

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,584	1,782	-11% ▼
	Admits	867	1,231	-30% ▼
	Discharges	1,361	1,103	23% ▲
	Service Hours	2,592	3,241	-20% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA			
	Forensics Community-based	833	51.2%
Addiction			
	Case Management	527	32.4%
	Outpatient	242	14.9%
Mental Health			
	Case Management	25	1.5%

Consumer Satisfaction Survey

(Based on 215 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		94%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ Participation in Treatment		90%	80%	92%
✓ General Satisfaction		90%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		87%	80%	88%
✓ Recovery		85%	80%	79%
✓ Outcome		85%	80%	83%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	249	16%	11%	Male	1,044	66%	60%
26-34	396	25%	23%	Female	540	34%	40%
35-44	379	24%	22%	Transgender			0%
45-54	278	18%	20%				
55-64	212	13%	18%				
65+	69	4%	6%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	586	37%	▼ 69%	Other	502	32%	▲ 13%
Hisp-Puerto Rican	585	37%	▲ 11%	White/Caucasian	497	31%	▼ 62%
Unknown	202	13%	11%	Black/African American	482	30%	▲ 17%
Hispanic-Other	174	11%	8%	Unknown	83	5%	6%
Hispanic-Mexican	31	2%	1%	Asian	16	1%	1%
Hispanic-Cuban	6	0%	0%	Am. Indian/Native Alaskan	2	0%	1%
				Hawaiian/Other Pacific Islander	2	0%	0%
				Multiple Races			1%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	14	7%
Admits	1	-	
Discharges	1	-	
Service Hours	305	227	34% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	93%	85%	91%	8%

Service Utilization

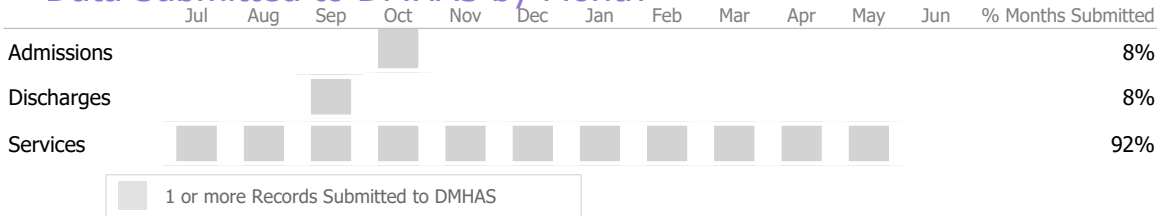
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	242	258	-6%
Admits	152	193	-21% ▼
Discharges	143	174	-18% ▼
Service Hours	1,740	1,749	-1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	90%
Valid TEDS Data	93%	89%
On-Time Periodic		
6 Month Updates	99%	20%
Co-occurring		
MH Screen Complete	97%	88%
SA Screen Complete	97%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		67	47%	50%	48%	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		212	83%	75%	82%	8%
Improved/Maintained Axis V GAF Score		187	88%	75%	56%	13% ▲
Stable Living Situation		233	91%	95%	81%	-4%
Employed		101	40%	50%	40%	-10%
Abstinence/Reduced Drug Use		101	40%	55%	53%	-15% ▼
Self Help		15	6%	60%	27%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		108	96%	90%	62%	6%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		116	80%	75%	66%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

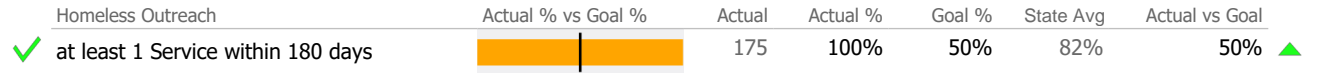
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

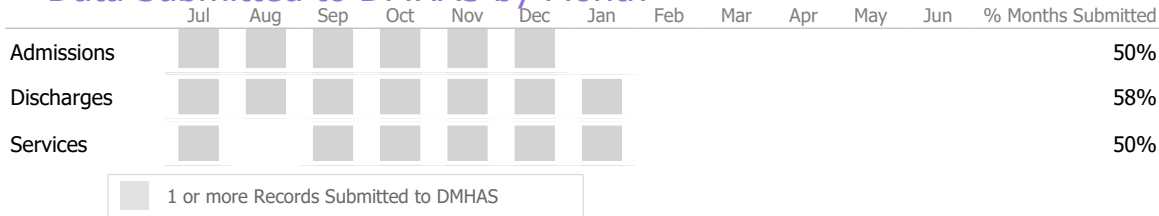
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	527	524	1%
Admits	175	338	-48% ▼
Discharges	528	179	195% ▲
Service Hours	391	1,069	-63% ▼

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

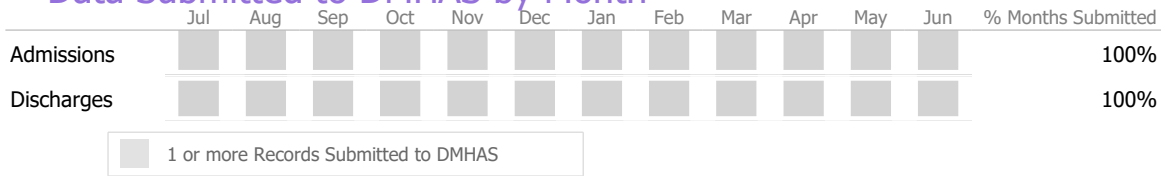
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 21 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	833	1,039	-20% ▼
Admits	539	698	-23% ▼
Discharges	688	749	-8%

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	2	-100% ▼
Discharges	1	1	0%
Service Hours	156	196	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	91%	5%

Service Utilization

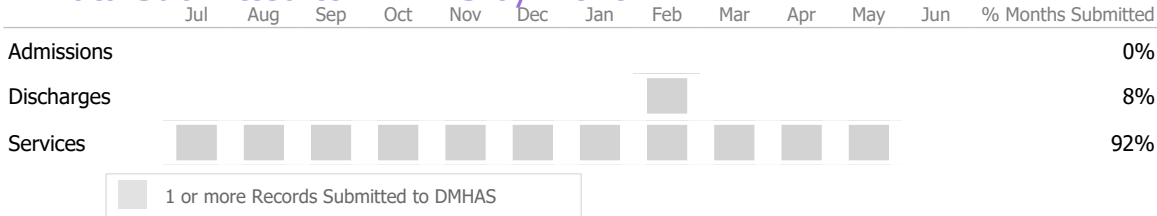
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
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On-Time Periodic	Actual	State Avg
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Data Submitted to DMHAS by Month



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