

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,832	1,835	0%
	Admits	1,412	1,255	13% ▲
	Discharges	1,046	1,265	-17% ▼
	Service Hours	4,689	5,978	-22% ▼
	Bed Days	34,816	38,017	-8%

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 887 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		95%	80%	92%
✓ Quality and Appropriateness		95%	80%	93%
✓ Overall		94%	80%	91%
✓ General Satisfaction		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Access		88%	80%	88%
✓ Outcome		86%	80%	83%
✓ Recovery		81%	80%	79%

■ Satisfied %    |    Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Outpatient	835	41.3%
	Residential Services	528	26.1%
	Recovery Support	342	16.9%
	Employment Services	168	8.3%
<b>Mental Health</b>	Case Management	116	5.7%
	Employment Services	31	1.5%
	Other	1	0.0%

### Client Demographics

Age	#	%	State Avg
18-25	117	6%	11%
26-34	494	27%	23%
35-44	552	30%	22%
45-54	421	23%	20%
55-64	221	12%	18%
65+	27	1%	6%

Gender	#	%	State Avg
Male	1,078	59%	60%
Female	753	41%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,544	84%	▲ 69%
Hisp-Puerto Rican	194	11%	11%
Hispanic-Other	74	4%	8%
Unknown	16	1%	11%
Hispanic-Cuban	2	0%	0%
Hispanic-Mexican	2	0%	1%

Race	#	%	State Avg
White/Caucasian	1,138	62%	62%
Black/African American	408	22%	17%
Other	259	14%	13%
Multiple Races	11	1%	1%
Am. Indian/Native Alaskan	4	0%	1%
Asian	4	0%	1%
Hawaiian/Other Pacific Islander	4	0%	0%
Unknown	4	0%	6%

■ Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

# 1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	168	164	2%
Admits	112	129	-13% ▼
Discharges	104	114	-9%
Service Hours	864	951	-9%

## Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Employed		56	33%	35%	30%	-2%

## Service Utilization

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		71	100%	90%	69%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		77%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		31%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 15 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	51	60	-15% ▼
Admits	42	53	-21% ▼
Discharges	39	57	-32% ▼
Bed Days	4,132	4,369	-5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	83%
Valid TEDS Data	99%	94%
<b>On-Time Periodic</b>		
6 Month Updates	0%	13%
<b>Co-occurring</b>		
MH Screen Complete	79%	86%
SA Screen Complete	79%	86%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		29	74%	70%	76%	4%
✓ No Re-admit within 30 Days of Discharge		36	92%	85%	92%	7%
✓ Follow-up within 30 Days of Discharge		27	93%	90%	71%	3%

### Recovery

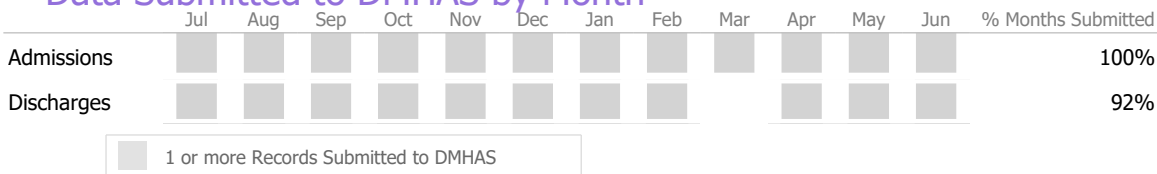
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		38	90%	95%	88%	-5%
Abstinence/Reduced Drug Use		20	38%	70%	73%	-32% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		15	153 days	0.2	75%	90%	93%	-15% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	13	-46% ▼
Admits	5	12	-58% ▼
Discharges	5	11	-55% ▼
Bed Days	449	1,038	-57% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	83%
Valid TEDS Data	100%	94%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	13%
<b>Co-occurring</b>		
MH Screen Complete	60%	86%
SA Screen Complete	60%	86%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	100%	70%	76%	30% ▲
● No Re-admit within 30 Days of Discharge		4	80%	85%	92%	-5%
✓ Follow-up within 30 Days of Discharge		5	100%	90%	71%	10%

### Recovery

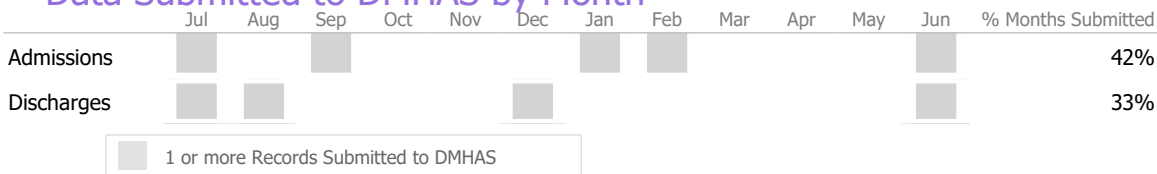
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		4	57%	70%	73%	-13% ▼
✓ Improved/Maintained Axis V GAF Score		5	100%	95%	88%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	117 days	0.3	41%	90%	93%	-49% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	231	259	-11% ▼
Admits	205	232	-12% ▼
Discharges	211	232	-9%
Bed Days	14,537	14,052	3%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	83%
Valid TEDS Data	98%	94%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	13%
<b>Co-occurring</b>		
MH Screen Complete	82%	86%
SA Screen Complete	83%	86%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		164	78%	70%	76%	8%
✓ No Re-admit within 30 Days of Discharge		187	89%	85%	92%	4%
● Follow-up within 30 Days of Discharge		139	85%	90%	71%	-5%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		151	62%	70%	73%	-8%
✓ Improved/Maintained Axis V GAF Score		202	96%	95%	88%	1%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		41	98 days	0.1	97%	90%	93%	7%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	252	308	-18% ▼
Admits	211	260	-19% ▼
Discharges	220	270	-19% ▼
Bed Days	15,698	18,558	-15% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	83%
Valid TEDS Data	99%	94%
<b>On-Time Periodic</b>		
6 Month Updates	0%	13%
<b>Co-occurring</b>		
MH Screen Complete	85%	86%
SA Screen Complete	85%	86%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		189	86%	70%	76%	16% ▲
No Re-admit within 30 Days of Discharge		205	93%	85%	92%	8%
Follow-up within 30 Days of Discharge		132	70%	90%	71%	-20% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		177	70%	70%	73%	0%
Improved/Maintained Axis V GAF Score		211	95%	95%	88%	0%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		49	88 days	0.1	88%	90%	93%	-2%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	█	█	█	█	█	█	█	█	█	█	█	█	100%
Discharges	█	█	█	█	█	█	█	█	█	█	█	█	100%

Legend: █ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

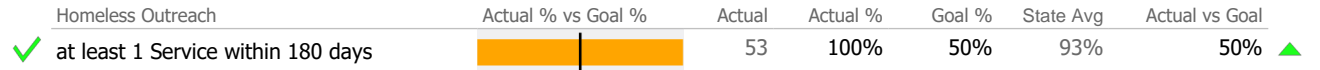
█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

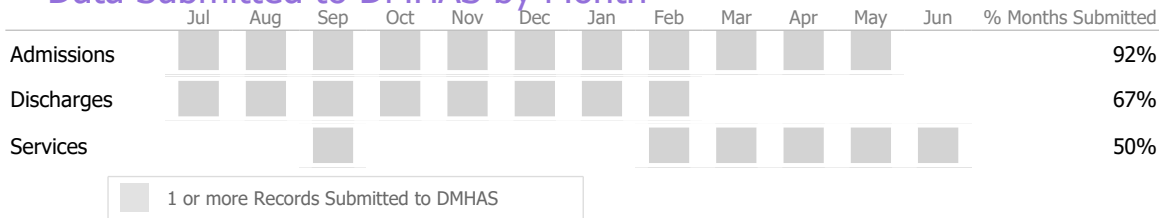
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	116	67	73% ▲
Admits	54	45	20% ▲
Discharges	40	1	3900% ▲
Service Hours	-	-	

### Service Engagement



### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

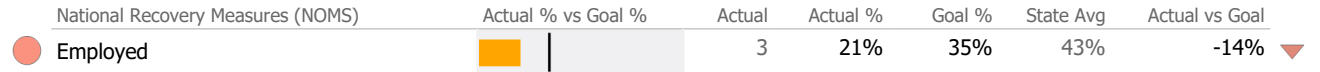
Actual    | Goal    Goal Met    Below Goal

\* State Avg based on 46 Active Outreach & Engagement Programs

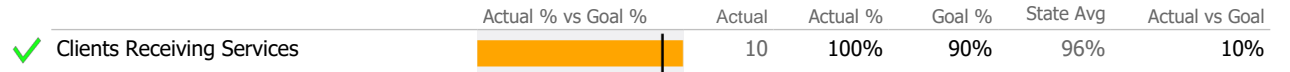
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	21	-33% ▼
Admits	5	11	-55% ▼
Discharges	4	12	-67% ▼
Service Hours	154	166	-7%

### Recovery



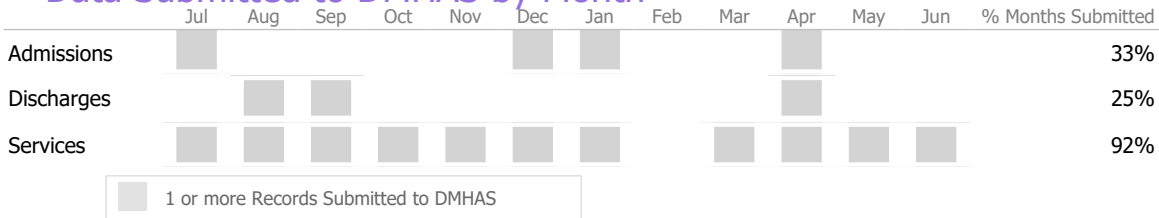
### Service Utilization



### Data Submission Quality



### Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

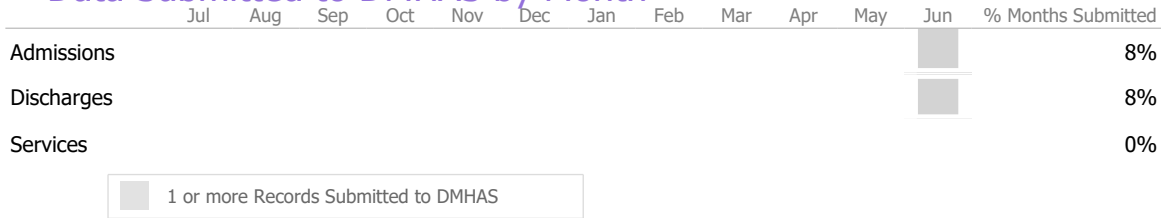
\* State Avg based on 42 Active Employment Services Programs



### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1		
Admits	1	-	
Discharges	1	-	
Service Hours	-	-	

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 1 Active Integrated Primary Care Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	835	910	-8%
Admits	417	495	-16% ▼
Discharges	411	543	-24% ▼
Service Hours	3,501	4,574	-23% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	90%
Valid TEDS Data	97%	89%
<b>On-Time Periodic</b>		
6 Month Updates	9%	20%
<b>Co-occurring</b>		
MH Screen Complete	92%	88%
SA Screen Complete	92%	96%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		118	29%	50%	48%	-21% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		866	99%	75%	82%	24% ▲
Abstinence/Reduced Drug Use		553	63%	55%	53%	8%
Stable Living Situation		826	95%	95%	81%	0%
Employed		348	40%	50%	40%	-10%
Improved/Maintained Axis V GAF Score		409	53%	75%	56%	-22% ▼
Self Help		236	27%	60%	27%	-33% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		374	81%	90%	62%	-9%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		113	28%	75%	66%	-47% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 117 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	177	183	-3%
Admits	156	159	-2%
Discharges	154	169	-9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	99%
Valid TEDS Data	97%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	86%
<b>Co-occurring</b>		
MH Screen Complete	87%	98%
SA Screen Complete	87%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		153	99%	50%	56%	49% ▲

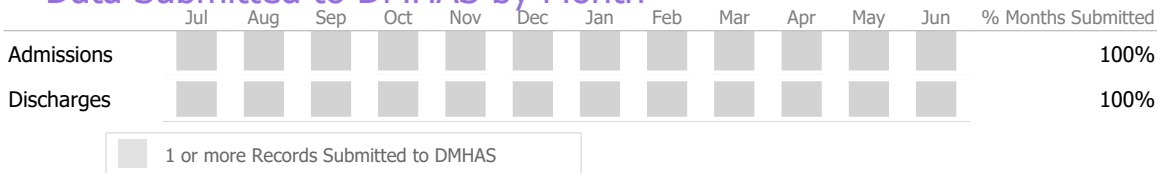
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		156	85%	50%	74%	35% ▲
✓ Improved/Maintained Axis V GAF Score		154	93%	75%	85%	18% ▲
✓ Not Arrested		148	80%	75%	95%	5%
● Self Help		106	58%	60%	61%	-2%
● Stable Living Situation		150	82%	90%	93%	-8%
● Employed		15	8%	40%	43%	-32% ▼

### Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		6	3%	50%	68%	-47% ▼

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active Methadone Maintenance Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	25	-32% ▼
Admits	15	16	-6%
Discharges	7	23	-70% ▼
Service Hours	171	287	-41% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		7	41%	35%	43%	6%

### Service Utilization

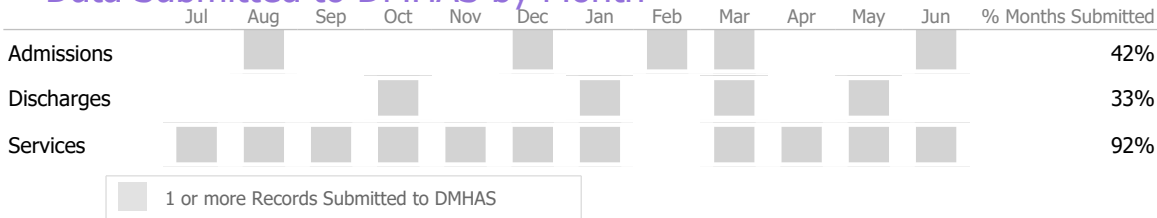
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		83%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		89%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 42 Active Employment Services Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	125		
Admits	126	-	
Discharges	3	-	

### Data Submission Quality

Data Entry	Actual	State Avg
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Valid TEDS Data		N/A	N/A
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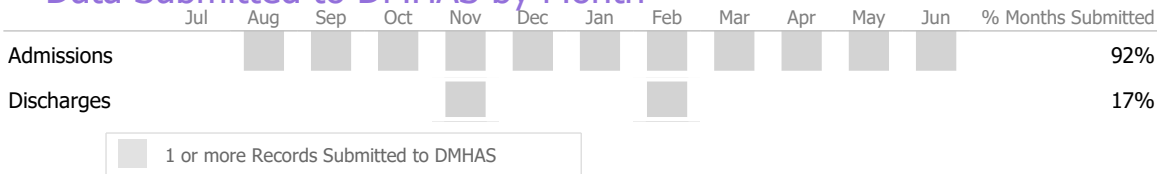
Co-occurring	Actual	State Avg
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MH Screen Complete		39%	44%
SA Screen Complete		40%	59%

Diagnosis	Actual	State Avg
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✓ Valid Axis I Diagnosis		100%	12%
✓ Valid Axis V GAF Score		100%	11%

### Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	219		
Admits	219	-	
Discharges	1	-	

### Data Submission Quality

Data Entry	Actual	State Avg
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Valid TEDS Data		N/A	N/A
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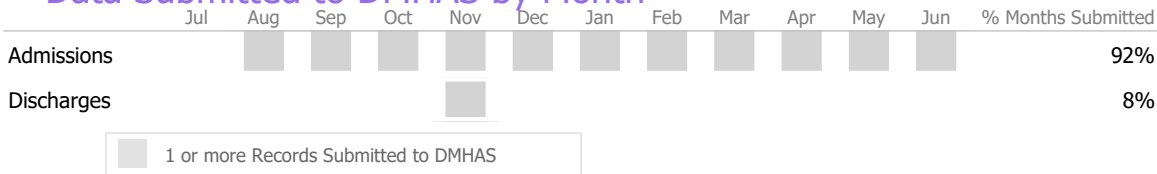
Co-occurring	Actual	State Avg
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MH Screen Complete		38%	44%
SA Screen Complete		38%	59%

Diagnosis	Actual	State Avg
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✓ Valid Axis I Diagnosis		100%	12%
✓ Valid Axis V GAF Score		100%	11%

### Data Submitted to DMHAS by Month



 > 10% Over     < 10% Under

 Actual     Goal     Goal Met     Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs