

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	163	145	12%	▲
	Admits	28	32	-13%	▼
	Discharges	53	14	279%	▲
	Service Hours	3,795	4,328	-12%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Community Support	126	77.3%
	Outpatient	37	22.7%

### Consumer Satisfaction Survey

(Based on 67 FY19 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction		99%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Participation in Treatment		96%	80%	92%
✓ Respect		91%	80%	91%
✓ Recovery		81%	80%	79%
● Outcome		79%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	12	7%	11%
26-34	33	20%	23%
35-44	34	21%	22%
45-54	35	21%	20%
55-64	36	22%	18%
65+	13	8%	6%

Gender	#	%	State Avg
Male	92	56%	60%
Female	71	44%	40%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	99	61%	70%
Hisp-Puerto Rican	34	21%	12%
Unknown	19	12%	10%
Hispanic-Other	11	7%	8%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	83	51%	62%
Black/African American	44	27%	17%
Other	24	15%	13%
Unknown	11	7%	5%
Asian	1	1%	1%
Am. Indian/Native Alaskan			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	20	85% ▲
Admits	14	7	100% ▲
Discharges	22	-	
Service Hours	232	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Valid TEDS Data	100%	90%
<b>On-Time Periodic</b>		
6 Month Updates	100%	20%
<b>Co-occurring</b>		
MH Screen Complete	100%	88%
SA Screen Complete	100%	98%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	98%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	27%	50%	52%	-23% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		29	76%	50%	43%	26% ▲
Not Arrested		38	100%	75%	82%	25% ▲
Stable Living Situation		38	100%	95%	82%	5%
Abstinence/Reduced Drug Use		19	50%	55%	51%	-5%
Improved/Maintained Axis V GAF Score		21	68%	75%	58%	-7%
Self Help		13	34%	60%	26%	-26% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		16	100%	90%	66%	10%

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		12	86%	75%	70%	11% ▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions	■	■	■	■	■	■	■	■		89%
Discharges	■	■	■	■	■	■	■	■		89%
Services		■		■	■	■	■	■	■	78%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 115 Active Standard Outpatient Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	126	125	1%
Admits	14	25	-44% ▼
Discharges	31	14	121% ▲
Service Hours	3,563	4,328	-18% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	70%
On-Time Periodic	Actual	State Avg
6 Month Updates	68%	85%
Co-occurring	Actual	State Avg
MH Screen Complete	88%	30%
SA Screen Complete	88%	30%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		18	58%	65%	63%	-7%

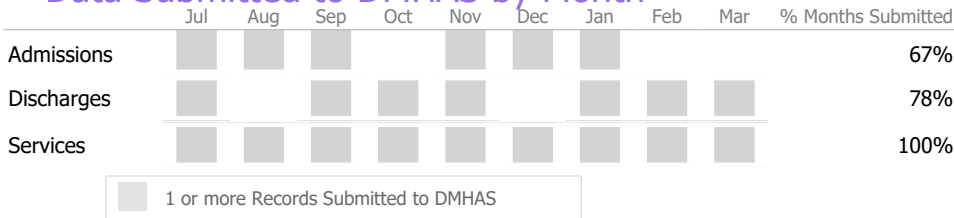
### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		121	96%	80%	86%	16% ▲
Social Support		84	67%	60%	82%	7%
Improved/Maintained Axis V GAF Score		84	71%	65%	66%	6%
Employed		24	19%	20%	13%	-1%

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		93	98%	90%	99%	8%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 36 Active CSP Programs