

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|-----------------|--------|----------|------------|
| | Unique Clients | 3,028 | 2,980 | 2% |
| | Admits | 1,862 | 1,897 | -2% |
| | Discharges | 1,981 | 1,966 | 1% |
| | Service Hours | 46,408 | 47,524 | -2% |
| | Bed Days | 15,409 | 15,175 | 2% |
| | S.Rehab/PHP/IOP | 5,057 | 8,568 | -41% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 791 FY19 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Participation in Treatment | | 93% | 80% | 92% |
| ✓ General Satisfaction | | 92% | 80% | 92% |
| ✓ Quality and Appropriateness | | 90% | 80% | 93% |
| ✓ Respect | | 90% | 80% | 91% |
| ✓ Access | | 89% | 80% | 88% |
| ✓ Overall | | 88% | 80% | 91% |
| ● Outcome | | 77% | 80% | 83% |
| ● Recovery | | 72% | 80% | 79% |

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|----------------------|-------------------------------|---------------------------|-------|
| Mental Health | Outpatient | 2,591 | 60.6% |
| | Community Support | 482 | 11.3% |
| | Employment Services | 228 | 5.3% |
| | Social Rehabilitation | 219 | 5.1% |
| | Case Management | 177 | 4.1% |
| | Residential Services | 51 | 1.2% |
| | Forensic MH | Forensics Community-based | 241 |
| Addiction | Outpatient | 136 | 3.2% |
| | Employment Services | 69 | 1.6% |
| | Medication Assisted Treatment | 34 | 0.8% |
| Other | Other | 48 | 1.1% |

Client Demographics

| Age | # | % | State Avg |
|-------|-----|-----|-----------|
| 18-25 | 393 | 13% | 11% |
| 26-34 | 541 | 18% | 23% |
| 35-44 | 552 | 18% | 22% |
| 45-54 | 604 | 20% | 20% |
| 55-64 | 626 | 21% | 18% |
| 65+ | 304 | 10% | 6% |

| Gender | # | % | State Avg |
|-------------|-------|-----|-----------|
| Female | 1,546 | 51% | ▲ 40% |
| Male | 1,482 | 49% | ▼ 60% |
| Transgender | | | 0% |

| Race | # | % | State Avg |
|---------------------------------|-------|-----|-----------|
| White/Caucasian | 2,429 | 80% | ▲ 62% |
| Black/African American | 329 | 11% | 17% |
| Unknown | 146 | 5% | 6% |
| Other | 104 | 3% | 13% |
| Asian | 13 | 0% | 1% |
| Multiple Races | 4 | 0% | 1% |
| Am. Indian/Native Alaskan | 3 | 0% | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Stable Living Situation | | N/A | N/A | 85% | 89% | -85% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | N/A | N/A | 90% | 97% | N/A ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | | 90% |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | | 91% |

| Co-occurring | Actual | State Avg |
|--------------------|--------|-----------|
| MH Screen Complete | | 37% |
| SA Screen Complete | | 44% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

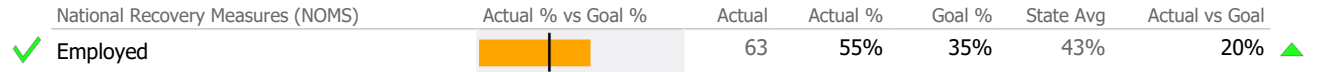
Actual Goal Goal Met Below Goal

* State Avg based on 99 Active Supportive Housing – Scattered Site Programs

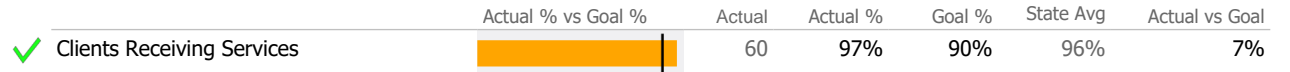
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 111 | 99 | 12% ▲ |
| Admits | 51 | 53 | -4% |
| Discharges | 52 | 48 | 8% |
| Service Hours | 1,058 | 988 | 7% |

Recovery



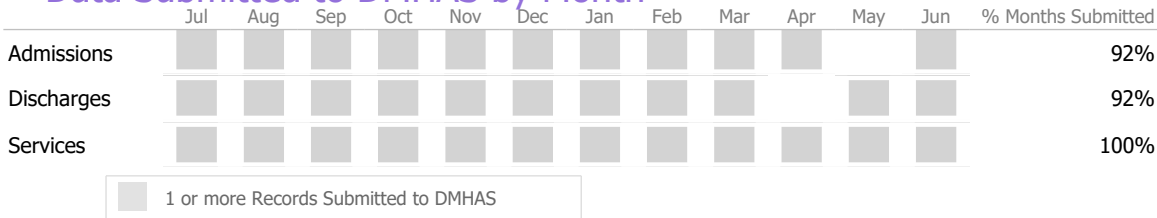
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



* State Avg based on 42 Active Employment Services Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 199 | 233 | -15% ▼ |
| Admits | 29 | 30 | -3% |
| Discharges | 65 | 66 | -2% |
| Service Hours | 173 | 233 | -26% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 95% | 84% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 31% | 56% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 73% | 61% |
| SA Screen Complete | 73% | 61% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 91% | 97% |
| Valid Axis V GAF Score | 90% | 89% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 19 | 29% | 50% | 39% | -21% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 170 | 85% | 60% | 64% | 25% ▲ |
| Stable Living Situation | | 171 | 85% | 95% | 81% | -10% |
| Employed | | 25 | 12% | 30% | 25% | -18% ▼ |
| Improved/Maintained Axis V GAF Score | | 106 | 56% | 75% | 55% | -19% ▼ |

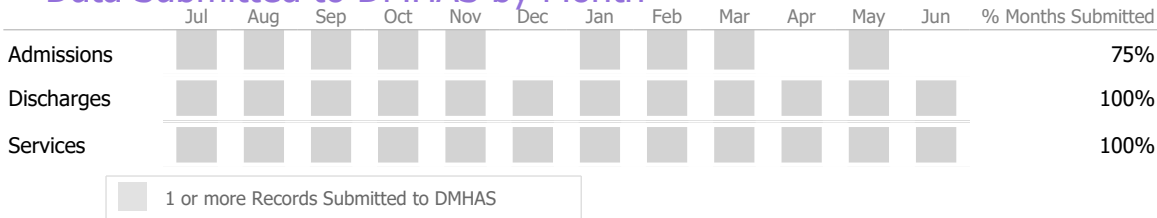
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 86 | 63% | 90% | 85% | -27% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 2 | 7% | 75% | 74% | -68% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

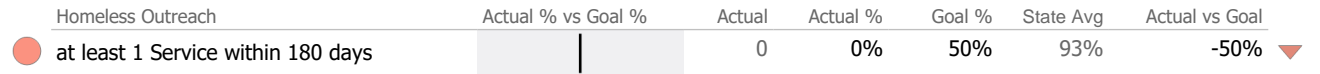
█ Actual | █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | 1 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |

Service Engagement



Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | | | | 0% |
| Services | | | | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 46 Active Outreach & Engagement Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 18 | 22 | -18% ▼ |
| Admits | 1 | 5 | -80% ▼ |
| Discharges | 2 | 5 | -60% ▼ |
| Service Hours | 265 | 261 | 2% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 17 | 94% | 85% | 89% | 9% |

Service Utilization

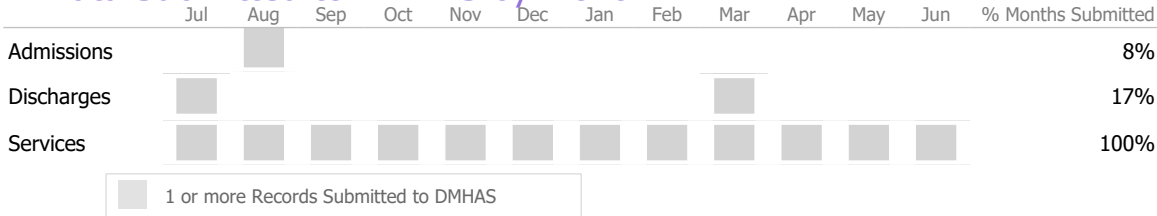
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 16 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 90% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 91% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 99 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 19 | 18 | 6% |
| Admits | 1 | - | |
| Discharges | 1 | - | |
| Service Hours | 258 | 330 | -22% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 19 | 100% | 85% | 89% | 15% ▲ |

Service Utilization

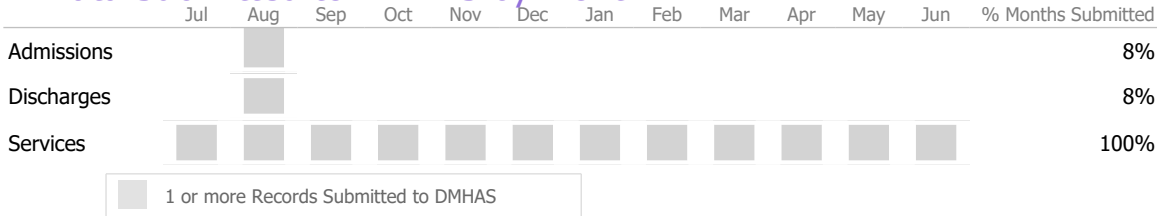
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 18 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 90% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 91% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 99 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 9 | 9 | 0% |
| Admits | 1 | 1 | 0% |
| Discharges | 2 | 1 | 100% ▲ |
| Bed Days | 2,894 | 2,910 | -1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 85% | 99% |
| On-Time Periodic | | |
| 6 Month Updates | 86% | 89% |
| Co-occurring | | |
| MH Screen Complete | 0% | 76% |
| SA Screen Complete | 0% | 86% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 2 | 100% | 80% | 83% | 20% ▲ |
| ✓ No Re-admit within 30 Days of Discharge | | 2 | 100% | 85% | 82% | 15% ▲ |
| ✓ Follow-up within 30 Days of Discharge | | 2 | 100% | 90% | 79% | 10% |

Recovery

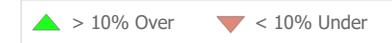
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 8 | 89% | 60% | 88% | 29% ▲ |
| ✓ Stable Living Situation | | 9 | 100% | 90% | 99% | 10% |
| ○ Improved/Maintained Axis V GAF Score | | 7 | 88% | 95% | 74% | -7% |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| ✓ Avg Utilization Rate | | 8 | 1,808 days | 0.3 | 99% | 90% | 94% | 9% |



Data Submitted to DMHAS by Month



* State Avg based on 24 Active Group Home Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 27 | 28 | -4% |
| Admits | 7 | 5 | 40% ▲ |
| Discharges | 7 | 7 | 0% |
| Service Hours | 672 | 537 | 25% ▲ |
| Bed Days | 7,906 | 7,700 | 3% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 84% | 52% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 86% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 78% | 64% |
| SA Screen Complete | 72% | 59% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 96% | 99% |
| Valid Axis V GAF Score | 96% | 96% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 4 | 57% | 60% | 72% | -3% |
| Follow-up within 30 Days of Discharge | | 4 | 100% | 90% | 82% | 10% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 24 | 86% | 60% | 86% | 26% ▲ |
| Stable Living Situation | | 27 | 96% | 95% | 94% | 1% |
| Improved/Maintained Axis V GAF Score | | 22 | 85% | 95% | 64% | -10% |
| Employed | | 2 | 7% | 25% | 9% | -18% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 21 | 2,055 days | 0.2 | 103% | 90% | 97% | 13% ▲ |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 42% |
| Discharges | | | | | | | | | | | | | 50% |
| Services | | | | | | | | | | | | | 100% |

Legend: Grey box = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

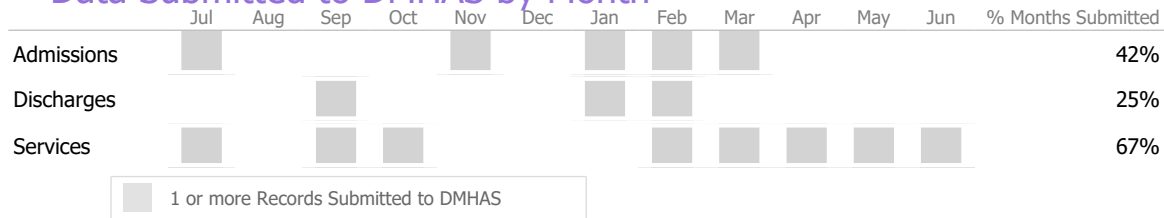
Actual | Goal Goal Met Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 40 | 46 | -13% ▼ |
| Admits | 9 | 7 | 29% ▲ |
| Discharges | 5 | 15 | -67% ▼ |
| Service Hours | 15 | 6 | 158% ▲ |

Data Submitted to DMHAS by Month



* State Avg based on 6 Active Integrated Primary Care Programs

Options SR

BH Care

Mental Health - Social Rehabilitation - Social Rehabilitation

Program Activity

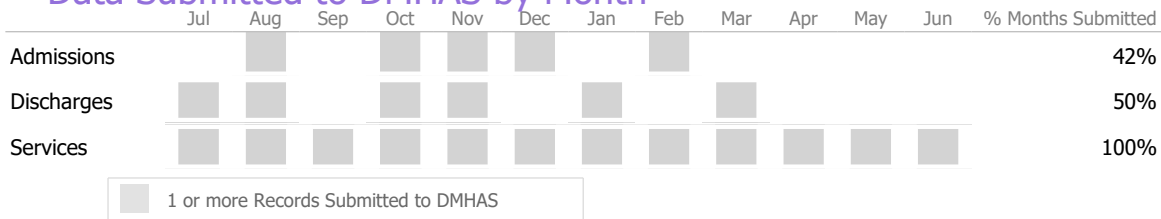
| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 79 | 98 | -19% ▼ |
| Admits | 9 | 7 | 29% ▲ |
| Discharges | 13 | 29 | -55% ▼ |
| Social Rehab/PHP/IOP Days | 2,112 | 3,403 | -38% ▼ |

Service Utilization

✓ Clients Receiving Services

| Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------|--------|----------|--------|-----------|----------------|
| | 62 | 94% | 90% | 75% | 4% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Options Vocational Program

BH Care

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

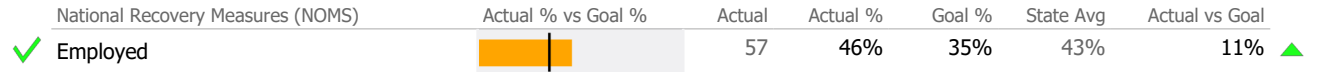
Program Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

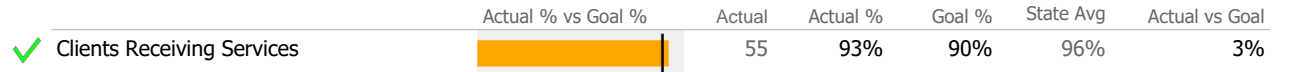
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 117 | 107 | 9% |
| Admits | 67 | 51 | 31% ▲ |
| Discharges | 64 | 57 | 12% ▲ |
| Service Hours | 521 | 440 | 18% ▲ |

Recovery



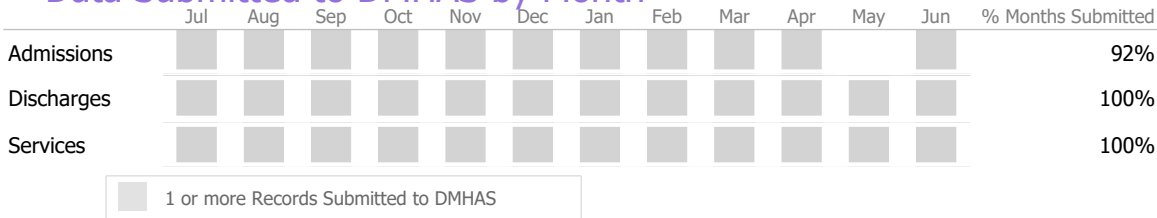
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

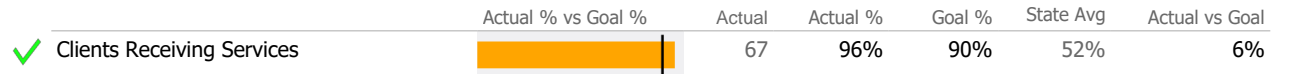
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 42 Active Employment Services Programs

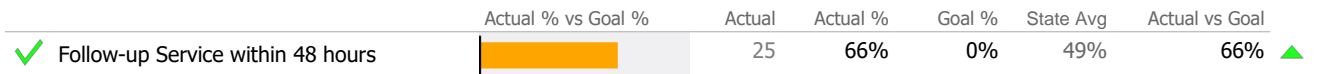
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 166 | 186 | -11% ▼ |
| Admits | 129 | 159 | -19% ▼ |
| Discharges | 110 | 152 | -28% ▼ |
| Service Hours | 536 | 647 | -17% ▼ |

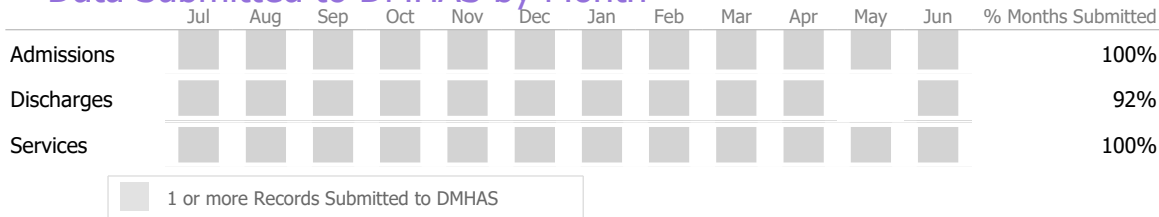
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 90 | 114 | -21% ▼ |
| Admits | 6 | 21 | -71% ▼ |
| Discharges | 14 | 33 | -58% ▼ |
| Service Hours | 1,044 | 1,187 | -12% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 98% | 84% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 91% | 56% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 61% |
| SA Screen Complete | 100% | 61% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 97% |
| Valid Axis V GAF Score | 100% | 89% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 10 | 71% | 50% | 39% | 21% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 64 | 70% | 60% | 64% | 10% |
| Improved/Maintained Axis V GAF Score | | 77 | 87% | 75% | 55% | 12% ▲ |
| Stable Living Situation | | 89 | 98% | 95% | 81% | 3% |
| Employed | | 14 | 15% | 30% | 25% | -15% ▼ |

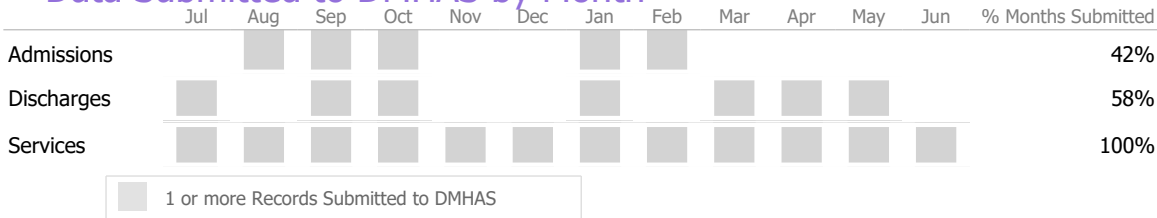
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 77 | 100% | 90% | 85% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 6 | 100% | 75% | 74% | 25% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 210 | 211 | 0% |
| Admits | 79 | 91 | -13% ▼ |
| Discharges | 77 | 84 | -8% |
| Service Hours | 3,280 | 4,125 | -20% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 91% | 71% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 45% | 84% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 58% | 40% |
| SA Screen Complete | 54% | 36% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 96% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 40 | 52% | 65% | 62% | -13% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 172 | 81% | 60% | 81% | 21% ▲ |
| Improved/Maintained Axis V GAF Score | | 167 | 88% | 65% | 66% | 23% ▲ |
| Stable Living Situation | | 195 | 92% | 80% | 87% | 12% ▲ |
| Employed | | 23 | 11% | 20% | 13% | -9% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 136 | 100% | 90% | 99% | 10% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 92% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 105 | 114 | -8% |
| Admits | 17 | 21 | -19% ▼ |
| Discharges | 20 | 29 | -31% ▼ |
| Service Hours | 1,620 | 1,582 | 2% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 84% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 100% | 56% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 100% | 61% |
| SA Screen Complete | 100% | 61% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 97% |
| Valid Axis V GAF Score | 94% | 89% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 14 | 70% | 50% | 39% | 20% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 105 | 99% | 60% | 64% | 39% ▲ |
| Employed | | 36 | 34% | 30% | 25% | 4% |
| Stable Living Situation | | 104 | 98% | 95% | 81% | 3% |
| Improved/Maintained Axis V GAF Score | | 18 | 19% | 75% | 55% | -56% ▼ |

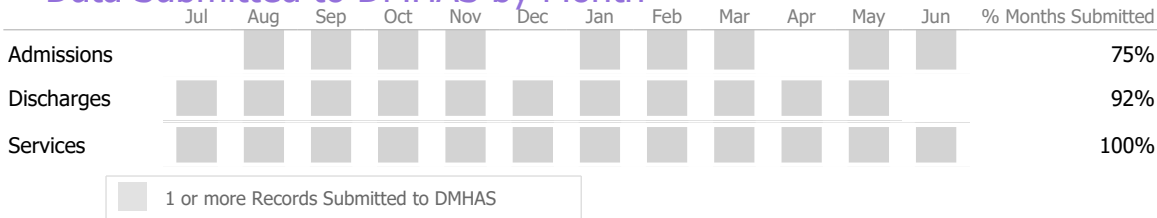
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 86 | 100% | 90% | 85% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 12 | 71% | 75% | 74% | -4% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 16 | 17 | -6% |
| Admits | 2 | 2 | 0% |
| Discharges | 2 | 3 | -33% ▼ |
| Service Hours | 249 | 288 | -13% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 15 | 94% | 85% | 89% | 9% |

Service Utilization

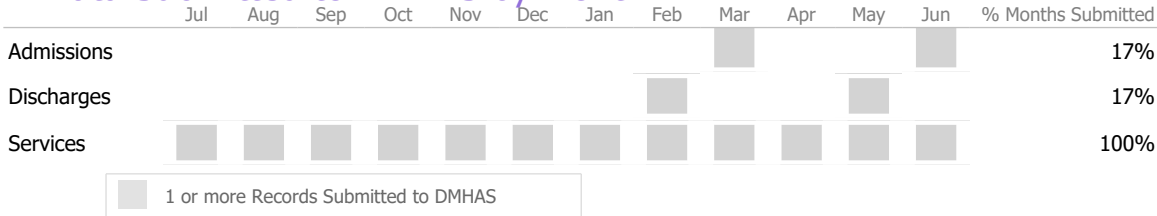
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 14 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 90% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 91% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 99 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 136 | 130 | 5% |
| Admits | 109 | 103 | 6% |
| Discharges | 101 | 101 | 0% |
| Service Hours | 824 | 647 | 27% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 84% | 90% |
| Valid TEDS Data | 64% | 89% |
| On-Time Periodic | | |
| 6 Month Updates | 67% | 20% |
| Co-occurring | | |
| MH Screen Complete | 93% | 88% |
| SA Screen Complete | 93% | 96% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 99% | 99% |
| Valid Axis V GAF Score | 99% | 97% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 43 | 43% | 50% | 48% | -7% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 82 | 56% | 50% | 40% | 6% |
| Stable Living Situation | | 137 | 93% | 95% | 81% | -2% |
| Improved/Maintained Axis V GAF Score | | 94 | 81% | 75% | 56% | 6% |
| Abstinence/Reduced Drug Use | | 62 | 42% | 55% | 53% | -13% |
| Not Arrested | | 85 | 58% | 75% | 82% | -17% |
| Self Help | | 20 | 14% | 60% | 27% | -46% |

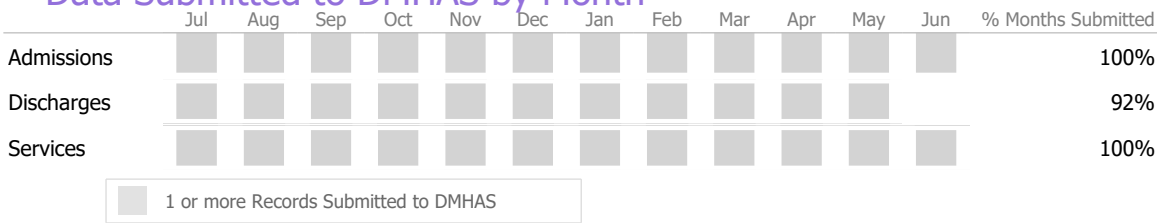
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 43 | 93% | 90% | 62% | 3% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 82 | 82% | 75% | 66% | 7% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 117 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,153 | 1,187 | -3% |
| Admits | 575 | 579 | -1% |
| Discharges | 572 | 600 | -5% |
| Service Hours | 8,872 | 8,961 | -1% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 86% | 84% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 60% | 56% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 70% | 61% |
| SA Screen Complete | 68% | 61% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 97% |
| Valid Axis V GAF Score | 100% | 89% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 212 | 37% | 50% | 39% | -13% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 923 | 75% | 60% | 64% | 15% ▲ |
| Improved/Maintained Axis V GAF Score | | 933 | 86% | 75% | 55% | 11% ▲ |
| Employed | | 352 | 29% | 30% | 25% | -1% |
| Stable Living Situation | | 1,143 | 93% | 95% | 81% | -2% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 652 | 100% | 90% | 85% | 10% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 351 | 64% | 75% | 74% | -11% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 68 | 18 | 278% ▲ |
| Admits | 53 | 18 | 194% ▲ |
| Discharges | 54 | 2 | 2600% ▲ |
| Service Hours | 50 | 23 | 116% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Employed | | 24 | 35% | 35% | 30% | 0% |

Service Utilization

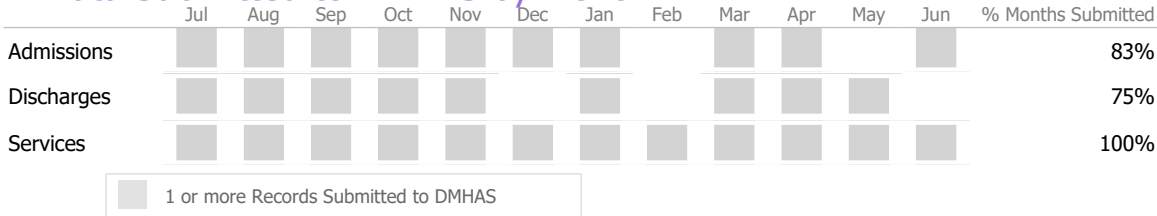
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 15 | 100% | 90% | 69% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | | 77% |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | | 31% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Employment Services Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 31 | 27 | 15% ▲ |
| Admits | 8 | 27 | -70% ▼ |
| Discharges | 22 | 4 | 450% ▲ |
| Service Hours | 543 | 334 | 62% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 79% | 91% |
| Valid TEDS Data | 63% | 95% |
| On-Time Periodic | | |
| 6 Month Updates | 44% | 35% |
| Co-occurring | | |
| MH Screen Complete | 75% | 81% |
| SA Screen Complete | 75% | 91% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 16 | 73% | 50% | 48% | 23% ▲ |

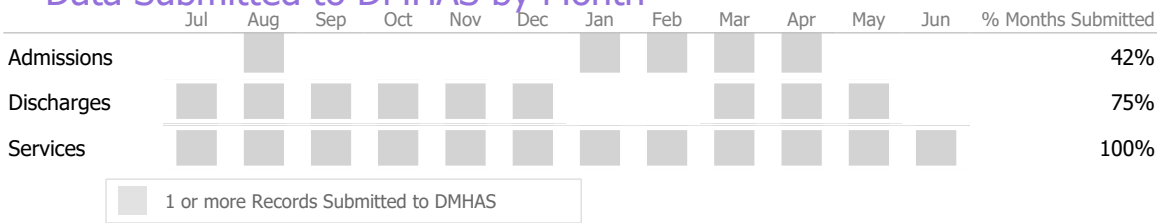
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Abstinence/Reduced Drug Use | | 24 | 77% | 55% | 55% | 22% ▲ |
| ✓ Improved/Maintained Axis V GAF Score | | 28 | 90% | 75% | 56% | 15% ▲ |
| ✓ Stable Living Situation | | 31 | 100% | 95% | 78% | 5% |
| ● Not Arrested | | 20 | 65% | 75% | 77% | -10% |
| ● Employed | | 8 | 26% | 50% | 33% | -24% ▼ |
| ● Self Help | | 8 | 26% | 60% | 26% | -34% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 9 | 100% | 90% | 47% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Buprenorphine Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1 | 1 | 0% |
| Admits | - | 1 | -100% ▼ |
| Discharges | 1 | - | |
| Service Hours | 1 | 1 | 0% |

Recovery

| National Recovery Measures (NOMS) | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|----------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ | Employed | | 1 | 100% | 35% | 30% | 65% ▲ |

Service Utilization

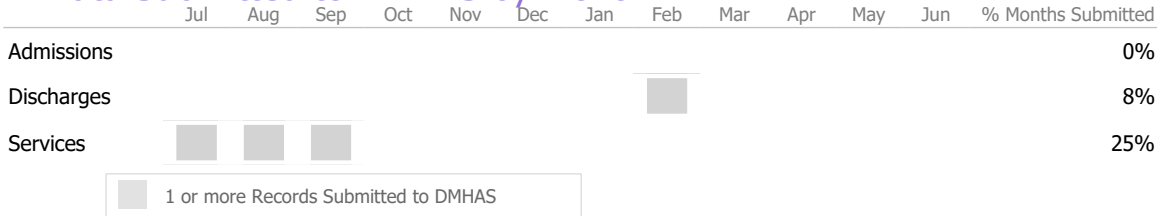
| National Recovery Measures (NOMS) | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● | Clients Receiving Services | | N/A | N/A | 90% | 69% | N/A ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | | 60% 77% |

| On-Time Periodic | Actual | State Avg |
|------------------|--------|-----------|
| 6 Month Updates | | N/A 31% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 15 Active Employment Services Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4 | 1 | 300% ▲ |
| Admits | 3 | 1 | 200% ▲ |
| Discharges | 1 | - | |
| Service Hours | 35 | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 84% | 86% |
| Valid TEDS Data | 80% | 98% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 0% |
| Co-occurring | | |
| MH Screen Complete | 100% | 91% |
| SA Screen Complete | 100% | 100% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 0 | 0% | 50% | 57% | -50% ▼ |

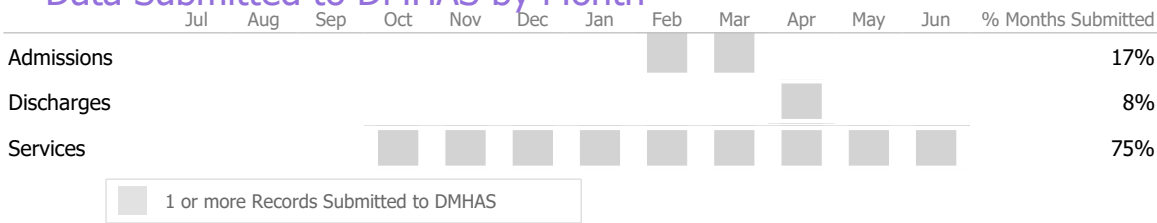
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 4 | 100% | 75% | 85% | 25% ▲ |
| Stable Living Situation | | 4 | 100% | 95% | 83% | 5% |
| Employed | | 2 | 50% | 50% | 28% | 0% |
| Abstinence/Reduced Drug Use | | 2 | 50% | 55% | 38% | -5% |
| Self Help | | 2 | 50% | 60% | 22% | -10% |
| Improved/Maintained Axis V GAF Score | | 2 | 100% | 75% | 54% | 25% ▲ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 3 | 100% | 90% | 38% | 10% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 3 | 3 | 0% |
| Admits | - | - | |
| Discharges | - | - | |
| Bed Days | 1,098 | 1,095 | 0% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| 6 Month Updates | 0% | 89% |
| MH Screen Complete | N/A | 76% |
| SA Screen Complete | N/A | 86% |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 99% |

Discharge Outcomes

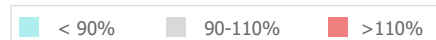
| Measure | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 80% | 83% | N/A |
| No Re-admit within 30 Days of Discharge | | N/A | N/A | 85% | 82% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 79% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 3 | 100% | 60% | 88% | 40% ▲ |
| Stable Living Situation | | 3 | 100% | 90% | 99% | 10% |
| Improved/Maintained Axis V GAF Score | | 2 | 67% | 95% | 74% | -28% ▼ |

Bed Utilization

| 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| | 3 | 3,678 days | 0.3 | 100% | 90% | 94% | 10% |



Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 274 | 285 | -4% |
| Admits | 79 | 105 | -25% ▼ |
| Discharges | 84 | 95 | -12% ▼ |
| Service Hours | 5,509 | 7,068 | -22% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 97% | 71% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 75% | 84% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 87% | 40% |
| SA Screen Complete | 87% | 36% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 98% |
| Valid Axis V GAF Score | 100% | 96% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 42 | 50% | 65% | 62% | -15% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 248 | 90% | 60% | 81% | 30% ▲ |
| Stable Living Situation | | 257 | 93% | 80% | 87% | 13% ▲ |
| Improved/Maintained Axis V GAF Score | | 193 | 81% | 65% | 66% | 16% ▲ |
| Employed | | 44 | 16% | 20% | 13% | -4% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 192 | 100% | 90% | 99% | 10% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 92% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 6 | 8 | -25% ▼ |
| Admits | 1 | 3 | -67% ▼ |
| Discharges | 1 | 3 | -67% ▼ |
| Bed Days | 1,747 | 1,632 | 7% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 52% |
| 6 Month Updates | 0% | 86% |
| MH Screen Complete | 100% | 64% |
| SA Screen Complete | 100% | 59% |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 96% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 0 | 0% | 60% | 72% | -60% ▼ |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 82% | N/A |

Recovery

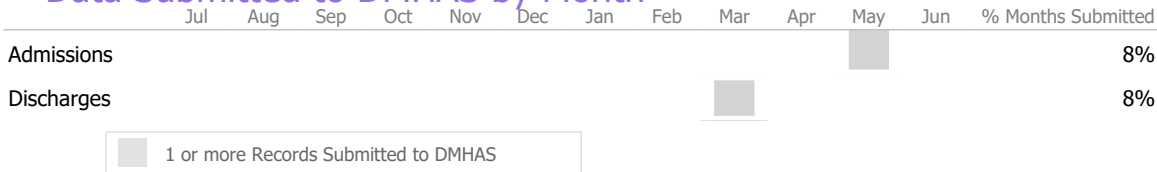
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 5 | 83% | 60% | 86% | 23% ▲ |
| Improved/Maintained Axis V GAF Score | | 5 | 100% | 95% | 64% | 5% |
| Stable Living Situation | | 5 | 83% | 95% | 94% | -12% ▼ |
| Employed | | 0 | 0% | 25% | 9% | -25% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|------------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 5 | 2,039 days | 0.3 | 95% | 90% | 97% | 5% |

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

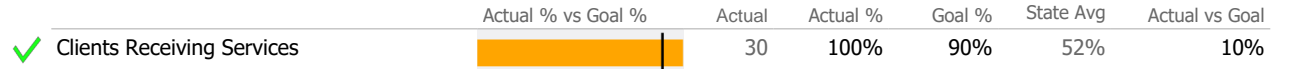
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

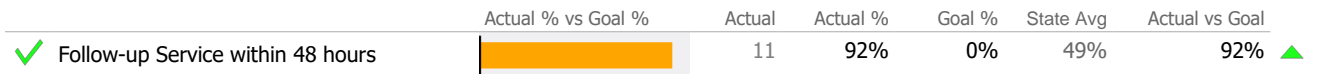
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 76 | 81 | -6% |
| Admits | 36 | 41 | -12% ▼ |
| Discharges | 49 | 40 | 23% ▲ |
| Service Hours | 84 | 281 | -70% ▼ |

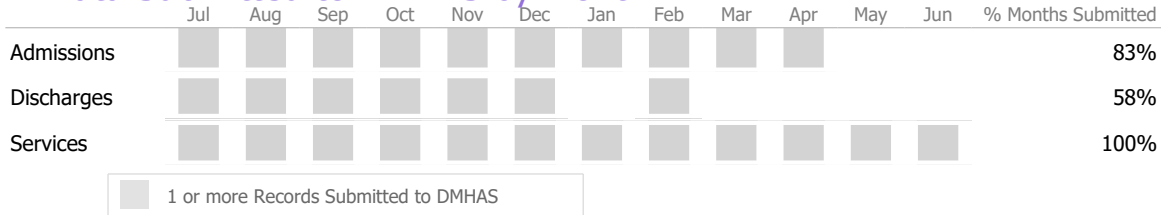
Service Utilization



Jail Diversion



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 27 | 27 | 0% |
| Admits | 2 | 1 | 100% ▲ |
| Discharges | 5 | 2 | 150% ▲ |
| Service Hours | 388 | 585 | -34% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 24 | 89% | 85% | 91% | 4% |

Service Utilization

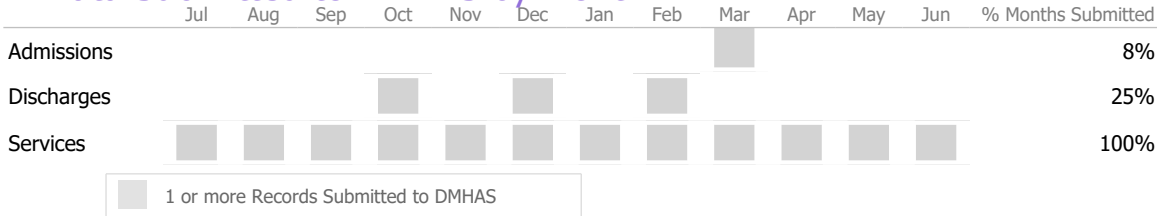
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 22 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | | 99% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 87% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,203 | 1,201 | 0% |
| Admits | 523 | 496 | 5% |
| Discharges | 579 | 507 | 14% ▲ |
| Service Hours | 11,020 | 11,645 | -5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 97% | 84% |
| On-Time Periodic | Actual | State Avg |
| 6 Month Updates | 35% | 56% |
| Co-occurring | Actual | State Avg |
| MH Screen Complete | 91% | 61% |
| SA Screen Complete | 91% | 61% |
| Diagnosis | Actual | State Avg |
| Valid Axis I Diagnosis | 100% | 97% |
| Valid Axis V GAF Score | 99% | 89% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 349 | 60% | 50% | 39% | 10% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 1,142 | 89% | 60% | 64% | 29% ▲ |
| Improved/Maintained Axis V GAF Score | | 954 | 85% | 75% | 55% | 10% |
| Employed | | 386 | 30% | 30% | 25% | 0% |
| Stable Living Situation | | 1,173 | 92% | 95% | 81% | -3% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 693 | 99% | 90% | 85% | 9% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 356 | 73% | 75% | 74% | -2% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Discharges | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |
| Services | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | █ | 100% |

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 89 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 23 | 25 | -8% |
| Admits | 2 | 7 | -71% ▼ |
| Discharges | 4 | 5 | -20% ▼ |
| Service Hours | 282 | 373 | -25% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Stable Living Situation | | 22 | 96% | 85% | 89% | 11% ▲ |

Service Utilization

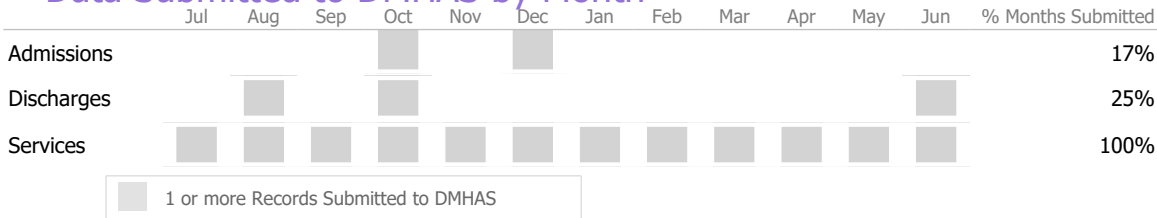
| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 21 | 100% | 90% | 97% | 10% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ Valid NOMS Data | | 90% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 91% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 99 Active Supportive Housing – Scattered Site Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 141 | 150 | -6% |
| Admits | 24 | 28 | -14% ▼ |
| Discharges | 45 | 30 | 50% ▲ |
| Social Rehab/PHP/IOP Days | 2,945 | 5,165 | -43% ▼ |

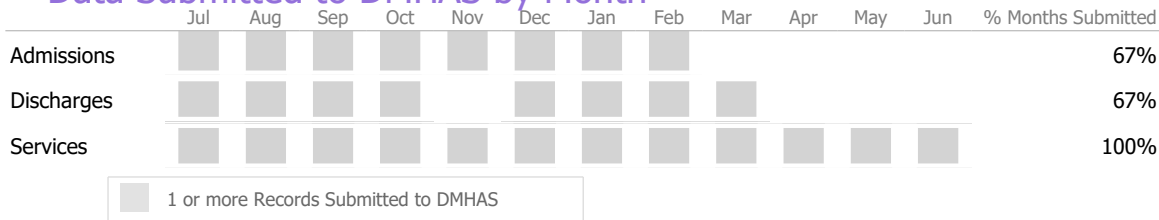
Service Utilization



Clients Receiving Services

| Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------|--------|----------|--------|-----------|----------------|
| | 98 | 99% | 90% | 75% | 9% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 45 | 49 | -8% |
| Admits | 22 | 14 | 57% ▲ |
| Discharges | 19 | 25 | -24% ▼ |
| Service Hours | 2,646 | 1,671 | 58% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 100% | 94% |
| On-Time Periodic | | |
| 6 Month Updates | 85% | 58% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 13 | 68% | 50% | 60% | 18% ▲ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 45 | 98% | 60% | 72% | 38% ▲ |
| ✓ Stable Living Situation | | 42 | 91% | 80% | 78% | 11% ▲ |
| ✓ Employed | | 12 | 26% | 20% | 13% | 6% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 25 | 93% | 90% | 83% | 3% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 92% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 7 | 9 | -22% ▼ |
| Admits | 2 | 4 | -50% ▼ |
| Discharges | 3 | 4 | -25% ▼ |
| Bed Days | 1,764 | 1,838 | -4% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------------|--------|-----------|
| Valid NOMS Data | 100% | 52% |
| On-Time Periodic | | |
| 6 Month Updates | 100% | 86% |
| Co-occurring | | |
| MH Screen Complete | 100% | 64% |
| SA Screen Complete | 100% | 59% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 96% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 3 | 100% | 60% | 72% | 40% ▲ |
| Follow-up within 30 Days of Discharge | | 2 | 67% | 90% | 82% | -23% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 7 | 100% | 60% | 86% | 40% ▲ |
| Stable Living Situation | | 7 | 100% | 95% | 94% | 5% |
| Improved/Maintained Axis V GAF Score | | 6 | 100% | 95% | 64% | 5% |
| Employed | | 1 | 14% | 25% | 9% | -11% ▼ |

Bed Utilization

| | 12 Months Trend | Beds | Avg LOS | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------|-----------------|------|----------|----------|----------|--------|-----------|----------------|
| Avg Utilization Rate | | 5 | 587 days | 0.2 | 96% | 90% | 97% | 6% |

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Supervised Apartments Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 28 | 30 | -7% |
| Admits | 15 | 11 | 36% ▲ |
| Discharges | 6 | 18 | -67% ▼ |
| Service Hours | 1,433 | 922 | 55% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------------|--------|-----------|
| Valid NOMS Data | 100% | 94% |
| On-Time Periodic | | |
| 6 Month Updates | 84% | 58% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 4 | 67% | 50% | 60% | 17% ▲ |

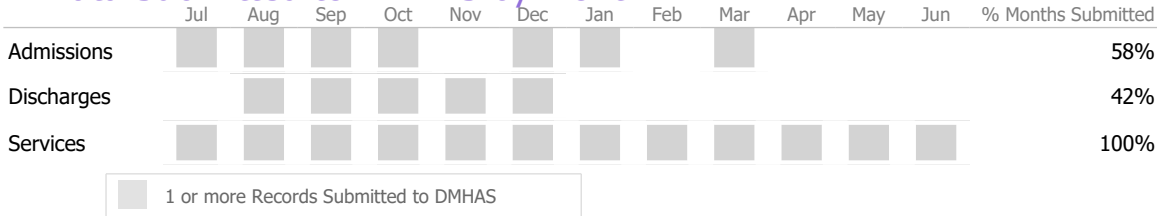
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Social Support | | 28 | 100% | 60% | 72% | 40% ▲ |
| ✓ Stable Living Situation | | 26 | 93% | 80% | 78% | 13% ▲ |
| ✓ Employed | | 6 | 21% | 20% | 13% | 1% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Clients Receiving Services | | 21 | 95% | 90% | 83% | 5% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Standard Case Management Programs