

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,545	1,697	-9%
	Admits	925	1,110	-17% ▼
	Discharges	1,049	1,204	-13% ▼
	Service Hours	30,271	40,006	-24% ▼
	Bed Days	8,516	8,442	1%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 287 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		94%	80%	92%
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		92%	80%	93%
✓ Participation in Treatment		91%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
✓ Outcome		82%	80%	83%
● Recovery		79%	80%	79%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	936	34.5%
	Social Rehabilitation	651	24.0%
	Crisis Services	303	11.2%
	ACT	164	6.1%
	Community Support	147	5.4%
	Intake	124	4.6%
	Other	40	1.5%
	Inpatient Services	29	1.1%
	Residential Services	12	0.4%
	<b>Forensic MH</b>	Forensics Community-based	223
Outpatient		57	2.1%
Case Management		24	0.9%

### Client Demographics

Age	#	%	State Avg
18-25	183	12%	11%
26-34	239	16%	23%
35-44	292	19%	22%
45-54	321	21%	20%
55-64	353	23%	18%
65+	153	10%	6%

Gender	#	%	State Avg
Male	925	60%	60%
Female	614	40%	40%
Transgender	6	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,054	68%	69%
Hisp-Puerto Rican	272	18%	11%
Hispanic-Other	124	8%	8%
Unknown	85	6%	11%
Hispanic-Mexican	6	0%	1%
Hispanic-Cuban	4	0%	0%

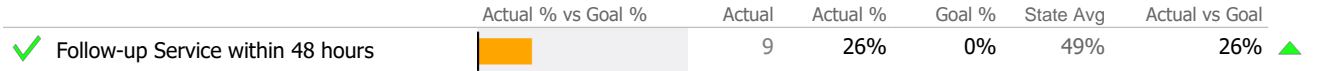
Race	#	%	State Avg
Black/African American	626	41%	▲ 17%
White/Caucasian	491	33%	▼ 62%
Other	319	21%	13%
Asian	30	2%	1%
Unknown	20	1%	6%
Multiple Races	18	1%	1%
Am. Indian/Native Alaskan	3	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%

■ Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

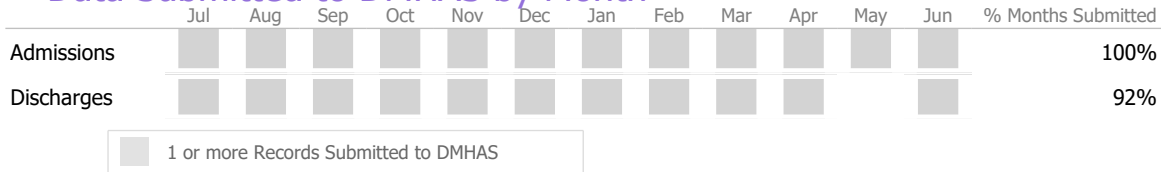
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	213	235	-9%
Admits	205	278	-26% ▼
Discharges	223	268	-17% ▼

### Jail Diversion



### Data Submitted to DMHAS by Month



\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	53	59	-10% ▼
Admits	5	12	-58% ▼
Discharges	12	12	0%
Service Hours	2,085	3,232	-35% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	67%
On-Time Periodic		
6 Month Updates	100%	91%
Co-occurring		
MH Screen Complete	89%	39%
SA Screen Complete	100%	40%
Diagnosis		
Valid Axis I Diagnosis	98%	99%
Valid Axis V GAF Score	98%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	8%	65%	53%	-57% ▼
No Re-admit within 30 Days of Discharge		11	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		0	0%	90%	54%	-90% ▼

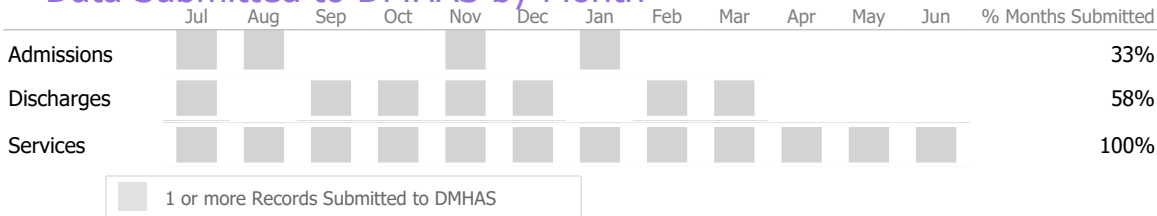
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		47	89%	60%	90%	29% ▲
Social Support		36	68%	60%	79%	8%
Employed		2	4%	15%	13%	-11% ▼
Improved/Maintained Axis V GAF Score		31	60%	85%	58%	-25% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		41	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	32	-25% ▼
Admits	15	11	36% ▲
Discharges	9	22	-59% ▼
Service Hours	671	489	37% ▲

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	94%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	22%	50%	27%	-28% ▼

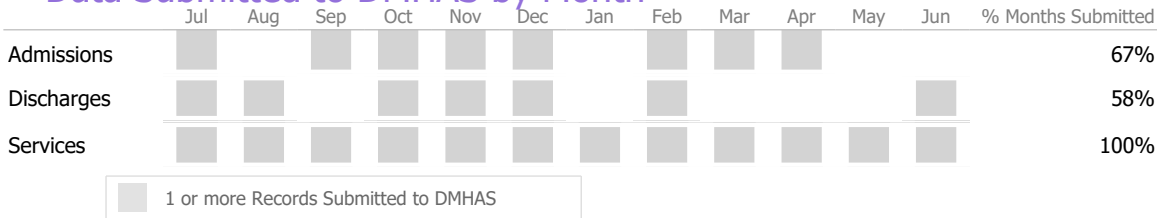
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		25	100%	60%	83%	40% ▲
Stable Living Situation		17	68%	80%	80%	-12% ▼
Social Support		12	48%	60%	63%	-12% ▼
Employed		1	4%	20%	6%	-16% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	100%	90%	100%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 3 Active Standard Case Management Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 84%
On-Time Periodic	Actual	State Avg
6 Month Updates		N/A 56%
Co-occurring	Actual	State Avg
MH Screen Complete		N/A 61%
SA Screen Complete		N/A 61%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	30%	25%	-30% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	55%	-75% ▼
Social Support		N/A	N/A	60%	64%	-60% ▼
Stable Living Situation		N/A	N/A	95%	81%	-95% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	85%	N/A ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 89 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	19	-26% ▼
Admits	2	5	-60% ▼
Discharges	6	7	-14% ▼
Service Hours	514	765	-33% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 3 Active Re-entry Programs Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 0 Active UM Screening Programs

■ 1 or more Records Submitted to DMHAS

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	147	175	-16% ▼
Admits	42	53	-21% ▼
Discharges	59	71	-17% ▼
Service Hours	2,161	3,114	-31% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	71%
On-Time Periodic	Actual	State Avg
6 Month Updates	94%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	80%	40%
SA Screen Complete	100%	36%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	79%	98%
Valid Axis V GAF Score	78%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		30	51%	65%	62%	-14% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		111	73%	60%	81%	13% ▲
Stable Living Situation		140	92%	80%	87%	12% ▲
Employed		11	7%	20%	13%	-13% ▼
Improved/Maintained Axis V GAF Score		15	11%	65%	66%	-54% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		94	100%	90%	99%	10%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 36 Active CSP Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	89	-2%
Admits	8	13	-38% ▼
Discharges	3	10	-70% ▼
Service Hours	1,359	1,767	-23% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	99%	56%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	61%
SA Screen Complete	100%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	99%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	100%	50%	39%	50% ▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		67	77%	60%	64%	17% ▲
Employed		32	37%	30%	25%	7%
Stable Living Situation		85	98%	95%	81%	3%
Improved/Maintained Axis V GAF Score		30	37%	75%	55%	-38% ▼

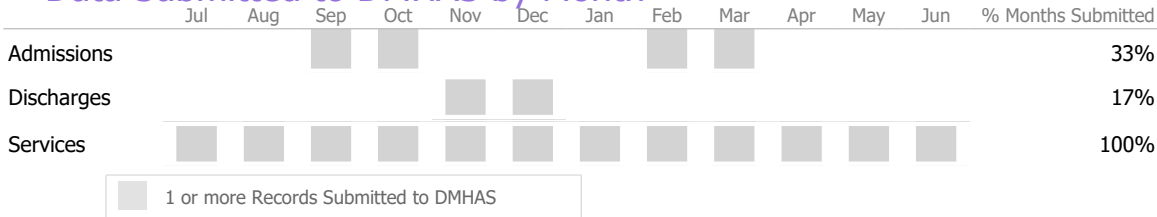
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		83	99%	90%	85%	9%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		5	63%	75%	74%	-13% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 89 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	61	-7%
Admits	24	23	4%
Discharges	29	25	16% ▲
Service Hours	1,306	2,188	-40% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	89%
On-Time Periodic	Actual	State Avg
6 Month Updates	91%	99%
Co-occurring	Actual	State Avg
MH Screen Complete	96%	87%
SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	99%
Valid Axis V GAF Score	95%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		4	14%	50%	18%	-36% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		59	98%	60%	18%	38% ▲
Social Support		43	72%	60%	71%	12% ▲
Employed		6	10%	30%	22%	-20% ▼
Stable Living Situation		44	73%	95%	83%	-22% ▼
Improved/Maintained Axis V GAF Score		22	43%	75%	62%	-32% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	100%	90%	99%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	96%	75%	86%	21% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Standard Outpatient Programs

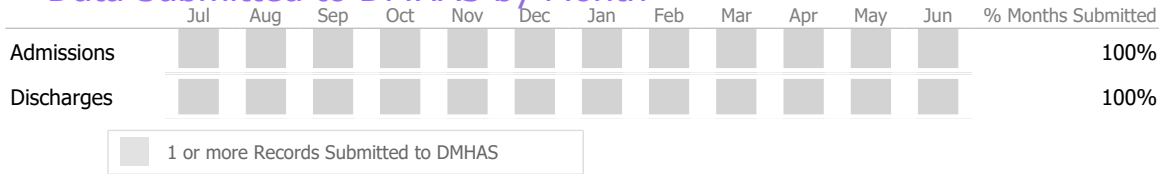
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	68	77	-12% ▼
Admits	70	79	-11% ▼
Discharges	70	78	-10%

### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		63	94%	75%	75%	19% ▲
✓ Community Location Evaluation		67	100%	80%	93%	20% ▲
● Follow-up Service within 48 hours		3	19%	90%	89%	-71% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	6	4	50% ▲
Discharges	5	5	0%
Bed Days	2,700	2,635	2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	52%
6 Month Updates	50%	86%
MH Screen Complete	100%	64%
SA Screen Complete	100%	59%
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	60%	60%	72%	0%
Follow-up within 30 Days of Discharge		3	100%	90%	82%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		10	83%	60%	86%	23% ▲
Stable Living Situation		11	92%	95%	94%	-3%
Employed		2	17%	25%	9%	-8%
Improved/Maintained Axis V GAF Score		6	55%	95%	64%	-40% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	463 days	0.3	74%	90%	97%	-16% ▼

Legend: ■ < 90%   ■ 90-110%   ■ >110%

### Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 80 Active Supervised Apartments Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

1 or more Records Submitted to DMHAS

 > 10% Over     < 10% Under

 Actual     Goal     Goal Met     Below Goal

\* State Avg based on 1 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	29	32	-9%
Admits	13	16	-19% ▼
Discharges	14	16	-13% ▼
Bed Days	5,816	5,807	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	92%
On-Time Periodic	Actual	State Avg
6 Month Updates	36%	36%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	97%
Valid Axis V GAF Score	66%	66%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	86%	95%	86%	-9%
No Re-admit within 30 Days of Discharge		12	92%	85%	92%	7%
Follow-up within 30 Days of Discharge		12	100%	90%	100%	10%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		11	46%	75%	46%	-29% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		16	560 days	0.2	99%	90%	99%	9%

Legend: < 90% (light blue), 90-110% (grey), >110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

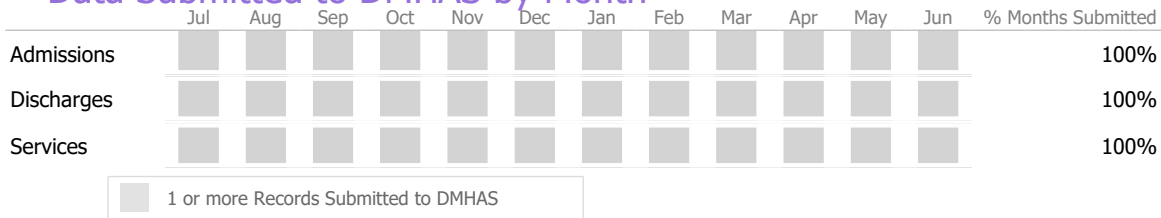
Actual    Goal    Goal Met    Below Goal

\* State Avg based on 1 Active Non-Certified Subacute Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	124	141	-12% ▼
Admits	91	111	-18% ▼
Discharges	104	107	-3%
Service Hours	752	884	-15% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 17 Active Central Intake Programs

## JD Sub Use

Capitol Region Mental Health Center

Forensic SA - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	92	▼
Admits	-	85	-100% ▼
Discharges	-	96	-100% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

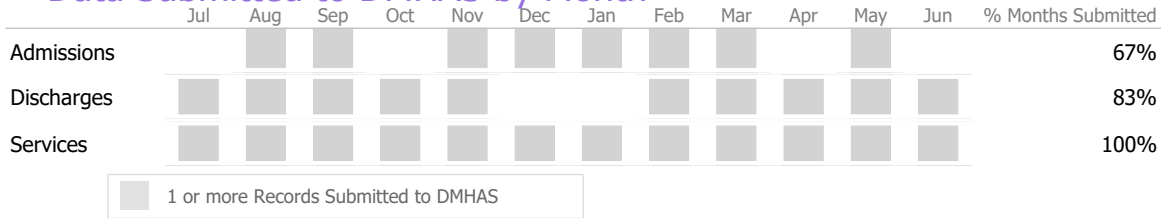
\* State Avg based on 5 Active Court Liaison-Jail Diversion Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	36	11% ▲
Admits	21	18	17% ▲
Discharges	22	16	38% ▲
Service Hours	430	561	-23% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Other Programs

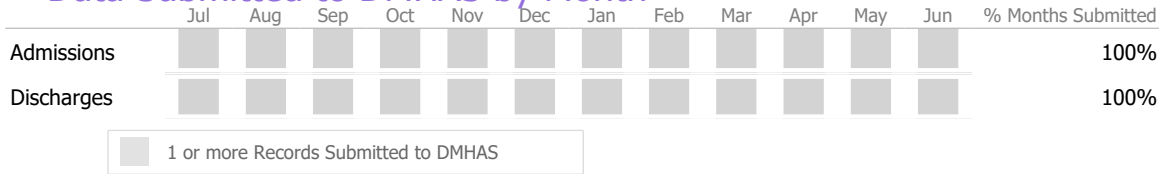
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	249	222	12% ▲
Admits	314	273	15% ▲
Discharges	314	272	15% ▲

### Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		286	96%	75%	75%	21% ▲
✓ Community Location Evaluation		296	99%	80%	93%	19% ▲
● Follow-up Service within 48 hours		37	57%	90%	89%	-33% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Mobile Crisis Team Programs

## Peer Support

Capitol Region Mental Health Center

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services

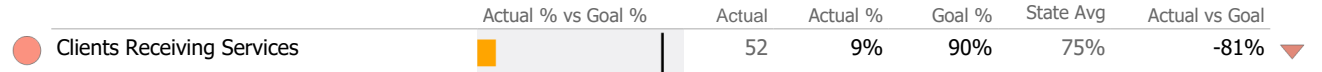
Program Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

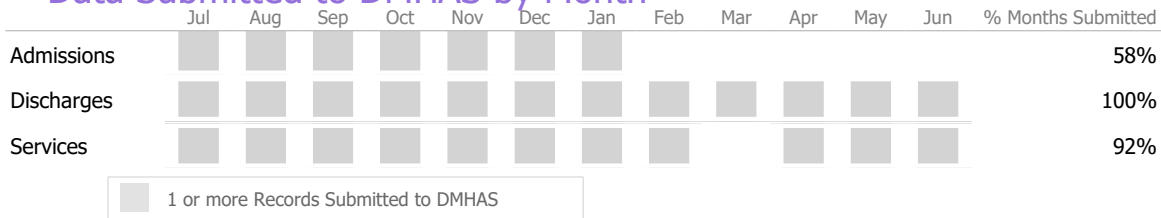
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	651	702	-7%
Admits	22	45	-51% ▼
Discharges	70	73	-4%
Social Rehab/PHP/IOP Days	0	0	

### Service Utilization



### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 33 Active Social Rehabilitation Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	452	456	-1%
Admits	31	30	3%
Discharges	43	35	23% ▲
Service Hours	5,142	6,235	-18% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	91%	56%
Co-occurring	Actual	State Avg
MH Screen Complete	92%	61%
SA Screen Complete	100%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	73%	97%
Valid Axis V GAF Score	71%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		5	12%	50%	39%	-38% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		274	60%	60%	64%	0%
Stable Living Situation		404	89%	95%	81%	-6%
Employed		43	9%	30%	25%	-21% ▼
Improved/Maintained Axis V GAF Score		61	14%	75%	55%	-61% ▼

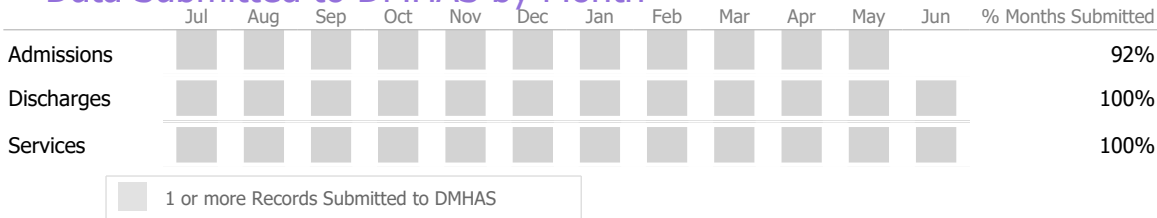
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		409	100%	90%	85%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		21	68%	75%	74%	-7%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 89 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	397	427	-7%
Admits	27	25	8%
Discharges	35	56	-38% ▼
Service Hours	6,367	7,310	-13% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	96%	56%
Co-occurring	Actual	State Avg
MH Screen Complete	97%	61%
SA Screen Complete	100%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	88%	97%
Valid Axis V GAF Score	88%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	29%	50%	39%	-21% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		334	84%	60%	64%	24% ▲
Stable Living Situation		377	95%	95%	81%	0%
Employed		61	15%	30%	25%	-15% ▼
Improved/Maintained Axis V GAF Score		113	29%	75%	55%	-46% ▼

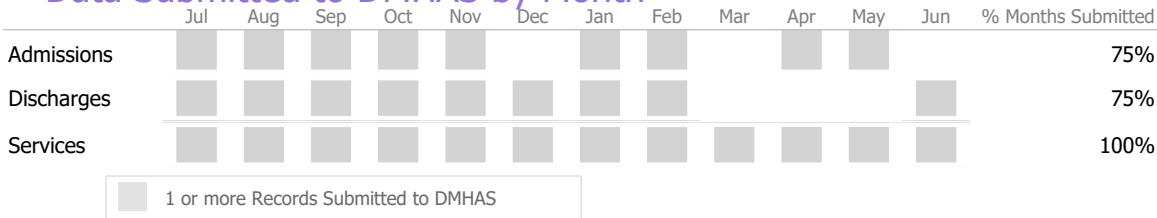
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		362	100%	90%	85%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		23	85%	75%	74%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 89 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	112	117	-4%
Admits	29	29	0%
Discharges	31	35	-11% ▼
Service Hours	9,386	13,391	-30% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	67%
On-Time Periodic		
6 Month Updates	66%	91%
Co-occurring		
MH Screen Complete	100%	39%
SA Screen Complete	100%	40%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	89%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	23%	65%	53%	-42% ▼
No Re-admit within 30 Days of Discharge		27	90%	85%	91%	5%
Follow-up within 30 Days of Discharge		5	71%	90%	54%	-19% ▼

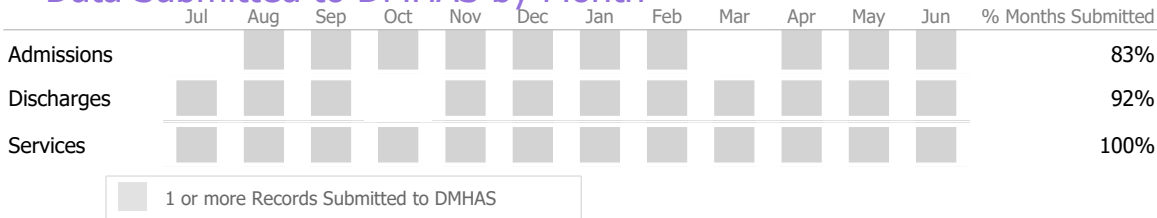
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		104	90%	60%	90%	30% ▲
Social Support		90	78%	60%	79%	18% ▲
Employed		16	14%	15%	13%	-1%
Improved/Maintained Axis V GAF Score		86	83%	85%	58%	-2%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		83	99%	90%	99%	9%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs