

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,262	2,792	-19% ▼
	Admits	2,259	2,995	-25% ▼
	Discharges	2,397	2,996	-20% ▼
	Service Hours		-	
	Bed Days	116,244	126,515	-8%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey (Based on 87 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		89%	80%	92%
✓ Respect		84%	80%	91%
✓ Access		84%	80%	88%
✓ Overall		83%	80%	91%
✓ Quality and Appropriateness		83%	80%	93%
● General Satisfaction		79%	80%	92%
● Outcome		74%	80%	83%
● Recovery		74%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Inpatient Services	1,954	85.7%
	Outpatient Services	328	14.3%
<b>Mental Health</b>	Inpatient Services	309	13.6%
	Outpatient Services	1,783	79%
	Residential Services	16	0.7%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	152	7%	11%	Male	1,641	73%	▲ 60%
26-34	575	25%	23%	Female	617	27%	▼ 40%
35-44	588	26%	22%	Transgender	4	0%	0%
45-54	517	23%	20%				
55-64	357	16%	18%				
65+	73	3%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,783	79%	69%	White/Caucasian	1,368	60%	62%
Hisp-Puerto Rican	306	14%	11%	Black/African American	426	19%	17%
Hispanic-Other	122	5%	8%	Other	404	18%	13%
Unknown	39	2%	11%	Multiple Races	22	1%	1%
Hispanic-Mexican	8	0%	1%	Asian	17	1%	1%
Hispanic-Cuban	4	0%	0%	Unknown	15	1%	6%
				Am. Indian/Native Alaskan	9	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,411	1,792	-21% ▼
Admits	1,667	2,245	-26% ▼
Discharges	1,261	1,705	-26% ▼
Transfers - In	1	7	-86% ▼
Transfers - Out	435	543	-20% ▼
Bed Days	9,720	12,541	-22% ▼

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1,152	68%	80%	68%	-12% ▼
✓ No Re-admit within 30 Days of Discharge		1,170	93%	85%	93%	8%
● Follow-up within 30 Days of Discharge		404	51%	90%	51%	-39% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		84%
✓ Valid TEDS Data		99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
✓ MH Screen Complete		88%
✓ SA Screen Complete		88%
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		1%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		21	1%	95%	1%	-94% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.0	65%	90%	65%	-25% ▼

Legend: ■ < 90%    ■ 90-110%    ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual     Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	224	232	-3%
Admits	70	71	-1%
Discharges	77	77	0%
Transfers - In	10	9	11% ▲
Transfers - Out	7	5	40% ▲
Bed Days	56,219	55,605	1%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%
Co-occurring	Actual	State Avg
MH Screen Complete	93%	87%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	2%	22%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		62	74%	95%	73%	-21% ▼
No Re-admit within 30 Days of Discharge		64	90%	85%	90%	5%
Follow-up within 30 Days of Discharge		42	69%	90%	62%	-21% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		3	1%	95%	16%	-94% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	1,125 days	0.2	110%	90%	90%	20% ▲

Legend: ■ < 90%   ■ 90-110%   ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	30	-7%
Admits	3	5	-40% ▼
Discharges	10	7	43% ▲
Transfers - In	2	-	
Transfers - Out	1	-	
Bed Days	7,296	8,947	-18% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	89%
On-Time Periodic		
6 Month Updates	0%	14%
Co-occurring		
MH Screen Complete	75%	87%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	0%	22%

### Discharge Outcomes

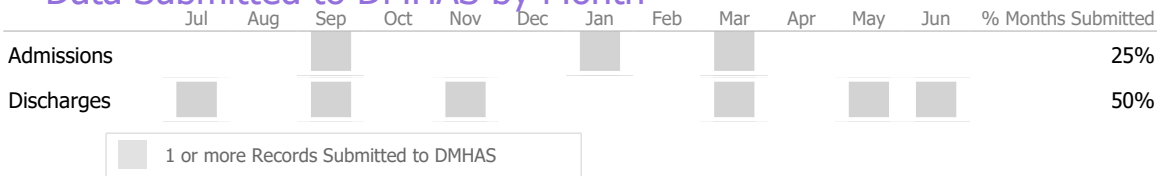
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	55%	95%	73%	-40% ▼
No Re-admit within 30 Days of Discharge		5	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge		2	40%	90%	62%	-50% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,530 days	0.5	44%	90%	90%	-46% ▼

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	18	39% ▲
Admits	12	5	140% ▲
Discharges	11	5	120% ▲
Bed Days	5,592	5,117	9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%
Co-occurring	Actual	State Avg
MH Screen Complete	85%	87%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	12%	22%

### Discharge Outcomes

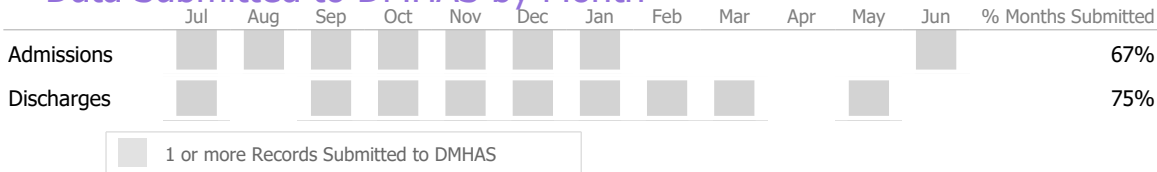
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		11	100%	95%	73%	5%
✓ No Re-admit within 30 Days of Discharge		10	91%	85%	90%	6%
● Follow-up within 30 Days of Discharge		6	55%	90%	62%	-35%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	1,069 days	0.2	102%	90%	90%	12% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	42	-14% ▼
Admits	18	24	-25% ▼
Discharges	19	25	-24% ▼
Transfers - In	1	1	0%
Bed Days	6,457	6,099	6%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%
Co-occurring	Actual	State Avg
MH Screen Complete	84%	87%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	99%
Valid Axis V GAF Score	0%	22%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	95%	95%	73%	0%
✓ No Re-admit within 30 Days of Discharge		19	100%	85%	90%	15% ▲
● Follow-up within 30 Days of Discharge		15	83%	90%	62%	-7%

### Recovery

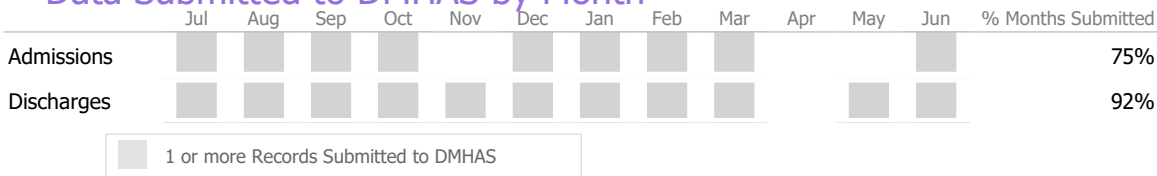
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	335 days	0.2	88%	90%	90%	-2%

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	984	1,212	-19% ▼
Admits	482	640	-25% ▼
Discharges	1,002	1,172	-15% ▼
Transfers - In	457	569	-20% ▼
Transfers - Out	28	38	-26% ▼
Bed Days	30,960	38,206	-19% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	89%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		901	87%	80%	87%	7%
✓ No Re-admit within 30 Days of Discharge		938	94%	85%	94%	9%
○ Follow-up within 30 Days of Discharge		505	57%	90%	57%	-33% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Improved/Maintained Axis V GAF Score		5	0%	75%	0%	-75% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		111	37 days	0.1	76%	90%	76%	-14% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

\* State Avg based on 1 Active Intensive Res. Rehabilitation 3.8 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	7	5	40% ▲
Discharges	17	5	240% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	100%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	89%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	25%	83%

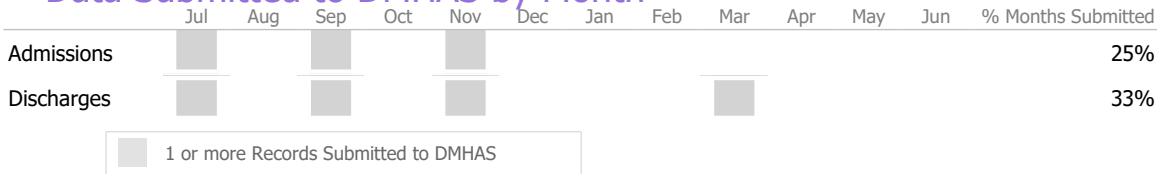
### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		7	41%	95%	80%	-54% ▼
● No Re-admit within 30 Days of Discharge		12	71%	85%	91%	-14% ▼
● Follow-up within 30 Days of Discharge		3	43%	90%	91%	-47% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		3	18%	95%	45%	-77% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 2 Active Sub-Acute Programs