

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,456	1,595	-9%
	Admits	1,757	1,936	-9%
	Discharges	1,736	1,964	-12% ▼
	Service Hours	1,594	1,751	-9%
	Bed Days	5,767	6,704	-14% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 320 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		86%	80%	91%
✓ Participation in Treatment		84%	80%	92%
✓ General Satisfaction		84%	80%	92%
✓ Overall		83%	80%	91%
✓ Outcome		82%	80%	83%
✓ Quality and Appropriateness		82%	80%	93%
✓ Recovery		80%	80%	79%
● Access		73%	80%	88%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Residential Services	1,202	79.0%
	Medication Assisted Treatment	198	13.0%
	Employment Services	50	3.3%
	Recovery Support	11	0.7%
Forensic SA	Case Management	40	2.6%
Mental Health	Case Management	21	1.4%

Client Demographics

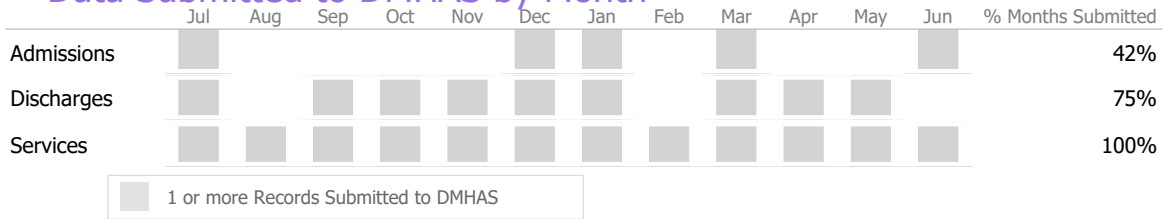
Age	#	%	State Avg	Gender	#	%	State Avg
18-25	65	4%	11%	Male	979	67%	60%
26-34	419	29%	23%	Female	477	33%	40%
35-44	396	27%	22%	Transgender			0%
45-54	325	22%	20%				
55-64	220	15%	18%				
65+	31	2%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,197	82%	▲ 69%	White/Caucasian	1,004	69%	62%
Hisp-Puerto Rican	156	11%	11%	Black/African American	224	15%	17%
Hispanic-Other	92	6%	8%	Other	203	14%	13%
Unknown	9	1%	11%	Unknown	10	1%	6%
Hispanic-Cuban	1	0%	0%	Am. Indian/Native Alaskan	7	0%	1%
Hispanic-Mexican	1	0%	1%	Multiple Races	4	0%	1%
				Hawaiian/Other Pacific Islander	3	0%	0%
				Asian	1	0%	1%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	35	14% ▲
Admits	27	20	35% ▲
Discharges	27	22	23% ▲
Service Hours	136	105	30% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	4	-100% ▼
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 86%
Valid TEDS Data		N/A 98%
On-Time Periodic		
6 Month Updates		0% 0%
Co-occurring		
MH Screen Complete		N/A 91%
SA Screen Complete		N/A 100%
Diagnosis		
Valid Axis I Diagnosis		100% 100%
Valid Axis V GAF Score		100% 100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	57%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		5	100%	75%	85%	25% ▲
✓ Stable Living Situation		5	100%	95%	83%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	38%	5%
✓ Self Help		3	60%	60%	22%	0%
● Employed		1	20%	50%	28%	-30% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	54%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

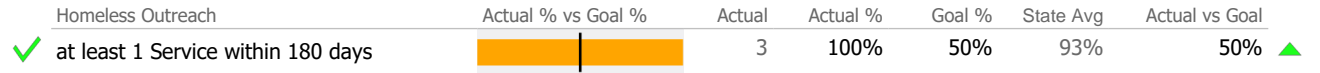
Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Naltrexone Programs

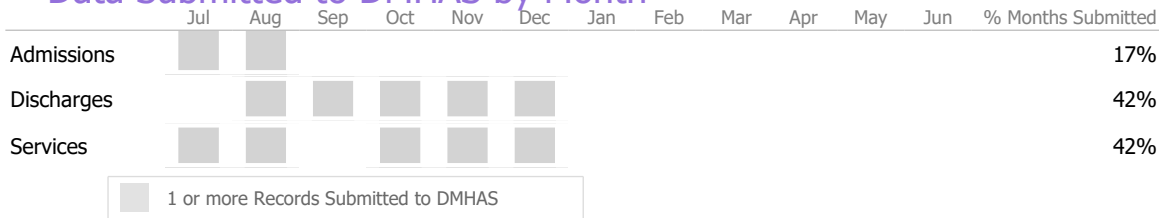
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	33	-36% ▼
Admits	3	17	-82% ▼
Discharges	8	17	-53% ▼
Service Hours	97	300	-68% ▼

Service Engagement



Data Submitted to DMHAS by Month

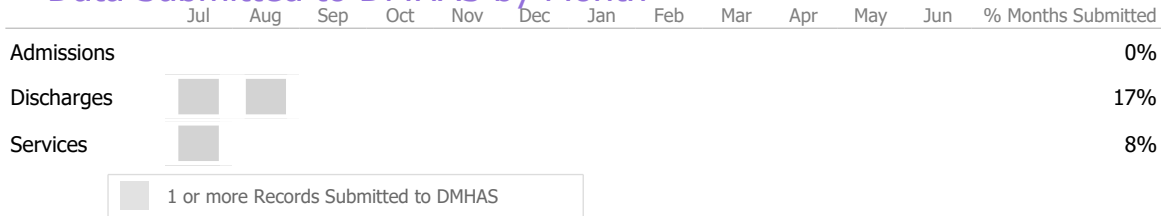


* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	144	-92% ▼
Admits	-	108	-100% ▼
Discharges	11	138	-92% ▼
Service Hours	1	40	-99% ▼

Data Submitted to DMHAS by Month



* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,202	1,347	-11% ▼
Admits	1,567	1,731	-9%
Discharges	1,575	1,734	-9%
Bed Days	5,767	6,704	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	82%
Valid TEDS Data	100%	95%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	100%	97%
SA Screen Complete	100%	97%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1,095	70%	80%	69%	-10% ▼
No Re-admit within 30 Days of Discharge		1,215	77%	85%	79%	-8%
Follow-up within 30 Days of Discharge		600	55%	90%	54%	-35% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		24	4 days	0.0	66%	90%	94%	-24% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	13	285% ▲
Admits	37	12	208% ▲
Discharges	9	-	
Service Hours	-	3	-100% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		21	42%	35%	30%	7%

Service Utilization

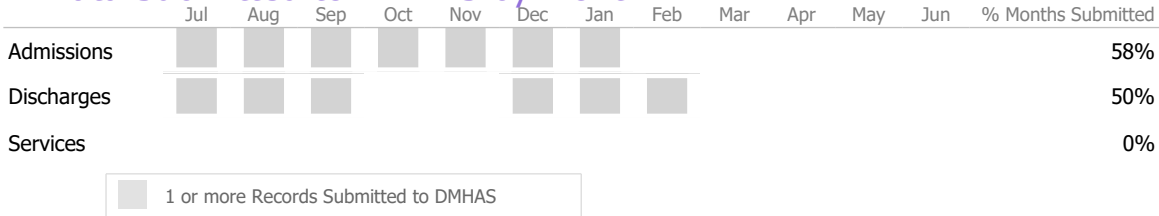
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	69%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		77%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		31%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	193	129	50% ▲
Admits	123	44	180% ▲
Discharges	106	53	100% ▲
Service Hours	1,361	1,303	4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Valid TEDS Data	99%	95%
On-Time Periodic		
6 Month Updates	100%	35%
Co-occurring		
MH Screen Complete	100%	81%
SA Screen Complete	100%	91%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	97%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	17%	50%	48%	-33% ▼

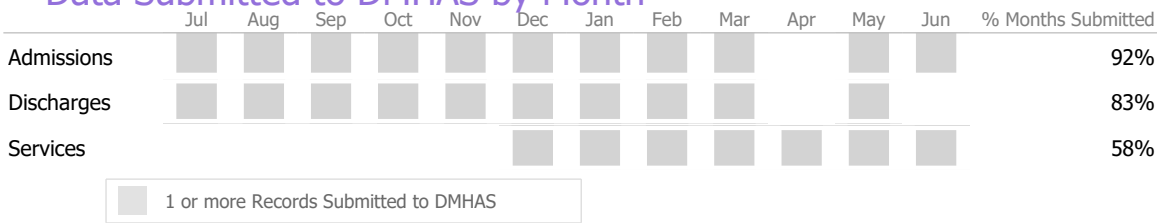
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		195	97%	75%	77%	22% ▲
Abstinence/Reduced Drug Use		120	59%	55%	55%	4%
Stable Living Situation		200	99%	95%	78%	4%
Employed		98	49%	50%	33%	-1%
Self Help		28	14%	60%	26%	-46% ▼
Improved/Maintained Axis V GAF Score		47	26%	75%	56%	-49% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		96	100%	90%	47%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Buprenorphine Maintenance Programs