Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

# **Provider Activity**

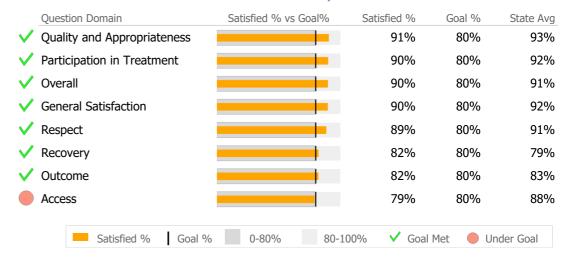




#### Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
Medicat	ion Assisted Treatment	1,305	66.7%
	Residential Services	276	14.1%
	IOP	221	11.3%
	Outpatient	155	7.9%

#### Consumer Satisfaction Survey (Based on 365 FY19 Surveys)



#### **Client Demographics**

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	71	4%	11%	Male	1,123	68%	60%
26-34	321	20%	23%	Female	525	32%	40%
35-44	424	26%	22%	Transgender			0%
45-54	385	24%	20%				
55-64	342	21%	18%				
65+	74	5%	6%	Race	#	%	State Avg
				White/Caucasian	1,233	75%	<b>▲</b> 62%
<b>Ethnicity</b>	#	%	State Avg	Black/African American	334	20%	17%
Non-Hispanic	1,096	66%	70%	Unknown	62	4%	5%
Hisp-Puerto Rican	414	25%	<b>12</b> %	Hawaiian/Other Pacific Islander	9	1%	0%
Hispanic-Other	117	7%	8%	Am. Indian/Native Alaskan	7	0%	1%
Hispanic-Mexican	10	1%	1%	Asian	5	0%	1%
				Multiple Races			1%
Unknown	9	1%	10%	Other			<b>▼</b> 13%
Hispanic-Cuban	4	0%	0%				
_	Unique C	lients	State Avg	▲ > 10% Over State Avg	> 10% L	Inder St	cate Avg

#### **Bridgeport IOP Clinic 942350**

Liberation Programs

Addiction - IOP - Standard IOP

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

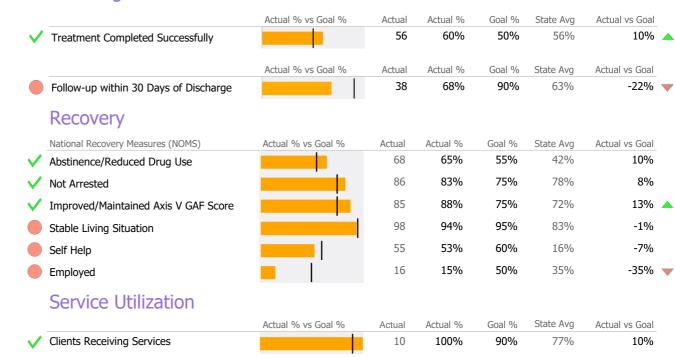
## **Program Activity**

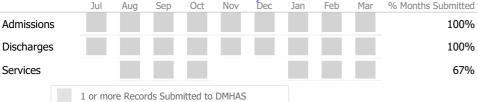
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	100	85	18%	•
Admits	81	79	3%	
Discharges	94	74	27%	•
Service Hours	-	-		
Social Rehab/PHP/IOP Days	986	1,505	-34%	•

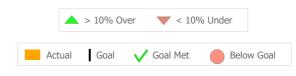
# **Data Submission Quality**

Data Entry	Ac	tual	State Avg
✓ Valid NOMS Data		99%	94%
✓ Valid TEDS Data		100%	97%
	_		
On-Time Periodic		Actual	State Avg
6 Month Updates		0%	4%
Co-occurring		Actual	State Avg
MH Screen Complete		100%	92%
SA Screen Complete		100%	92%
Diagnosis		Actual	State Avg
√ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 53 Active Standard IOP Programs

#### **Bridgeport Methadone 942462**

**Liberation Programs** 

Addiction - Medication Assisted Treatment - Methadone Maintenance

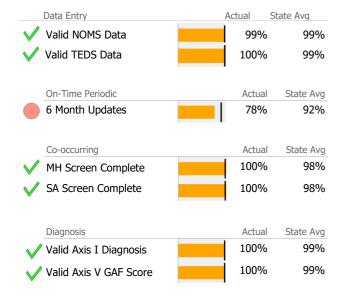
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

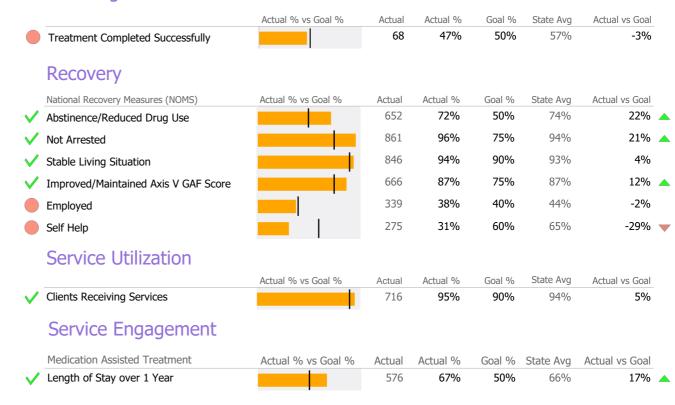
#### **Program Activity**

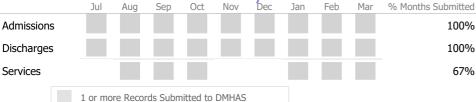
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	862	717	20%	•
Admits	248	157	58%	•
Discharges	145	133	9%	
Service Hours	4,497	6,242	-28%	•

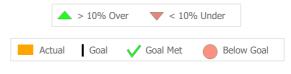
## **Data Submission Quality**



#### Discharge Outcomes







<sup>\*</sup> State Avg based on 36 Active Methadone Maintenance Programs

#### **Bridgeport Outpat.Clinic942200**

**Liberation Programs** 

Addiction - Outpatient - Standard Outpatient

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

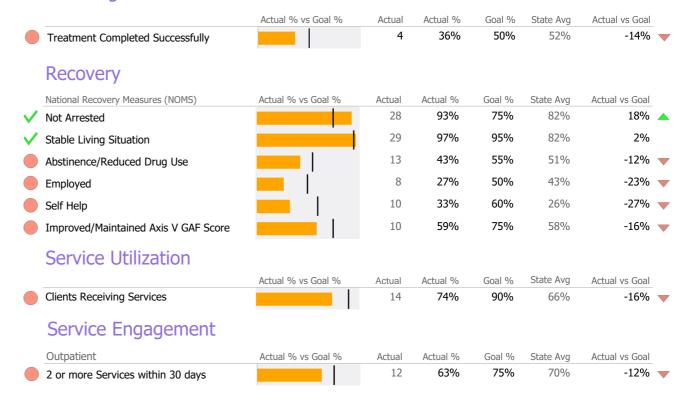
#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	22	32%	•
Admits	19	19	0%	
Discharges	11	13	-15%	•
Service Hours	95	203	-53%	•

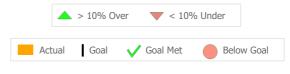
## **Data Submission Quality**

	tate Avg
99%	91%
100%	90%
Actual	State Avg
0%	20%
Actual	State Avg
100%	88%
100%	98%
Actual	State Avg
100%	99%
100%	98%
	100%  Actual  0%  Actual  100%  100%  Actual  100%  Actual  100%

#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 115 Active Standard Outpatient Programs

#### Families In Recovery 322400

**Liberation Programs** 

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

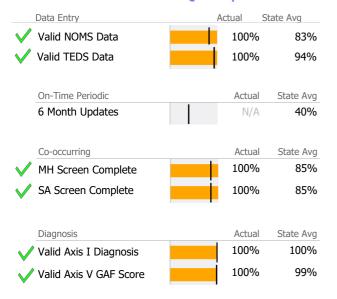
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

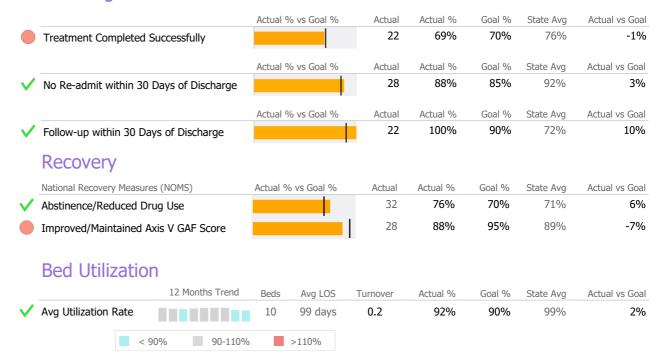
#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	42	37	14%	•
Admits	32	28	14%	•
Discharges	32	29	10%	
Bed Days	2,541	2,662	-5%	

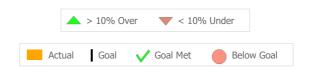
## **Data Submission Quality**



#### **Discharge Outcomes**



		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admission	s										100%
Discharges	5										100%
1 or more Records Submitted to DMHAS											



<sup>\*</sup> State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

#### **Family and Youth Options 300039**

**Liberation Programs** 

Addiction - Outpatient - Standard Outpatient

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

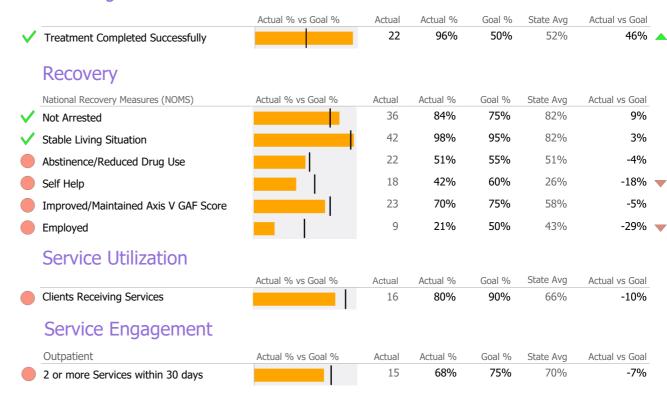
#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	37	11%	•
Admits	22	24	-8%	
Discharges	23	17	35%	•
Service Hours	173	289	-40%	•

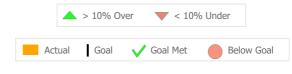
## **Data Submission Quality**

Data Entry	Actual S	tate Avg
✓ Valid NOMS Data	100%	91%
✓ Valid TEDS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
✓ SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	98%

#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 115 Active Standard Outpatient Programs

#### **Liberation Clinic OP 300021**

Liberation Programs

Addiction - Outpatient - Standard Outpatient

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

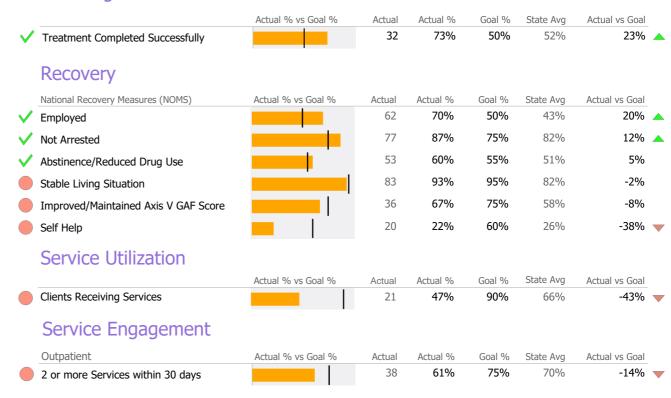
## **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	87	71	23%	•
Admits	62	51	22%	•
Discharges	44	48	-8%	
Service Hours	601	866	-31%	•

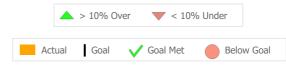
## **Data Submission Quality**

Data Entry	Actual 5	State Avg
✓ Valid NOMS Data	98%	91%
✓ Valid TEDS Data	100%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	20%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	88%
✓ SA Screen Complete	100%	98%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	98%

#### **Discharge Outcomes**







<sup>\*</sup> State Avg based on 115 Active Standard Outpatient Programs

#### **Liberation House-CSSD 10036C**

Liberation Programs

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

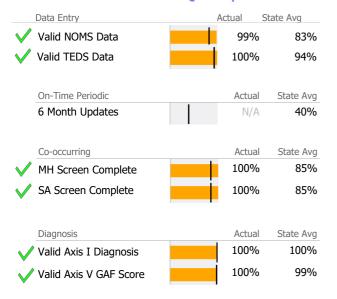
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

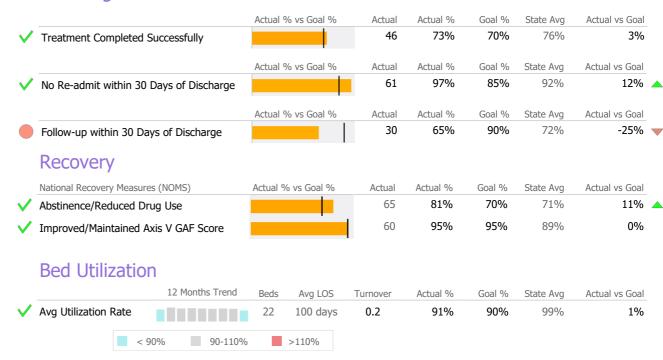
#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	79	64	23%	•
Admits	59	47	26%	•
Discharges	63	44	43%	•
Bed Days	5,534	5,198	6%	

## **Data Submission Quality**



#### **Discharge Outcomes**



	Jul	Aug	Sep	Oct	Nov		Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or n	nore Record	ds Sul	omitted t	to DMHA	\S				



<sup>\*</sup> State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

#### **Liberation House-DMHAS 100363**

Liberation Programs

Addiction - Residential Services - Intermediate/Long Term Res.Tx 3.5

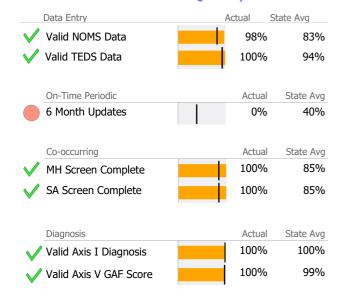
## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

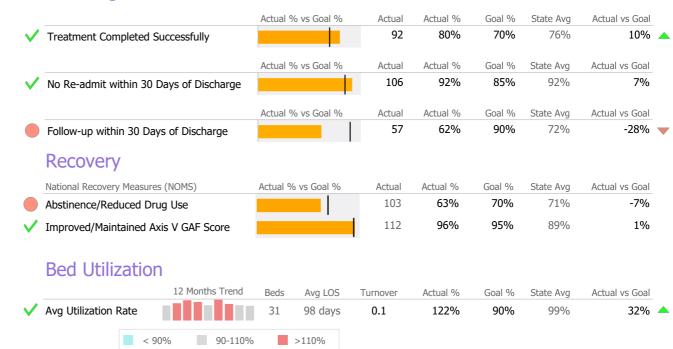
#### **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	157	131	20%	•
Admits	128	106	21%	•
Discharges	115	100	15%	•
Bed Days	10,423	8,343	25%	•

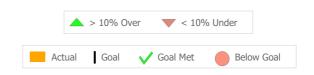
# **Data Submission Quality**



#### Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or n	nore Record	ds Sub	mitted to	DMHA	S				



<sup>\*</sup> State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

#### **Liberation Intensive OP 322350**

**Liberation Programs** 

Addiction - IOP - Standard IOP

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Goal % State Avg

Actual vs Goal

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	122	90	36%	•
Admits	113	86	31%	•
Discharges	127	84	51%	•
Social Rehab/PHP/IOP Days	977	1,167	-16%	•

# **Data Submission Quality**

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	94%
✓ Valid TEDS Data	100%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	4%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	92%
✓ SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

#### **Discharge Outcomes**

		Actual 70 V3 Goal 70	Actual	Actual 70	Godi 70	State Avg	Actual vs Goal	
<b>~</b>	Treatment Completed Successfully		71	56%	50%	56%	6%	
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Follow-up within 30 Days of Discharge		46	65%	90%	63%	-25%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
<b>V</b>	Not Arrested		112	80%	75%	78%	5%	
<b>✓</b>	Abstinence/Reduced Drug Use		81	58%	55%	42%	3%	
	Improved/Maintained Axis V GAF Score		98	71%	75%	72%	-4%	
	Self Help		78	56%	60%	16%	-4%	
	Employed		47	34%	50%	35%	-16%	
	Stable Living Situation		107	76%	95%	83%	-19%	

Actual % vs Goal %

	Jubii	IIICCC	CO	וויוט		$\mathbf{D}$ y	TOLIC	.1 1		
	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										100%
Discharges										100%
	1 or n	nore Record	ds Sub	mitted t	o DMHA	S				



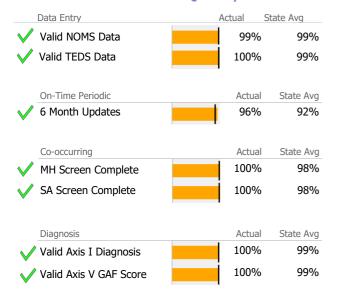
<sup>\*</sup> State Avg based on 53 Active Standard IOP Programs

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

## **Program Activity**

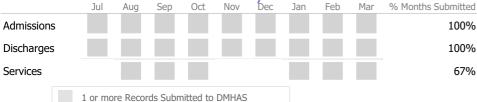
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	470	438	7%	
Admits	162	140	16%	•
Discharges	141	133	6%	
Service Hours	2,523	3,129	-19%	•

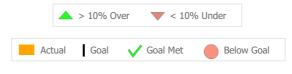
## **Data Submission Quality**



#### Discharge Outcomes







<sup>\*</sup> State Avg based on 36 Active Methadone Maintenance Programs

#### **SOR Recovery Coach - MM**

**Liberation Programs** 

Addiction - Recovery Support - Peer Based Mentoring

# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data	Submi	itted	to	<b>DMH</b>	IAS b	oy M	onth	1		
	Jul			Oct	Nov	Dec	Jan	Feb	Mar	% Months Submitted
Admissions										0%
Discharges										0%
	1 or mo	re Record	ds Subr	mitted to	DMHAS					



<sup>\*</sup> State Avg based on 9 Active Peer Based Mentoring Programs

#### **SOR- Recovery Coach - Outreach**

**Liberation Programs** 

Addiction - Recovery Support - Peer Based Mentoring

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

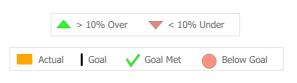
# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	_	_	

## **Data Submission Quality**

Data Entry	Actual	State Avg	
Valid TEDS Data		N/A	N/A
Co-occurring		Actua	I State Avg
MH Screen Complete		N/A	48%
SA Screen Complete		N/A	62%

	Jul	Aug		Oct		Jan	Mar	% Months Submitted
Admissions	5							0%
Discharges	5							0%
	1 or m	ore Record	ds Subr	nitted to	DMHAS			



<sup>\*</sup> State Avg based on 9 Active Peer Based Mentoring Programs

#### **SOR-MAT OP**

**Liberation Programs** 

Valid NOMS Data

Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

93%

## Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2019 - March 2020 (Data as of Jul 15, 2020)

# **Program Activity**

Measure	Actual	1 Yr Ago	Variance %		
Unique Clients	0				
Admits	-	-			
Discharges	-	-			
Service Hours	-	-			

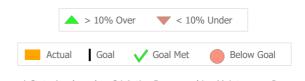
# **Data Submission Quality**

Valid TEDS Data		N/A	96%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	33%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	83%
SA Screen Complete	1	N/A	94%

#### **Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Treatment Completed Successfully		N/A	N/A	50%	40%	N/A	
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Abstinence/Reduced Drug Use		N/A	N/A	55%	53%	-55%	
Employed	ľ	N/A	N/A	50%	32%	-50%	
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	51%	-75%	
Not Arrested	į	N/A	N/A	75%	74%	-75%	
Self Help		N/A	N/A	60%	26%	-60%	
Stable Living Situation	· 1	N/A	N/A	95%	76%	-95%	
Service Utilization							
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Clients Receiving Services		N/A	N/A	90%	52%	N/A	

Data Submitted to DMHAS by Month
Jul Aug Sep Oct Nov Dec Jan Feb Mar % Months Submitted Admissions 0% Discharges 0% 1 or more Records Submitted to DMHAS



<sup>\*</sup> State Avg based on 24 Active Buprenorphine Maintenance Programs