

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	37	19	95%	▲
	Admits	24	12	100%	▲
	Discharges	13	7	86%	▲
	Service Hours	336	189	78%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	37	100.0%

Consumer Satisfaction Survey (Based on 3 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

■ Satisfied % | ■ Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	6	20%	11%
26-34	5	17%	23%
35-44	5	17%	22%
45-54	6	20%	20%
55-64	7	23%	18%
65+	1	3%	6%

Gender	#	%	State Avg
Female	21	57%	▲ 40%
Male	16	43%	▼ 60%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	33	89%	▲ 70%
Hispanic-Other	3	8%	8%
Hisp-Puerto Rican	1	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			10%

Race	#	%	State Avg
White/Caucasian	31	84%	▲ 62%
Black/African American	4	11%	17%
Asian	1	3%	1%
Other	1	3%	13%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

■ Unique Clients | ■ State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Unique Clients	37	19	95% ▲
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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	91%
Valid TEDS Data	100%	90%
On-Time Periodic		
6 Month Updates	81%	20%
Co-occurring		
MH Screen Complete	100%	88%
SA Screen Complete	100%	98%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	8%	50%	52%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		38	100%	75%	82%	25% ▲
Employed		22	58%	50%	43%	8%
Stable Living Situation		38	100%	95%	82%	5%
Abstinence/Reduced Drug Use		23	61%	55%	51%	6%
Self Help		15	39%	60%	26%	-21% ▼
Improved/Maintained Axis V GAF Score		10	34%	75%	58%	-41% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		25	100%	90%	66%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		19	83%	75%	70%	8%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										78%
Discharges										56%
Services										78%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 115 Active Standard Outpatient Programs