

Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---------------|----------------|--------|----------|------------|
| | Unique Clients | 6,809 | 7,100 | -4% |
| | Admits | 3,653 | 3,899 | -6% |
| | Discharges | 3,143 | 3,289 | -4% |
| | Service Hours | 11,757 | 15,137 | -22% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|--------------------|-------------------------------|-------|-------|
| Addiction | Outpatient | 3,848 | 54.0% |
| | Intake | 818 | 11.5% |
| | Medication Assisted Treatment | 338 | 4.7% |
| | Case Management | 91 | 1.3% |
| | Consultation | 66 | 0.9% |
| | Recovery Support | 60 | 0.8% |
| | IOP | 16 | 0.2% |
| Forensic SA | Forensics Community-based | 1,832 | 25.7% |
| | Case Management | 55 | 0.8% |

Consumer Satisfaction Survey

(Based on 202 FY19 Surveys)

| Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|-------------------------------|----------------------|-------------|--------|-----------|
| ✓ Overall | | 91% | 80% | 91% |
| ✓ Quality and Appropriateness | | 90% | 80% | 93% |
| ✓ General Satisfaction | | 87% | 80% | 92% |
| ✓ Participation in Treatment | | 86% | 80% | 92% |
| ✓ Access | | 83% | 80% | 88% |
| ✓ Respect | | 83% | 80% | 91% |
| ● Recovery | | 77% | 80% | 79% |
| ● Outcome | | 76% | 80% | 83% |

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

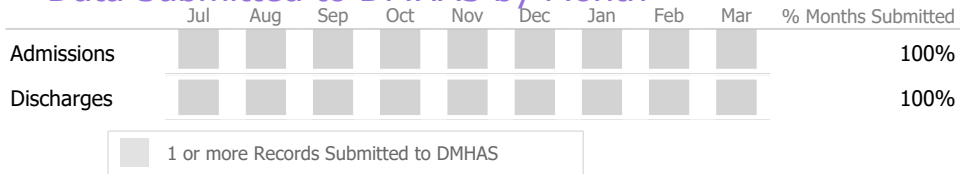
| Age | # | % | State Avg | Gender | # | % | State Avg |
|-------------------|-------|-----|-----------|---------------------------------|-------|-----|-----------|
| 18-25 | 1,222 | 18% | 11% | Male | 4,185 | 61% | 60% |
| 26-34 | 1,910 | 28% | 23% | Female | 2,620 | 39% | 40% |
| 35-44 | 1,556 | 23% | 22% | Transgender | | | 0% |
| 45-54 | 1,097 | 16% | 20% | | | | |
| 55-64 | 773 | 11% | 18% | | | | |
| 65+ | 241 | 4% | 6% | | | | |
| Ethnicity | # | % | State Avg | Race | # | % | State Avg |
| Unknown | 3,366 | 49% | ▲ 10% | White/Caucasian | 3,912 | 57% | 62% |
| Non-Hispanic | 2,332 | 34% | ▼ 70% | Other | 1,149 | 17% | 13% |
| Hisp-Puerto Rican | 848 | 12% | 12% | Black/African American | 944 | 14% | 17% |
| Hispanic-Other | 203 | 3% | 8% | Unknown | 497 | 7% | 5% |
| Hispanic-Mexican | 41 | 1% | 1% | Multiple Races | 173 | 3% | 1% |
| Hispanic-Cuban | 19 | 0% | 0% | Asian | 69 | 1% | 1% |
| | | | | Am. Indian/Native Alaskan | 35 | 1% | 1% |
| | | | | Hawaiian/Other Pacific Islander | 30 | 0% | 0% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 818 | 560 | 46% ▲ |
| Admits | 955 | 637 | 50% ▲ |
| Discharges | 955 | 637 | 50% ▲ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Central Intake Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 27 | 17 | 59% ▲ |
| Admits | 15 | 9 | 67% ▲ |
| Discharges | 9 | 2 | 350% ▲ |
| Service Hours | 94 | 124 | -24% ▼ |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ✓ Treatment Completed Successfully | | 7 | 78% | 75% | 62% | 3% |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● Clients Receiving Services | | 16 | 89% | 90% | 93% | -1% |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| ● 2 or more Services within 30 days | | 9 | 60% | 75% | 77% | -15% ▼ |

Data Submission Quality

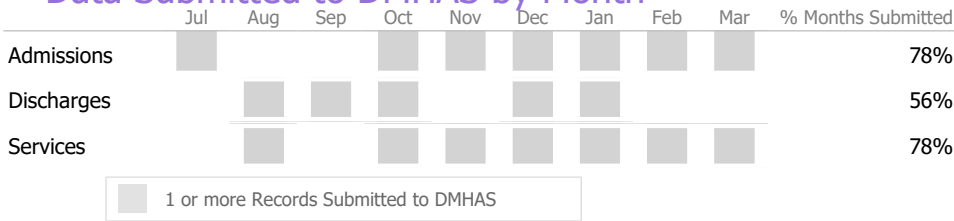
| Data Entry | Actual | State Avg |
|-------------------|--------|-----------|
| Valid NOMS Data | | 94% |
| ✓ Valid TEDS Data | | 40% |

| On-Time Periodic | Actual | State Avg |
|-------------------|--------|-----------|
| ✓ 6 Month Updates | | 39% |

| Co-occurring | Actual | State Avg |
|----------------------|--------|-----------|
| ✓ MH Screen Complete | | 90% |
| ✓ SA Screen Complete | | 91% |

| Diagnosis | Actual | State Avg |
|------------------------|--------|-----------|
| Valid Axis I Diagnosis | | 99% |
| Valid Axis V GAF Score | | 97% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

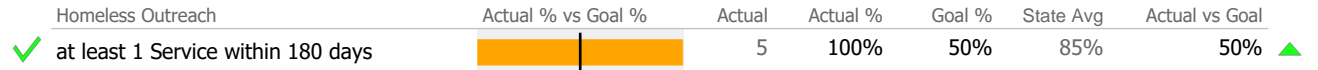
Actual | Goal Goal Met Below Goal

* State Avg based on 6 Active Gambling Outpatient Programs

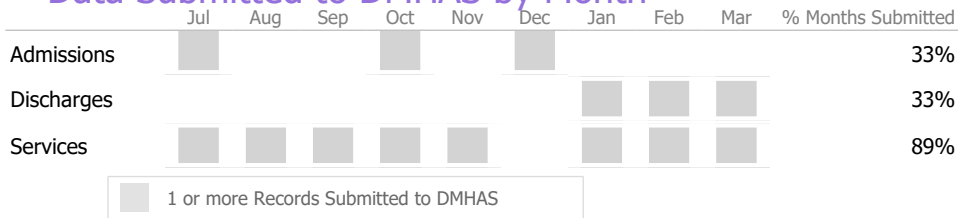
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 72 | 66 | 9% |
| Admits | 5 | 45 | -89% ▼ |
| Discharges | 22 | 5 | 340% ▲ |
| Service Hours | 309 | 554 | -44% ▼ |

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 21 Active Outreach & Engagement Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---------------------------|--------|----------|------------|
| Unique Clients | 16 | 21 | -24% ▼ |
| Admits | - | - | |
| Discharges | - | - | |
| Service Hours | - | - | |
| Social Rehab/PHP/IOP Days | 0 | 0 | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | N/A | 94% |
| Valid TEDS Data | N/A | 97% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 4% |
| Co-occurring | | |
| MH Screen Complete | N/A | 92% |
| SA Screen Complete | N/A | 92% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 100% |
| Valid Axis V GAF Score | 100% | 100% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 56% | N/A |
| Follow-up within 30 Days of Discharge | | N/A | N/A | 90% | 63% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 0 | 0% | 50% | 35% | -50% ▼ |
| Abstinence/Reduced Drug Use | | 0 | 0% | 55% | 42% | -55% ▼ |
| Self Help | | 0 | 0% | 60% | 16% | -60% ▼ |
| Improved/Maintained Axis V GAF Score | | 0 | 0% | 75% | 72% | -75% ▼ |
| Not Arrested | | 0 | 0% | 75% | 78% | -75% ▼ |
| Stable Living Situation | | 0 | 0% | 95% | 83% | -95% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 0 | 0% | 90% | 77% | N/A ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |
| Services | | | | | | | | | | 0% |

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

■ 1 or more Records Submitted to DMHAS

* State Avg based on 53 Active Standard IOP Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 160 | 117 | 37% ▲ |
| Admits | 56 | 70 | -20% ▼ |
| Discharges | 42 | 8 | 425% ▲ |
| Service Hours | 437 | 218 | 101% ▲ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 83% | 91% |
| Valid TEDS Data | 90% | 90% |
| On-Time Periodic | | |
| 6 Month Updates | 12% | 20% |
| Co-occurring | | |
| MH Screen Complete | 79% | 88% |
| SA Screen Complete | 100% | 98% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 20 | 48% | 50% | 52% | -2% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 138 | 86% | 75% | 82% | 11% ▲ |
| Employed | | 76 | 47% | 50% | 43% | -3% |
| Stable Living Situation | | 142 | 88% | 95% | 82% | -7% |
| Abstinence/Reduced Drug Use | | 71 | 44% | 55% | 51% | -11% ▼ |
| Self Help | | 53 | 33% | 60% | 26% | -27% ▼ |
| Improved/Maintained Axis V GAF Score | | 48 | 33% | 75% | 58% | -42% ▼ |

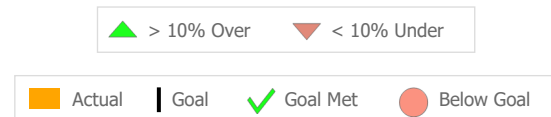
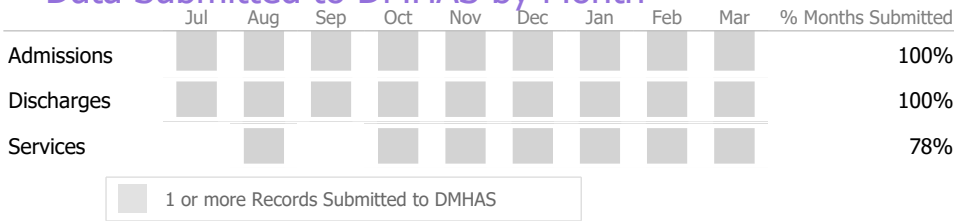
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 45 | 38% | 90% | 66% | -52% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 45 | 80% | 75% | 70% | 5% |

Data Submitted to DMHAS by Month



* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0 | | |
| Admits | - | - | |
| Discharges | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | | N/A 86% |
| Valid TEDS Data | | N/A 99% |
| On-Time Periodic | | |
| 6 Month Updates | | N/A 3% |
| Co-occurring | | |
| MH Screen Complete | | N/A 93% |
| SA Screen Complete | | N/A 99% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 59% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Abstinence/Reduced Drug Use | | N/A | N/A | 55% | 39% | -55% ▼ |
| Employed | | N/A | N/A | 50% | 30% | -50% ▼ |
| Improved/Maintained Axis V GAF Score | | N/A | N/A | 75% | 51% | -75% ▼ |
| Not Arrested | | N/A | N/A | 75% | 86% | -75% ▼ |
| Self Help | | N/A | N/A | 60% | 23% | -60% ▼ |
| Stable Living Situation | | N/A | N/A | 95% | 84% | -95% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 0% |
| Discharges | | | | | | | | | | 0% |

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Naltrexone Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 338 | 216 | 56% ▲ |
| Admits | 97 | 77 | 26% ▲ |
| Discharges | - | - | |
| Service Hours | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 84% | 93% |
| Valid TEDS Data | 99% | 96% |
| On-Time Periodic | | |
| 6 Month Updates | 0% | 33% |
| Co-occurring | | |
| MH Screen Complete | 100% | 83% |
| SA Screen Complete | 100% | 94% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 100% | 99% |
| Valid Axis V GAF Score | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 40% | N/A |

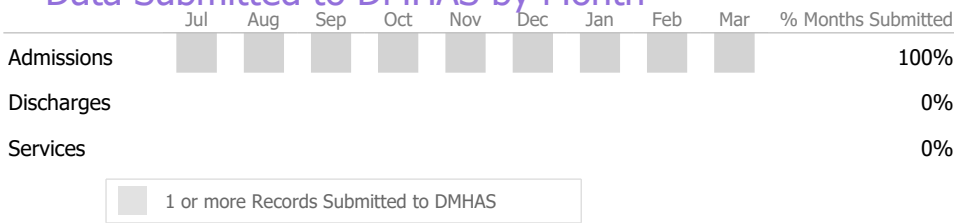
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 189 | 56% | 75% | 74% | -19% ▼ |
| Employed | | 88 | 26% | 50% | 32% | -24% ▼ |
| Abstinence/Reduced Drug Use | | 95 | 28% | 55% | 53% | -27% ▼ |
| Self Help | | 100 | 30% | 60% | 26% | -30% ▼ |
| Stable Living Situation | | 167 | 49% | 95% | 76% | -46% ▼ |
| Improved/Maintained Axis V GAF Score | | 0 | 0% | 75% | 51% | -75% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 0 | 0% | 90% | 52% | N/A ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

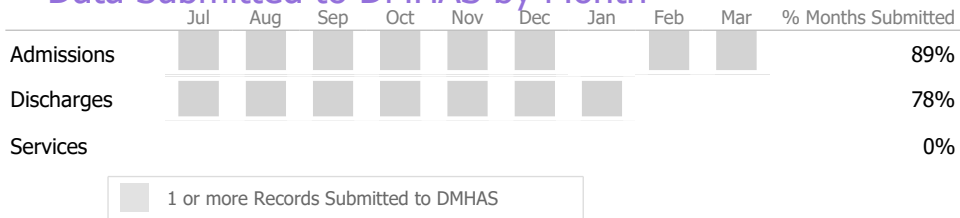
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Buprenorphine Maintenance Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 66 | 29 | 128% ▲ |
| Admits | 53 | 23 | 130% ▲ |
| Discharges | 34 | 16 | 113% ▲ |
| Service Hours | - | - | |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Consultation Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 8 | 19 | -58% ▼ |
| Admits | 1 | 7 | -86% ▼ |
| Discharges | - | 10 | -100% ▼ |
| Service Hours | 6 | 98 | -94% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| 6 Month Updates | 0% | 8% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | N/A | N/A | 50% | 56% | N/A |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Employed | | 0 | 0% | 20% | 15% | -20% ▼ |
| Social Support | | 1 | 12% | 60% | 86% | -48% ▼ |
| Self Help | | 0 | 0% | 60% | 75% | -60% ▼ |
| Stable Living Situation | | 1 | 12% | 80% | 44% | -68% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 1 | 13% | 90% | 53% | -78% ▼ |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | | | | | | | | | | 11% |
| Discharges | | | | | | | | | | 0% |
| Services | | | | | | | | | | 0% |

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

1 or more Records Submitted to DMHAS

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 49 | 67 | -27% ▼ |
| Admits | 26 | 40 | -35% ▼ |
| Discharges | 9 | 41 | -78% ▼ |
| Service Hours | 40 | 229 | -83% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-----------------|--------|-----------|
| Valid NOMS Data | 100% | 99% |
| 6 Month Updates | 0% | 8% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 2 | 22% | 50% | 56% | -28% ▼ |

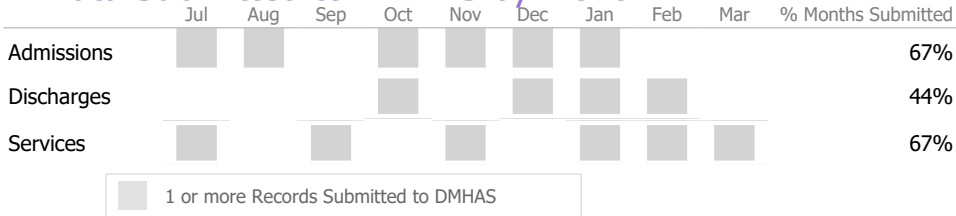
Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Social Support | | 42 | 86% | 60% | 86% | 26% ▲ |
| Self Help | | 27 | 55% | 60% | 75% | -5% |
| Employed | | 0 | 0% | 20% | 15% | -20% ▼ |
| Stable Living Situation | | 1 | 2% | 80% | 44% | -78% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 17 | 43% | 90% | 53% | -48% ▼ |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

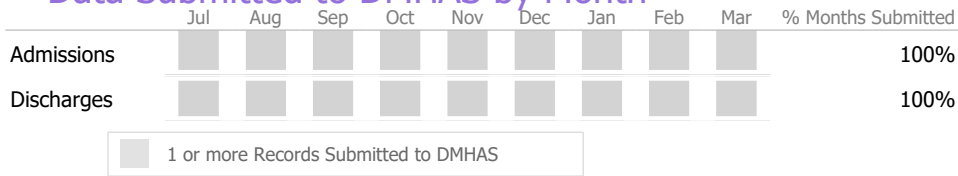
█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 667 | 763 | -13% ▼ |
| Admits | 380 | 495 | -23% ▼ |
| Discharges | 447 | 464 | -4% |

Data Submitted to DMHAS by Month

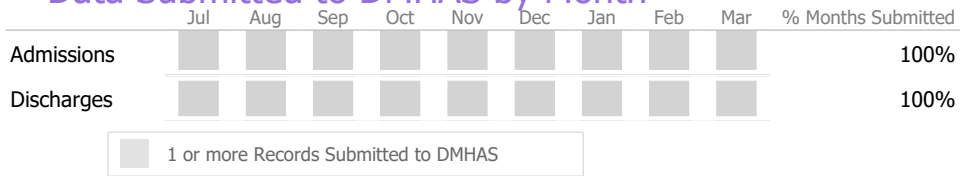


* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,168 | 1,162 | 1% |
| Admits | 487 | 506 | -4% |
| Discharges | 535 | 483 | 11% ▲ |

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,997 | 1,816 | 10% |
| Admits | 849 | 931 | -9% |
| Discharges | 630 | 622 | 1% |
| Service Hours | 6,452 | 6,133 | 5% |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 79% | 91% |
| Valid TEDS Data | 88% | 90% |
| On-Time Periodic | | |
| 6 Month Updates | 14% | 20% |
| Co-occurring | | |
| MH Screen Complete | 85% | 88% |
| SA Screen Complete | 100% | 98% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 99% | 99% |
| Valid Axis V GAF Score | 99% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 186 | 30% | 50% | 52% | -20% ▼ |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 1,710 | 86% | 75% | 82% | 11% ▲ |
| Employed | | 749 | 37% | 50% | 43% | -13% ▼ |
| Abstinence/Reduced Drug Use | | 831 | 42% | 55% | 51% | -13% ▼ |
| Stable Living Situation | | 1,582 | 79% | 95% | 82% | -16% ▼ |
| Self Help | | 739 | 37% | 60% | 26% | -23% ▼ |
| Improved/Maintained Axis V GAF Score | | 730 | 47% | 75% | 58% | -28% ▼ |

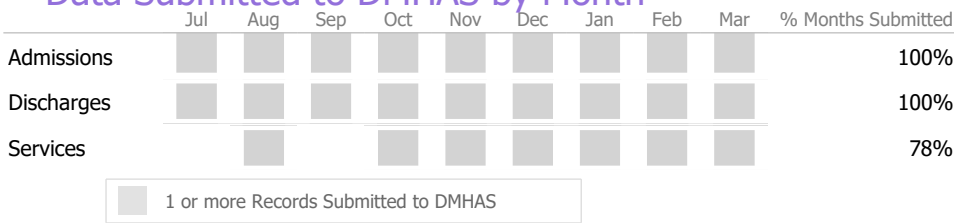
Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 816 | 59% | 90% | 66% | -31% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 614 | 72% | 75% | 70% | -3% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 1,769 | 2,664 | -34% ▼ |
| Admits | 686 | 1,055 | -35% ▼ |
| Discharges | 451 | 990 | -54% ▼ |
| Service Hours | 4,418 | 7,762 | -43% ▼ |

Data Submission Quality

| Data Entry | Actual | State Avg |
|-------------------------|--------|-----------|
| Valid NOMS Data | 79% | 91% |
| Valid TEDS Data | 88% | 90% |
| On-Time Periodic | | |
| 6 Month Updates | 9% | 20% |
| Co-occurring | | |
| MH Screen Complete | 77% | 88% |
| SA Screen Complete | 100% | 98% |
| Diagnosis | | |
| Valid Axis I Diagnosis | 99% | 99% |
| Valid Axis V GAF Score | 100% | 98% |

Discharge Outcomes

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully | | 187 | 41% | 50% | 52% | -9% |

Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|--------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Not Arrested | | 1,293 | 73% | 75% | 82% | -2% |
| Employed | | 682 | 39% | 50% | 43% | -11% ▼ |
| Abstinence/Reduced Drug Use | | 632 | 36% | 55% | 51% | -19% ▼ |
| Stable Living Situation | | 1,269 | 72% | 95% | 82% | -23% ▼ |
| Self Help | | 475 | 27% | 60% | 26% | -33% ▼ |
| Improved/Maintained Axis V GAF Score | | 582 | 40% | 75% | 58% | -35% ▼ |

Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|----------------------------|--------------------|--------|----------|--------|-----------|----------------|
| Clients Receiving Services | | 551 | 42% | 90% | 66% | -48% ▼ |

Service Engagement

| Outpatient | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| 2 or more Services within 30 days | | 538 | 78% | 75% | 70% | 3% |

Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | Jan | Feb | Mar | % Months Submitted |
|------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--------------------|
| Admissions | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | ■ | 100% |
| Services | | ■ | | ■ | ■ | ■ | ■ | ■ | ■ | 78% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 115 Active Standard Outpatient Programs

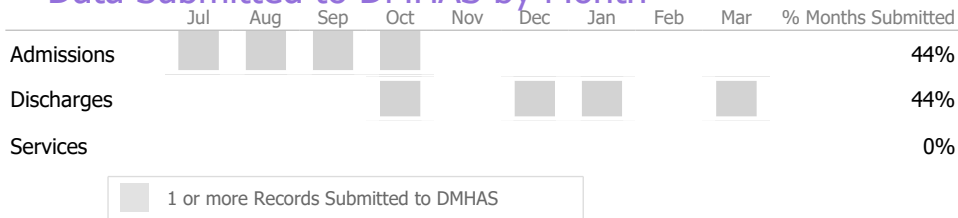
Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 19 | | |
| Admits | 19 | - | |
| Discharges | 9 | - | |
| Service Hours | - | - | |

Service Engagement

| Homeless Outreach | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
| at least 1 Service within 180 days | | 8 | 42% | 50% | 85% | -8% |

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 21 Active Outreach & Engagement Programs

Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 60 | | |
| Admits | 24 | - | |
| Discharges | - | - | |

Data Submission Quality

| Data Entry | Actual | State Avg |
|------------|--------|-----------|
|------------|--------|-----------|

| | | | |
|-----------------|---|-----|-----|
| Valid TEDS Data |  | N/A | N/A |
|-----------------|---|-----|-----|

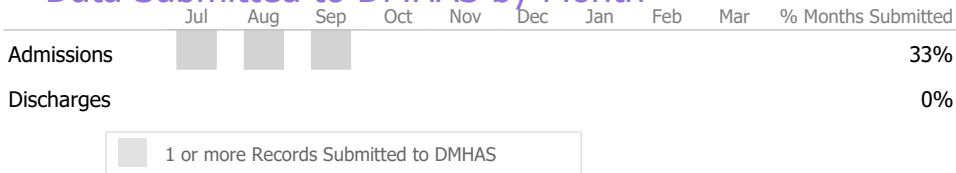
| Co-occurring | Actual | State Avg |
|--------------|--------|-----------|
|--------------|--------|-----------|

| | | | |
|--------------------|---|----|-----|
| MH Screen Complete |  | 0% | 48% |
| SA Screen Complete |  | 0% | 62% |

| Diagnosis | Actual | State Avg |
|-----------|--------|-----------|
|-----------|--------|-----------|

| | | | |
|--------------------------|---|-----|-----|
| ✓ Valid Axis I Diagnosis |  | 98% | 12% |
| ✓ Valid Axis V GAF Score |  | 32% | 11% |

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs