

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	123	126	-2%
	Admits	44	44	0%
	Discharges	43	44	-2%
	Service Hours	10,664	11,271	-5%
	Bed Days	1,266	1,499	-16% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	49	39.5%
	Inpatient Services	43	34.7%
	Residential Services	32	25.8%

### Client Demographics

Age	#	%	State Avg
18-25	8	7%	11%
26-34	13	11%	23% ▼
35-44	17	14%	22%
45-54	31	25%	20%
55-64	43	35%	18% ▲
65+	11	9%	6%

Ethnicity	#	%	State Avg
Non-Hispanic	108	88%	70% ▲
Hisp-Puerto Rican	9	7%	12%
Hispanic-Other	5	4%	8%
Unknown	1	1%	10%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Gender	#	%	State Avg
Male	62	50%	60%
Female	61	50%	40%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	69	56%	62%
Black/African American	48	39%	17% ▲
Other	3	2%	13% ▼
Unknown	3	2%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	33	-3%
Admits	2	3	-33% ▼
Discharges	1	3	-67% ▼
Service Hours	4,703	5,046	-7%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	97%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	83%	50% ▲

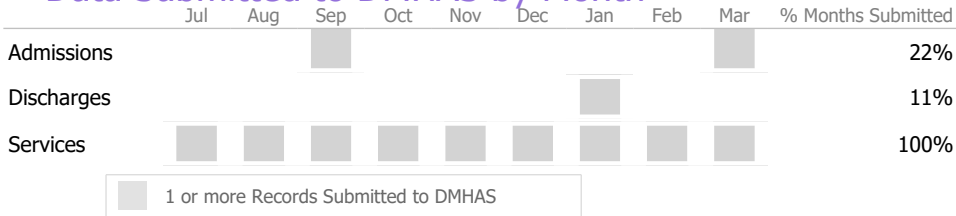
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		24	75%	60%	83%	15% ▲
✓ Stable Living Situation		32	100%	85%	98%	15% ▲
● Employed		2	6%	25%	11%	-19% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		31	100%	90%	99%	10%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 25 Active Residential Support Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	44	-2%
Admits	40	40	0%
Discharges	39	40	-3%
Bed Days	1,266	1,499	-16% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		NaN

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Co-occurring	Actual	State Avg
✓ MH Screen Complete		0%
✓ SA Screen Complete		0%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		38	97%	95%	98%	2%
✓ No Re-admit within 30 Days of Discharge		35	90%	85%	88%	5%
● Follow-up within 30 Days of Discharge		25	66%	90%	66%	-24% ▼

### Recovery

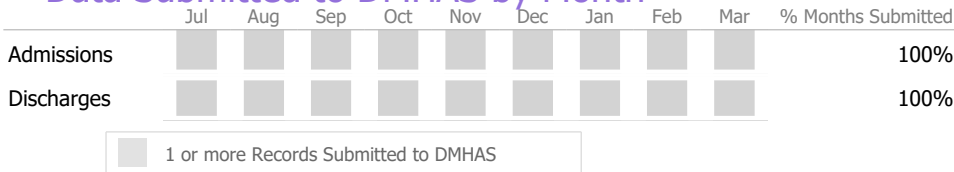
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		39	100%	95%	93%	5%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	39 days	0.1	58%	90%	46%	-32% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs

## Next Steps Supportive Hsing

St. Vincent's Medical Center

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	50	-2%
Admits	2	1	100% ▲
Discharges	3	1	200% ▲
Service Hours	5,961	6,225	-4%

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		49	100%	85%	89%	15% ▲

### Service Utilization

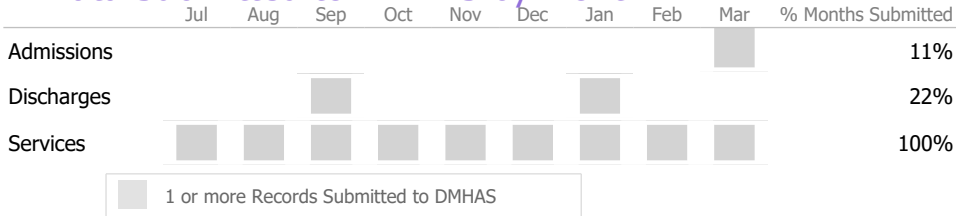
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		46	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		90%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 98 Active Supportive Housing – Scattered Site Programs