Connecticut Mental Health Center
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - June 2020   (Data as of Oct 19, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	3,370	3,602	-6%	
	Admits	2,262	2,941	-23%	▼
	Discharges	2,183	3,498	-38%	▼
	Service Hours	32,685	38,208	-14%	▼
	Bed Days	13,946	12,521	11%	▲
	S.Rehab/PHP/IOP	5	34	-85%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 640 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		95%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Quality and Appropriateness		93%	80%	93%
✓ Access		92%	80%	88%
✓ Respect		91%	80%	91%
✓ Outcome		88%	80%	83%
✓ Recovery		83%	80%	79%

▮ Satisfied %		Goal %	▮ 0-80%	▮ 80-100%	✓ Goal Met	● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Outpatient	2,492	50.5%
	Intake	819	16.6%
	Prevention	353	7.2%
	Social Rehabilitation	235	4.8%
	Other	162	3.3%
	Crisis Services	117	2.4%
	Inpatient Services	101	2.0%
	Community Support	63	1.3%
	ACT	48	1.0%
	Residential Services	21	0.4%
Addiction			
	Outpatient	262	5.3%
Forensic MH			
	Forensics Community-based	156	3.2%
	Outpatient	101	2.0%

Client Demographics

Age	#	%	State Avg
18-25	426	13%	11%
26-34	720	22%	23%
35-44	650	20%	22%
45-54	595	18%	20%
55-64	615	19%	18%
65+	263	8%	6%

Gender	#	%	State Avg	
Male	1,976	59%	60%	
Female	1,380	41%	40%	
Transgender	13	0%	0%	

Ethnicity	#	%	State Avg
Non-Hispanic	2,339	69%	69%
Hisp-Puerto Rican	456	14%	11%
Hispanic-Other	318	9%	8%
Unknown	197	6%	11%
Hispanic-Mexican	55	2%	1%
Hispanic-Cuban	5	0%	0%

Race	#	%		State Avg
White/Caucasian	1,284	39%	▼	62%
Black/African American	1,134	34%	▲	17%
Other	697	21%		13%
Asian	74	2%		1%
Multiple Races	48	1%		1%
Unknown	44	1%		6%
Am. Indian/Native Alaskan	18	1%		1%
Hawaiian/Other Pacific Islander	4	0%		0%

▮ Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

ACT Team Pre Admit
Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	10	-10%	
Admits	8	10	-20%	▼
Discharges	5	8	-38%	▼
Service Hours	38	34	13%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▪	▪					▪	▪		33%
Discharges		▪		▪	▪		▪					▪	42%
Services	▪	▪	▪	▪	▪			▪				▪	58%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 16 Active Other Programs

BHH ADULT NAE
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	84%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	56%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	61%
SA Screen Complete	N/A	61%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	25%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	55%	-75% ▼
Social Support		N/A	N/A	60%	64%	-60% ▼
Stable Living Situation		N/A	N/A	95%	81%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	85%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

CMHC Hospital Liaison
Connecticut Mental Health Center
Mental Health - Other - Other

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 16 Active Other Programs

CMHC UM Screening
Connecticut Mental Health Center
Mental Health - Intake - UM Screening

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 0 Active UM Screening Programs

Community Forensics Pre-Admit
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	26	52	-50%	▼
Admits	11	47	-77%	▼
Discharges	17	40	-58%	▼
Service Hours	7	8	-19%	▼

Data Submitted to DMHAS by Month
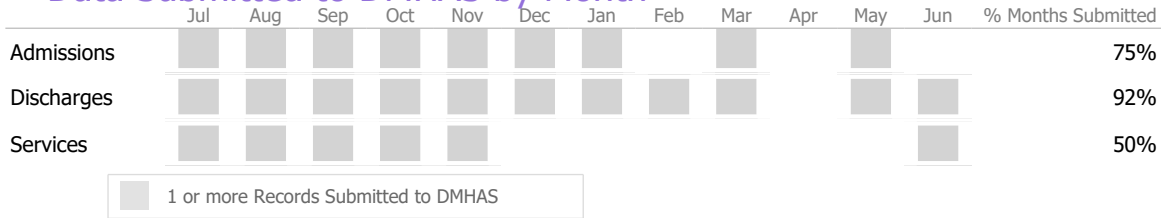
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢		▢		▢		75%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢		▢	▢	92%
Services	▢	▢	▢	▢	▢						▢		50%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 17 Active Central Intake Programs

FORDD Mens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	204	192	6%	
Admits	149	165	-10%	
Discharges	182	143	27%	▲

Jail Diversion

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up Service within 48 hours	[bar]	139	96%	0%	93%	96%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

FORDD Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	62	-35%	▼
Admits	41	63	-35%	▼
Discharges	41	62	-34%	▼
Service Hours	25	27	-10%	

Data Submitted to DMHAS by Month
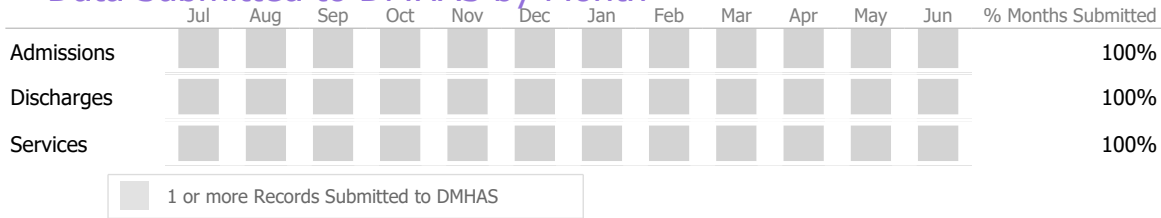
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 17 Active Central Intake Programs
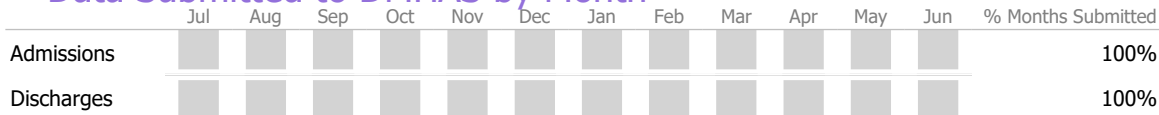
FORDD Womens Forensic Drug Diversion
Connecticut Mental Health Center
Mental Health - Outpatient - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	86	72	19%	▲
Admits	70	53	32%	▲
Discharges	72	49	47%	▲

Jail Diversion
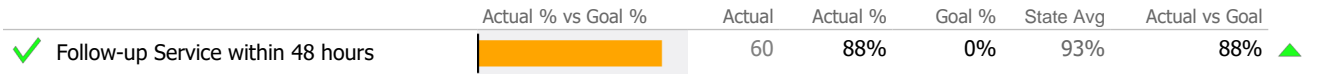
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Follow-up Service within 48 hours	▬	60	88%	0%	93%	88%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▬ Actual	▏Goal	✓ Goal Met	● Below Goal

* State Avg based on 2 Active Court Liaison-Jail Diversion Programs

HISP Clinic Dual Dx
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	103	110	-6%	
Admits	19	37	-49%	▼
Discharges	20	29	-31%	▼
Service Hours	3,158	2,460	28%	▲

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
✓ Valid NOMS Data		96%	84%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		56%	56%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		34%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		1	5%	50%	39%	-45%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		51	50%	60%	64%	-10%	
🔴 Employed		14	14%	30%	25%	-16%	▼
🔴 Stable Living Situation		77	75%	95%	81%	-20%	▼
🔴 Improved/Maintained Axis V GAF Score		9	9%	75%	55%	-66%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		83	100%	90%	85%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		19	100%	75%	74%	25%	▲

Data Submitted to DMHAS by Month
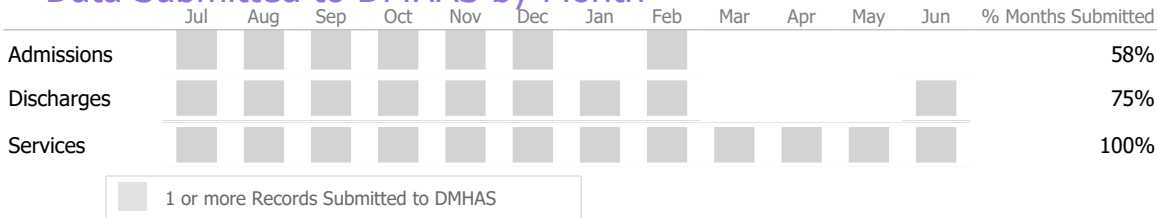
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪		▪					58%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪				▪	75%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual ▮   Goal │   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

HISP Clinic OP clin
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	231	226	2%	
Admits	41	39	5%	
Discharges	26	35	-26%	▼
Service Hours	4,690	4,829	-3%	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✔ Valid NOMS Data		97%	84%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✔ 6 Month Updates		58%	56%

Co-occurring	Actual % vs Goal %	Actual	State Avg
✔ MH Screen Complete		100%	61%
✔ SA Screen Complete		100%	61%

Diagnosis	Actual % vs Goal %	Actual	State Avg
✔ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		31%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		2	8%	50%	39%	-42%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		131	56%	60%	64%	-4%	
● Employed		41	18%	30%	25%	-12%	▼
● Stable Living Situation		176	76%	95%	81%	-19%	▼
● Improved/Maintained Axis V GAF Score		9	4%	75%	55%	-71%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		204	99%	90%	85%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		37	90%	75%	74%	15%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Hispanic Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	61	74	-18%	▼
Admits	61	78	-22%	▼
Discharges	60	78	-23%	▼
Service Hours	59	52	14%	▲

Data Submitted to DMHAS by Month
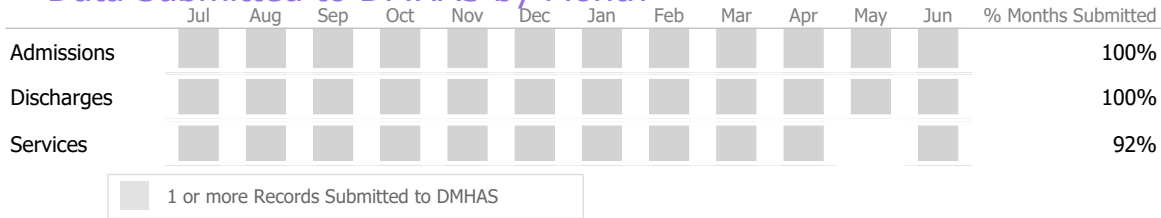
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢		▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	▏ Goal	✓ Goal Met	⬤ Below Goal

* State Avg based on 17 Active Central Intake Programs

Park St AIP
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	41	-12%	▼
Admits	19	27	-30%	▼
Discharges	20	23	-13%	▼
Transfers - In	4	1	300%	▲
Transfers - Out	8	5	60%	▲
Bed Days	6,788	7,185	-6%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		13	46%	95%	73%	-49%	▼
🔴	No Re-admit within 30 Days of Discharge		15	75%	85%	90%	-10%	
🔴	Follow-up within 30 Days of Discharge		11	85%	90%	62%	-5%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Axis V GAF Score		1	3%	95%	16%	-92%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		81%	89%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		20%	14%

Co-occurring		Actual	State Avg
MH Screen Complete		65%	87%
✔ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		11%	22%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✔ Avg Utilization Rate		20	420 days	0.2	93%	90%	90%	3%

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		■	■	■	■	■	■	■		■			75%
Discharges		■	■		■	■	■	■		■	■	■	75%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Park St AIP Research
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)
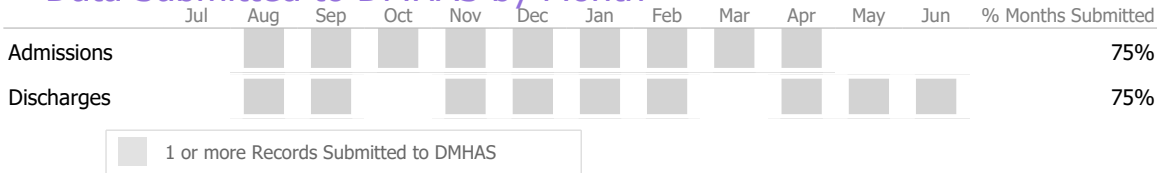
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	54	69	-22%	▼
Admits	58	85	-32%	▼
Discharges	63	88	-28%	▼
Transfers - In	6	3	100%	▲
Transfers - Out	1	2	-50%	▼
Bed Days	938	1,023	-8%	

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		47	73%	95%	73%	-22%	▼
✔	No Re-admit within 30 Days of Discharge		57	90%	85%	90%	5%	
🔴	Follow-up within 30 Days of Discharge		7	15%	90%	62%	-75%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		87%	89%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	14%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		89%	87%
✔ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		0%	22%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		12	22 days	0.2	21%	90%	90%	-69%	▼

< 90%	90-110%	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢				75%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢				75%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Park Street ACT Team
Connecticut Mental Health Center
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	48	48	0%	
Admits	3	8	-63%	▼
Discharges	7	2	250%	▲
Service Hours	1,937	2,006	-3%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	97%	67%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	68%	91%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	39%
✓	SA Screen Complete	100%	40%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	92%	99%
	Valid Axis V GAF Score	56%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	65%	53%	-65%	▼
✓ No Re-admit within 30 Days of Discharge		6	86%	85%	91%	1%	
Follow-up within 30 Days of Discharge		N/A	N/A	90%	54%	N/A	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		45	92%	60%	90%	32%	▲
✓ Social Support		30	61%	60%	79%	1%	
🔴 Employed		1	2%	15%	13%	-13%	▼
🔴 Improved/Maintained Axis V GAF Score		4	8%	85%	58%	-77%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		41	98%	90%	99%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪			▪							▪	25%
Discharges				▪					▪	▪	▪		33%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS
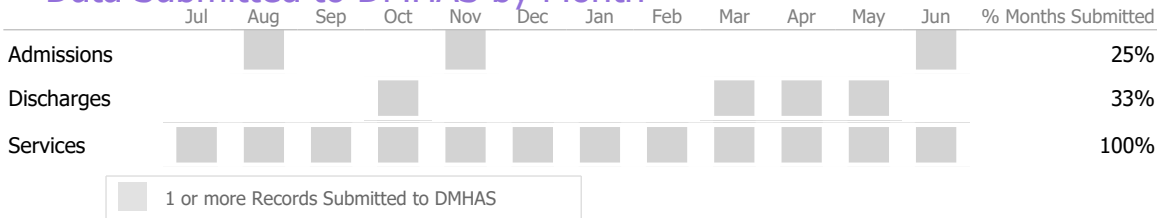
▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Park Street AIP 3rd Floor Clinical
Connecticut Mental Health Center
Mental Health - Inpatient Services - Acute Psychiatric

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	22	27%	▲
Admits	19	15	27%	▲
Discharges	11	16	-31%	▼
Transfers - In	8	7	14%	▲
Transfers - Out	9	4	125%	▲
Bed Days	1,917	979	96%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		88%	89%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	14%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		88%	87%
✓ SA Screen Complete		100%	100%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		96%	99%
Valid Axis V GAF Score		7%	22%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		10	50%	95%	73%	-45%	▼
✓	No Re-admit within 30 Days of Discharge		10	91%	85%	90%	6%	
●	Follow-up within 30 Days of Discharge		6	67%	90%	62%	-23%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Improved/Maintained Axis V GAF Score		0	0%	95%	16%	-95%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
●	Avg Utilization Rate		12	161 days	0.3	44%	90%	90%	-46%	▼
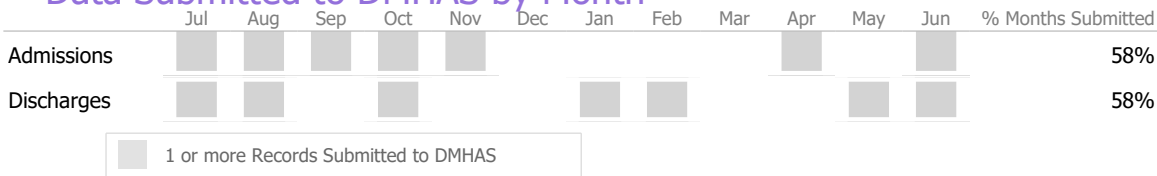
■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢					▢			58%
Discharges	▢	▢		▢		▢	▢			▢	▢		58%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Park Street Community Forensics Svc
Connecticut Mental Health Center
Forensic MH - Outpatient - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	101	115	-12%	▼
Admits	31	56	-45%	▼
Discharges	31	46	-33%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢		▢	92%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal
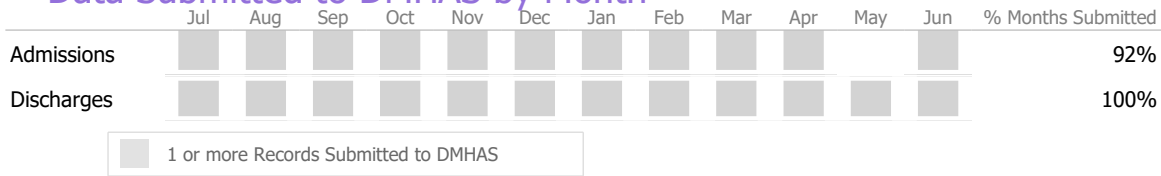
* State Avg based on 1 Active Standard Case Management Programs

Park Street Crisis Intervention Team
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	51	59	-14%	▼
Admits	52	64	-19%	▼
Discharges	42	64	-34%	▼

Crisis

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Evaluation within 1.5 hours of Request		44	90%	75%	75%	15%	▲
✓	Community Location Evaluation		48	98%	80%	93%	18%	▲
●	Follow-up Service within 48 hours		5	71%	90%	89%	-19%	▼

Data Submitted to DMHAS by Month
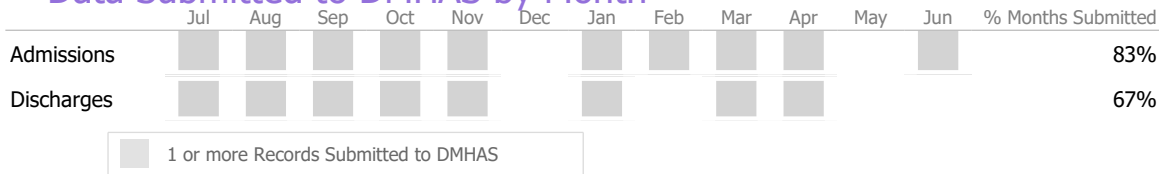
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢		▢	▢	▢	▢		▢	83%
Discharges	▢	▢	▢	▢	▢		▢		▢	▢			67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Park Street CSP Team
Connecticut Mental Health Center
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	104	-39%	▼
Admits	5	64	-92%	▼
Discharges	32	56	-43%	▼
Service Hours	1,347	2,009	-33%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		19	59%	65%	62%	-6%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Stable Living Situation		44	70%	80%	87%	-10%	▼
🔴	Employed		3	5%	20%	13%	-15%	▼
🔴	Social Support		28	44%	60%	81%	-16%	▼
🔴	Improved/Maintained Axis V GAF Score		1	2%	65%	66%	-63%	▼

Data Submission Quality

	Data Entry		Actual	State Avg
✅	Valid NOMS Data		97%	71%

	On-Time Periodic		Actual	State Avg
🔴	6 Month Updates		39%	84%

	Co-occurring		Actual	State Avg
✅	MH Screen Complete		100%	40%
✅	SA Screen Complete		100%	36%

	Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis		59%	98%
	Valid Axis V GAF Score		22%	96%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✅	Clients Receiving Services		31	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■											17%
Discharges	■			■	■	■			■			■	58%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under
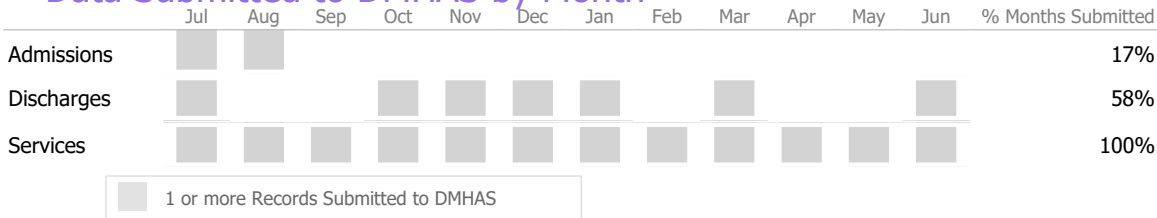
■ Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 36 Active CSP Programs

Park Street Intake/G
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	166	210	-21%	▼
Admits	105	148	-29%	▼
Discharges	97	144	-33%	▼
Service Hours	1,238	1,324	-6%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	85%	84%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	23%	56%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	97%	61%
✓	SA Screen Complete	100%	61%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	90%	97%
	Valid Axis V GAF Score	3%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		25	26%	50%	39%	-24%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Employed		28	16%	30%	25%	-14%	▼
🔴	Social Support		70	41%	60%	64%	-19%	▼
🔴	Stable Living Situation		112	65%	95%	81%	-30%	▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		68	89%	90%	85%	-1%	

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		92	90%	75%	74%	15%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal
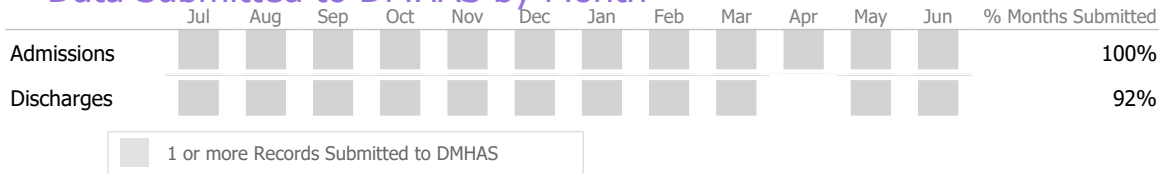
* State Avg based on 89 Active Standard Outpatient Programs

Park Street Jail Diversion
Connecticut Mental Health Center
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	156	202	-23%	▼
Admits	130	182	-29%	▼
Discharges	128	197	-35%	▼

Jail Diversion
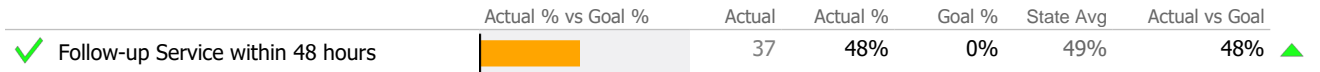
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Follow-up Service within 48 hours	▬	37	48%	0%	49%	48%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢		▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs
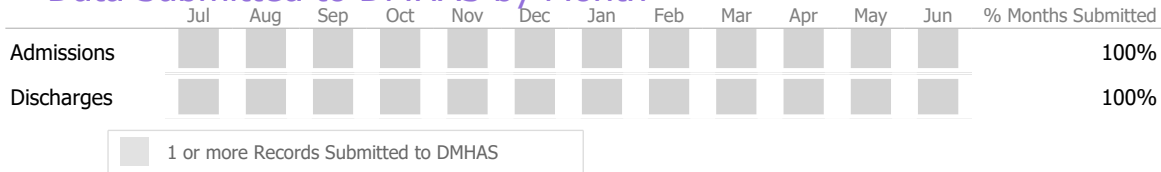
Park Street Mobile Crisis
Connecticut Mental Health Center
Mental Health - Crisis Services - Mobile Crisis Team

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	71	58	22%	▲
Admits	79	60	32%	▲
Discharges	80	58	38%	▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Evaluation within 1.5 hours of Request		71	95%	75%	75%	20%	▲
✓ Community Location Evaluation		65	87%	80%	93%	7%	
✓ Follow-up Service within 48 hours		16	94%	90%	89%	4%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 26 Active Mobile Crisis Team Programs

Park Street OP Clin/C
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	245	302	-19%	▼
Admits	7	21	-67%	▼
Discharges	65	66	-2%	
Service Hours	1,929	2,870	-33%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		94%	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		48%	56%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		84%	97%
Valid Axis V GAF Score		15%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		35	54%	50%	39%	4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Social Support		101	41%	60%	64%	-19% ▼
🔴 Employed		12	5%	30%	25%	-25% ▼
🔴 Stable Living Situation		170	69%	95%	81%	-26% ▼
🔴 Improved/Maintained Axis V GAF Score		3	1%	75%	55%	-74% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		174	96%	90%	85%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		2	29%	75%	74%	-46% ▼

Data Submitted to DMHAS by Month
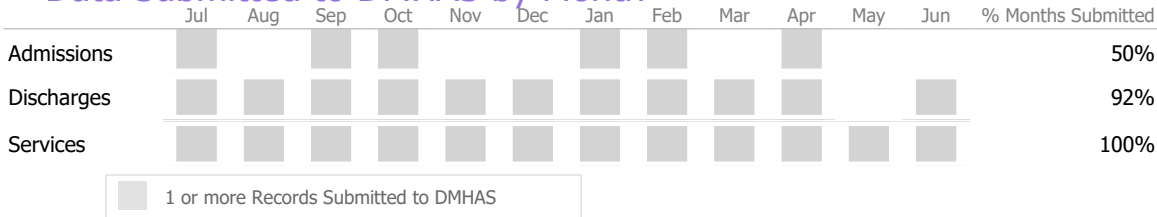
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪		▪	▪			▪	▪		▪			50%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪		▪	92%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Park Street OP Clin/D
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020   (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	291	296	-2%	
Admits	42	26	62%	▲
Discharges	31	49	-37%	▼
Service Hours	2,788	3,267	-15%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	84%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	50%	56%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	61%
✓	SA Screen Complete	100%	61%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	75%	97%
	Valid Axis V GAF Score	18%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		8	26%	50%	39%	-24%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		188	65%	60%	64%	5%	
●	Stable Living Situation		251	86%	95%	81%	-9%	
●	Employed		28	10%	30%	25%	-20%	▼
●	Improved/Maintained Axis V GAF Score		2	1%	75%	55%	-74%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		259	100%	90%	85%	10%

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	2 or more Services within 30 days		30	71%	75%	74%	-4%

Data Submitted to DMHAS by Month
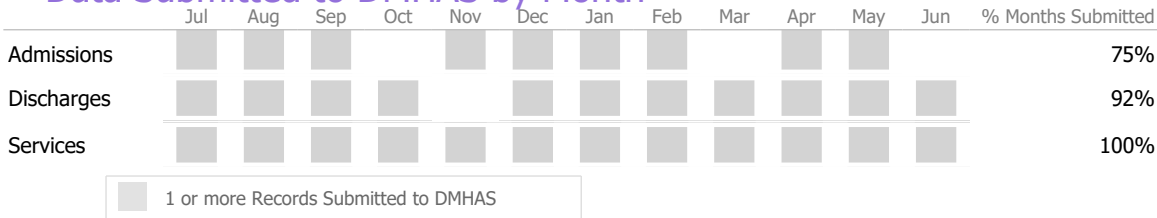
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Park Street OP Clin/E
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	329	350	-6%	
Admits	21	16	31%	▲
Discharges	27	41	-34%	▼
Service Hours	3,180	3,283	-3%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		95%	84%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		47%	56%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		82%	61%
✔ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		88%	97%
Valid Axis V GAF Score		8%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		1	4%	50%	39%	-46%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		151	46%	60%	64%	-14%	▼
● Employed		17	5%	30%	25%	-25%	▼
● Stable Living Situation		210	64%	95%	81%	-31%	▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		299	99%	90%	85%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● 2 or more Services within 30 days		12	57%	75%	74%	-18%	▼

Data Submitted to DMHAS by Month
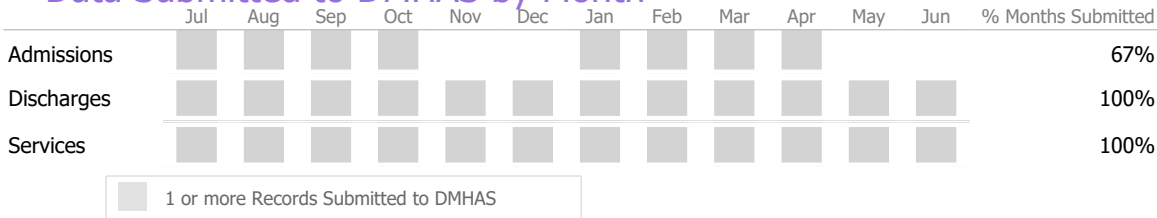
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													67%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Park Street Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	517	578	-11%	▼
Admits	539	613	-12%	▼
Discharges	529	605	-13%	▼
Service Hours	39	139	-72%	▼

Data Submitted to DMHAS by Month
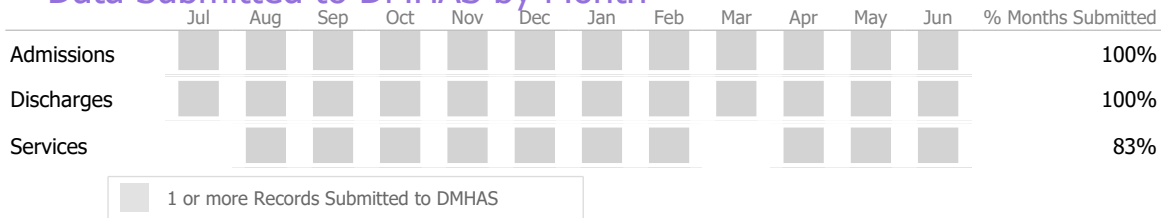
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢		▢	▢	▢		83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Park Street STEP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	98	101	-3%	
Admits	37	44	-16%	▼
Discharges	34	41	-17%	▼
Service Hours	1,316	1,648	-20%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		94%	84%

On-Time Periodic		Actual	State Avg
⬤ 6 Month Updates		51%	56%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		97%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		93%	97%
Valid Axis V GAF Score		0%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
⬤	Treatment Completed Successfully		8	24%	50%	39%	-26%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		77	77%	60%	64%	17%	▲
⬤	Employed		27	27%	30%	25%	-3%	
⬤	Stable Living Situation		87	87%	95%	81%	-8%	
⬤	Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		66	100%	90%	85%	10%	

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		35	97%	75%	74%	22%	▲

Data Submitted to DMHAS by Month
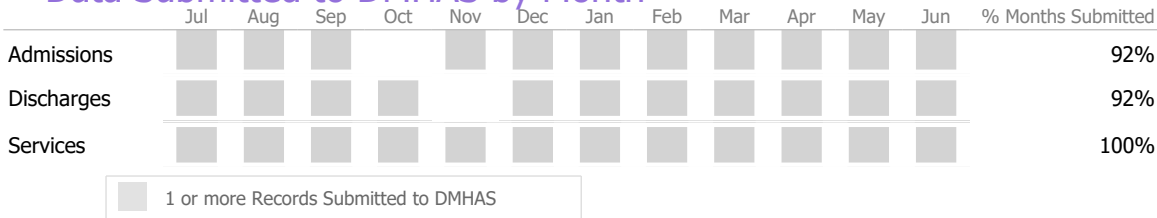
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢		▢	▢	▢	▢	▢	▢	▢	▢	92%
Discharges	▢	▢	▢		▢	▢	▢	▢	▢	▢	▢	▢	92%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

█ Actual | Goal   ✓ Goal Met   ⬤ Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Park Street Transitional Living
Connecticut Mental Health Center
Mental Health - Residential Services - MH Intensive Res. Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	29	-28%	▼
Admits	12	20	-40%	▼
Discharges	8	20	-60%	▼
Bed Days	4,303	3,021	42%	▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	75%	71%	-75%	▼
🔴	No Re-admit within 30 Days of Discharge		4	50%	85%	69%	-35%	▼
	Follow-up within 30 Days of Discharge		N/A	N/A	90%	69%	N/A	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		92%	98%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		70%	75%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	85%
✓ SA Screen Complete		100%	88%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		57%	96%
Valid Axis V GAF Score		14%	92%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	52%	-75%	▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Avg Utilization Rate		10	343 days	0.2	118%	90%	97%	28%	▲

■ < 90%	■ 90-110%	■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■		■	■	■				67%
Discharges	■	■		■		■	■		■				50%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Park Street Wellness Center
Connecticut Mental Health Center
Mental Health - Prevention - Prevention

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	353	415	-15%	▼
Admits	-	14	-100%	▼
Discharges	32	62	-48%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges	▪	▪	▪	▪	▪		▪		▪	▪	▪	▪	83%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal
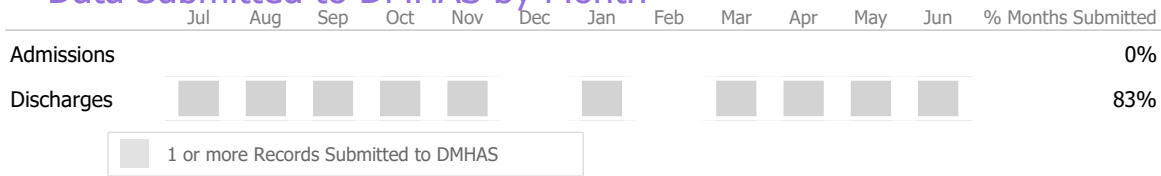
* State Avg based on 1 Active Prevention Programs

Park Street/Rehabilitation Services
Connecticut Mental Health Center
Mental Health - Social Rehabilitation - Social Rehabilitation

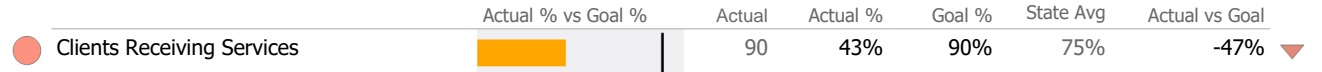Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
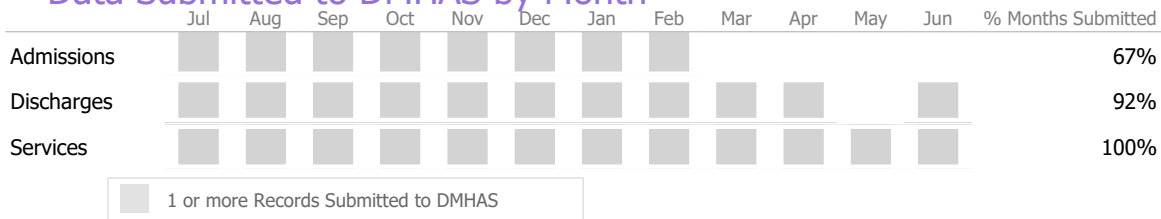Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	235	234	0%
Admits	32	68	-53% ▼
Discharges	25	31	-19% ▼
Social Rehab/PHP/IOP Days	5	34	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	▬▬▬	90	43%	90%	75%	-47% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	▪	▪					67%
Discharges	▪	▪	▪	▪	▪	▪	▪	▪	▪			▪	92%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▬ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

PRIME Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	14	100%	▲
Admits	16	14	14%	▲
Discharges	2	2	0%	
Service Hours	468	125		

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		98%	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		29%	56%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		82%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		57%	97%
Valid Axis V GAF Score		0%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		23	82%	60%	64%	22%	▲
✓ Stable Living Situation		27	96%	95%	81%	1%	
🔴 Employed		3	11%	30%	25%	-19%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		26	100%	90%	85%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		12	75%	75%	74%	0%

Data Submitted to DMHAS by Month
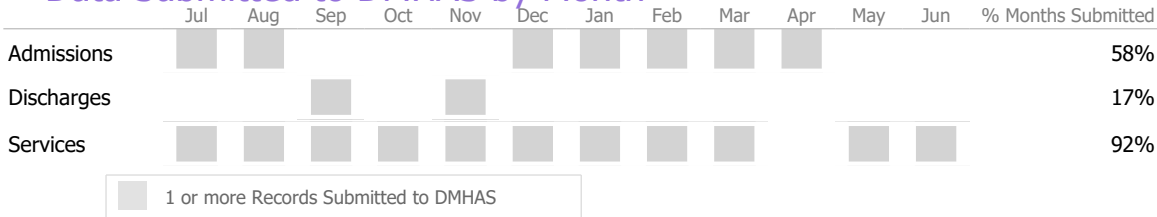
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢				▢	▢	▢	▢	▢			58%
Discharges			▢		▢								17%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢		▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research - The Belief Learning and memory Lab
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	-	2	-100% ▼
Discharges	-	-	
Service Hours	-	2	-100% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	84%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		0%	56%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	61%
SA Screen Complete		N/A	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		0%	97%
Valid Axis V GAF Score		0%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Social Support		1	50%	60%	64%	-10%
● Employed		0	0%	30%	25%	-30% ▼
● Stable Living Situation		1	50%	95%	81%	-45% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	85%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	74%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OCD
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	86	86	0%	
Admits	10	7	43%	▲
Discharges	3	10	-70%	▼
Service Hours	14	55	-74%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	94%	84%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	56%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	80%	61%
✓	SA Screen Complete	100%	61%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	36%	97%
	Valid Axis V GAF Score	1%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Employed		10	12%	30%	25%	-18%	▼
🔴	Social Support		5	6%	60%	64%	-54%	▼
🔴	Improved/Maintained Axis V GAF Score		1	1%	75%	55%	-74%	▼
🔴	Stable Living Situation		14	16%	95%	81%	-79%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		6	7%	90%	85%	-83%	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		0	0%	75%	74%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▪	▪	▪	▪	▪					50%
Discharges		▪				▪							17%
Services		▪		▪			▪						25%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OP 1
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)
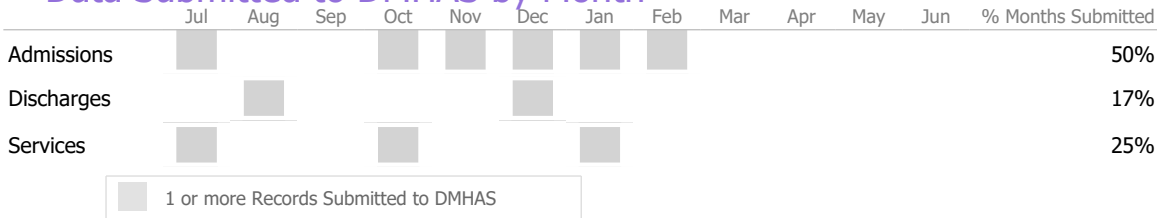
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	9	44%	▲
Admits	5	1	400%	▲
Discharges	3	1	200%	▲
Service Hours	-	-		

Data Submission Quality

Data Entry	Actual % vs	Actual	State Avg
Valid NOMS Data		82%	84%

On-Time Periodic		Actual	State Avg
6 Month Updates		13%	56%

Co-occurring		Actual	State Avg
MH Screen Complete		33%	61%
SA Screen Complete	✓	100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		62%	97%
Valid Axis V GAF Score		8%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Employed		3	23%	30%	25%	-7%	
Social Support		3	23%	60%	64%	-37%	▼
Stable Living Situation		7	54%	95%	81%	-41%	▼
Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	85%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	74%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▢	▢					▢	▢				33%
Discharges		▢	▢	▢									25%
Services													0%

▢ 1 or more Records Submitted to DMHAS

△ > 10% Over   ▽ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OP Brain Imaging Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	19	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	84%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	5%	56%

Co-occurring		Actual	State Avg
	MH Screen Complete	0%	61%
✓	SA Screen Complete	100%	61%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	58%	97%
Valid Axis V GAF Score	0%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		0	0%	30%	25%	-30% ▼
● Social Support		0	0%	60%	64%	-60% ▼
● Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75% ▼
● Stable Living Situation		1	5%	95%	81%	-90% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	85%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	74%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research CNRU OP COCAINE CLINIC
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	111	122	-9%	
Admits	42	67	-37%	▼
Discharges	15	56	-73%	▼
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	91%	84%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	56%

Co-occurring		Actual	State Avg
	MH Screen Complete	23%	61%
✓	SA Screen Complete	100%	61%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	35%	97%
	Valid Axis V GAF Score	0%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Employed		21	19%	30%	25%	-11%	▼
🔴	Social Support		49	44%	60%	64%	-16%	▼
🔴	Stable Living Situation		64	57%	95%	81%	-38%	▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	85%	N/A	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		0	0%	75%	74%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													67%
Services													0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

RESEARCH CNRU OP KETAMINE
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	18	-33%	▼
Admits	1	7	-86%	▼
Discharges	-	7	-100%	▼
Service Hours	-	82	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	100%	84%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	56%

Co-occurring		Actual	State Avg
✔	MH Screen Complete	100%	61%
✔	SA Screen Complete	100%	61%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	25%	97%
Valid Axis V GAF Score	8%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Employed		2	17%	30%	25%	-13%	▼
🔴	Social Support		0	0%	60%	64%	-60%	▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼
🔴	Stable Living Situation		2	17%	95%	81%	-78%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		0	0%	90%	85%	N/A	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		0	0%	75%	74%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions								▪					8%
Discharges													0%
Services			▪										8%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research CNRU SNRG
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	180	155	16%	▲
Admits	31	30	3%	
Discharges	5	6	-17%	▼
Service Hours	1	1	56%	▲

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	84%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	8%	56%

Co-occurring		Actual	State Avg
	MH Screen Complete	8%	61%
✓	SA Screen Complete	100%	61%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	23%	97%
	Valid Axis V GAF Score	2%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Employed		23	13%	30%	25%	-17%	▼
●	Social Support		52	29%	60%	64%	-31%	▼
●	Stable Living Situation		74	41%	95%	81%	-54%	▼
●	Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		4	2%	90%	85%	-88%	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		0	0%	75%	74%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■		■					67%
Discharges		■		■				■		■			33%
Services							■		■		■	■	33%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

RESEARCH CRNU OP NPC
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)
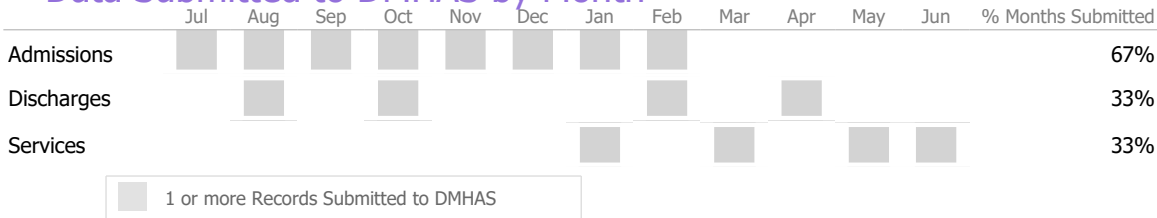
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	73	-8%	
Admits	5	40	-88%	▼
Discharges	5	11	-55%	▼
Service Hours	3	23	-88%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		96%	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		3%	56%

Co-occurring		Actual	State Avg
MH Screen Complete		0%	61%
✔ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		69%	97%
Valid Axis V GAF Score		0%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		2	40%	50%	39%	-10%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		31	46%	60%	64%	-14%	▼
🔴 Employed		8	12%	30%	25%	-18%	▼
🔴 Stable Living Situation		34	51%	95%	81%	-44%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	2%	90%	85%	-88%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	74%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▪	▪			▪		▪				33%
Discharges			▪	▪					▪	▪		▪	42%
Services						▪							8%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Ketamine BPD
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	2	450%	▲
Admits	10	2	400%	▲
Discharges	7	1	600%	▲
Service Hours	152	35		

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		92%	84%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		50%	56%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		64%	97%
Valid Axis V GAF Score		0%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		4	57%	50%	39%	7%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		5	45%	30%	25%	15%	▲
✓	Stable Living Situation		11	100%	95%	81%	5%	
✓	Social Support		7	64%	60%	64%	4%	
●	Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		1	25%	90%	85%	-65%	▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		6	60%	75%	74%	-15%	▼

Data Submitted to DMHAS by Month
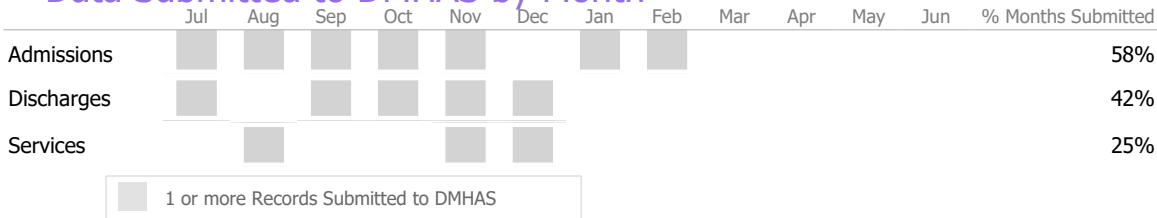
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													42%
Services													25%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Park St OP Screening
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	27	-4%
Admits	-	-	
Discharges	1	1	0%
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		89%	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		12%	56%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	61%
SA Screen Complete		N/A	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		88%	97%
Valid Axis V GAF Score		4%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		0	0%	50%	39%	-50% ▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Employed		0	0%	30%	25%	-30% ▼
🔴	Social Support		4	15%	60%	64%	-45% ▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75% ▼
🔴	Stable Living Situation		5	19%	95%	81%	-76% ▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Clients Receiving Services		0	0%	90%	85%	N/A ▼

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	2 or more Services within 30 days		0	0%	75%	74%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													8%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Park Street NCM-Autism
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	84%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	56%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	61%
SA Screen Complete	N/A	61%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	25%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	55%	-75% ▼
Social Support		N/A	N/A	60%	64%	-60% ▼
Stable Living Situation		N/A	N/A	95%	81%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	85%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Park Street Psychosis
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	118	131	-10%
Admits	-	-	
Discharges	4	13	-69% ▼
Service Hours	-	3	-100% ▼

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
✓ Valid NOMS Data		96%	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		21%	56%

Co-occurring		Actual	State Avg
MH Screen Complete		0%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		41%	97%
Valid Axis V GAF Score		5%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		0	0%	50%	39%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Employed		4	3%	30%	25%	-27% ▼
🔴 Social Support		32	27%	60%	64%	-33% ▼
🔴 Stable Living Situation		38	32%	95%	81%	-63% ▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		0	0%	90%	85%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		0	0%	75%	74%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges	▣	▣		▣			▣						33%
Services													0%

▣ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Park Street Step - ED
Connecticut Mental Health Center
Mental Health - Other - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	2		▼
Admits	-	1	-100%	▼
Discharges	-	2	-100%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✔ Goal Met	● Below Goal

* State Avg based on 0 Active Standard Outpatient Programs

Research POWER
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	8	188%	▲
Admits	15	8	88%	▲
Discharges	14	-		
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		73%	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	56%

Co-occurring		Actual	State Avg
MH Screen Complete		27%	61%
✅ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		61%	97%
Valid Axis V GAF Score		0%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✅ Employed		15	65%	30%	25%	35%	▲
🔴 Stable Living Situation		17	74%	95%	81%	-21%	▼
🔴 Social Support		1	4%	60%	64%	-56%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		0	0%	90%	85%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		0	0%	75%	74%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions		▪	▪	▪			▪				▪	▪	50%
Discharges				▪	▪	▪	▪	▪	▪		▪		58%
Services													0%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	104	-96%	▼
Admits	2	102	-98%	▼
Discharges	2	102	-98%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month
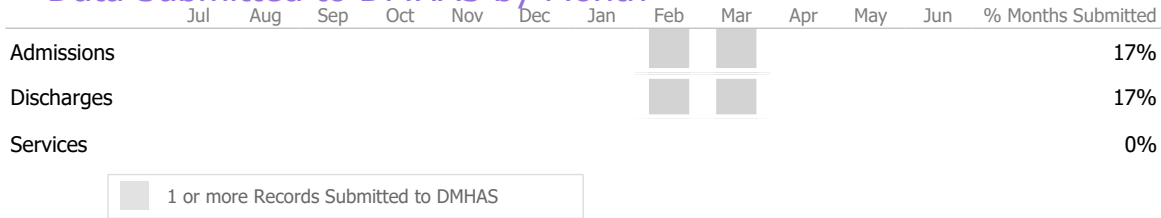
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions								▢	▢				17%
Discharges								▢	▢				17%
Services													0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Research PRIME Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	115	-62%	▼
Admits	11	27	-59%	▼
Discharges	10	83	-88%	▼
Service Hours	83	430	-81%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		94%	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		26%	56%

Co-occurring		Actual	State Avg
MH Screen Complete		58%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		82%	97%
Valid Axis V GAF Score		0%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		27	61%	60%	64%	1%	
🔴 Stable Living Situation		35	80%	95%	81%	-15%	▼
🔴 Employed		4	9%	30%	25%	-21%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		21	62%	90%	85%	-28%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 2 or more Services within 30 days		3	27%	75%	74%	-48%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪				▪		▪					33%
Discharges	▪		▪		▪								25%
Services	▪	▪	▪	▪				▪	▪			▪	58%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Research SATU SA Res 2
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	26	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	90%
Valid TEDS Data		N/A	89%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	20%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	88%
SA Screen Complete		N/A	96%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		62%	99%
Valid Axis V GAF Score		15%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	40%	-50% ▼
Abstinence/Reduced Drug Use		0	0%	55%	53%	-55% ▼
Self Help		0	0%	60%	27%	-60% ▼
Improved/Maintained Axis V GAF Score		0	0%	75%	56%	-75% ▼
Not Arrested		0	0%	75%	82%	-75% ▼
Stable Living Situation		0	0%	95%	81%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	62%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	66%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Research York Street Depression Clinic
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	32	38	-16%	▼
Admits	-	9	-100%	▼
Discharges	10	6	67%	▲
Service Hours	-	4	-100%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		68%	84%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	56%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	61%
SA Screen Complete		N/A	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		63%	97%
Valid Axis V GAF Score		0%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		3	30%	50%	39%	-20%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Social Support		11	34%	60%	64%	-26%	▼
Employed		1	3%	30%	25%	-27%	▼
Stable Living Situation		11	34%	95%	81%	-61%	▼
Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		0	0%	90%	85%	N/A	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		0	0%	75%	74%	-75%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges		▪	▪	▪									25%
Services							▪						8%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

SATU - Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	120	185	-35%	▼
Admits	120	185	-35%	▼
Discharges	119	185	-36%	▼
Service Hours	181	264	-32%	▼

Data Submitted to DMHAS by Month
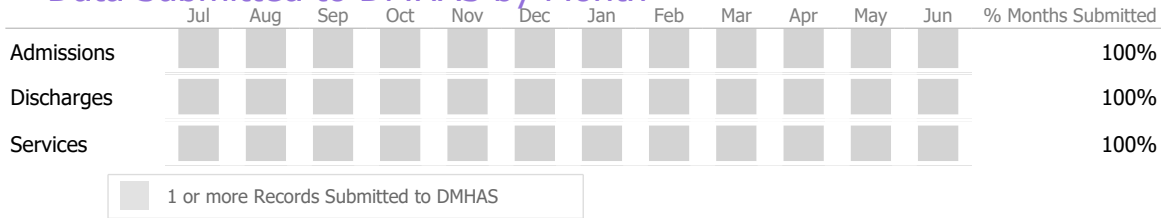
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 17 Active Central Intake Programs

SATU Evaluations OP
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	1	-		
Discharges	1	-		
Service Hours	12	13	-7%	

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		96%	90%
✔ Valid TEDS Data		100%	89%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		100%	20%

Co-occurring		Actual	State Avg
✔ MH Screen Complete		100%	88%
✔ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		0%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		0	0%	50%	48%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Employed		2	100%	50%	40%	50%	▲
✔ Self Help		2	100%	60%	27%	40%	▲
✔ Stable Living Situation		2	100%	95%	81%	5%	
🔴 Abstinence/Reduced Drug Use		1	50%	55%	53%	-5%	
🔴 Not Arrested		1	50%	75%	82%	-25%	▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	56%	-75%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Clients Receiving Services		1	100%	90%	62%	10%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ 2 or more Services within 30 days		1	100%	75%	66%	25%	▲

Data Submitted to DMHAS by Month
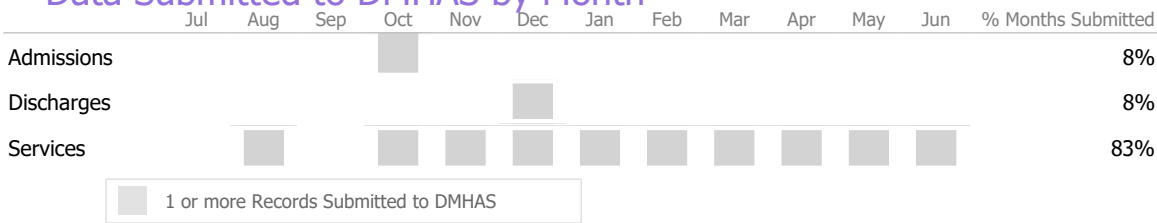
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▪									8%
Discharges						▪							8%
Services	▪			▪	▪	▪	▪	▪	▪	▪	▪		83%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

SATU SA OP Clin/S
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	230	318	-28%	▼
Admits	129	203	-36%	▼
Discharges	132	221	-40%	▼
Service Hours	2,705	3,637	-26%	▼

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	87%	90%
✓	Valid TEDS Data	93%	89%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	81%	20%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	99%	88%
✓	SA Screen Complete	100%	96%

Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	96%	99%
	Valid Axis V GAF Score	2%	97%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		34	26%	50%	48%	-24%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Self Help		233	99%	60%	27%	39%	▲
🔴	Abstinence/Reduced Drug Use		124	53%	55%	53%	-2%	
🔴	Stable Living Situation		200	85%	95%	81%	-10%	
🔴	Employed		75	32%	50%	40%	-18%	▼
🔴	Not Arrested		112	48%	75%	82%	-27%	▼
🔴	Improved/Maintained Axis V GAF Score		1	0%	75%	56%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		101	98%	90%	62%	8%	

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	2 or more Services within 30 days		118	94%	75%	66%	19%	▲

Data Submitted to DMHAS by Month
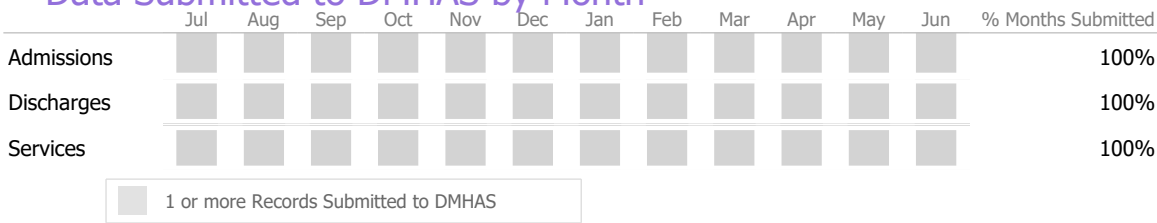
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

SATU/SA Drug Research
Connecticut Mental Health Center
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	90%
Valid TEDS Data		N/A	89%

On-Time Periodic		Actual	State Avg
6 Month Updates		0%	20%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	88%
SA Screen Complete		N/A	96%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		75%	99%
Valid Axis V GAF Score		0%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	48%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	50%	40%	-50%
Abstinence/Reduced Drug Use		0	0%	55%	53%	-55%
Self Help		0	0%	60%	27%	-60%
Improved/Maintained Axis V GAF Score		0	0%	75%	56%	-75%
Not Arrested		0	0%	75%	82%	-75%
Stable Living Situation		0	0%	95%	81%	-95%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	62%	N/A

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		0	0%	75%	66%	-75%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Street Psychiatry Outpatient
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	6	267%	▲
Admits	17	6	183%	▲
Discharges	11	1	1000%	▲
Service Hours	109	9		

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		89%	84%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		57%	56%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		0%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Employed		2	9%	30%	25%	-21%	▼
🔴	Social Support		4	18%	60%	64%	-42%	▼
🔴	Stable Living Situation		7	32%	95%	81%	-63%	▼
🔴	Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		11	100%	90%	85%	10%	

Service Engagement

Outpatient		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	2 or more Services within 30 days		9	53%	75%	74%	-22%	▼

Data Submitted to DMHAS by Month
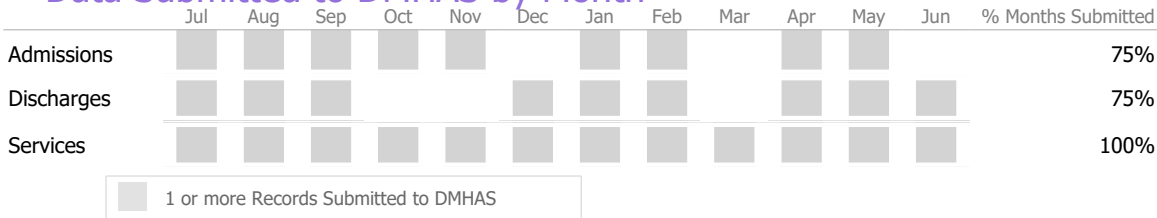
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢		▢		▢			▢			75%
Discharges	▢	▢	▢			▢	▢	▢		▢	▢	▢	75%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Street Psychiatry PreAdmission
Connecticut Mental Health Center
Mental Health - Other - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	153	68	125%	▲
Admits	141	61	131%	▲
Discharges	50	52	-4%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢		▢	▢	▢	92%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal
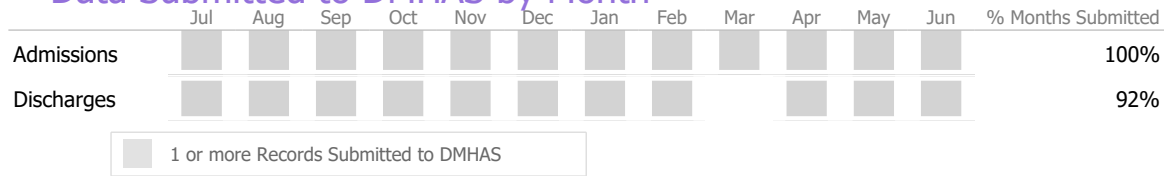
* State Avg based on 1 Active Outreach & Engagement Programs

West Haven OP Child
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	65	55	18%	▲
Admits	38	32	19%	▲
Discharges	27	28	-4%	
Service Hours	1,038	1,055	-2%	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		81%	84%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		27%	56%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		62%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
Valid Axis V GAF Score		3%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Treatment Completed Successfully		2	7%	50%	39%	-43%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Social Support		33	51%	60%	64%	-9%	
● Stable Living Situation		53	82%	95%	81%	-13%	▼
● Employed		0	0%	30%	25%	-30%	▼
● Improved/Maintained Axis V GAF Score		1	2%	75%	55%	-73%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Clients Receiving Services		37	97%	90%	85%	7%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ 2 or more Services within 30 days		33	87%	75%	74%	12%	▲

Data Submitted to DMHAS by Month
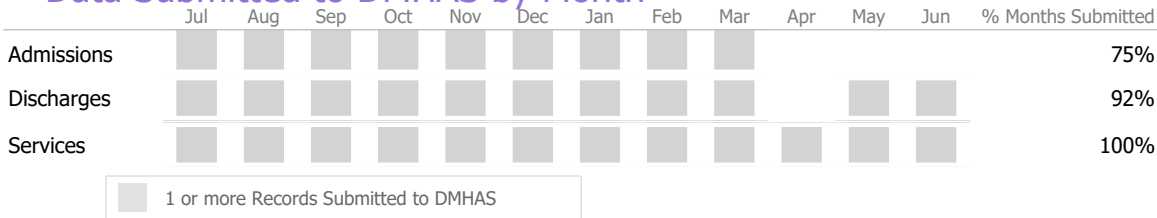
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

West Haven Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	35	26%	▲
Admits	44	35	26%	▲
Discharges	42	35	20%	▲
Service Hours	6	-		

Data Submitted to DMHAS by Month
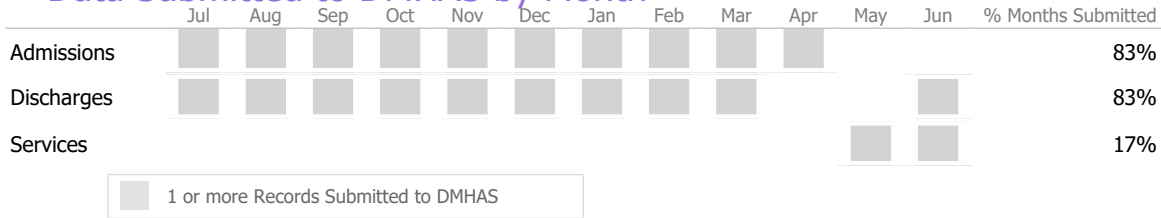
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢			83%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢			▢	83%
Services											▢	▢	17%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 17 Active Central Intake Programs

YAS Pre-Admission
Connecticut Mental Health Center
Mental Health - Intake - Central Intake

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	28	-57%	▼
Admits	12	28	-57%	▼
Discharges	12	28	-57%	▼
Service Hours	-	3	-100%	▼

Data Submitted to DMHAS by Month
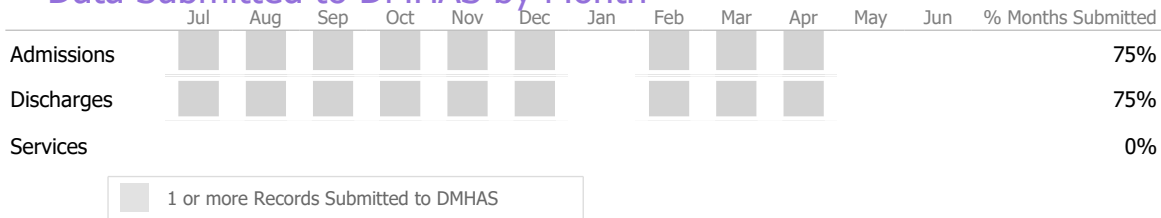
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢		▢	▢	▢			75%
Discharges	▢	▢	▢	▢	▢	▢		▢	▢	▢			75%
Services													0%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 17 Active Central Intake Programs

Young Adult Services OP
Connecticut Mental Health Center
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	93	6%	
Admits	21	30	-30%	▼
Discharges	22	17	29%	▲
Service Hours	4,476	5,066	-12%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
✓ Valid NOMS Data		90%	84%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		60%	56%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		83%	61%
✓ SA Screen Complete		100%	61%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		95%	97%
Valid Axis V GAF Score		23%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		0	0%	50%	39%	-50%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Social Support		49	49%	60%	64%	-11%	▼
🔴 Employed		18	18%	30%	25%	-12%	▼
🔴 Stable Living Situation		72	73%	95%	81%	-22%	▼
🔴 Improved/Maintained Axis V GAF Score		5	5%	75%	55%	-70%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		77	100%	90%	85%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		16	76%	75%	74%	1%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													83%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs