Midwestern CT Council on Alcoholism (MCCA) Danbury, CT

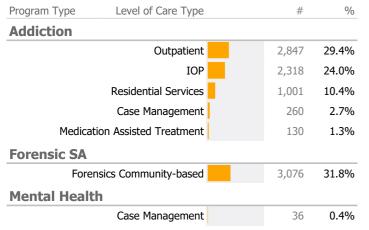
Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

(Based on 2,482 FY19 Surveys)

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)



Clients by Level of Care



Question Domain Satisfied % vs Goal% Satisfied % Goal % State Avg Participation in Treatment 88% 80% 92% \checkmark Quality and Appropriateness 87% 80% 93% \checkmark Overall 85% 80% 91% Respect 80% 91% 84% \checkmark 80% 79% Recovery 81% General Satisfaction 92% 80% 80% ✓ Outcome 80% 83% 80% Access 79% 80% 88% 0-80% 80-100% ✓ Goal Met Satisfied % Goal % Under Goal

Consumer Satisfaction Survey

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25 📘	1,352	18%	11%	Male 🗾	5,579	73%	▲ 60%
26-34	2,406	32%	23%	Female <mark>—</mark>	2,035	27%	▼ 40%
35-44	1,754	23%	22%	Transgender			0%
45-54 📕	1,138	15%	20%				
55-64	760	10%	18%				
65+	155	2%	6%	Race	#	%	State Avg
				White/Caucasian	4,699	62%	62%
Ethnicity	#	%	State Avg	Black/African American	1,301	17%	17%
Non-Hispanic	5,618	74%	70%	Other	1,148	15%	13%
Hispanic-Other	916	12%	8%	Unknown	364	5%	5%
Unknown	523	7%	10%	Asian	78	1%	1%
Hisp-Puerto Rican	489	6%	12%	Am. Indian/Native Alaskan	22	0%	1%
•				Hawaiian/Other Pacific Islander	15	0%	0%
Hispanic-Mexican	65	1%	1%	Multiple Races	1	0%	1%
Hispanic-Cuban	17	0%	0%				
			_	•			
	Unique C	lients	State Avg	ightarrow > 10% Over State Avg $ ightarrow$	> 10% L	Inder St	ate Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	91%
Valid TEDS Data	N/A	90%
On-Time Periodic	Actua	I State Avg
6 Month Updates	N/A	20%
Co-occurring	Actua	I State Avg
MH Screen Complete	N/A	88%
SA Screen Complete	N/A	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	52%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	51%	-55%
Employed	l.	N/A	N/A	50%	43%	-50%
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	58%	-75%
Not Arrested	i	N/A	N/A	75%	82%	-75%
Self Help		N/A	N/A	60%	26%	-60%
Stable Living Situation		N/A	N/A	95%	82%	-95%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	66%	N/A

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	s										0%
Discharge	S										0%
		1 or mo	ore Reco	rds Subn	nitted to	DMHAS					

* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	361	414	-13% 🔻
Admits	372	412	-10%
Discharges	370	409	-10%
Social Rehab/PHP/IOP Days	3,154	3,622	-13% 🔻

Data Submission Quality

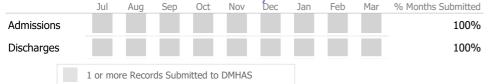
Actual S	itate Avg
98%	94%
100%	97%
Actual	State Avg
0%	4%
Actual	State Avg
100%	92%
100%	92%
	98% 100% Actual 0% Actual 100%

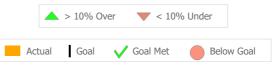
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		185	50%	50%	56%	0%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		113	61%	90%	63%	-29%	-
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		375	89%	75%	78%	14%	
\checkmark	Improved/Maintained Axis V GAF Score		295	80%	75%	72%	5%	
	Employed		203	48%	50%	35%	-2%	
	Stable Living Situation		369	88%	95%	83%	-7%	
	Abstinence/Reduced Drug Use		113	27%	55%	42%	-28%	-
	Self Help		15	4%	60%	16%	-56%	

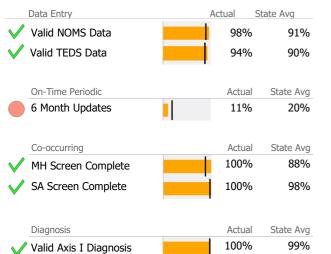
Data Submitted to DMHAS by Month





Measure	Actual	1 Yr Ago	Variance %
Unique Clients	462	487	-5%
Admits	408	410	0%
Discharges	385	457	-16% 🔻

Data Submission Quality



Discharge Outcomes

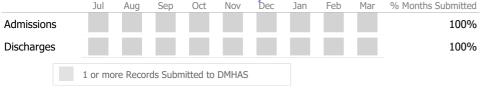
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		242	63%	50%	52%	13%	
	_							
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		427	86%	75%	82%	11%	
\checkmark	Employed		256	52%	50%	43%	2%	
\checkmark	Improved/Maintained Axis V GAF Score		335	85%	75%	58%	10%	
	Stable Living Situation		445	90%	95%	82%	-5%	
	Abstinence/Reduced Drug Use		206	42%	55%	51%	-13%	▼
	Self Help		18	4%	60%	26%	-56%	

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		254	66%	75%	70%	-9%

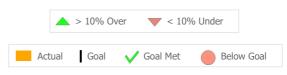
Data Submitted to DMHAS by Month

Valid Axis V GAF Score



100%

98%



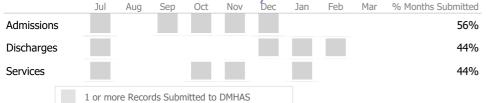
* State Avg based on 115 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	228	-49% 🔻
Admits	42	96	-56% 🔻
Discharges	36	180	-80% 🔻
Service Hours	334	835	-60% 🔻

Service Engagement



Data Submitted to DMHAS by Month



	> 10% 0	ver 💙 < 10 ⁰	% Under	
Actual	Goal	V Goal Met	Below	w Goal

* State Avg based on 21 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	148	116	28%	
Admits	106	95	12%	
Discharges	116	96	21%	
Service Hours	538	774	-31%	▼

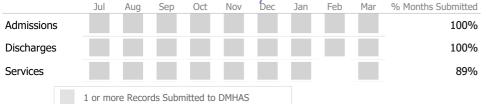
Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	100%	98%
	I	
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	44%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		92	79%	50%	80%	29%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
/	Employed		73	49%	20%	33%	29%	
/	Stable Living Situation		120	80%	80%	85%	0%	
	Self Help		80	53%	60%	73%	-7%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		30	88%	90%	77%	-2%	

Data Submitted to DMHAS by Month



	>	10% Ove	r	<	10% L	Inder		
Actu	lal	Goal	\checkmark	Goal Me	et	Ве	elow G	bal

* State Avg based on 8 Active Standard Case Management Programs

Midwestern CT Council on Alcoholism (MCCA)

Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	525	626	-16% 🔻
Admits	523	641	-18% 🔻
Discharges	532	639	-17% 🔻
Social Rehab/PHP/IOP Days	5,098	6,116	-17% 🔻

Data Submission Quality

Actual S	tate Avg
93%	94%
100%	97%
Actual	State Avg
29%	4%
Actual	State Avg
100%	92%
100%	92%
	93% 100% Actual 29% Actual 100%

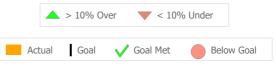
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		319	60%	50%	56%	10%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		160	50%	90%	63%	-40%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		476	79%	75%	78%	4%	
	Improved/Maintained Axis V GAF Score		378	70%	75%	72%	-5%	
	Abstinence/Reduced Drug Use		259	43%	55%	42%	-12%	
	Employed		195	33%	50%	35%	-17%	
	Stable Living Situation		450	75%	95%	83%	-20%	
	Self Help		111	19%	60%	16%	-41%	•

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	516	470	10%
Admits	391	350	12% 🔺
Discharges	356	358	-1%
Service Hours	6,280	5,087	23% 🔺

Data Submission Quality

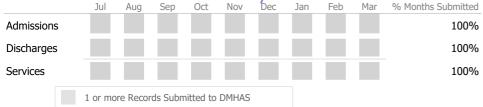
Data Entry	Actual	State Avg
Valid NOMS Data	90%	91%
Valid TEDS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	12%	20%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	88%
V SA Screen Complete	100%	98%
	-	
Diagnosis	Actual	State Avg

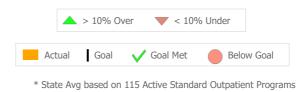
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		177	50%	50%	52%	0%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		306	55%	50%	43%	5%
V Not Arrested		419	75%	75%	82%	0%
Abstinence/Reduced Drug Use		281	50%	55%	51%	-5%
✓ Improved/Maintained Axis V GAF Score		337	83%	75%	58%	8%
Stable Living Situation	· · · · ·	452	81%	95%	82%	-14%
Self Help	– .	76	14%	60%	26%	-46%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		188	93%	90%	66%	3%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		284	78%	75%	70%	3%

Data Submitted to DMHAS by Month





Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	74	-34% 🔻
Admits	36	49	-27% 🔻
Discharges	34	63	-46% 🔻
Service Hours	522	585	-11% 🔻

Data Submission Quality

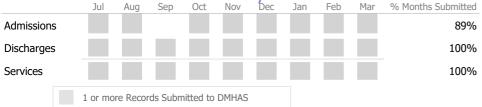
Data Entry		Actual	State Avg
Valid NOMS Data		90%	91%
Valid TEDS Data		99%	90%
On-Time Periodic	-	Actual	State Avg
6 Month Updates		0%	20%
Co-occurring		Actual	State Avg
V MH Screen Complete		100%	88%
V SA Screen Complete		100%	98%
Diagnosis		Actual	State Avg

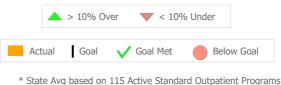
Diagnosis	Actual	State Avy
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	44%	50%	52%	-6%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		33	61%	55%	51%	6%
Not Arrested		40	74%	75%	82%	-1%
Employed		22	41%	50%	43%	-9%
Stable Living Situation	· · · · · · · · · · · · · · · · · · ·	48	89%	95%	82%	-6%
Improved/Maintained Axis V GAF Score		34	92%	75%	58%	17%
Self Help		10	19%	60%	26%	-41%
Service Utilization						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		15	75%	90%	66%	-15%
Service Engagement						
Service Engagement	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Data Submitted to DMHAS by Month





Addiction - Outpatient - Standard Outpatient

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

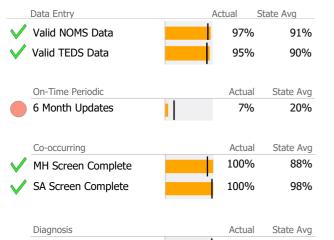
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	295	419	-30%	▼
Admits	240	343	-30%	▼
Discharges	221	378	-42%	▼

Data Submission Quality

Valid Axis I Diagnosis

Valid Axis V GAF Score



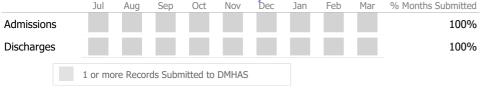
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		145	66%	50%	52%	16% 🔺	•
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Employed		198	61%	50%	43%	11% 🔺	
\checkmark	Not Arrested		261	81%	75%	82%	6%	
	Stable Living Situation		297	92%	95%	82%	-3%	
\checkmark	Improved/Maintained Axis V GAF Score	·	220	88%	75%	58%	13% 🔺	•
	Abstinence/Reduced Drug Use		134	41%	55%	51%	-14% 🔻	
	Self Help		29	9%	60%	26%	-51% 🔻	
	Sonvice Engagement							

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		180	81%	75%	70%	6%

Data Submitted to DMHAS by Month

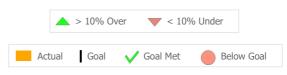


100%

100%

99%

98%



* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	188	234	-20% 🔻	•
Admits	175	256	-32% 🔻	•
Discharges	148	235	-37% 🔻	•
Social Rehab/PHP/IOP Days	1,973	2,344	-16% 🔻	,

Data Submission Quality

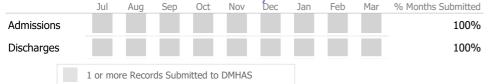
Data Entry	Actual	State Avg
Valid NOMS Data	97%	% 94%
Valid TEDS Data	100%	% 97%
	-	
On-Time Periodic	Actu	al State Avg
6 Month Updates	09	% 4%
Co-occurring	Actu	al State Avg
V MH Screen Complete	1009	% 92%
V SA Screen Complete	100%	% 92%
	•	

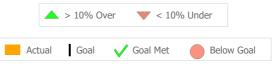
Diagnosis	A	ctual	State Avg
Valid Axis I Diagnosis	1	00%	100%
Valid Axis V GAF Score	1	00%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		53	36%	50%	56%	-14% 🔷	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		20	38%	90%	63%	-52% 🔻	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		173	83%	75%	78%	8%	
	Employed		99	47%	50%	35%	-3%	
	Stable Living Situation		190	91%	95%	83%	-4%	
\checkmark	Improved/Maintained Axis V GAF Score		138	84%	75%	72%	9%	
	Abstinence/Reduced Drug Use		66	32%	55%	42%	-23% 🔻	
	Self Help		27	13%	60%	16%	-47% 🔻	

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	689	903	-24% 🔻
Admits	654	853	-23% 🔻
Discharges	641	845	-24% 🔻
Social Rehab/PHP/IOP Days	5,488	7,907	-31% 🔻

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		89%	94%
Valid TEDS Data		99%	97%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		9%	4%
Co-occurring		Actual	State Avg
MH Screen Complete		100%	92%
V SA Screen Complete		100%	92%
	•		

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

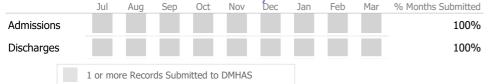
Discharge Outcomes

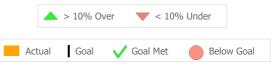
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(

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		298	46%	50%	56%	-4%	
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Follow-up within 30 Days of Discharge		206	69%	90%	63%	-21%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Not Arrested		541	69%	75%	78%	-6%	
Stable Living Situation		621	79%	95%	83%	-16%	
Employed		242	31%	50%	35%	-19%	
Improved/Maintained Axis V GAF Score		413	62%	75%	72%	-13%	
Abstinence/Reduced Drug Use		232	30%	55%	42%	-25%	
Self Help		17	2%	60%	16%	-58%	-

Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	121	115	5%
Admits	131	122	7%
Discharges	121	105	15% 🔺
Social Rehab/PHP/IOP Days	1,395	1,121	24%

Data Submission Quality

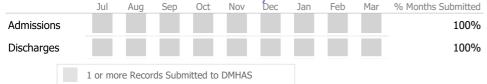
Data Entry	Actual	State Avg
🗸 Valid NOMS Data	95%	94%
Valid TEDS Data	99%	97%
On-Time Periodic	Actua	l State Avg
6 Month Updates	N/A	4%
Co-occurring	Actua	al State Avg
V MH Screen Complete	100%	% 92%
V SA Screen Complete	100%	6 92%
	·	

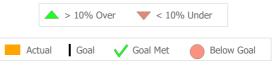
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		64	53%	50%	56%	3%	
		·						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		44	69%	90%	63%	-21%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		125	87%	75%	78%	12%	
	Employed		69	48%	50%	35%	-2%	
\checkmark	Improved/Maintained Axis V GAF Score		94	78%	75%	72%	3%	
	Stable Living Situation		125	87%	95%	83%	-8%	
	Abstinence/Reduced Drug Use		50	35%	55%	42%	-20%	
	Self Help		13	9%	60%	16%	-51%	

Data Submitted to DMHAS by Month

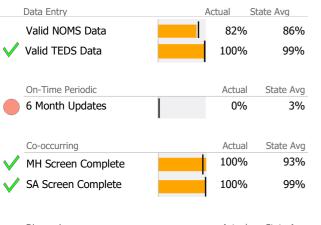




Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	15	347%	
Admits	54	15	260%	
Discharges	33	3	1000%	

Data Submission Quality

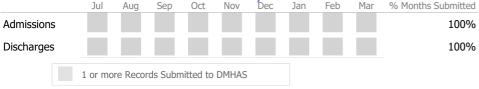


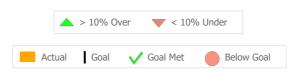
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	98%
Valid Axis V GAF Score	97%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Treatment Completed Successfully		23	70%	50%	59%	20% 🔺
		·					
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Not Arrested		56	84%	75%	86%	9%
	Stable Living Situation	<u> </u>	56	84%	95%	84%	-11% 🔻
	Employed	—	18	27%	50%	30%	-23% 🔻
	Abstinence/Reduced Drug Use		18	27%	55%	39%	-28% 🔻
	Improved/Maintained Axis V GAF Score		21	43%	75%	51%	-32% 🔻
	Self Help		6	9%	60%	23%	-51% 🔶

Data Submitted to DMHAS by Month





* State Avg based on 7 Active Naltrexone Programs

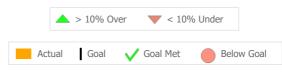
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	50	45	11%	
Admits	29	27	7%	
Discharges	17	20	-15%	•
Service Hours	398	402	-1%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	N/A	N/A
Co-occurring	Actual	5
MH Screen Complete	100%	100%
V SA Screen Complete	97%	97%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	98%	98%

Data Submitted to DMHAS by Month



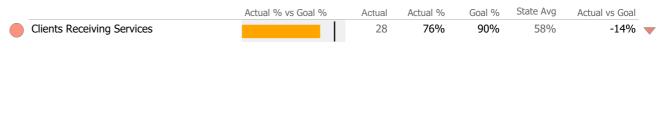


* State Avg based on 1 Active Other Programs

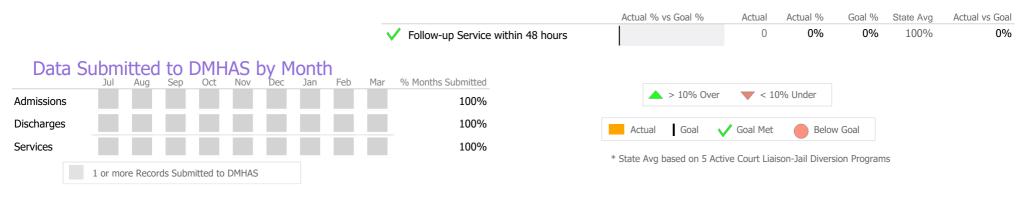
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	91	83	10%
Admits	70	68	3%
Discharges	57	70	-19% 🔻
Service Hours	132	137	-4%

Service Utilization



Jail Diversion



Midwestern CT Council on Alcoholism (MCCA) Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7 Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

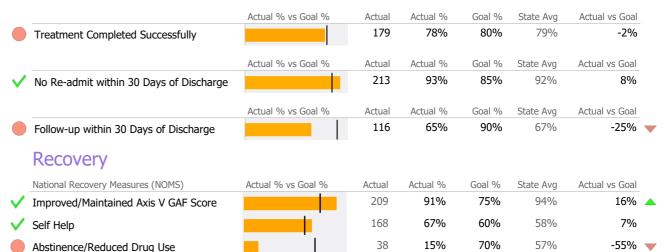
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	243	252	-4%
Admits	230	238	-3%
Discharges	229	235	-3%
Bed Days	5,339	5,507	-3%

Data Submission Quality

Data Entry	Actual	State Avg
🗸 Valid NOMS Data	97%	85%
Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
1		
Co-occurring	Actua	State Avg
MH Screen Complete	96%	99%
SA Screen Complete	96%	99%
Diagnosis	Actual	State Avg

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes



Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Avg Utilization Rate		20	24 days	0.1	97%	90%	98%	7%
		< 90% 90-110%		>110%					

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
1 or more Records Submitted to DMHAS										

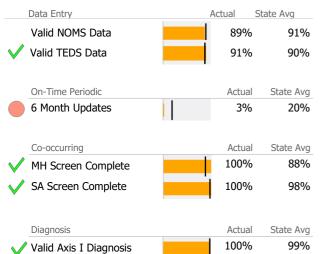


* State Avg based on 9 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	591	748	-21%	▼
Admits	517	665	-22%	▼
Discharges	492	675	-27%	▼

Data Submission Quality



Discharge Outcomes

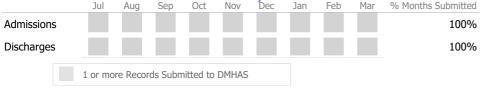
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Treatment Completed Successfully		294	60%	50%	52%	10% 🔺
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Employed		302	46%	50%	43%	-4%
	Not Arrested		447	69%	75%	82%	-6%
\checkmark	Improved/Maintained Axis V GAF Score		400	76%	75%	58%	1%
	Stable Living Situation		526	81%	95%	82%	-14% 🔷
	Abstinence/Reduced Drug Use		232	36%	55%	51%	-19% 🔶
	Self Help	i i	12	2%	60%	26%	-58% 🔻

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		348	73%	75%	70%	-2%

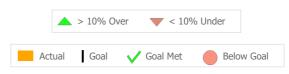
Data Submitted to DMHAS by Month

Valid Axis V GAF Score



100%

98%



* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	110	92	20%	
Admits	123	101	22%	
Discharges	99	98	1%	
Social Rehab/PHP/IOP Days	993	701	42%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	94%
Valid TEDS Data	99%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	4%
Co-occurring	Actua	l State Avg
V MH Screen Complete	100%	92%
V SA Screen Complete	100%	92%

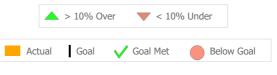
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	100%
Valid Axis V GAF Score	99%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		48	48%	50%	56%	-2%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		31	65%	90%	63%	-25%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		102	77%	75%	78%	2%	
	Employed		55	42%	50%	35%	-8%	
\checkmark	Improved/Maintained Axis V GAF Score		80	78%	75%	72%	3%	
	Abstinence/Reduced Drug Use		43	33%	55%	42%	-22%	
	Stable Living Situation		92	70%	95%	83%	-25%	
	Self Help		16	12%	60%	16%	-48%	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or mo	ore Recor	rds Subn	nitted to	DMHAS					



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	136	133	2%
Admits	113	117	-3%
Discharges	113	113	0%
Service Hours	961	906	6%

Data Submission Quality

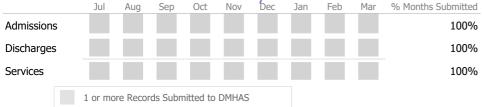
Data Entry	Actual	State Avg
Valid NOMS Data	90	% 91%
Valid TEDS Data	98	% 90%
On-Time Periodic	Acti	ual State Avg
6 Month Updates	0	% 20%
Co-occurring	Acti	ual State Avg
V MH Screen Complete	100	% 88%
V SA Screen Complete	100	% 98%
Diagnosis	Actu	ual State Avg

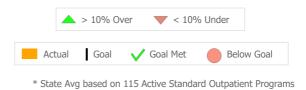
Diagnosis	AC	Luai	State Avg
Valid Axis I Diagnosis	9	9%	99%
Valid Axis V GAF Score	9	9%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	_
Treatment Completed Successfully		76	67%	50%	52%	17%	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Not Arrested		118	80%	75%	82%	5%	
Employed	·	74	50%	50%	43%	0%	
Abstinence/Reduced Drug Use		78	53%	55%	51%	-2%	
Improved/Maintained Axis V GAF Score		102	83%	75%	58%	8%	
Stable Living Situation		103	70%	95%	82%	-25%	
Self Help	• I [·]	16	11%	60%	26%	-49%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		29	85%	90%	66%	-5%	
Service Engagement							
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
2 or more Services within 30 days		68	64%	75%	70%	-11%	

Data Submitted to DMHAS by Month

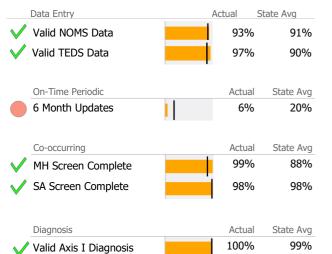




Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	601	708	-15%	▼
Admits	503	643	-22%	▼
Discharges	482	613	-21%	▼

Data Submission Quality



Discharge Outcomes

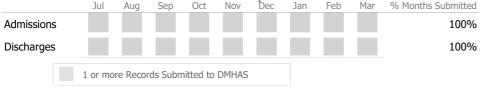
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Treatment Completed Successfully		367	76%	50%	52%	26% 🔺
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Not Arrested		496	75%	75%	82%	0%
	Employed		302	45%	50%	43%	-5%
	Abstinence/Reduced Drug Use		312	47%	55%	51%	-8%
\checkmark	Improved/Maintained Axis V GAF Score		396	77%	75%	58%	2%
	Stable Living Situation		544	82%	95%	82%	-13% 🔷
	Self Help	• I '	30	5%	60%	26%	-55% 🔷

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		342	75%	75%	70%	0%

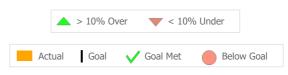
Data Submitted to DMHAS by Month

Valid Axis V GAF Score



100%

98%

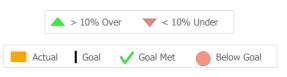


* State Avg based on 115 Active Standard Outpatient Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	166	219	-24% 🔻
Admits	87	103	-16% 🔻
Discharges	112	161	-30% 🔻

Data Submitted to DMHAS by Month

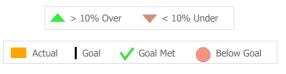




Measure	Actual	1 Yr Ago	Variance %
Unique Clients	301	301	0%
Admits	129	181	-29% 🔻
Discharges	231	161	43% 🔺
Service Hours	-	-	

Data Submitted to DMHAS by Month

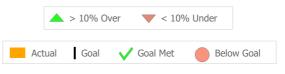
		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	S										100%
Discharge	S										100%
Services											0%
		1 or m	nore Reco	ds Subr	nitted to	DMHAS					



Measure	Actual	1 Yr Ago	Variance %
Unique Clients	590	601	-2%
Admits	372	335	11% 🔺
Discharges	431	369	17% 🔺
Service Hours	-	-	

Data Submitted to DMHAS by Month

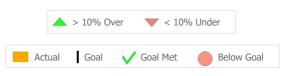
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
Services										0%
	1 or r	nore Reco	rds Subr	nitted to	DMHAS					



Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1,121	1,289	-13% 🔻
Admits	278	276	1%
Discharges	350	490	-29% 🔻

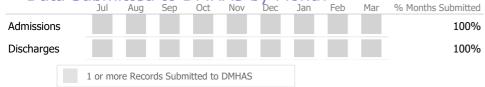
Data Submitted to DMHAS by Month

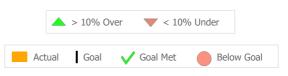




Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	754	898	-16% 🔻	
Admits	170	229	-26% 🔻	
Discharges	231	332	-30% 🔻	

Data Submitted to DMHAS by Month





Program Activity

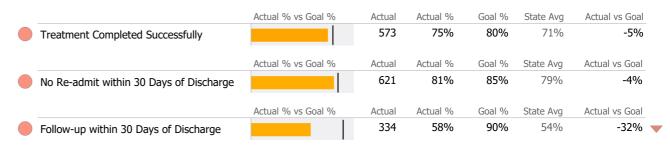
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	603	589	2%
Admits	776	755	3%
Discharges	763	753	1%
Bed Days	4,432	3,761	18% 🔺

Data Submission Quality

Data Entry	Actual S	tate Avg
Valid NOMS Data	97%	84%
Valid TEDS Data	99%	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	0%	0%
Co-occurring	Actual	State Avg
V MH Screen Complete	100%	98%
V SA Screen Complete	100%	98%
•		

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

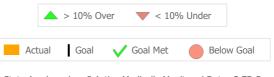


Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Avg Utilization Rate		14	9 days	0.0	115%	90%	91%	25%	
	— •	< 90% 90-110%		>110%						

Data Submitted to DMHAS by Month

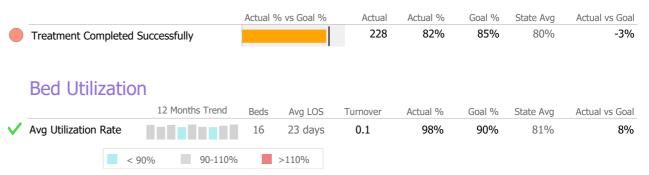
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or mo	ore Recor	ds Subn	nitted to	DMHAS					



* State Avg based on 8 Active Medically Monitored Detox 3.7D Programs

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	263	323	-19% 🔻
Admits	271	333	-19% 🔻
Discharges	277	334	-17% 🔻
Bed Days	4,326	4,244	2%

Discharge Outcomes



Data Submitted to DMHAS by Month



	> 1	0% Over	▼ < 100	% Under	
Actua	al (Goal 🗸	Goal Met	Belo	w Goal

* State Avg based on 13 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	37	73%	
Admits	64	45	42%	
Discharges	44	48	-8%	
Service Hours	371	101		

Data Submission Quality

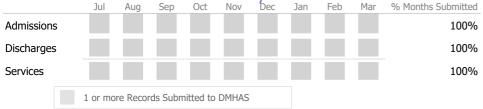
Actual S	tate Avg
97%	93%
99%	96%
1	
Actual	State Avg
0%	33%
Actual	State Avg
100%	83%
100%	94%
	97% 99% Actual 0% Actual 100%

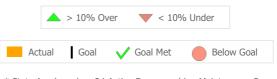
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		29	66%	50%	40%	16%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		67	84%	75%	74%	9%	
	Stable Living Situation		69	86%	95%	76%	-9%	
	Abstinence/Reduced Drug Use		33	41%	55%	53%	-14%	
	Employed		30	38%	50%	32%	-12%	▼
	Improved/Maintained Axis V GAF Score		41	72%	75%	51%	-3%	
	Self Help		4	5%	60%	26%	-55%	
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		30	81%	90%	52%	-9%	

Data Submitted to DMHAS by Month





* State Avg based on 24 Active Buprenorphine Maintenance Programs

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

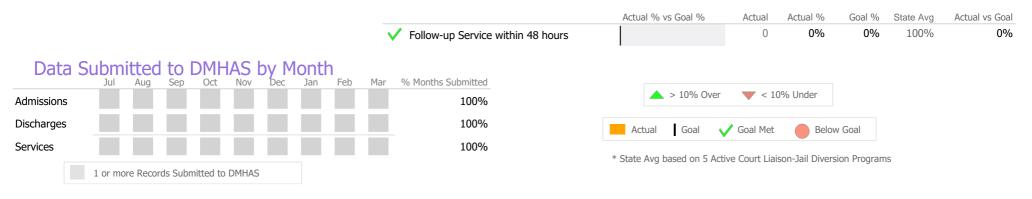
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	87	84	4%
Admits	72	90	-20% 🔻
Discharges	66	68	-3%
Service Hours	143	173	-18% 🔻

Service Utilization



Jail Diversion



Sunrise Terr.PILOTS Dev.945551

Midwestern CT Council on Alcoholism (MCCA)

Mental Health - Case Management - Supportive Housing - Development

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	36	28	29%	
Admits	20	15	33%	
Discharges	19	17	12%	
Service Hours	404	496	-19%	▼

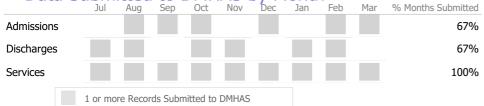
Recovery

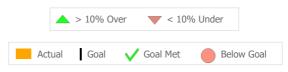
	,						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Stable Living Situation		32	89%	85%	90%	4%
	Service Utilization						
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Clients Receiving Services		17	100%	90%	96%	10%

Data Submission Quality

6 Month Updates	0%	83%
On-Time Periodic	Actual	State Avg
Valid NOMS Data	97%	99%
Data Entry	Actual	State Avg

Data Submitted to DMHAS by Month

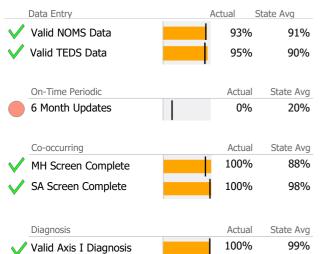




* State Avg based on 66 Active Supportive Housing – Development Programs

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	233	190	23%	
Admits	190	155	23%	
Discharges	165	142	16%	

Data Submission Quality



Discharge Outcomes

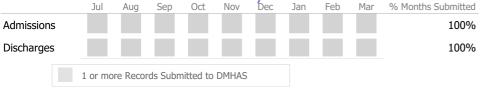
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Treatment Completed Successfully		101	61%	50%	52%	11% 🔺
	Recovery						
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
\checkmark	Employed		147	59%	50%	43%	9%
\checkmark	Not Arrested		199	80%	75%	82%	5%
	Stable Living Situation		215	87%	95%	82%	-8%
	Abstinence/Reduced Drug Use		112	45%	55%	51%	-10% 🔻
\checkmark	Improved/Maintained Axis V GAF Score		154	84%	75%	58%	9%
	Self Help		27	11%	60%	26%	-49% 🔻

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		131	73%	75%	70%	-2%

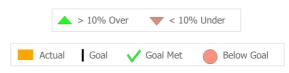
Data Submitted to DMHAS by Month

Valid Axis V GAF Score



100%

98%



* State Avg based on 115 Active Standard Outpatient Programs

Program Activity

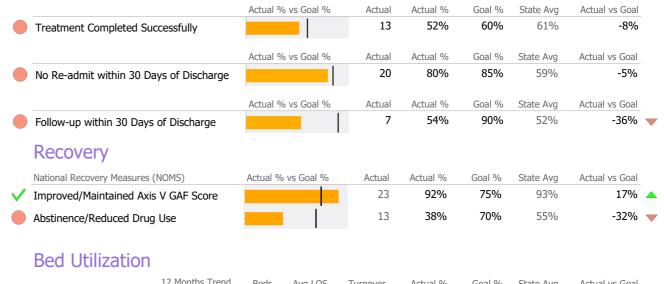
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	28	21%	
Admits	23	19	21%	
Discharges	25	21	19%	
Bed Days	2,663	2,519	6%	

Data Submission Quality

Data Entry	Actual	State Avg
🗸 Valid NOMS Data	98%	98%
Valid TEDS Data	99%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A
Co-occurring	Actua	State Avg
V MH Screen Complete	100%	96%
🗸 SA Screen Complete	100%	97%
•		



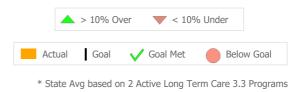
Discharge Outcomes



	12 Months	Trend Bec	ls Avg LOS	5 Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		11	131 day	s 0.2	88%	90%	98%	-2%
	< 90%	90-110%	>110%					

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
1 or more Records Submitted to DMHAS										



Program Activity

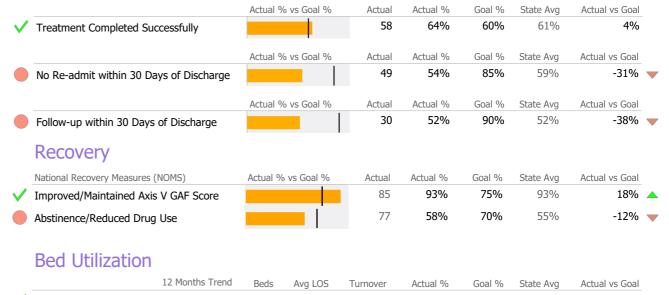
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	131	97	35%	
Admits	95	61	56%	
Discharges	91	60	52%	
Bed Days	10,845	10,522	3%	

Data Submission Quality

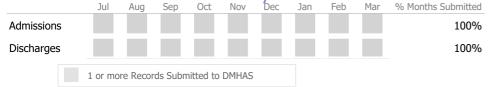
Data Entry	Actual	State Avg
🗸 Valid NOMS Data	98%	6 98%
Valid TEDS Data	100%	6 100%
On-Time Periodic	Actua	al State Avg
6 Month Updates	N/	A N/A
Co-occurring	Actua	al State Avg
MH Screen Complete	95%	% 96%
SA Screen Complete	96%	% 97%

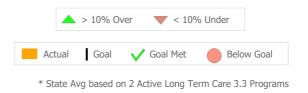


Discharge Outcomes



Data Submitted to DMHAS by Month





Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	403	588	-31% 🔻
Admits	419	622	-33% 🔻
Discharges	428	614	-30% 🔻
Social Rehab/PHP/IOP Days	3,032	4,331	-30% 🔻

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	94%	6 94%
Valid TEDS Data	100%	6 97%
On-Time Periodic	Actua	al State Avg
6 Month Updates	0%	ó 4%
Co-occurring	Actua	al State Avg
V MH Screen Complete	100%	% 92%
V SA Screen Complete	100%	% 92%
I		

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Treatment Completed Successfully		273	64%	50%	56%	14%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		194	71%	90%	63%	-19%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	Not Arrested		363	77%	75%	78%	2%	
	Stable Living Situation		388	82%	95%	83%	-13%	
	Improved/Maintained Axis V GAF Score		280	65%	75%	72%	-10%	
	Employed		156	33%	50%	35%	-17%	
	Abstinence/Reduced Drug Use		117	25%	55%	42%	-30%	
	Self Help		30	6%	60%	16%	-54%	•

Data Submitted to DMHAS by Month

