

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	2,183	2,604	-16%	▼
	Admits	1,166	1,635	-29%	▼
	Discharges	1,359	1,583	-14%	▼
	Service Hours	755	481	57%	▲
	Bed Days	33,291	22,085	51%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 284 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ Outcome		99%	80%	83%
✓ Recovery		97%	80%	79%
✓ General Satisfaction		97%	80%	92%
✓ Access		94%	80%	88%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	1,679	76.5%
	Residential Services	341	15.5%
Addiction	Outpatient	169	7.7%
	Medication Assisted Treatment	6	0.3%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	493	23%	▲ 11%	Male	1,720	79%	▲ 60%
26-34	617	28%	23%	Female	459	21%	▼ 40%
35-44	453	21%	22%	Transgender			0%
45-54	351	16%	20%				
55-64	200	9%	18%				
65+	62	3%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	1,436	66%	69%	White/Caucasian	1,620	74%	▲ 62%
Hispanic-Other	648	30%	▲ 8%	Black/African American	419	19%	17%
Hisp-Puerto Rican	65	3%	11%	Other	77	4%	13%
Unknown	27	1%	11%	Asian	41	2%	1%
Hispanic-Mexican	5	0%	1%	Unknown	18	1%	6%
Hispanic-Cuban	2	0%	0%	Hawaiian/Other Pacific Islander	4	0%	0%
				Am. Indian/Native Alaskan	2	0%	1%
				Multiple Races	2	0%	1%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	12	17% ▲
Admits	3	1	200% ▲
Discharges	14	1	1300% ▲
Service Hours	97	138	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
Valid TEDS Data	71%	42%
On-Time Periodic		
6 Month Updates	N/A	71%
Co-occurring		
MH Screen Complete	100%	90%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	59%	-75% ▼

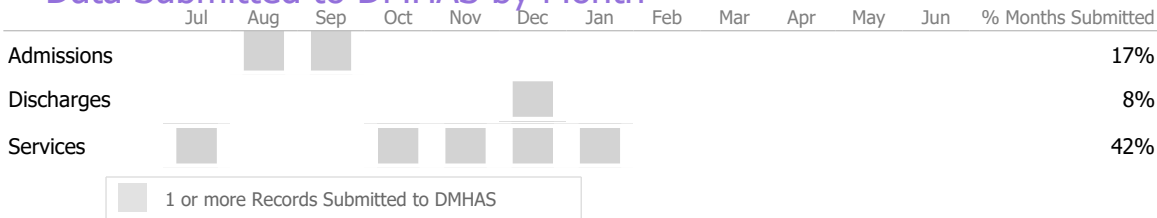
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	96%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		3	100%	75%	78%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	15	7%
Admits	7	11	-36% ▼
Discharges	3	7	-57% ▼
Service Hours	133	130	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	95%
Valid TEDS Data	38%	42%
On-Time Periodic		
6 Month Updates	60%	71%
Co-occurring		
MH Screen Complete	62%	90%
SA Screen Complete	62%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	59%	-75% ▼

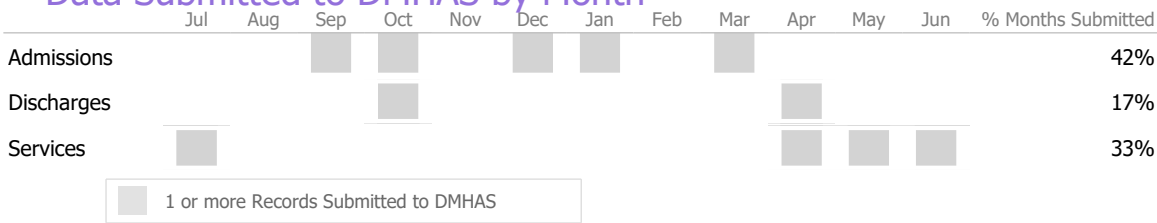
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		9	69%	90%	96%	-21% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		4	57%	75%	78%	-18% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 6 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	147	167	-12% ▼
Admits	138	160	-14% ▼
Discharges	147	157	-6%
Bed Days	6,268	6,613	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	99%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		122	83%	50%	82%	33% ▲
✓ No Re-admit within 30 Days of Discharge		134	92%	85%	86%	7%
● Follow-up within 30 Days of Discharge		102	84%	90%	76%	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		121	77%	70%	89%	7%
● Improved/Maintained Axis V GAF Score		93	63%	75%	91%	-12% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	49 days	0.1	86%	90%	86%	-4%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	143	149	-4%
Admits	96	123	-22% ▼
Discharges	54	102	-47% ▼
Service Hours	526	175	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	83%	90%
Valid TEDS Data	87%	89%
On-Time Periodic		
6 Month Updates	7%	20%
Co-occurring		
MH Screen Complete	100%	88%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	99%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	70%	50%	48%	20% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		83	56%	50%	40%	6%
✓ Abstinence/Reduced Drug Use		84	57%	55%	53%	2%
✓ Stable Living Situation		140	95%	95%	81%	0%
● Not Arrested		96	65%	75%	82%	-10%
● Improved/Maintained Axis V GAF Score		56	50%	75%	56%	-25% ▼
● Self Help		5	3%	60%	27%	-57% ▼

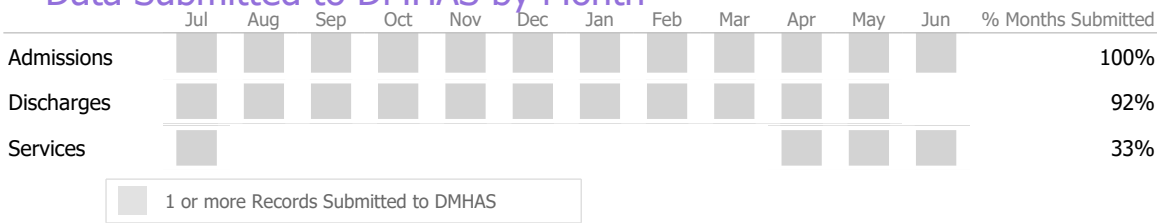
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		55	59%	90%	62%	-31% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		51	56%	75%	66%	-19% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

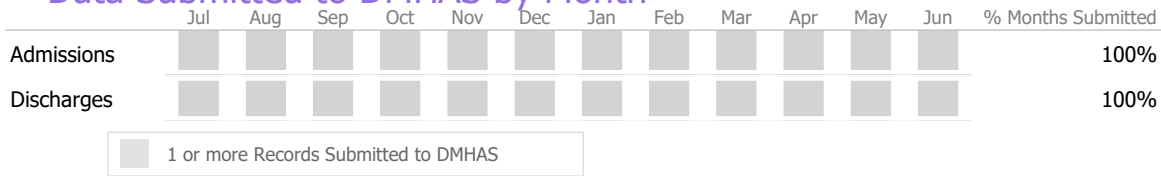
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,679	2,005	-16% ▼
Admits	768	1,111	-31% ▼
Discharges	952	1,095	-13% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	197	250	-21% ▼
Admits	154	214	-28% ▼
Discharges	189	208	-9%
Bed Days	27,023	15,472	75% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	83%
Valid TEDS Data	100%	94%
On-Time Periodic		
6 Month Updates	N/A	13%
Co-occurring		
MH Screen Complete	100%	86%
SA Screen Complete	100%	86%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		156	83%	70%	76%	13% ▲
No Re-admit within 30 Days of Discharge		185	98%	85%	92%	13% ▲
Follow-up within 30 Days of Discharge		71	46%	90%	71%	-44% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		182	92%	70%	73%	22% ▲
Improved/Maintained Axis V GAF Score		136	72%	95%	88%	-23% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		90	83 days	0.3	106%	90%	93%	16% ▲

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	92%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	18	-67% ▼
Admits	-	15	-100% ▼
Discharges	-	12	-100% ▼
Service Hours	-	38	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 91%
Valid TEDS Data		N/A 95%
On-Time Periodic		
6 Month Updates		0% 35%
Co-occurring		
MH Screen Complete		N/A 81%
SA Screen Complete		N/A 91%
Diagnosis		
Valid Axis I Diagnosis		100% 100%
Valid Axis V GAF Score		100% 99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A

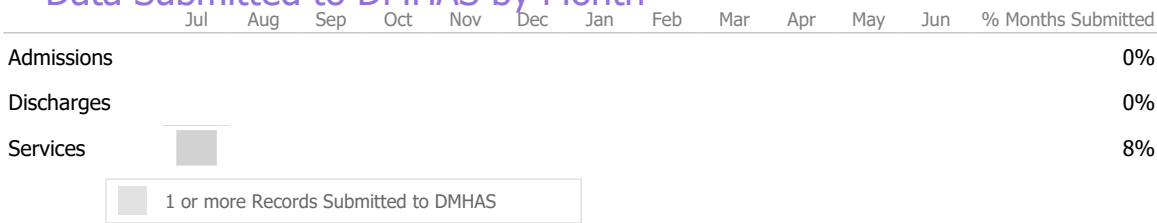
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		5	83%	75%	77%	8%
✓ Employed		3	50%	50%	33%	0%
● Abstinence/Reduced Drug Use		3	50%	55%	55%	-5%
● Stable Living Situation		5	83%	95%	78%	-12% ▼
● Self Help		0	0%	60%	26%	-60% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	56%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	47%	N/A ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Buprenorphine Maintenance Programs