Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,427	1,855	-23% ▼
	Admits	1,002	1,175	-15% ▼
	Discharges	924	1,446	-36% ▼
	Service Hours	17,499	19,414	-10%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	1,427	100.0%

Consumer Satisfaction Survey

(Based on 120 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		100%	80%	91%
✓ Quality and Appropriateness		99%	80%	93%
✓ General Satisfaction		98%	80%	92%
✓ Access		98%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Recovery		96%	80%	79%
✓ Respect		95%	80%	91%
✓ Outcome		93%	80%	83%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

Client Demographics

Age	#	%	State Avg
18-25	92	6%	11%
26-34	452	32%	23%
35-44	404	28%	22%
45-54	316	22%	20%
55-64	161	11%	18%
65+	2	0%	6%

Gender	#	%	State Avg
Male	768	54%	60%
Female	656	46%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Unknown	793	56% ▲	11%
Non-Hispanic	557	39% ▼	69%
Hisp-Puerto Rican	59	4%	11%
Hispanic-Other	16	1%	8%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
Unknown	702	49% ▲	6%
White/Caucasian	506	35% ▼	62%
Black/African American	121	8%	17%
Other	72	5%	13%
Am. Indian/Native Alaskan	12	1%	1%
Multiple Races	9	1%	1%
Asian	4	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	542	605	-10%	▼
Admits	378	450	-16%	▼
Discharges	374	461	-19%	▼
Service Hours	5,450	6,538	-17%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	87%	49%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		234	63%	50%	78%	13%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Self Help		471	84%	60%	74%	24%	▲
✓ Employed		209	37%	20%	35%	17%	▲
✓ Stable Living Situation		475	85%	80%	86%	5%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		181	98%	90%	80%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 8 Active Standard Case Management Programs

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	616	660	-7%	
Admits	400	465	-14%	▼
Discharges	377	453	-17%	▼
Service Hours	10,757	12,813	-16%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	92%	92%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	86%	86%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		532	83%	50%	84%	33%	▲
✓ Self Help		412	64%	60%	66%	4%	
✓ Employed		146	23%	20%	24%	3%	
● Stable Living Situation		461	72%	80%	73%	-8%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		251	95%	90%	95%	5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

Women's REACH Program
Advanced Behavioral Health
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	120	19	532%	▲
Admits	109	19	474%	▲
Discharges	61	1	6000%	▲
Service Hours	1,292	63		

Service Engagement

	Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		104	100%	50%	82%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■		■	■	■	■	■	■	■	■	■	■	92%
Services		■	■	■	■	■	■	■	■	■	■	■	92%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 21 Active Outreach & Engagement Programs

Womens Recovery Spec 780733
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2019 - June 2020 (Data as of Oct 19, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	210	244	-14%	▼
Admits	115	143	-20%	▼
Discharges	112	148	-24%	▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	75%	49%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		82	73%	50%	78%	23%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		200	92%	80%	86%	12%	▲
✓ Self Help		153	71%	60%	74%	11%	▲
● Employed		33	15%	20%	35%	-5%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs