Bridges Healthcare Inc.
Milford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - June 2020   (Data as of Oct 19, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,174	1,212	-3%	
	Admits	551	641	-14%	▼
	Discharges	545	650	-16%	▼
	Service Hours	31,560	34,176	-8%	
	Bed Days	1,483	3,579	-59%	▼
	S.Rehab/PHP/IOP	4,120	3,998	3%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type / Level of Care Type	#	%
Mental Health		
Outpatient	1,005	60.1%
Community Support	214	12.8%
Social Rehabilitation	71	4.2%
Employment Services	70	4.2%
ACT	49	2.9%
Case Management	10	0.6%
Residential Services	5	0.3%
Addiction		
Medication Assisted Treatment	65	3.9%
Recovery Support	65	3.9%
Outpatient	34	2.0%
Forensic MH		
Forensics Community-based	80	4.8%
Other		
Other	4	0.2%

Consumer Satisfaction Survey   (Based on 294 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		93%	80%	91%
✓ Participation in Treatment		93%	80%	92%
✓ Quality and Appropriateness		92%	80%	93%
✓ General Satisfaction		89%	80%	92%
✓ Overall		89%	80%	91%
✓ Access		87%	80%	88%
● Outcome		74%	80%	83%
● Recovery		67%	80%	79%

Legend: ▭ Satisfied % | Goal %   ▭ 0-80%   ▭ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	151	13%	11%
26-34	196	17%	23%
35-44	187	16%	22%
45-54	212	18%	20%
55-64	257	22%	18%
65+	167	14%	6%

Gender

	#	%		State Avg
Female	620	53%	▲	40%
Male	554	47%	▼	60%
Transgender				0%

Ethnicity

	#	%	State Avg
Non-Hispanic	886	75%	69%
Unknown	131	11%	11%
Hispanic-Other	106	9%	8%
Hisp-Puerto Rican	47	4%	11%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	2	0%	1%

Race

	#	%		State Avg
White/Caucasian	945	80%	▲	62%
Other	95	8%		13%
Black/African American	69	6%	▼	17%
Unknown	43	4%		6%
Am. Indian/Native Alaskan	11	1%		1%
Asian	9	1%		1%
Multiple Races	1	0%		1%
Hawaiian/Other Pacific Islander	1	0%		0%

Legend: ▭ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Addiction Outpatient 988200
Bridges Healthcare Inc.
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	60	-43% ▼
Admits	5	5	0%
Discharges	3	31	-90% ▼
Service Hours	225	316	-29% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		85%	90%
Valid TEDS Data		47%	89%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		38%	20%

Co-occurring		Actual	State Avg
MH Screen Complete		33%	88%
SA Screen Complete		37%	96%

Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		97%	99%
✓ Valid Axis V GAF Score		97%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	50%	48%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		29	91%	75%	56%	16% ▲
● Not Arrested		26	74%	75%	82%	-1%
● Stable Living Situation		31	89%	95%	81%	-6%
● Abstinence/Reduced Drug Use		13	37%	55%	53%	-18% ▼
● Employed		11	31%	50%	40%	-19% ▼
● Self Help		2	6%	60%	27%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	97%	90%	62%	7%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	66%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions					■		■		■				25%
Discharges		■			■								17%
Services	■	■	■	■	■	■	■	■	■		■	■	100%

■ 1 or more Records Submitted to DMHAS
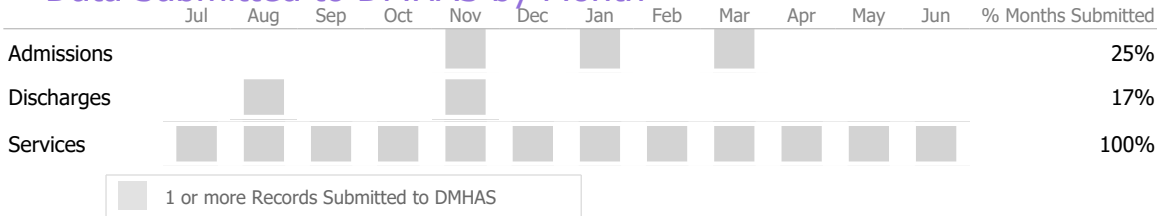
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

BHH ADULT NAE
Bridges Healthcare Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		N/A	84%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
🔴 6 Month Updates		0%	56%

Co-occurring	Actual % vs Goal %	Actual	State Avg
MH Screen Complete		N/A	61%
SA Screen Complete		N/A	61%

Diagnosis	Actual % vs Goal %	Actual	State Avg
Valid Axis I Diagnosis		0%	97%
✅ Valid Axis V GAF Score		100%	89%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	39%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Employed		0	0%	30%	25%	-30% ▼
🔴 Social Support		0	0%	60%	64%	-60% ▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	55%	-75% ▼
🔴 Stable Living Situation		0	0%	95%	81%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		0	0%	90%	85%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		0	0%	75%	74%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✅ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

BHH CHILDREN Program
Bridges Healthcare Inc.
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

CSP 230
Bridges Healthcare Inc.
Mental Health - Community Support - CSP

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	214	286	-25%	▼
Admits	42	98	-57%	▼
Discharges	45	127	-65%	▼
Service Hours	6,215	7,511	-17%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	79%	71%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	70%	84%

Co-occurring	Actual	State Avg
MH Screen Complete	25%	40%
SA Screen Complete	24%	36%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	98%
✔	Valid Axis V GAF Score	99%	96%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		22	49%	65%	62%	-16%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Social Support		170	78%	60%	81%	18%	▲
✔	Stable Living Situation		205	94%	80%	87%	14%	▲
✔	Improved/Maintained Axis V GAF Score		149	76%	65%	66%	11%	▲
🔴	Employed		36	17%	20%	13%	-3%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		172	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													92%
Services													100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 36 Active CSP Programs
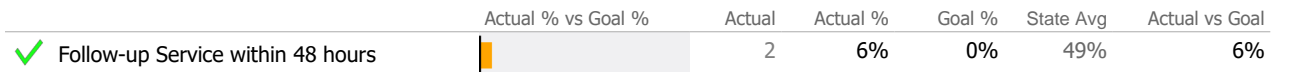
Integrated Behavioral Health
Bridges Healthcare Inc.
Other - Other - Integrated Primary Care

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	4	0%	
Admits	-	2	-100%	▼
Discharges	-	-		
Service Hours	-	-		

Data Submission Quality

Data Entry		Actual	State Avg

Co-occurring		Actual	State Avg
MH Screen Complete		0%	74%
SA Screen Complete		0%	97%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	94%
✓ Valid Axis V GAF Score		100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%
Services													0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✓ Goal Met	● Below Goal

* State Avg based on 6 Active Integrated Primary Care Programs

Jail Diversion 309-341
Bridges Healthcare Inc.
Forensic MH - Forensics Community-based - Court Liaison-Jail Diversion

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	80	90	-11%	▼
Admits	43	60	-28%	▼
Discharges	59	53	11%	▲
Service Hours	7	5	46%	▲

Service Utilization
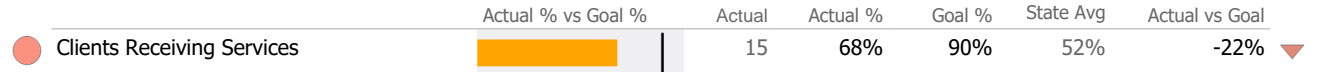
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		15	68%	90%	52%	-22%	▼

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		2	6%	0%	49%	6%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢	▢				75%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢	▢				75%
Services													0%

▢ 1 or more Records Submitted to DMHAS
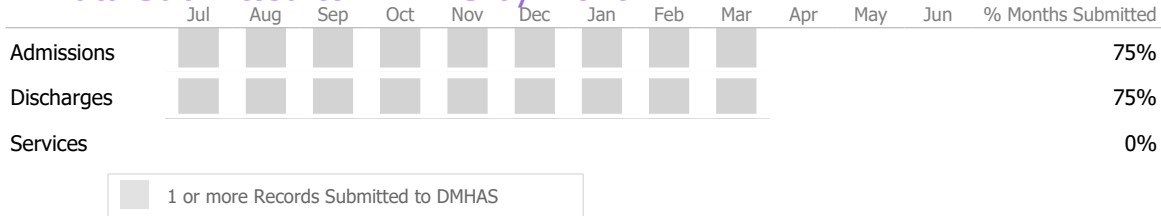
▲ > 10% Over   ▼ < 10% Under
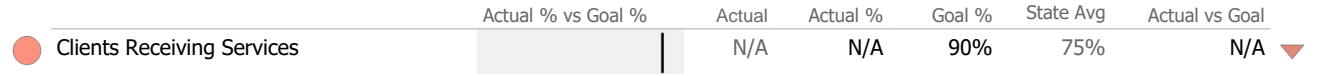
■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Mental Health Outpatient309210
Bridges Healthcare Inc.
Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1,005	1,044	-4%	
Admits	300	342	-12%	▼
Discharges	274	331	-17%	▼
Service Hours	11,313	10,679	6%	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		87%	84%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		50%	56%

Co-occurring		Actual	State Avg
MH Screen Complete		40%	61%
SA Screen Complete		38%	61%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		99%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		82	30%	50%	39%	-20%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		775	75%	60%	64%	15%	▲
✓ Improved/Maintained Axis V GAF Score		742	79%	75%	55%	4%	
🔴 Employed		263	26%	30%	25%	-4%	
🔴 Stable Living Situation		933	90%	95%	81%	-5%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		747	99%	90%	85%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		220	77%	75%	74%	2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%
Discharges	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%
Services	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

RM4
Bridges Healthcare Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	75%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													0%
Discharges													0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

■ Actual		Goal	✔ Goal Met	● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Senior Outreach
Bridges Healthcare Inc.
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	13	-23%	▼
Admits	8	11	-27%	▼
Discharges	6	7	-14%	▼
Service Hours	120	125	-4%	

Service Engagement
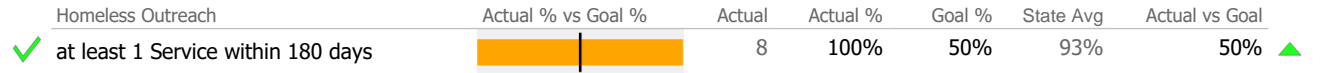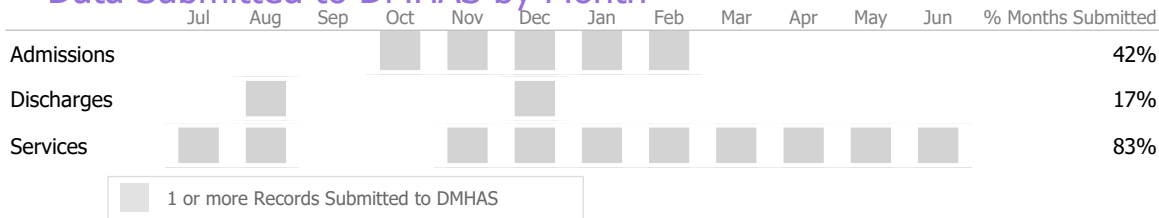
Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		8	100%	50%	93%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions				▪	▪	▪	▪	▪					42%
Discharges		▪				▪							17%
Services	▪	▪			▪	▪	▪	▪	▪	▪	▪	▪	83%

▪ 1 or more Records Submitted to DMHAS

▲	> 10% Over	▼	< 10% Under

▪ Actual		Goal	✓ Goal Met	● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Social Rehab 309-280
Bridges Healthcare Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	71	78	-9%	
Admits	9	20	-55%	▼
Discharges	6	16	-63%	▼
Social Rehab/PHP/IOP Days	4,120	3,998	3%	

Service Utilization
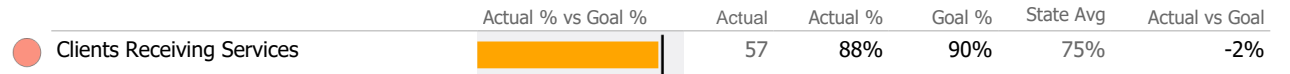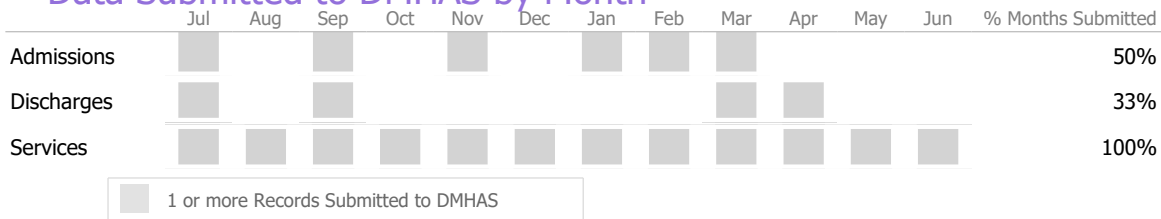
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	� orange bar	57	88%	90%	75%	-2%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪		▪		▪		▪	▪	▪				50%
Discharges	▪		▪						▪	▪			33%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

SOR- Recovery Coach - Outreach
Bridges Healthcare Inc.
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	65	21	210%	▲
Admits	47	21	124%	▲
Discharges	60	-		

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	0%	44%
✓ SA Screen Complete	85%	59%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	12%
✓ Valid Axis V GAF Score	100%	11%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													92%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

SOR-MAT OP
Bridges Healthcare Inc.
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	65	20	225%	▲
Admits	48	20	140%	▲
Discharges	44	-		

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		29	66%	50%	48%	16%	▲

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Employed		31	46%	50%	33%	-4%	
🔴	Stable Living Situation		60	88%	95%	78%	-7%	
🔴	Improved/Maintained Axis V GAF Score		39	74%	75%	56%	-1%	
🔴	Abstinence/Reduced Drug Use		23	34%	55%	55%	-21%	▼
🔴	Self Help		5	7%	60%	26%	-53%	▼
🔴	Not Arrested		11	16%	75%	77%	-59%	▼

Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	62%	91%
	Valid TEDS Data	63%	95%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	0%	35%

Co-occurring		Actual	State Avg
	MH Screen Complete	0%	81%
	SA Screen Complete	49%	91%

Diagnosis		Actual	State Avg
✔	Valid Axis I Diagnosis	100%	100%
	Valid Axis V GAF Score	98%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	▢	▢		▢	▢		92%
Discharges	▢	▢	▢	▢	▢	▢	▢	▢		▢	▢		83%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 24 Active Buprenorphine Maintenance Programs

Vocational 309-270
Bridges Healthcare Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	70	89	-21%	▼
Admits	35	50	-30%	▼
Discharges	38	50	-24%	▼
Service Hours	655	729	-10%	

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		37	48%	35%	43%	13%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		37	95%	90%	96%	5%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		70%	83%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		89%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	▪	▪		▪	▪	▪	▪	▪	▪	▪	▪	▪	92%
Discharges	▪	▪	▪	▪		▪	▪	▪	▪		▪	▪	83%
Services	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS
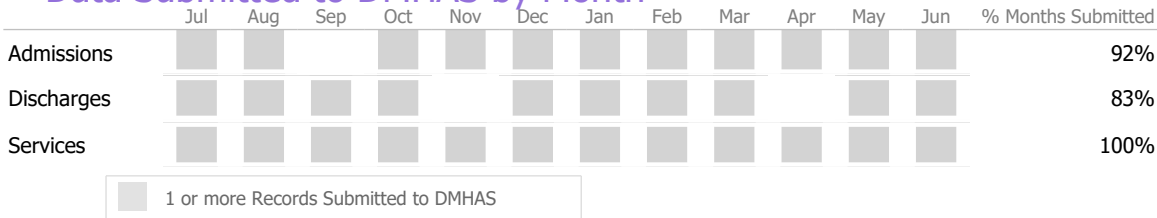
▲ > 10% Over   ▼ < 10% Under

▪ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 42 Active Employment Services Programs

YAS 309-220
Bridges Healthcare Inc.
Mental Health - ACT - Assertive Community Treatment

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	49	54	-9%	
Admits	13	8	63%	▲
Discharges	8	18	-56%	▼
Service Hours	7,562	9,561	-21%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	95%	67%

On-Time Periodic		Actual	State Avg
●	6 Month Updates	68%	91%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	95%	39%
✓	SA Screen Complete	95%	40%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
✓	Valid Axis V GAF Score	100%	89%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		5	62%	65%	53%	-3%	
✓	No Re-admit within 30 Days of Discharge		8	100%	85%	91%	15%	▲
●	Follow-up within 30 Days of Discharge		0	0%	90%	54%	-90%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		47	96%	60%	90%	36%	▲
✓	Social Support		42	86%	60%	79%	26%	▲
✓	Employed		12	24%	15%	13%	9%	
✓	Improved/Maintained Axis V GAF Score		40	89%	85%	58%	4%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		42	100%	90%	99%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions			▢	▢	▢	▢	▢		▢		▢		67%
Discharges		▢		▢	▢		▢					▢	50%
Services	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
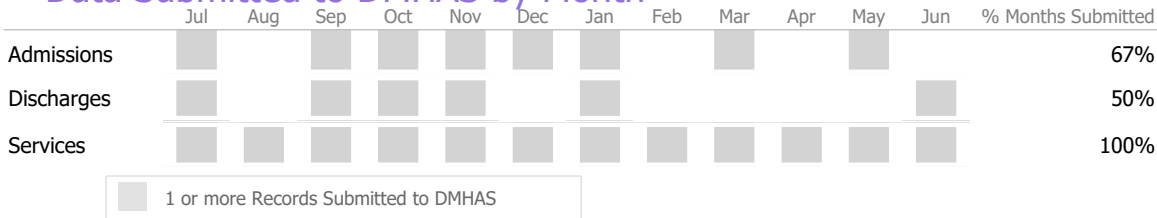
▲ > 10% Over   ▼ < 10% Under

◼ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

YAS Supervised Apt
Bridges Healthcare Inc.
Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	20	-75%	▼
Admits	1	4	-75%	▼
Discharges	2	16	-88%	▼
Service Hours	955	1,326	-28%	▼
Bed Days	1,483	3,579	-59%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	100%	60%	72%	40%	▲
✓	Follow-up within 30 Days of Discharge		2	100%	90%	82%	10%	

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Social Support		4	80%	60%	86%	20%	▲
✓	Stable Living Situation		5	100%	95%	94%	5%	
●	Employed		1	20%	25%	9%	-5%	

Data Submission Quality

	Data Entry		Actual	State Avg
✓	Valid NOMS Data		100%	52%

	On-Time Periodic		Actual	State Avg
●	6 Month Updates		67%	86%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Avg Utilization Rate		4	574 days	0.2	101%	90%	97%	11%	▲

■ < 90%   ■ 90-110%   ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■												8%
Discharges							■						8%
Services		■	■	■	■	■	■	■		■	■	■	92%

■ 1 or more Records Submitted to DMHAS
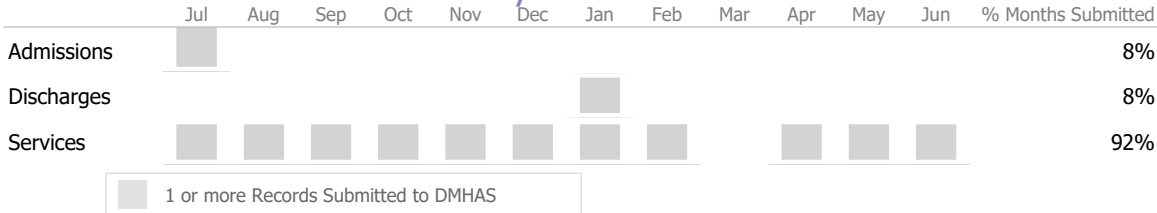
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs