Easter Seals of Capital Region and Eastern CT
Windsor, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - June 2020   (Data as of Oct 19, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	114	110	4%
	Admits	55	54	2%
	Discharges	57	52	10%
	Service Hours	3,112	3,892	-20% ▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Employment Services	74	62.2%
	Education Support	45	37.8%

Consumer Satisfaction Survey   (Based on 62 FY19 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✔	Quality and Appropriateness		100%	80%	93%
✔	General Satisfaction		100%	80%	92%
✔	Respect		100%	80%	91%
✔	Access		100%	80%	88%
✔	Participation in Treatment		98%	80%	92%
✔	Overall		98%	80%	91%
✔	Recovery		97%	80%	79%
✔	Outcome		97%	80%	83%

▬ Satisfied %		Goal %	0-80%	80-100%	✔ Goal Met	● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	20	18%	11%
26-34	34	30%	23%
35-44	24	21%	22%
45-54	21	18%	20%
55-64	14	12%	18%
65+	1	1%	6%

Gender

	#	%	State Avg
Male	68	60%	60%
Female	46	40%	40%
Transgender			0%

Ethnicity

	#	%		State Avg
Non-Hispanic	92	81%	▲	69%
Hispanic-Other	12	11%		8%
Hisp-Puerto Rican	10	9%		11%
Hispanic-Cuban				0%
Hispanic-Mexican				1%
Unknown			▼	11%

Race

	#	%	State Avg
White/Caucasian	65	57%	62%
Black/African American	29	25%	17%
Other	17	15%	13%
Asian	2	2%	1%
Am. Indian/Native Alaskan	1	1%	1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			6%

▬ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Easter Seals Capital Region Eastern CT
Easter Seals of Capital Region and Eastern CT
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	74	71	4%	
Admits	36	32	13%	▲
Discharges	36	32	13%	▲
Service Hours	1,725	2,005	-14%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		41	55%	35%	43%	20%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		39	100%	90%	96%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	83%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		97%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪			83%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪			83%
Services	▪			▪	▪		▪			▪			42%

☐ 1 or more Records Submitted to DMHAS
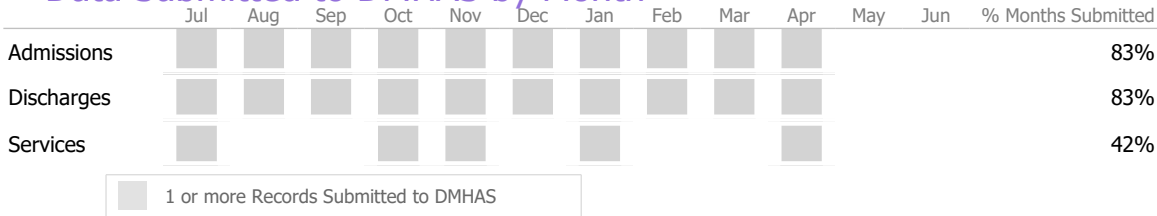
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

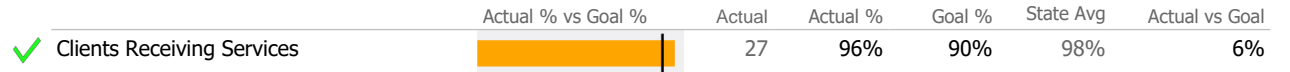* State Avg based on 42 Active Employment Services Programs

Supported Education 609272
Easter Seals of Capital Region and Eastern CT
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	45	46	-2%	
Admits	19	22	-14%	▼
Discharges	21	20	5%	
Service Hours	1,387	1,887	-27%	▼

Recovery
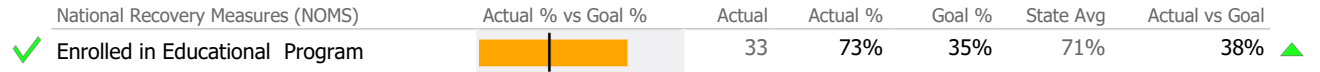
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Enrolled in Educational Program		33	73%	35%	71%	38%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		27	96%	90%	98%	6%

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		96%	81%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪					67%
Discharges		▪	▪	▪			▪					▪	42%
Services	▪			▪			▪			▪			33%

▪ 1 or more Records Submitted to DMHAS
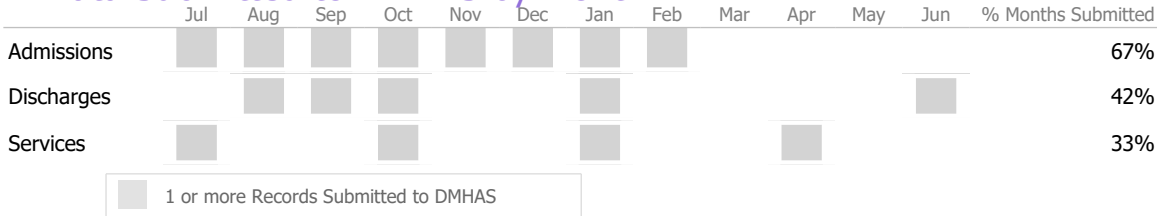
▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 5 Active Education Support Programs