

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	74	83	-11% ▼
	Admits	20	29	-31% ▼
	Discharges	10	30	-67% ▼
	Service Hours	620	661	-6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	74	100.0%

Consumer Satisfaction Survey (Based on 37 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Access		100%	80%	88%
✓ Participation in Treatment		97%	80%	92%
✓ Respect		94%	80%	91%
● Outcome		72%	80%	83%
● Recovery		67%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	4	6%	11%
26-34	20	28%	23%
35-44	17	24%	22%
45-54	16	23%	20%
55-64	9	13%	18%
65+	5	7%	6%

Gender	#	%	State Avg
Male	41	55%	60%
Female	33	45%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	71	96%	▲ 70%
Hisp-Puerto Rican	2	3%	12%
Hispanic-Other	1	1%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			10%

Race	#	%	State Avg
White/Caucasian	71	96%	▲ 62%
Black/African American	2	3%	▼ 17%
Other	1	1%	▼ 13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	91%
Valid TEDS Data	95%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	88%
SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	10%	50%	52%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		64	86%	75%	82%	11% ▲
Employed		32	43%	50%	43%	-7%
Stable Living Situation		65	88%	95%	82%	-7%
Abstinence/Reduced Drug Use		22	30%	55%	51%	-25% ▼
Self Help		5	7%	60%	26%	-53% ▼
Improved/Maintained Axis V GAF Score		9	15%	75%	58%	-60% ▼

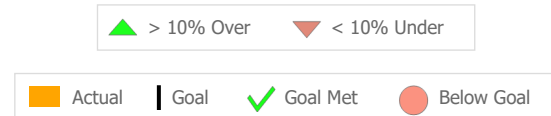
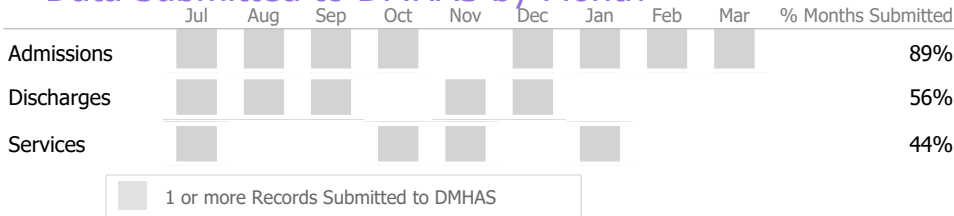
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		59	92%	90%	66%	2%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		11	55%	75%	70%	-20% ▼

Data Submitted to DMHAS by Month



* State Avg based on 115 Active Standard Outpatient Programs