New London Homeless Hospitality Center

New London, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

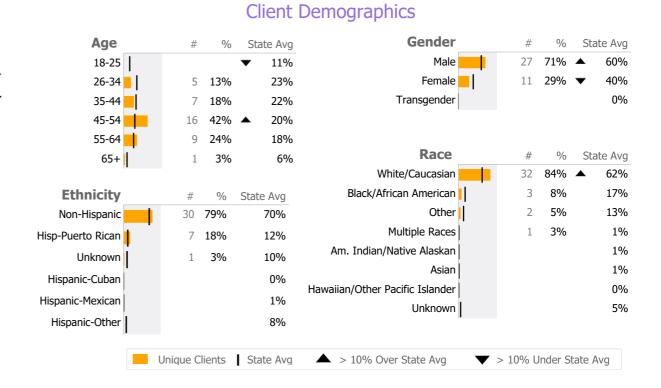
Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Provider Activity 1 Yr Ago Variance % Monthly Trend Measure Actual **Unique Clients** 38 38 0% 33% 🔺 Admits 4 3 Discharges 1 4 **-75%** ▼ Service Hours 1,267 5% 1,207 ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type % **Mental Health**

38

100.0%

Case Management



Survey Data Not Available

BOS 193 Units New London

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	11	9%	
Admits	1	-		
Discharges	-	1	-100% 🔻	
Service Hours	459	353	30% 🔺	

Recovery

	Clients Receiving Services		10	83%	90%	96%	-7%
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Service Utilization						
/	Stable Living Situation		11	92%	85%	89%	7%
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submission Quality



Data Submitted to DMHAS by Month Sep Oct Nov Dec Jan Feb





^{*} State Avg based on 98 Active Supportive Housing – Scattered Site Programs

FUSE - 19 Jay St

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal %

State Avg

Actual vs Goal

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Actual %

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	13	-8%	
Admits	1	3	-67% ▼	,
Discharges	-	1	-100% 🔻	,
Service Hours	360	285	26% 🔺	

Recovery

National Recovery Measures (NOMS)

Stable Living Situation		9	75%	85%	89%	-10%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		11	92%	90%	96%	2%

Actual % vs Goal %

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	95%	6 90%
On-Time Periodic	Actua	al State Avg
6 Month Updates	100%	6 91%

Data Submitted to DMHAS by Month





^{*} State Avg based on 98 Active Supportive Housing – Scattered Site Programs

Social Innovation Fund

New London Homeless Hospitality Center

Mental Health - Case Management - Supportive Housing - Scattered Site

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

92%

90%

96%

2%

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	2	-	
Discharges	1	2	-50% ▼
Service Hours	448	570	-21% ▼

Recovery

Clients Receiving Services



12

Data Submission Quality



Data Submitted to DMHAS by Month





^{*} State Avg based on 98 Active Supportive Housing – Scattered Site Programs