		10	83%	85%	89%	-2%

Service Utilization

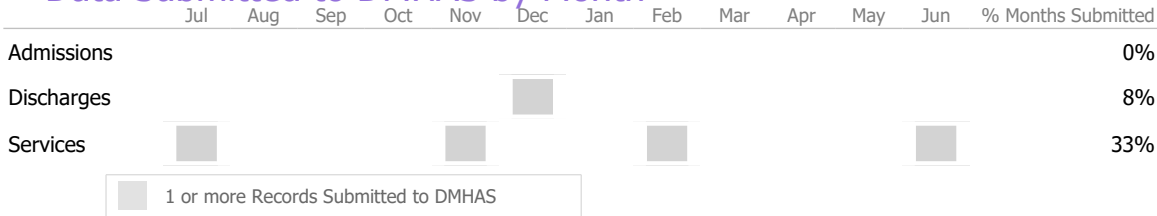
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	82%	90%	97%	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
6 Month Updates		91%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 99 Active Supportive Housing – Scattered Site Programs

Next Steps Housing

Friendship Service Center

Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	24	0%
Admits	4	1	300% ▲
Discharges	4	4	0%
Service Hours	36	5	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		12	50%	85%	91%	-35% ▼

Service Utilization

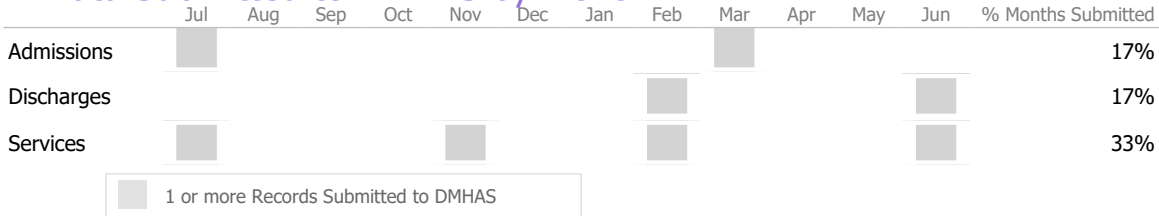
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		8	40%	90%	97%	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

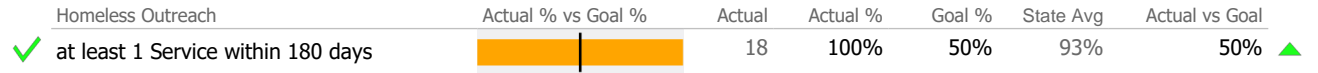
Actual | Goal Goal Met Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

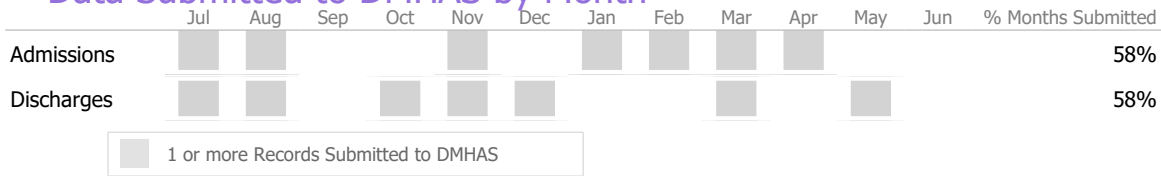
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	48	-31% ▼
Admits	18	23	-22% ▼
Discharges	17	33	-48% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

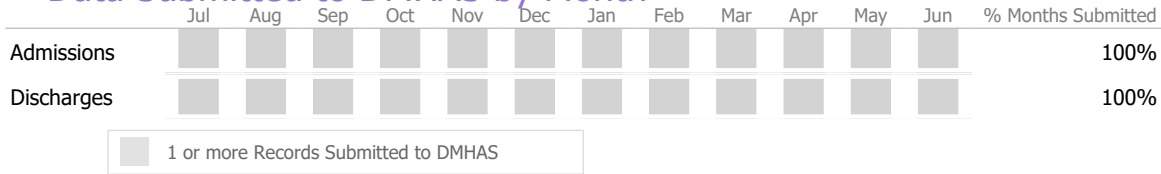
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	126	-3%
Admits	92	100	-8%
Discharges	94	93	1%
Bed Days	63,312	45,584	39% ▲

Data Submitted to DMHAS by Month

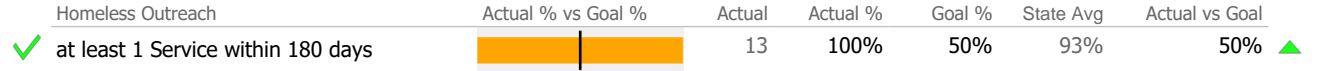


* State Avg based on 4 Active Shelter Programs

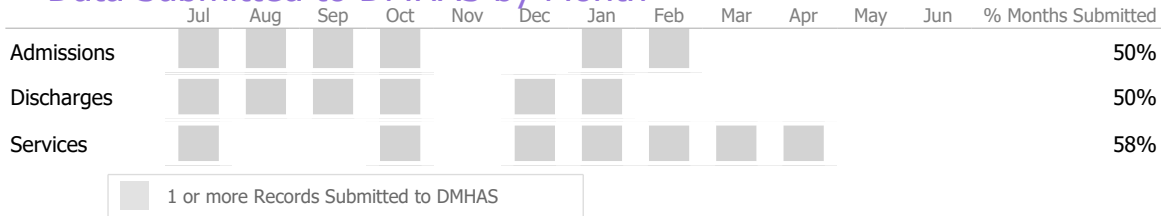
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	12	108% ▲
Admits	13	8	63% ▲
Discharges	6	-	
Service Hours	64	2	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs